**Lily Dzamesi**

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Highly motivated individual with expertise in software development, network administration, and database management. Proficient in implementing and maintaining computer systems, networks, and databases. Strong problem-solving abilities and excellent communication skills. Aiming to leverage my technical skills and education to contribute to a dynamic and innovative team.".

**Skills & Qualifications**

* Experience with software development methodologies with Agile and Scrum.
* Knowledge of database management systems such as Oracle, MySQL, and SQL Server
* Familiarity with cloud computing platforms like Amazon Web Services (AWS).
* Proficiency in programming languages such as Python, C++, C, JavaScript, etc.
* Knowledge of cybersecurity principles and practices (such as encryption, firewalls, intrusion detection, etc.
* Experience with version control systems like Git.
* Experience with operating systems (such as Windows, Linux, macOS, etc.)

**Tech Stack**

* **Languages**: Python, C++, C, SQL
* **Databases:** MySQL & MongoDB
* **cloud**: AWS
* **Digital skills**: SEO, SEM, email marketing, analytics

**Work History**

**IT ADMINISTRATOR | EQUIPMENT AFRICA LTD**

April 2022 – Present

* Expertise in managing sales and customer relationship management (CRM) systems such as Salesforce, HubSpot.
* Skilled in generating reports and analyzing data to identify trends, opportunities, and areas for improvement.
* Experienced in managing IT infrastructure, including website management, network administration, software installation, and hardware upgrades.
* Excellent communication, negotiation, and relationship-building skills.

**SALES PROMOTER | SAMSUNG - GHANA**

07/2021 – 03/2022

* Using customer relationship management (CRM) tools to manage sales pipelines, track leads, and monitor performance.
* Negotiating and closing deals to achieve sales targets and revenue growth objectives.
* Conducting sales presentations, product demonstrations, and proof-of-concept trials to showcase the value of technology solutions.

**MIS OFFICER | AKADITI LIMITED**

09/2020 – 07/2021

* Managing and maintaining IT infrastructure, including networks, servers, databases, and software applications.
* Collaborating with cross-functional teams to ensure timely delivery of quality products.
* Using project management tools such as JIRA and Trello to manage software development projects.
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* Using project management tools such as JIRA and Trello to manage software development projects.

**TEACHING ASSISTANT | HO TECHNICAL UNIVERSITY**

09/2014 – 08/2017

* Assisting instructors in delivering effective and engaging classroom instruction in various IT subjects.
* Using learning management systems (LMS) to manage course materials, track student progress, and communicate with students.
* Collaborating with instructors to develop and implement lesson plans, assessments, and other instructional materials.
* Providing technical support to students, including troubleshooting hardware and software issues and providing guidance on software usage.