

# Privacy Policy

**PRIVACY POLICY**  
SERVFIX / SERVFIX-GH

**Last updated:** [insert date]

## 1. Data Controller

**THE ADDO'S PRIVATE LIMITED LIABILITY COMPANY (PLLC)**, operator of SERVFIX / SERVFIX-GH.

## 2. Data We Collect

We collect: name, email, phone number; login credentials (securely hashed); profile information; messages exchanged on the Platform; transaction and payment metadata; and usage data via Google Analytics.

## 3. Purpose of Processing

We process data to operate the Platform, authenticate users, facilitate payments and escrow, resolve disputes, improve security and performance, and comply with legal obligations.

## 4. Cookies & Analytics

We use essential cookies for login and security and Google Analytics cookies to analyze usage patterns. Analytics data is aggregated and non-identifying.

## 5. Data Sharing

We may share data with payment processors, hosting and infrastructure providers, and regulators where legally required. We do not sell personal data.

## 6. Data Retention

Data is retained only as long as necessary for platform operation, legal compliance, and dispute resolution.

## 7. Data Security

We implement reasonable technical and organizational safeguards to protect data.

## 8. User Rights

Users may request access, correction, deletion, and withdrawal of consent (where applicable). Requests: support@servfixgh.com