LIAM SIDNEY

IT & SYSTEMS ADMINISTRATION | SCRIPTING & AUTOMATION

CONTACT

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SKILLS

Scripting & Automation
IT Problem Solving
IT Infrastructure
Office 365 & Exchange
User Support & Onboarding
Software Development
Workflow Tools

EDUCATION

UWA

2023-2024

Cybersecurity Boot Camp

PROFILE

Passionate about IT and software development, with a strong focus on learning and building practical solutions through personal projects. Skilled at maintaining reliable systems, improving workflows, and supporting users with clear and effective solutions. I enjoy learning new technologies and adapting them to real-world use, and I am confident in my ability to quickly pick up new skills and implement them effectively, even in areas where I may not have any prior experience. My goal is to grow and gain experience in IT administration and system administration, with a focus on managing infrastructure, supporting users, and ensuring systems remain secure and efficient.

EXPERIENCE

Scale Technician / IT Administrator

2023-Present

As a scale technician, I visit client sites to diagnose and repair equipment, often troubleshooting unique issues and finding practical solutions on the spot. In my role as IT Administrator, I manage all the company's IT infrastructure, including IP phones, Office 365, email, and user onboarding. I work to improve everyday workflows by maintaining reliable systems and developing solutions to fill gaps—sometimes through developing custom tools, other times by finding the right existing solution for the problem.

Phlebotomist

2023-2023

Worked directly with patients to collect blood samples while maintaining a calm and supportive environment. Focused on clear communication and customer service to make the process as smooth as possible. Followed all procedures carefully and contributed to improving documentation and workflow to keep things consistent and accurate.