Lih Yang, Lee

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Background

IT support and network security with over 5+ years of experience. Completing tasks in punctual manner and attention to detail while meeting deadlines. A team player with leadership capabilities while handling project managements. Eager to improve and self-motivated, always room to learn more in the field.

Work Experience

KEST Business Solution Partner | *IT Support* | Queens, NY | 10/2020 – present

- Troubleshoot network infrastructures, workstations, dentist related hardware and software.
- Provide remote and phone support for clients
- Set up camera systems, networking equipment, workstations, VOIP phones, and multimedia systems
- Perform weekly checkup routine for client's server backup system

Whitestone Lanes | *Front Desk Manager* | Queens, NY | 04/2014 – present

- Manage payment and equipment
- Provide technical support for lanes computer system
- Supervise all events and tournaments
- Managing active directory of users

Education

New York City College of Technology, CUNY | Brooklyn, NY
Bachelor of Technology in Networking and Security   Graduated: May 2020

Skills

- Microsoft Office (Word, Excel, PowerPoint, Outlook)
- Working knowledge of python, java, C++ and HTML
- Basic knowledge of configuring routers, switches and servers, creating vlans, active directory services, virtualizations and remote desktop software.
- Troubleshooting Mac/Windows/Linux OS
- Security Equipment Installations