Youjing Lydia Li

Aspiring Researcher

& Software Developer

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(Canadian citizen eligible for TN)

Education

University of Toronto

Sep 2020 - May 2022

M.I. in Information Systems Design & Human-Centered

Data Science

Massachusetts Institute of Technology on edX

Mar 2020 - Sep 2020

Qualitative Research

University of Waterloo

Sep 2015 - May 2020

B.E. in Elec. **Engineering**

Extracurricular

Co-Founder

UW Computer Graphics

Public Speaker

UW Toastmasters

Stylist & Model

UW Style Society

Vice President

UW Chinese Dance

Content Creator

McRoberts Magazine

TECHNICAL HIGHLIGHTS, 2016 - 2020

PRODUCT: AI/ML, Data Analytics, Cloud Infrastructure, Network Operations

DATA: SQL, Python, Java, R, HTML/CSS, JavaScript, Excel, Tableau, Database

UX: A/B Test, Interview, User Persona, Focus Group, Journey Map, Competitive

Analysis, Heuristic Evaluation, Card Sort, Storyboard, Survey, Contextual Inquiry

PROJECT SHOWCASE

Portfolio https://lilydia.github.io

Stealth Wealth, ML-Powered App • May 2019 – Jun 2020

LEAD: Defined user and market needs via research insights on stock tracking apps. Analyzed user behavior through psychological decision-making models.

INDUSTRY EXPERIENCE

Microsoft Toronto, ON

Product Marketing Manager, Data & AI • Aug - Nov 2019

BRAND: Built data pipelines to track metrics. Facilitated 5 UX research events, collecting 700+ user surveys to change product teams' top-line metrics goals.

Nvidia Santa Clara, CA

Software Developer, Cloud Infrastructure • Jan - Apr 2019

DESIGN: Collected system data to compute and visualize performance metrics. Owned dashboard design process, reducing workflow from 8 steps to 5.

Nvidia Santa Clara, CA

Software Developer, Hardware Infrastructure • May - Aug 2018 **BUILD**: Owned and developed a project tracking dashboard pulling data from all CAD repositories. Presented analyzes and grew dashboard users by 55%.

Ford Waterloo, ON

Software Developer, Data Telemetry • Sep - Dec 2017

CODE: Automated company-wide postprocessing data cleaning. Worked with Bug Fix teams on notification features, improving click-through rate by 25%.

Sun Life Financial Waterloo, ON

Program Coordinator, Network Operations • May 2016 - Apr 2017 MANAGE: Executed million-dollar LAN/WAN projects. Uncovered opportunity and built a website to track projects, saving hours of labor from NOC analysts.