

- a) Over the last week, I created a flow chart/concept map, created an ERD, and a mockup.
- b) Next week I will improve my flow chart/concept map and ERD based on notes from my professor. I will also add a make payment section to my mockup and consider user experience in my layout.
- c) My biggest issue this week has been trying to visualize user experience and intuit exactly what data and features I will need as well as what users might want from my web application.