

Terms of Service

TERMS OF SERVICE

SERVFIX / SERVFIX-GH

Last updated: [insert date]

1. Platform Operator

The platform SERVFIX (also referred to as SERVFIX-GH) is operated by **THE ADDO'S PRIVATE LIMITED LIABILITY COMPANY (PLLC)**, a company incorporated in Ghana ("Company", "we", "us").

Website: <https://www.servfixgh.com>

2. Nature of the Platform

SERVFIX is an online service marketplace that enables users ("Buyers" and "Service Providers") to list and discover services, communicate with one another, and make and receive payments through third-party payment providers.

SERVFIX is not a service provider. We do not perform, supervise, or guarantee any services listed on the Platform.

3. User Accounts & Eligibility

You must create an account to use core features. You agree to provide accurate information, keep your credentials secure, and use the Platform lawfully. We may suspend or terminate accounts for violations of these Terms or applicable law.

4. Payments, Fees & Escrow

4.1 Payments All payments are processed through licensed third-party payment service providers. SERVFIX does not operate as a bank or financial institution.

4.2 Escrow-style Holding Payments may be temporarily held after a Buyer places an order. Funds are released to the Service Provider after service completion and Buyer confirmation, or following dispute resolution.

4.3 Platform Fees SERVFIX may charge transaction commissions, subscription fees, and promotional or visibility fees. Fees and applicable taxes will be disclosed before payment.

5. Disputes, Cancellations & Refunds

Buyers and Providers should first attempt to resolve disputes directly. Where unresolved, SERVFIX may review communications and evidence. SERVFIX may delay fund release and may issue refunds, partial refunds, or release funds to the Provider. All decisions are final within the Platform's dispute system. SERVFIX is not responsible for service quality, delays, or outcomes.

6. Provider Obligations

Service Providers act as independent contractors and are solely responsible for their services and

compliance, including taxes on earnings. SERVFIX does not employ or endorse Providers.

7. Prohibited Conduct

Users must not provide false information, upload illegal or infringing content, misuse payments or escrow mechanisms, or attempt to bypass platform safeguards.

8. Limitation of Liability

To the maximum extent permitted by law: SERVFIX is not liable for indirect or consequential damages; does not guarantee uninterrupted access or outcomes; and liability is limited to fees paid to SERVFIX in the preceding three (3) months.

9. Termination

We may suspend or terminate access at any time for violations or risk to the Platform.

10. Governing Law

These Terms are governed by the laws of the Republic of Ghana.

11. Contact

For questions, contact: support@servfixgh.com

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