

**TEST 1****Section I: Listening**

In this part of the test, you will have the chance to show how well you understand spoken English. There are four parts to this section, with special directions for each part.

**Part I: Photographs**

**Directions:** For each question, you will see a picture and you will hear four short statements. The statements will be spoken just one time. They will not be printed in your test book so you must listen carefully to understand what the speaker says. When you hear the four statements, look at the picture and choose the statement that best describes what you see in the picture. Choose the best answer A, B, C or D.

**EXAMPLE:**

Now listen to the four statements.

Statement (D) best describes what you see in the picture. Therefore, you should choose answer (D)

- A. He is on the phone.
- B. She is driving the car.
- C. She is typing on the computer.
- D. He is sitting next to her.

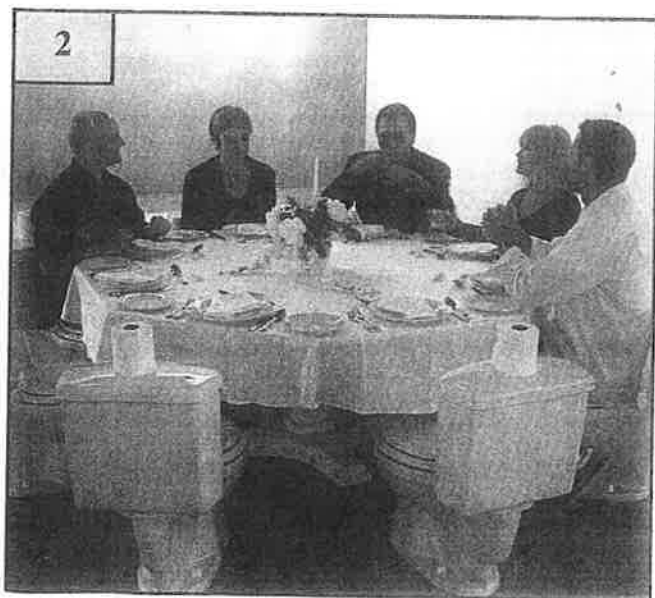
Sample Answer

A	
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B	
---	--

C	
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D	✓
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1. A \_\_\_ B \_\_\_ C \_\_\_ D \_\_\_

2. A \_\_\_ B \_\_\_ C \_\_\_ D \_\_\_



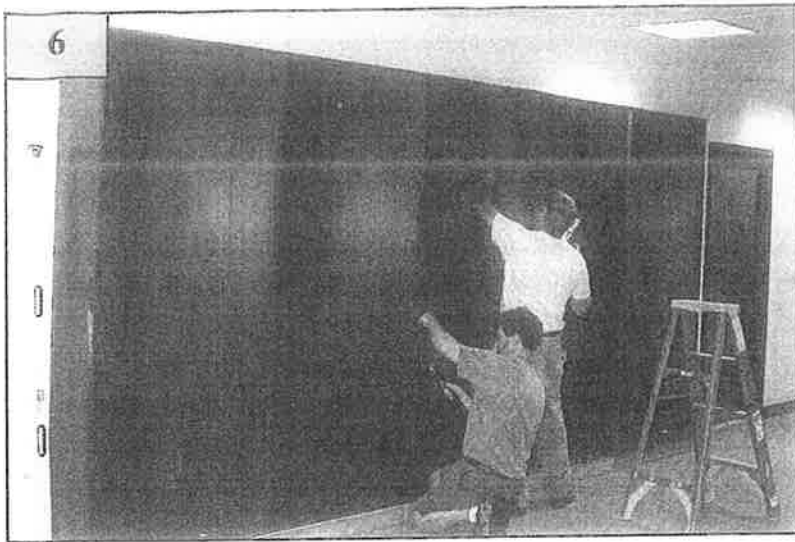
3. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



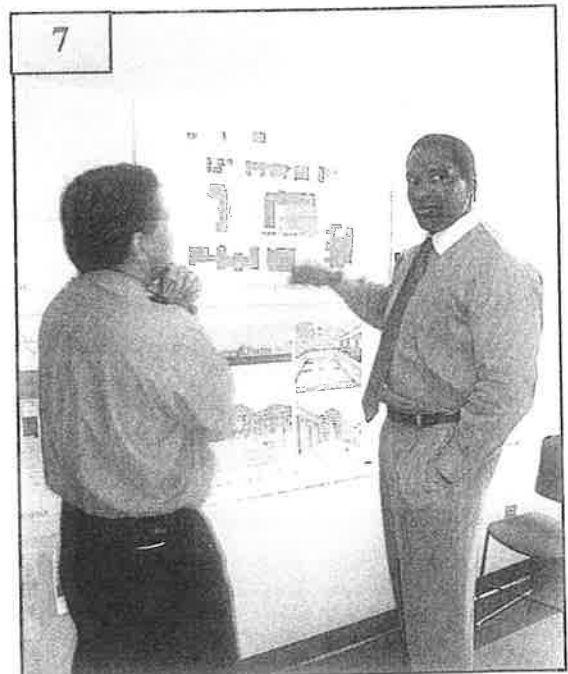
4. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



5. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



6. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



7. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



8. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



9. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_



10. A \_\_\_\_ B \_\_\_\_ C \_\_\_\_ D \_\_\_\_

**Part 2: Question-Response**

**Directions:** In this part of the test, you will hear a question or statement spoken in English, followed by three responses, also spoken in English. The question or statement and the responses will be spoken just one time. They will not be printed in your test book, so you must listen carefully. You are to choose the best response to each question or statement. Now listen to a sample question.

You will hear:

Man: Why are you late?

Woman: A. I hope I won't be.

B. My car broke down.

C. He always is.

The best response is choice B. "My car broke down". Therefore, you should choose B.

- 11 A.... B.... C....  
 12 A.... B.... C....  
 13 A.... B.... C....  
 14 A.... B.... C....  
 15 A.... B.... C....  
 16 A.... B.... C....  
 17 A.... B.... C....  
 18 A.... B.... C....  
 19 A.... B.... C....  
 20 A.... B.... C....

- 21 A.... B.... C....  
 22 A.... B.... C....  
 23 A.... B.... C....  
 24 A.... B.... C....  
 25 A.... B.... C....  
 26 A.... B.... C....  
 27 A.... B.... C....  
 28 A.... B.... C....  
 29 A.... B.... C....  
 30 A.... B.... C....

- 31 A.... B.... C....  
 32 A.... B.... C....  
 33 A.... B.... C....  
 34 A.... B.... C....  
 35 A.... B.... C....  
 36 A.... B.... C....  
 37 A.... B.... C....  
 38 A.... B.... C....  
 39 A.... B.... C....  
 40 A.... B.... C....

**Part 3: Conversations**

**Directions:** You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. How does Megan feel about the presentation she will give?  
(A) confident  
(B) unsure  
(C) terrified  
(D) proud
42. What is true about Megan?  
(A) She is advising Michael.  
(B) She is preparing at the last minute.  
(C) She is planning ahead.  
(D) She has been to a lot of conferences.
43. What will happen on Friday the 5th?  
(A) Michael will help Megan.  
(B) Megan will give a presentation.  
(C) Michael has a deadline.  
(D) There is a conference.
44. What is the woman trying to do?  
(A) find a summer employment  
(B) get help for a disabled child  
(C) offer her assistance  
(D) meet Anna
45. What does the woman need to do next?  
(A) come back in a few hours  
(B) come back some morning  
(C) try to find another place to volunteer  
(D) give the man her CV
46. How could the man be best described?  
(A) helpful  
(B) unhelpful  
(C) afraid  
(D) annoyed
47. How does the woman feel?  
(A) absolutely furious  
(B) impatient  
(C) grateful  
(D) annoyed
48. Why did the man make a mistake?  
(A) he was careless  
(B) he did not have information  
(C) to provoke the woman  
(D) because the job was complex
49. Why can't the woman go on Thursday evening?  
(A) Elsie told her that she must not.  
(B) She will miss the meeting.  
(C) She has to work.  
(D) She just doesn't want to.



50. What would the woman like to be doing on the weekend?  
 (A) visiting Todd  
 (B) swimming  
 (C) working on a computer  
 (D) taking a sick day
51. What is the tone of the man's words?  
 (A) angry  
 (B) serious  
 (C) joking  
 (D) wishful
52. What is the relationship between the two speakers?  
 (A) husband and wife  
 (B) co-workers  
 (C) employee and boss  
 (D) friends
53. How could you describe the woman's attitude?  
 (A) grateful  
 (B) unreasonable  
 (C) insecure  
 (D) understanding
54. What was the purpose of the man's conversation with Ms. Johnson?  
 (A) to give information  
 (B) to ask for help  
 (C) to get sympathy  
 (D) to challenge her
55. What is the relationship between the man and Ms. Johnson?  
 (A) relatives  
 (B) co-workers  
 (C) friends  
 (D) employee and boss
56. What made the woman think Laura would like the job?  
 (A) Laura's words  
 (B) Laura's expression  
 (C) the man told her  
 (D) the disadvantages
57. What does the woman think Laura will do?  
 (A) She will definitely take the job.  
 (B) She will definitely not take the job.  
 (C) She will probably take the job.  
 (D) She will not be able to decide.
58. Why does the man think it would be hard for Laura to decide to take the job?  
 (A) It is not a good position.  
 (B) It is far from her family.  
 (C) She is not adventurous.  
 (D) She must decide quickly.
59. How did the man feel when heard about the woman's decision?  
 (A) worried  
 (B) frustrated  
 (C) surprised  
 (D) he had suspected it
60. How often does the woman think she would use the car?  
 (A) every day  
 (B) occasionally  
 (C) constantly  
 (D) very rarely
61. What does the man think is the problem with renting a car?  
 (A) It would be too expensive.  
 (B) It would interfere with work.  
 (C) It would discourage trips.  
 (D) It would be unnecessary.
62. How is the woman feeling?  
 (A) angry  
 (B) frightened  
 (C) worried  
 (D) relaxed
63. Why is the woman unhappy with her office mate?  
 (A) She is obnoxious.  
 (B) She doesn't answer her questions.  
 (C) She doesn't start conversations.  
 (D) She bothers her all the time.
64. How does the man think the woman should be?  
 (A) straightforward  
 (B) independent  
 (C) cautious  
 (D) confrontational
65. What food does the man not like?  
 (A) steak  
 (B) chips  
 (C) salad  
 (D) tomato
66. If the man doesn't eat his salad, what will happen?  
 (A) He will go hungry.  
 (B) He will still eat well.  
 (C) He will let someone down.  
 (D) It will be the end of the world.
67. How can the woman be described?  
 (A) bored  
 (B) indifferent  
 (C) delighted  
 (D) polite
68. What is the man's job?  
 (A) to design things  
 (B) to make things  
 (C) to sell things  
 (D) to invent things
69. What was the man's attitude towards his work?  
 (A) He enjoyed it.  
 (B) He worked hard but didn't like it.  
 (C) It was not very important to him.  
 (D) He was serious and practical.
70. Why is the woman speaking to the man?  
 (A) to warn him about a job  
 (B) to thank him for his work  
 (C) to encourage him to work harder  
 (D) to ask for his assistance.

## Part 4: Talks

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is the building?  
 (A) a factory  
 (B) a shop  
 (C) a gallery  
 (D) a hospital
72. What were the Bradford family?  
 (A) artists  
 (B) politicians  
 (C) actors  
 (D) fashion designers
73. Who is Charles Bradford?  
 (A) Alan's great grandfather  
 (B) someone who will open the building  
 (C) an artist  
 (D) a classical music player
74. Where would this announcement most likely be heard?  
 (A) at a taxi stand  
 (B) at an airport  
 (C) at a train station  
 (D) on a ship
75. What time does the fast train to Atlanta leave?  
 (A) 11.30  
 (B) 11.50  
 (C) 10.50  
 (D) 11.40
76. Which platform will the Washington train leave from?  
 (A) six  
 (B) seven  
 (C) eleven  
 (D) four
77. Who is talking?  
 (A) a receptionist  
 (B) a shop assistant  
 (C) a waiter  
 (D) a butcher
78. How many specials are there to choose from?  
 (A) 4  
 (B) 5  
 (C) 3  
 (D) 2
79. What does he not tell them about immediately?  
 (A) the fish  
 (B) the steak  
 (C) the desserts  
 (D) the salads
80. Who is the talk directed at?  
 (A) campaigners  
 (B) radio listeners  
 (C) politicians  
 (D) astronomers
81. By what percentage has light pollution increased over the last ten years?  
 (A) 25%  
 (B) 10%  
 (C) 11%  
 (D) 5%
82. What is the next thing the listeners will hear?  
 (A) an astronomer  
 (B) Mervin  
 (C) music  
 (D) horoscopes
83. How many films will be shown this week?  
 (A) three  
 (B) seven  
 (C) twelve  
 (D) two
84. How long is the film?  
 (A) half an hour  
 (B) an hour  
 (C) one and a half hours  
 (D) two hours
85. What will happen after the film?  
 (A) There will be refreshments.  
 (B) The director will make a speech.  
 (C) The actors will perform.  
 (D) They will go to a wine bar.



86. Where is this announcement being made?

- (A) in a restaurant
- (B) at a train station
- (C) in a shopping mall
- (D) in a supermarket

87. Where can you get something free to eat?

- (A) "Kidsworld"
- (B) "The Coffee Place"
- (C) The bakery
- (D) The supermarket

88. What time is it now?

- (A) 5 pm
- (B) 3 pm
- (C) 4 pm
- (D) 8 pm

89. Where are they?

- (A) on the plane on the runway
- (B) in the airport building
- (C) on the bus
- (D) in a plane in the air

90. Who is speaking?

- (A) a member of the ground crew
- (B) a member of the cabin crew
- (C) the captain
- (D) a luggage handler

91. How many times will they stop before Cape Town?

- (A) once
- (B) three times
- (C) twice
- (D) not at all

92. What is the problem?

- (A) a computer is not working
- (B) a computer did not arrive
- (C) someone needs to find a service center
- (D) a telephone is not working

93. The man speaking is

- (A) on the radio
- (B) at the computer
- (C) at a service center
- (D) on the telephone

94. What should be done first?

- (A) click 'my computer' icon
- (B) click 'programs' icon
- (C) connect to the internet
- (D) close all programs

95. Who is most likely speaking?

- (A) a store owner
- (B) a radio announcer
- (C) a professor
- (D) someone who read a newspaper

96. What is predicted to happen in 2008?

- (A) a recession
- (B) the dollar will rise against the yen
- (C) a housing slump
- (D) interest rates will be cut

97. What accounts for two thirds of the US economy?

- (A) consumer spending
- (B) housing
- (C) banking
- (D) investment

98. Who is being spoken to?

- (A) staff at registration
- (B) delegates
- (C) a presenter
- (D) a conference organizer

99. How many times has this conference taken place before?

- (A) 4
- (B) 1
- (C) 0
- (D) 2

100. What happens at 9am tomorrow?

- (A) registration begins
- (B) delegates arrive
- (C) presentations begin
- (D) breakfast

## Section II: Reading

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### Part 5: Incomplete Sentences

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Example:**

The mother held her newborn \_\_\_\_\_.

- (A) loving
- (B) lovely
- (C) lovingly
- (D) love

Correct answer: (C)

101. .... John found Maria hard to get along with, he did the best he could.
  - (A) However difficult
  - (B) Because of
  - (C) Nevertheless
  - (D) Although
102. He was forced to declare ..... two years after purchasing the property because he couldn't make payments.
  - (A) eligibility
  - (B) candidacy
  - (C) bankruptcy
  - (D) bail
103. Although his new job had long hours, Mike was pleased with his higher .....
  - (A) dues
  - (B) salary
  - (C) fees
  - (D) earns
104. Be sure to submit your application form by the 20th of March ..... you wish to be considered for the post.
  - (A) unless that
  - (B) whether
  - (C) if
  - (D) in case of
105. I ..... the report now; I'll be with you in a second.
  - (A) finish
  - (B) finished
  - (C) would finish
  - (D) am finishing
106. The day of the meeting has been changed; it has been ..... for Thursday.
  - (A) reserved
  - (B) cancelled
  - (C) rectified
  - (D) rescheduled
107. On one hand we've had a bit of a setback, but on ..... hand it's a chance to show that we're determined.
  - (A) the other
  - (B) another
  - (C) the second
  - (D) that
108. Be sure to let me know if I can be of any .....
  - (A) assistance
  - (B) enlightenment
  - (C) inclination
  - (D) clarification
109. Due to a ..... in security, hackers got access to the company's files.
  - (A) rebate
  - (B) rip
  - (C) spam
  - (D) lapse
110. Lunch ..... in the dining room at midday.
  - (A) will serve
  - (B) to be served
  - (C) will be served
  - (D) is serving
111. Although one of the two candidates has more experience, ..... has great enthusiasm and energy.
  - (A) either
  - (B) the one
  - (C) another
  - (D) the other
112. The bus is departing ..... so please hurry up.
  - (A) promptly
  - (B) prompt
  - (C) prompted
  - (D) prompting

113. Does the position include any ..... such as retirement or health insurance?  
 (A) bonuses  
 (B) benefits  
 (C) breaks  
 (D) brackets
114. Many were worried the country would suffer a ..... because of the rise in interest rates.  
 (A) digression  
 (B) regression  
 (C) recession  
 (D) depletion
115. The folder, ..... you will find the report, is on the top shelf.  
 (A) which  
 (B) in which  
 (C) where is  
 (D) wherever
116. It is important that you ..... any concerns you might have so we can address them.  
 (A) rally  
 (B) raise  
 (C) rage  
 (D) rule
117. James always seems to dress to .....  
 (A) impress  
 (B) impressed  
 (C) impressive  
 (D) impressively
118. Michelle felt like she was kept on the ..... and was not really considered part of the team.  
 (A) outline  
 (B) sidelines  
 (C) off line  
 (D) guidelines
119. Amy decided to ..... in cardiology after graduating from medical school.  
 (A) investigate  
 (B) detail  
 (C) explore  
 (D) specialize
120. The hierarchy ..... the company was very complex.  
 (A) within  
 (B) on  
 (C) around  
 (D) among
121. Anna was concerned about keeping her job because the company was .....  
 (A) expanding  
 (B) condensing  
 (C) downsizing  
 (D) backdating
122. Profits were ..... better than last year, but still short of our goal.  
 (A) morbid  
 (B) marginal  
 (C) menial  
 (D) meaningless
123. I'm afraid I'm .....; I've been working in the office since 7am.  
 (A) exhausted  
 (B) invigorated  
 (C) extended  
 (D) incensed
124. Mario felt that he did not get enough ..... for his hard work.  
 (A) recognition  
 (B) stimulation  
 (C) consideration  
 (D) obligation
125. Alison, like her sister Jessica, ..... studying to be a lawyer.  
 (A) also  
 (B) have been  
 (C) are  
 (D) is
126. I would like to thank you for your ..... in reaching a speedy solution.  
 (A) trust  
 (B) cooperation  
 (C) inclination  
 (D) resistance
127. Mary Ann ..... for an audition for a play on Thursday.  
 (A) is going  
 (B) goes  
 (C) has gone  
 (D) is going to
128. .... you were working under pressure, you have done an excellent job!  
 (A) However  
 (B) Although  
 (C) In spite of  
 (D) No wonder
129. The check ..... because the account was empty and he was charged a fee.  
 (A) failed  
 (B) rolled  
 (C) slid  
 (D) bounced
130. In order to be efficient you must ..... on the task at hand.  
 (A) strive  
 (B) focus  
 (C) aim  
 (D) grasp

131. We expect you to be in the office ..... from 9am to 5pm.  
(A) clearly  
(B) steady  
(C) hourly  
(D) daily
132. Excuse me, can you tell me ..... to 29th Street?  
(A) where is  
(B) the way for  
(C) where to go  
(D) how to get
133. Mr. Smith was late for the meeting because his flight was .....  
(A) dismissed  
(B) lengthened  
(C) delayed  
(D) lost
134. "Can I help you?" "Thanks, but I'm already ....."  
(A) helped  
(B) being helped  
(C) having helped  
(D) helping
135. Do you think that I can ..... on him to get the job done?  
(A) count  
(B) relieve  
(C) look  
(D) base
136. I'm sorry; I didn't understand. Can you please ..... what you just said?  
(A) rectify  
(B) clarify  
(C) objectify  
(D) justify
137. Okay, the first step is ..... the quarterly report.  
(A) finishing  
(B) to finish  
(C) finished  
(D) finish
138. The noise of the roadworks was so ..... that no one could concentrate.  
(A) upsetting  
(B) distracting  
(C) insistent  
(D) unpleasant
139. Tim became a doctor because he wanted his father ..... proud of him.  
(A) to be  
(B) being  
(C) would be  
(D) will be
140. There was a growing sense of ..... as the deadline approached.  
(A) excitement  
(B) suspicion  
(C) anticipation  
(D) tension

## Part 6: Text Completion

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following memo:

## MEMO

**To:** All Employees  
**From:** Jane Anderson, Personnel  
**Date:** Thursday 29 Oct  
**Subject:** CHARITY BARBECUE

Just a reminder that the charity barbecue is happening this Friday! It is for a good cause; we're ..... money for the children's' charity *Future Horizons* to buy computers for community centers in disadvantaged neighborhoods, so please come along and help out!

141. (A) taking  
 (B) raising  
 (C) earning  
 (D) giving

It will be at 7:30 at Oak Park, next to the gazebo by the west gate. Dinner will be 15 dollars and there will be hamburgers, hotdogs, or veggie burgers, and of course lots of salads and desserts! Bring your family and friends; everyone ..... welcome. Please get tickets from me or from Sophia Johnson.

142. (A) are  
 (B) to be  
 (C) were  
 (D) is

I hope ..... you there!  
 Jane Anderson

143. (A) to see  
 (B) will see  
 (C) seeing  
 (D) to seeing

Questions 144-146 refer to the following leaflet:

## WHAT IS TUBERCULOSIS?

Tuberculosis is a bacterial disease which causes infection, most commonly in the lungs, but ..... in other body organs. It is transmitted by inhaling bacteria coughed or sneezed into the air by infected persons.

144. (A) more commonly  
 (B) nevertheless  
 (C) never  
 (D) occasionally

## WHAT IS A MANTOUX TEST?

A substance called tuberculin is injected into the skin on the forearm to find out whether or not there are tuberculosis bacteria present in the body.

## HOW IS THIS READ?

48 to 72 hours after the injection, the forearm is examined. For most individuals, a swelling that measures 10 mm or more, ..... that the person has been in contact with tuberculosis. This is a positive result.

145. (A) involves  
 (B) indicates  
 (C) inclines  
 (D) infers

No reaction, or only slight redness or bruising indicates that the person has not been in contact with tuberculosis. This is a negative result.

## PEOPLE REQUIRING MANTOUX TESTS:

Mantoux tests may ..... for new employees, volunteers, residents and clients of some organizations and institutions. All people who have come in contact with a person with active tuberculosis should be tested as soon as possible, and again, three months after the date of last contact.

146. (A) be required  
 (B) be requiring  
 (C) required  
 (D) are required

Questions 147-149 refer to the following e-mail:

**From:** Mary Richardson  
**To:** Terrence Jones  
**Cc:**  
**Subject:** Job Opening

Mr. Jones,

I am emailing to bring to your attention the opening in our department that is advertised on our website. I would like to recommend that you ..... applying, since the work that you have already done for our company on a freelance basis, makes you highly ..... for the position because of your experience.

147. (A) withhold  
 (B) retract  
 (C) comprehend  
 (D) consider

148. (A) talented  
 (B) inclined  
 (C) invited  
 (D) qualified

The job offers flexible working hours, as ..... comprehensive health benefits. If you have any questions or would like more information please feel free to contact me by email, or, at 247 775 5674 ext 239

Regards,  
 Mary Richardson, Personnel

149. (A) such  
 (B) some  
 (C) well as  
 (D) plenty

Questions 150-152 refer to the following advertisement:

### JOB VACANCY Online Marketing Technician

I am on the hunt for another team member.

This person will be ..... in our Auckland, NZ office, will manage a range of email marketing and will lead generation campaigns for our growing list of clients.

150. (A) replaced  
 (B) based  
 (C) homed  
 (D) found

You will need to be proficient in HTML, have a fondness for detail and like working on a variety of projects.

This role will suit ..... that have a few years' work experience in web development with some client-facing involvement and can show an ability and desire to uncover all there is to know about online marketing.

151. (A) who  
 (B) those  
 (C) them  
 (D) whoever

If you are interested in knowing more, then it is probably best to use the sales ..... form to kick things off.

152. (A) enquiring  
 (B) enquire  
 (C) enquiry  
 (D) enquirer



## Part 7: Reading Comprehension

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

**Example:**

Are you someone who enjoys trying new things and does not feel uncomfortable in new environments? Then why not get paid for it? *CULTURE* magazine is looking for individuals to go to new clubs, events, etc. and write about the cultural scene they observe in these places. Interested? Send your resume to [CULTURE@hotmail.com](mailto:CULTURE@hotmail.com). Please no phone calls.

What type of person would be best qualified for this job?

- (A) a homebody
  - (B) an introvert
  - (C) a clumsy person
  - (D) a risk-taker
- Correct answer: (D)

Questions 153-157 refer to the following letter and leaflet.

**Victoria Conference Centre****SHARE IDEAS, BE INSPIRED**

In the heart of downtown Victoria, British Columbia, by the spectacular Inner Harbour is the Victoria Conference Centre; a bright, modern and technically advanced meeting place that is most inviting.

The average size of the conferences we host is 450-1,000 delegates. However, we have hosted groups as large as 2,500 delegates. Since conferences have distinct design and function space requirements, defining a "maximum" size is truly dependent on the event. We work to make the space fit your conference program. We are creative thinkers and enjoy working closely with clients to fashion the perfect venue.

May 18

Mary Ann Fisher  
34 Victoria Street  
Bristol, UK

Dear Ms. Fisher,

Thank you for your enquiry about our company, *Tourism Victoria*. I am delighted to hear you have chosen our city to host your conference. Let me tell you a little about what our company can offer you.

We can plan special events, entertainment and excursions such as eco-adventures, symphony concerts and tours, for your delegates. We'll be happy to provide you with information on how to arrange pre- and post-event activities to suit your needs.

Tourism Victoria can also assist in promoting your organization's conference to stimulate delegate attendance with brochures and lure pieces. We'll act as liaison between our 900-plus member businesses and your planning committee.

I have enclosed an information leaflet on the Victoria Conference Center, which I highly recommend as a venue for your conference.

Please contact me if you have any questions.

Sincerely,

Bob Whitehall  
Marketing  
Tourism Victoria, Canada

153. What is the purpose of the leaflet?

- (A) to educate people
- (B) to promote something
- (C) it is an invitation
- (D) it is a coupon

154. What is true of the letter?

- (A) It was unsolicited.
- (B) It answers an enquiry.
- (C) It follows a purchase.
- (D) It requests a service.

155. What has been decided for sure by Ms Fisher?

- (A) She will work with Tourism Victoria.
- (B) She will have a conference in the city of Victoria.
- (C) She will hold the conference at the Victoria Conference Center.
- (D) She will arrange an eco-adventure.

156. Where is the Victoria Conference Center located?

- (A) in the downtown area
- (B) near the downtown area
- (C) by the sea, outside town
- (D) 900 meters from the town

157. Where is Ms. Fisher from?

- (A) England
- (B) Canada
- (C) United States
- (D) Australia

Questions 158-159 refer to the following card.

In case of an emergency, if oxygen levels in the cabin become too low, an oxygen mask will be automatically released from the area above your head. Pull the mask gently towards you to begin the flow of oxygen. The bag will not fully inflate. Always put on your own mask before attempting to help others.

158. Where would this card most likely be found?
- (A) on a train
  - (B) in an office
  - (C) on an airplane
  - (D) in a hotel room
159. Which of the following actions are correct?
- (A) call for assistance if the bag does not inflate
  - (B) remove the mask from a compartment above you
  - (C) put on your child's mask and then your own.
  - (D) carefully pull the mask downward

Questions 160-162 refer to the following advertisement.

## RESERVATIONS

To ensure a table at SkyCity, at the top of Seattle's *Space Needle*, reservations are recommended.

To make a reservation call: 206-905-2100 or 800-937-9582.

Groups are welcome but must be scheduled in advance and are limited to no more than 21 guests.

Parties of 10 or more cannot be accommodated May 31 through September 3.

Your elevator ride and Observation Deck visit are complimentary with your reservation at SkyCity.

*Reservations are available for seating during the following hours:*

<b>Lunch</b>	Monday - Friday:	11:00am - 3:00pm
<b>Brunch</b>	Saturday & Sunday:	10:00am - 3:00pm
<b>Dinner</b>	Sunday - Thursday:	5:00pm - 9:00pm
	Friday & Saturday:	5:00pm - 10:00pm

160. What kind of a place is SkyCity?
- (A) a restaurant
  - (B) a ship
  - (C) a museum
  - (D) a theme park
161. When could you go with a party of 12 people?
- (A) February 2nd, without needing a reservation
  - (B) June 24th, with a reservation
  - (C) May 3rd, with a reservation
  - (D) You cannot go with a group of 12 people.
162. What time on Friday can you NOT reserve a table?
- (A) 10am
  - (B) 2pm
  - (C) 9pm
  - (D) 10pm

Questions 163-164 refer to the following notice.

### Agincourt District Library

155 Bonis Ave.  
Toronto, Ontario  
M1T 3W6  
Tel: 416 396 8943

#### OPENING TIMES

Mon: 12:30 p.m. - 8:30 p.m.  
Tues: 9:00 a.m. - 8:30 p.m.  
Wed: 9:00 a.m. - 8:30 p.m.  
Thu: 9:00 a.m. - 8:30 p.m.  
Fri: 9:00 a.m. - 8:30 p.m.  
9:00 a.m. - 6:00 pm (*July and Aug.*)  
Sat: 9:00 a.m. - 5:00 p.m.  
Sun: 1:30 a.m. - 5:00 p.m. (*Sep to Jun only*)

163. In which of the following ways are you NOT able to contact the Library if you have a question?
- (A) by telephone  
(B) by e-mail  
(C) by letter  
(D) by dropping in

164. What time does the Library close on Fridays in June?
- (A) 5:00 p.m.  
(B) 6:00 p.m.  
(C) 8:30 p.m.  
(D) 9:00 p.m.

Questions 165-167 refer to the following leaflet.

### Sydney Opera House High Tea

Australia's celebrated Chef, Guillaume Brahimi, Michelin-trained with Two Chef Hats, has created a sophisticated High Tea in quintessential Sydney style. You will be welcomed with a glass of fine Australian sparkling wine, then presented with an assortment of beautiful teas, exquisite savories, pastries and petit fours. The crescendo of this perfect Sydney afternoon is an intimate and private performance by an acclaimed opera singer that will leave you entranced.

**Cost: \$145 per person**

#### High Teas are from 2pm - 4pm on the following dates :

Wed, 10 October 2008  
Wed, 24 October 2008  
Wed, 7 November 2008  
Wed, 21 November 2008  
Wed, 5 December 2008  
Wed, 2 January 2009  
Wed, 9 January 2009  
Wed, 16 January 2009  
Wed, 23 January 2009

Wed, 30 January 2009  
Wed, 6 February 2009  
Wed, 13 February 2009  
Wed, 20 February 2009  
Wed, 27 February 2009

*Bookings are essential.*

**Call:** +61 2 9250 7250

**Email:** [tourism@sydneyoperahouse.com](mailto:tourism@sydneyoperahouse.com)

165. What is the purpose of this leaflet?
- (A) to attract customers  
(B) to spread information  
(C) to give a warning  
(D) to recruit employees

166. What is NOT included in the event?
- (A) coffee  
(B) live music  
(C) food  
(D) alcohol

167. Which of the following statements is most accurate?
- (A) You can't book in advance.  
(B) You don't have to book in advance.  
(C) You should book in advance.  
(D) You must book in advance.

Questions 168-172 refer to the following letter and insert.

**Resident**

24 Ravencroft Lane  
Portland, OR 34227

Dear Sir or Madam,

We are contacting you to inform you that due to work on the electricity grid, your area will be without electricity for approximately 4 hours on the morning of September 12th. We hope that you understand that this maintenance is necessary and we suggest that you read the insert on how to survive a power cut in order to minimize your inconvenience.

Sincerely,  
William Tyler,  
Municipal Electricity

**SURVIVING A POWER CUT****How you should prepare:**

- Have a battery powered radio tuned into a news station to receive updates.
- Keep a supply of candles, but don't leave candles or heaters unattended. Place them where you won't knock them over. A flash-light may be a safer alternative and keep the batteries renewed.

**If power is interrupted:**

- Switch off and unplug sensitive electronic appliances such as personal computers, video players, satellite receivers, answering machines etc.
- Don't open freezers and fridges more than absolutely necessary.
- Leave a light on so you know when the power has been restored.
- Check to see if your neighbors are okay.
- Keep a flask of hot drink near you.
- Wrap up warm.
- Keep one room warm and stay in it.

168. What is the purpose of the letter?

- (A) to sell a product
- (B) to make an apology
- (C) to give a warning
- (D) to make a request

169. What is true about the power cut?

- (A) it is due to an accident
- (B) it is unknown how long it will last
- (C) it was planned in advance
- (D) it involves the whole city

170. What may not be completely safe?

- (A) a battery-powered radio
- (B) leaving a light on
- (C) a torch
- (D) candles

171. What should NOT be turned on during a power cut?

- (A) electric lights
- (B) computers
- (C) heaters
- (D) the telephone

172. What is NOT recommended that you do during a power cut?

- (A) help your neighbors
- (B) defrost your fridge
- (C) keep warm
- (D) listen for updates

Questions 173-174 refer to the following schedule.

### BC FERRIES Tsawwassen - Swartz Bay Schedule

**Crossing time:** 1 hour 35 minutes  
**Distance:** 24 nautical miles

Current schedule in effect September 10, 2007 to October 9, 2007 Sailing time

#### Leave Tsawwassen:

6:00 am - Oct 9 only  
7:00 am - Daily  
8:00 am - Oct 5, 6 & 8 only  
9:00 am - Daily  
10:00am - Sep 21-22, 24, 27-29,  
Oct 1, 5, 6, 8 & 9 only  
1:00 pm - Daily  
3:00 pm - Daily  
5:00 pm - Daily  
6:00 pm - Fri, Sun & Oct 4 & 8 only  
7:00 pm - Daily  
9:00 pm - Daily

#### Leave Swartz Bay

7:00 am - Daily  
8:00 am - Sep 21-22, 24, 27-29,  
Oct 1, 5, 6, 8 & 9 only  
9:00 am - Daily  
10:00am - Oct 5, 6 & 8 only  
1:00 pm - Daily  
3:00 pm - Daily  
5:00 pm - Daily  
6:00 pm - Fri, Sun & Oct 8 only  
7:00 pm - Daily  
9:00 pm - Daily

173. How long does the journey take?

- (A) almost a day and a half
- (B) about an hour and a half
- (C) almost two hours
- (D) just over half an hour

174. Where would you be most likely to see this schedule?

- (A) at a port
- (B) at an airport
- (C) in a newspaper
- (D) at a bus station

Questions 175-177 refer to the following e-mail

**To:** All Employees  
**From:** Jason Byrne  
**CC:** Brian Weston  
**Subject:** Software Training Session

I'm sending out this reminder that we are holding Software Training Sessions this Friday in the Computer Lab. There will be a morning session and an afternoon session, so be sure to sign up for your preference in the IT office if you haven't already. Each session should take about four hours.

I'm sure you realize the importance of these sessions, as there has been considerable discussion of our company's decision to change from Windows to Linux running systems, and concern about making a smooth transition. I want to say again that we are not expecting any difficulties. *Utrans* is a very user-friendly program. Dr. Brian Weston will be doing the training, and you will be in good hands.

Jason Byrne, Manager, IT Department

175. What is the e-mail's purpose?

- (A) an announcement
- (B) a reminder
- (C) a warning
- (D) a guide

176. How do employees know which session to go to?

- (A) They just turn up when they can.
- (B) They ask at the IT office.

- (C) They are informed in the e-mail.
- (D) They choose themselves.

177. Approximately how much of the workday do the training sessions fill?

- (A) all day
- (B) half a day
- (C) a couple of hours
- (D) approximately four minutes

Questions 178-182 refer to the following e-mail and attachment.

**To:** Richard Brown  
**From:** Tara Larson  
**Cc:** -  
**Subject:** restaurant booking?

Hi Richard,

I've found a promising looking restaurant for our company lunch; it's *Bell's Diner*. I went yesterday with my cousin and her husband, and the food was really something. It's not the typical diner you might think of! It has an informal, friendly atmosphere, sophisticated yet rustic decor, equally sophisticated modern European menu and rather elegant clientele. It is housed in a Victorian building split into two rooms, and I think one is available for group reservations, so that would be ideal.

Shall I go ahead and make a reservation? Lunch goes on rather late in the afternoon, as you can see from the information I've attached, so there shouldn't be any problem if the design meetings run a little over time.

Tara Brown  
Reception

**Cuisine:** Modern European  
**Times:** Lunch Tues - Sat Midday - 3pm.  
Dinner Mon - Sat 7pm - 10.30pm.  
Closed Sundays.  
**Dress code:** None  
**Payment:** All methods of payment accepted  
except Dinners  
**Av. price:** £24 and Under

178. How does Tara Larson know the restaurant is good?

- (A) She knew from experience.
- (B) A friend recommended it.
- (C) She saw an advertisement.
- (D) She was told by Mr. Brown.

179. What did Tara Larson think of the food?

- (A) She absolutely hated it.
- (B) She didn't have an opinion about it.
- (C) She thought it was okay.
- (D) She liked it very much.

180. The people eating in the restaurant are described as

- (A) Victorian
- (B) well dressed
- (C) informally dressed
- (D) typical diner customers

181. What is Tara Larson's job?

- (A) waitress
- (B) promoter
- (C) secretary
- (D) designer

182. What is the earliest they could go for lunch?

- (A) 11:00
- (B) 12:00
- (C) 1:00
- (D) 3:00



Questions 183-184 refer to the following notice.

### FIRE PROCEDURE

If you detect FIRE or SMOKE, do this at once:

1. STAY CALM and use common sense
2. Close the door to CONFINE the fire and smoke
3. ACTIVATE THE FIRE ALARM - a small red box located on the wall near each exit. Follow the instructions on the alarm.
4. REPORT THE FIRE. Call UAB Police at 911 or use HELP PHONE, identify yourself and tell the dispatcher the exact location of the fire or smoke and what is burning.
5. EVACUATE. All building occupants should proceed to the nearest exit, move away from the building and assemble in a location predetermined by your supervisor. This will provide a quick and easy way to account for all personnel. It is also important that the fire department has clear and unobstructed access to the building.

183. During a fire, why should you close doors?

- (A) to demonstrate that you are calm
- (B) to help facilitate evacuation
- (C) to give the fire department clear access
- (D) to stop the fire from spreading

184. What is NOT mentioned as something that you should tell the dispatcher after dialing 911?

- (A) who you are
- (B) where the fire is
- (C) what is on fire
- (D) how the fire started

185. What should you plan before a fire happens?

- (A) where to go after evacuating
- (B) who is responsible for calling the fire service
- (C) how to work the fire alarm
- (D) what to take with you

Questions 186-187 refer to the following letter.

Jasmine Wilson  
12 B 44th Street Apt. 14  
New York, NY

Dear Ms. Wilson,

Thank you for your application expressing interest in working with us at the Central Hospital. Unfortunately, we have a full staff of nursing professionals at this time, and there is not an opening available for someone with your skills and qualifications. However, we have put your resume on file, as positions regularly come up.

Thank you again for your interest, and good luck.

Sincerely,

Katherine Jones,  
Hiring and Personal

186. What did Jasmine Wilson do?

- (A) ask for a job
- (B) turn down a job
- (C) accept a job
- (D) offer a job

187. How often does the Hospital have job openings?

- (A) never
- (B) very rarely
- (C) quite often
- (D) always

Questions 188-189 refer to the following Memo.

### MEMORANDUM

TO: Marketing Department  
FROM: Jo Worthing  
ATTENTION: URGENT

There has been a change of specifications for our product, following responses from Wednesday's presentation. Please come to my office and collect a copy of the document outlining the changes that are being made, and see that all of the marketing and PR outputs that you are involved with are updated and correct. If you have any questions after reading the document, don't hesitate to contact me.

Jo Worthing  
Product Development

188. How do the recipients find out what changes have been made?

- (A) by reading a document
- (B) by going to a presentation
- (C) by asking Jo Worthing
- (D) by checking marketing outputs

189. What does Jo Worthing's job involve?

- (A) secretarial duties
- (B) selling products
- (C) developing products
- (D) marketing products

Questions 190-194 refer to notice and letter.

### ONLINE BANKING COURSE

How can you find the best online bank for you? Within the last decade, online banking has exploded in popularity, and revolutionized the industry, but some banks offer better services than others. In this course we look at some things you should consider when you choose an online bank, including account access, security, online bill paying, account aggregation and fees. Learn how to use online banking to your advantage.

Mr. George Woodhouse  
74 Meadow lane  
San Diego, CA 44613

Dear Mr. Woodhouse,

Thank you for your interest in our course. Yes, there are still places available. You have two options; we have an intensive weekend course which runs for two weekends in the beginning of September, both Saturday and Sunday mornings, for 8 hours each day, and we also have evening courses that meet from 7-9pm on Tuesdays or Thursdays for three months. Both courses cost 900 dollars. The courses are held at the Community College, and you would need to go there to register.

I would recommend you register as soon as possible as the courses are filling up quickly! If you have further questions, you can call me at 376 334 4524 between 8am and 4pm.

Karen Miller  
Admissions

190. What does the course teach?
- (A) how to start an online bank
  - (B) how to use online banking
  - (C) how to use the internet
  - (D) how to succeed as a banker
191. Why did Mr. Woodhouse contact Karen Miller?
- (A) to ask for information
  - (B) to answer a question
  - (C) to register for a course
  - (D) to set up a bank account
192. When could Mr. Woodhouse take the course?
- (A) Saturday evenings
  - (B) all day Tuesday
  - (C) Thursday evenings
  - (D) Tuesday mornings
193. What is true of the weekend courses?
- (A) They are cheaper than the evening courses.
  - (B) They are full.
  - (C) They last for two hours per day.
  - (D) They last for 4 days.
194. What time can Karen Miller be contacted?
- (A) 9 p.m.
  - (B) 3 a.m.
  - (C) 5 p.m.
  - (D) 10 a.m.

Questions 195-196 refer to the following receipt.

09 December 2009

8:26 p.m.

Your server is Anna

1 large spring water.....	\$1.50
1 coke.....	\$1.00
2 chef's salads.....2x\$4.00	\$8.00
1 jacket potato with cheese.....	\$4.50
1 lasagna.....	\$8.99
1 chocolate ice cream.....	\$3.50
Subtotal.....	\$27.49
Tax (0.0775%).....	\$ 2.13
Total.....	\$29.62
Paid cash.....	\$30.00
Change.....	\$ 0.38

Thank you for you business!

195. Which meal of the day was this receipt for?

- (A) breakfast
- (B) lunch
- (C) afternoon snack
- (D) dinner

196. How many desserts were ordered?

- (A) none
- (B) one
- (C) two
- (D) three

Questions 197-198 refer to the following schedule

## FLIGHT INFORMATION

### ARRIVALS

FLIGHT	SCHEDULED ARRIVAL	ARRIVING FROM	STATUS	
SK2549	17:50	Stockholm	Arrived	17:48
LX380	18:10	Zurich	Expected	18:00
CF005	18:50	Gothenburg	Arrived	17:51
SK8677	18:50	Gothenburg	Expected	17:55
TCX20L	18:20	Paphos	Expected	18:35
3W709	18:25	Isle Of Man	Expected	18:20
SK541	18:25	Copenhagen	Expected	18:30
BD38	18:30	Copenhagen	Expected	18:30
LH4886	18:30	Dusseldorf	Expected	18:30
LH4872	18:40	Guernsey	Expected	18:25

197. Where is the last plane expected to arrive coming from?

- (A) Gothenburg
- (B) Guernsey
- (C) Copenhagen
- (D) Paphos

198. What time is it now?

- (A) 17:50
- (B) 17:53
- (C) 17:55
- (D) 18:52

Questions 199-200 refer to the following notice.

### PROGRAM OVERVIEW

Metra's *Bikes on Trains* program is designed to enable cyclists to bring their standard-form bicycles on board trains during weekday off-peak hours and on weekends. Three bicycles are allowed in the priority seating area in each accessible diesel railcar; two in each electric railcar. There is no additional charge to your Metra fare to take a bicycle on board the train

199. How many bicycles are allowed?
- (A) three in each train
  - (B) three in each electric railcar
  - (C) two in each electric railcar
  - (D) two in each diesel railcar
200. How much do you pay to travel with a bicycle?
- (A) your usual fare
  - (B) your fare and a charge
  - (C) you travel free with the bike
  - (D) you get a discount