LILY DUONG

Revesby, Sydney, NSW 2212 | Portfolio: lily-portfolio.vercel.app | LinkedIn: duong-lily | GitHub: lilycandoit

*** Open to relocation | Full working rights in Australia ***

ABOUT ME

Aspiring full-stack developer with a passion for inclusive technology. Self-taught and currently completing a software engineering program at Holberton School Australia. Skilled in JavaScript, Python, and web development, with a focus on learning through collaboration and building real-world projects.

TECHNICAL SKILLS

Languages: JavaScript, Python, C

Frameworks/Libraries: React, Node.js, Express.js, Flask, TypeScript, Tailwind, Svelte

Tools: Git, GitHub, Docker, Postman, JIRA, Playwright

Concepts: OOP, REST APIs, CI/CD, Agile, TDD

Database: SQL, MongoDB (NoSQL)

Soft Skills: Problem-solving, communication, teamwork, mentoring

PROJECTS

Netflix Clone - Live | GitHub

Full-stack movie streaming app using React, Express.js, MongoDB, Tailwind CSS

> Implements user authentication, movie browsing, and dynamic content rendering

Game Hub - Live | GitHub

API-powered game discovery platform built with React and TypeScript

> Features sorting, filtering, responsive design, and modular components

Ecommerce Website - Live | Github

Frontend project simulating an online store using HTML, CSS, JavaScript

➤ Includes cart, checkout flow, and responsive product grid

20 Small JavaScript Projects - Live | GitHub

Collection of mini-projects focused on core JavaScript concepts

➤ Projects include to-do app, calculator, weather widget, and more

Simple Shell © - GitHub

Unix-like command line interpreter implemented in C

➤ Handles basic commands, process forking, environment variables, and execve()

WORK EXPERIENCE

Full-Stack Engineer Student – Holberton School Australia (ongoing)

Feb 2025 - Nov 2025

Completed low-level programming and algorithmic projects in C

- Currently developing full-stack projects using Python and JavaScript frameworks (React, Node.js)
- Practiced problem-solving, data structures, and system design through hands-on learning Collaborated using Git workflows, code reviews, and Agile principles
- Actively supplementing learning with self-directed tutorials and mini-projects

Technical Solutions Specialist – TDCX Malaysia

Apr 2022 - May 2024

- Provided technical support to 1000+ global e-commerce clients on Google Ads, GTM, and Analytics
- Customised JavaScript solutions, debugged issues, and improved resolution rates by 30%
- Mentored new hires and earned top CSAT recognition

Digital Marketing Consultant – TDCX Malaysia

Jan 2021 - Apr 2022

- Advised advertisers on campaign setup and measurement using Google Ads & Analytics
- Contributed to internal documentation and training processes
- Helped teams troubleshoot data feed and Merchant Center issues

Data Analyst – Accenture Malaysia

Jan 2019 - Jan 2021

- Reviewed and annotated large volumes of user data
- Proposed workflow improvements.

Customer Support & Data – Concentrix Vietnam

Oct 2017 - Oct 2018

- Supported Uber and Grab users via phone, chat, and email
- Gained experience in high-volume customer service and process documentation

EDUCATION

Holberton School Australia

Full-Stack Software Engineering

Sydney, Australia | Feb 2025 - Nov 2025 (Ongoing)

- Intensive training in C, Python, JavaScript, data structures, system design, and full-stack development
- Focus on collaborative, hands-on learning and real-world projects

Tay Nguyen University

Bachelor's in Chemistry Education

Vietnam | Sep 2012 - Jun 2016

- Graduated with a focus on science education and curriculum design
- Qualified to teach high school chemistry

REFERENCES

Contact details available upon request.