

Privacy Policy

PRIVACY POLICY

SERVFIX / SERVMIX-GH

Last updated: [insert date]

1. Data Controller

THE ADDO'S PRIVATE LIMITED LIABILITY COMPANY (PLLC), operator of SERVMIX / SERVMIX-GH.

2. Data We Collect

We collect: name, email, phone number; login credentials (securely hashed); profile information; messages exchanged on the Platform; transaction and payment metadata; and usage data via Google Analytics.

3. Purpose of Processing

We process data to operate the Platform, authenticate users, facilitate payments and escrow, resolve disputes, improve security and performance, and comply with legal obligations.

4. Cookies & Analytics

We use essential cookies for login and security and Google Analytics cookies to analyze usage patterns. Analytics data is aggregated and non-identifying.

5. Data Sharing

We may share data with payment processors, hosting and infrastructure providers, and regulators where legally required. We do not sell personal data.

6. Data Retention

Data is retained only as long as necessary for platform operation, legal compliance, and dispute resolution.

7. Data Security

We implement reasonable technical and organizational safeguards to protect data.

8. User Rights

Users may request access, correction, deletion, and withdrawal of consent (where applicable).
Requests: support@servfixgh.com