## **RAUL SOUZA SILVA**

#### **Full Stack Developer**

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#### PROFESSIONAL SUMMARY

Results-oriented Full Stack Developer with 2+ years of experience crafting scalable web applications with TypeScript, React, Next.js, Laravel, SQL, and n8n. Specialized in full-cycle development, from frontend to backend, with proven success in process automation, API integrations, and building SaaS/SaaP solutions. A clear communicator adept at translating complex technical issues for non-technical stakeholders to enhance collaboration across departments.

#### PROFESSIONAL EXPERIENCE

## Full Stack Developer

Moonrock Soluções Tecnológicas

March 2025 - Present

- Designed and delivered complete enterprise systems (SaaS and SaaP) from backend to frontend, utilizing React, Next.js, Node.js, Laravel, and PostgreSQL.
- Developed modern and responsive interfaces with a focus on user experience and accessibility, applying React, Next.js, and Tailwind CSS.
- Implemented integrations with third-party APIs (WhatsApp, financial institutions, logistics services), automating critical processes and increasing operational efficiency.
- Built solutions for fleet, route, customer, and automated billing management, optimizing administrative workflows and reducing costs.
- Maintained and optimized relational databases (PostgreSQL, MySQL), ensuring security, scalability, and high availability.
- Collaborated across all phases of the software development lifecycle, from conception to delivery, ensuring alignment with business objectives.

#### **Automation & Al Developer**

AquiCob Soluções de Cobrança

February 2025 - August 2025

- Used n8n to automate debt negotiation workflows, minimizing manual intervention and reducing the reliance on human operators.
- Implemented integrations via REST APIs between financial systems and internal platforms, ensuring data consistency and security.
- Led the organization of the technical backlog and task delegation, increasing team productivity.
- Performed maintenance and optimization for customer relationship management (CRM) systems, enhancing their stability and performance.

#### Freelance Full Stack Developer | Independent Projects

September 2023 - January 2025

- Developed custom web applications for small businesses using React, Next.js, and Node.js.
- Architected custom management systems, including inventory, scheduling, and financial control, to meet unique customer requirements.

### English and IT Instructor Múltipla Escola de Profissões

July 2024 - March 2025

• Led educational teams and implemented digital solutions to track student performance.

- Introduced online communication tools, reducing communication gaps between the school and students.
- Applied my skills as a developer to build interactive activities, increasing student engagement.

#### IT Intern

#### **Primary Medicina Ocupacional**

May 2022 - August 2022

- Delivered internal help desk support to staff, troubleshooting issues across hardware and software.
- Created digital graphics with Adobe Photoshop to enhance the company's online presence.

#### **RELEVANT PROJECTS**

# Al-Powered Academic Management Platform - A UTFPR & UNESP Collaboration February 2024 - July 2024

- Developed an innovative platform to manage academic projects by matching student skills with project needs using an Al-driven allocation algorithm.
- Key Features: Implemented student registration, performance monitoring dashboards with KPIs, and automated deadline notifications.
- Core Technology: The system's matching algorithm was built in Python using Euclidean distance calculations to ensure efficient student-to-project allocation.
- Tech Stack: The project was developed using .NET and containerized with Docker.

# Enterprise Management Platform for the Transport Industry March 2025 - June 2025

- Developed a comprehensive SaaP solution to streamline business operations for transportation and freight companies.
- Core modules included:
  - Fleet Management
  - Route Planning & Optimization
  - Invoicing and Billing
  - Customer Relationship Management (CRM)
- Business Impact: The platform was designed to help businesses enhance operational efficiency, improve cost control, and optimize logistics workflows.

# Management SaaS for Vocational Schools with Automated Communication April 2025 - August 2025

- Developed a multi-functional SaaS platform to streamline the complete administrative workflow for professional training schools.
- Key integrations:
  - WhatsApp API: Enabled automated communication for sending payment reminders and class notifications directly to students
  - Financial Institutions: Automated the tracking of invoices and payment installments to simplify financial control.
- Primary Goals: Designed to optimize school administration, improve cash flow through automated billing, and boost student engagement.

## **CRM-Integrated AI Agent for Debt Negotiation**

June 2025 - August 2025

- Project Core: Migrated an Al-powered debt negotiation chatbot from an n8n-based workflow to a scalable backend application using Node.js and Express.
- CRM Integration: Engineered seamless integration with the main CRM system to centralize and efficiently manage all customer interaction data.
- Business Impact: Automated the negotiation lifecycle and improved debt recovery rates by enabling intelligent, real-time communication with clients.

#### **EDUCATION**

## Associate's Degree in Systems Analysis and Development

Federal University of Technology - Paraná (UTFPR)

January 2024 - December 2025

#### **Bachelor in Computer Science (Program Transfer)**

Federal University of Technology - Paraná (UTFPR)

July 2021 - December 2023

### **CORE SKILLS**

- Backend: Node.js, PHP, Laravel, REST API, MySQL, PostgreSQL, ORM.
- Frontend: TypeScript, React, Next.js, Tailwind, UI/UX.
- Other tools: CRM, n8n, OpenAl API, C#, .NET, Git, Jira, Docker.

## **LANGUAGES**

- Advanced English (C1) EFSET Certificate.
- Native Portuguese.