LILLIAN CHENG
UI UX Designer

Profile

Enthusiastic UI/UX designer, passionate learner, and a believer in assisting others to find solutions.

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Bē www.behance.net/lilliancheng

🌐 coming soon

Design Skills

Mobile design • Web design • Interaction design • Wireframing and prototyping • User research and user flow • Typography and visual design

Software

Adobe Creative Suite, Adobe XD, Invision
Microsoft Office • Communication and collaboration tools • Mac and Windows

Soft Skills

Problem Solving • Attention to detail • Teamwork • Multitasking • Customer service

Languages

English • Mandarin Chinese • Cantonese
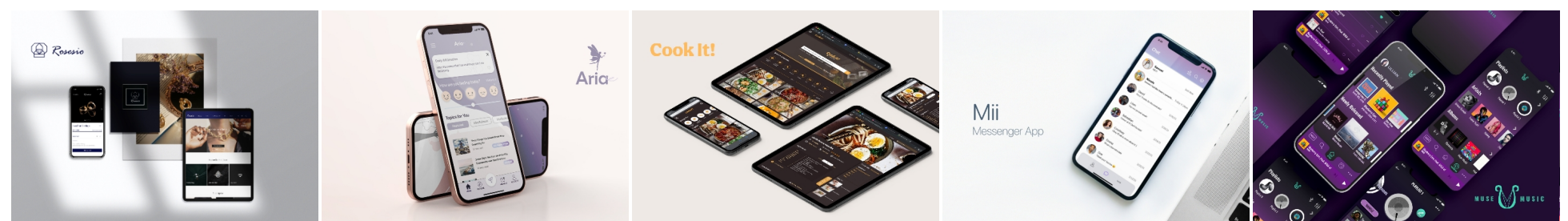
Currently Learning

Figma • Sketch • CSS • HTML • JavaScript

Who Am I

✦ User-driven, creative UI/UX designer who's intuitive and passionate in creating impactful experience for the community. Skilled in problem solving, as well as having background in psychology to create user-centric solutions that align with the company and its collaborative team goals.

UI/UX Project Highlights

Resesio Jewelry E-Commerce App
📅 May - June 2021 | Branding & E-Commerce
♡ UI Design final project, with a focus on branding and creating a jewelry e-commerce experience that complements the luxurious feel of the brand

Aria Voice Sharing App
📅 March - April 2021 | iOS/Android Design
♡ Aria is a unique self-help app that features Voice Sharing, which allows users to record and share their feelings with others in the community

Cook It! Recipe App
📅 Nov - Feb 2021 | Responsive Web App
♡ A versatile, beginner friendly recipe responsive web app that features Cooking Tutorials and Time Stamp to enhance your cooking experience

Employment History

Associate Clinical Administrative Coordinator
📅 May 2020 - August 2020 | UnitedHealth Group, Columbia MD (Remote)

⊘ Effectively scheduled visits and educated members and their families on logistics of HouseCalls procedures with strict adherence to confidentiality agreements and HIPAA policy

⊘ Provided additional bilingual (Mandarin & Cantonese) translation support to members on demand

⊘ Worked closely with medical professionals to assist them with inquiries regarding their HouseCalls service with qualified members

⊘ Met the expectation of team metrics in providing excellent service; demonstrated strong mobility for working collaboratively on cross-functional and cross-cultural teams

Education

UI Design Certification
📅 2020 - Present | UI Immersion & Frontend Development Specialization, CareerFoundry

BA in Psychology
📅 2020 | University of Massachusetts Amherst