

PROBLEM



RESEARCH

PROTOTYPE

Project Duration: 8 months

Responsibilities: Exploratory, Generative, and Evaluative Research; Interaction Design; Android Development

Team: Microsoft Azure AI

Paper: User Experience (UX) Methodologies Analysis
for Improving Customer Retention

OVERVIEW









With a task tracking application for the ambassador community, users will not only be able to track work progress, but also to organize work based on priority, to capture visual reminders in real time, and to send email updates on click.



The AI Ambassador program consists of 800+ ambassadors, serving 90 countries and driving over 10 billion dollars in quarterly revenue. The app allows Ambassadors to keep track of business meetings and provide real-time sharing of success stories in order to drive AI evangelization.



As an ambassador, I want to be able to know what other ambassadors are working on, so that I can communicate with them when it is needed.



As an ambassador, I want to jot down work progress anywhere and anytime.



As an ambassador, I want to save time reporting to program managers.



As an ambassador who works with multiple clients, I want to be able to prioritize my work quickly.

IDEATION



User Need: Learn what others are doing Suggested Feature: Community news feed page



User Need: Update anywhere and anytime Suggested Feature: arbitrary file attachment



User Need: Save time composing emails

Suggested Feature: Task to email auto-conversion



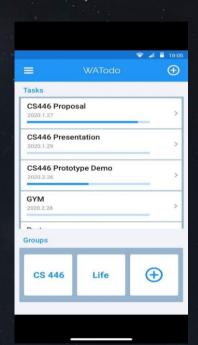
User Need: Easy file management Suggested Feature: audio/image files to text

COMPETITOR ANALYSIS

	Trello	Asana	Wunderlist	Todoist
Product Positioning User Need	Project management	Project management	Productivity App	Productivity App
Target Customers	Projects with long	Time-sensitive	Jobs that require	Jobs that require
	development time	collaboration	limited collaboration	limited collaboration
Costs	\$\$	\$\$	free	free
Task Management	√		\	√
File Attachment from mobile phones	√	1	/	✓
Image/Audio to text				
Easy File Sharing	√	7	/	\
Community Sharing	\checkmark	√		

High costs for community updates

Lack of AI Integrations



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LOW FIDELITY



RESEARCH

PROTOTYPE

WATodo, App.

ABOUT THE APP

All in one smart mobile assistant that learns your schedule and takes your productivity to the next level

- Flesh out the items on your list
- · Prioritize with groups and filtering
- Accomplish way more than before



VIEW DEVELOPED **PRODUCT**

https://youtu.be/ U2l9dsO9EuE















INTERESTED TO LEARN MORE?

- UX Methodologies Analysis[Report]:
 https://www.dropbox.com/s/z2lurw5tt7i9o60/UX%20Methodologies%20Analysis.pdf?dl=0
- Product Feature Walkthrough[Video]: https://youtu.be/55qoAHbgdhs
- Detailed Architecture Design[Report]:
 https://www.dropbox.com/s/jva336p5j2goq3y/WATodo_d5.pdf?dl=0
- Code Repository[Github]:
 https://github.com/lilydia/groupl8project

OVERVIEW

PROBLEM



RESEARCH

PROTOTYPE

CONTACT

Do you have any questions?

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