

## Quality Management Formulas

### Statistical Process Control

#### Control Charts for Attributes (p-charts)

$$p = \frac{\text{\# of defects}}{\text{size of sample}}$$

#### Establishing Control Limits

Given:  $M$  samples, each of size  $n$

Determine "3-sigma" control limits

$$\text{Compute: } \bar{p} = \frac{1}{M} (p_1 + p_2 + \dots + p_M)$$

$$\text{where } p_i = \frac{\text{number of defective items in sample } i}{n}$$

$$\text{Compute: } S_{\bar{p}} = \sqrt{\frac{\bar{p}(1-\bar{p})}{n}}$$

$$\text{UCL} = \bar{p} + 3 S_{\bar{p}}$$

$$\text{LCL} = \bar{p} - 3 S_{\bar{p}} \text{ If } \text{LCL} < 0, \text{ then set } \text{LCL} = 0.$$