**MOHANKRISHNA CHALLA**

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# OBJECTIVE

Mainframe Developer and Application Support Specialist with 3.6 years of hands-on experience in COBOL, JCL, DB2, VSAM, and CICS. Skilled in maintaining and enhancing legacy systems, resolving production issues, and improving batch performance in enterprise-level environments. Seeking a Mainframe Developer role where I can apply my technical skills, production support expertise, and commitment to continuous improvement in a fast-paced, technology-driven organization.

**PROFESSIONAL SUMMARY**

* Over 3.6 years of experience in developing, maintaining, and supporting mainframe applications for business-critical systems in the Insurance domain.
* Proven expertise in analyzing legacy systems, implementing enhancements, and resolving production issues using COBOL, JCL, DB2, VSAM, and CICS.
* Handled daily production support tasks including batch job monitoring, abnormal termination (abend) resolution, and root cause analysis, ensuring minimal downtime.
* Performed impact analysis, code modifications, unit testing, and documentation as part of change requests and defect fixes.
* Monitored job scheduling using CA7, and used tools like Abend-AID, File-AID and SPUFI for troubleshooting and debugging.
* Collaborated with cross-functional teams, including QA and release management, to deploy changes smoothly through ENDEAVOR or equivalent version control tools.
* Ensured compliance with critical incident and change management processes using ticketing tools such as ServiceNow and Jira.
* Participated in regular audits, peer code reviews, and knowledge sharing sessions to promote best practices across the support team.

**Key Achievements:**

* Successfully reduced recurring abends by 30% through preventive fixes and code optimization batch job performance.
* Improved system reliability and reduced batch job failures by optimizing COBOL programs and streamlining JCL job scheduling, ensuring consistent adherence to SLAs.
* Contributed to onboarding and training new team members in mainframe environment setup and support protocols.

**TECHNICAL SKILLS**

* **Mainframe Technologies**: IBM Mainframe, COBOL, JCL, VSAM, CICS, DB2, TSO, ISPF, File-AID, Abend-AID,

SPUFI, FTP

* **Job Scheduling & Automation:** CA7, $AVRS, Control-M (Job Scheduler)
* **Databases:** DB2
* **Development & Debugging Tools:** ISPF Panels, File-AID, Abend-AID, SPUFI
* **IT Service Management & Ticketing Tools:** ServiceNow, Jira

**EXPERIENCE**

**Accenture Private Limited -2022-Current.**

**Client Name:** CHUBB

**Duration:**  Jan 2022 – Jul 2024.

**Role:** Packaged App Development Analyst

**Technologies:** IBM Mainframe, COBOL, JCL, VSAM, CICS, DB2, TSO, ISPF, File-AID, Abend-AID, SPUFI, FTP

**Responsibilities**

* Implemented Health and Life insurance product validation projects using IBM Mainframe, COBOL, JCL, and VSAM, ensuring accurate data flow and system performance.
* Designed and developed new COBOL programs and JCL jobs based on functional specifications and business requirements.
* Created automated FTP job streams to securely transfer data files between the mainframe and client servers.
* Participated in requirement analysis and technical design discussions; reviewed design documents and proposed efficient solutions.
* Performed application deployments, created unit/system test cases, and executed end-to-end testing to validate changes and ensure production readiness.
* Conducted code reviews and provided technical guidance to team members, improving code quality and adherence to standards.
* Monitored daily and weekly batch cycles using CA7, provided on-call production support.

**Client Name:** Health Care Service Corporation

**Duration:** Aug 2024 – Present.

**Role:** Packaged App Development Analyst

**Technologies:** IBM Mainframe, COBOL, JCL, VSAM, CICS, DB2, TSO, ISPF, File-AID, Abend-AID, SPUFI, FTP, Control-M, ENDEAVOR

**Responsibilities**

* Implemented Health and Life insurance product validation projects using IBM Mainframe, COBOL, JCL, and VSAM, ensuring accurate data flow and system performance.
* Worked on COBOL programs and JCL jobs based on functional specifications and business requirements.
* Worked on automated FTP job streams to securely transfer data files between the mainframe and client servers.
* Participated in requirement analysis and reviewed design documents and proposed efficient solutions.
* Performed application deployments, created unit/system test cases, and executed end-to-end testing to validate changes and ensure production readiness.
* Conducted code reviews and provided technical guidance to team members.
* Monitored daily and weekly batch cycles using Control-M, provided on-call production support.

**EDUCATION**

**Bachelor of Technology (Electronics and communication Engineering): 7.09 CGPA**

Malineni Perumallu Educational society group of Colleges, Guntur

**Intermediate (Maths, Physics and Chemistry): 83%**

Sri Srinivasa Junior College, Kavali

**State Secondary School: 7.3 CGPA**

Z.P.P High School, Nekunampeta

**ADDITIONAL INFORMATION**

**Marital Status:** Single ||**Nationality:** Indian || **Languages:** Telugu, English

I hereby declare that the above-said particulars are true and correct.

**Place: Bangalore Challa. Mohan Krishna**