

# Lily Fransen

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## EDUCATION

### University of Illinois at Urbana-Champaign, Bachelor of Science

Aug 2022-Present

*Major: Interdisciplinary Health Science, concentration in Health & Aging*

*Minors: Health Administration, Public Health, & Psychology*

*Relevant course work: Medical Ethics, Organization of Healthcare, Health Services Financing, Health Administration*

*Cumulative GPA: 3.78*

## HONORS

### School of Applied Health Sciences James Scholar Honors Program

Aug 2023-Present

## PROFESSIONAL EXPERIENCE

### CampusTown Urgent Care, Champaign, IL

Aug 2025-Present

*Intern*

- Assist with front-desk operations, including checking patients in and out of the clinic
- Complete billing tasks by preparing invoices and handling payments for prescriptions and visit fees
- Verify insurance and obtain documentation/cards to aid with reimbursement
- Work alongside other student administrators and clinicians with the goal of promptly treating patients

### UnitedHealth Group/Optum Bridges to Healthcare Technology, Carnegie Mellon University, Pittsburgh, PA

June 2025-July 2025

*Intern*

- Leveraged R for data visualization, statistical computing, and correlation analysis, producing code and visuals for stakeholders
- Conducted statistical research on national county-level health data, examining the relationship between mental health provider density and mental health outcomes in the U.S.
- Presented findings to UnitedHealth Group/Optum and CMU Department of Statistics & Data Science in a capstone showcase with a research poster, academic report, and slide deck
- Engaged in professional development and corporate leadership sessions with UnitedHealth Group executives and mentors

### PACE, Inc., Urbana, IL

Sept 2024-Present

*Volunteer*

- Attend Urbana office location weekly, serving the office's Personal Assistant/Personal Support Worker Director
- Complete daily administrative workings and critical database updates
- Take part in community outreach to the disabled populations of 5 East-Central Illinois counties
- Answer lists of phone inquiries and note all concerns for supervisor

## EXTRACURRICULAR

### Pi Beta Phi Fraternity for Women

Sept 2022-Present

- Initiated into active member as a first-year student
- Meet semesterly 3.5 GPA requirement, weekly chapter attendance, and second-year chapter house live-in requirement
- Work in/attend philanthropy events for Read, Lead, Achieve
- Participate in Fall 2023 and Fall 2025 Primary Recruitment, helping recruit New Member classes

### Director of Social Events, Pi Beta Phi

Nov 2023-Nov 2024

- Responsible for planning and budgeting 8 major social events over the course of 2 semesters
- Worked with the Director of Finance and Director of Risk Management, ensuring clear communication in both areas
- Conducted polls and forms to gauge chapter preferences and opinions
- Organized events with local venue owners in the Champaign-Urbana area, their respective insurance agencies, and transportation companies
- Obtained a list of licenses and insurance forms for approval by Pi Beta Phi risk management advisors

### Panhellenic Recruitment Counselor

Sept 2024

- Interviewed for and acquired position for Fall 2024 Panhellenic Primary Recruitment Counselor Board
- Participated in week-long, full-day training in late summer
- Explained mechanics of recruitment to Potential New Members and guided them to all 21 sorority chapter houses during Open House rounds
- Provided insight, guidance, and friendship as a Greek member to Potential New Members at all times, via text/phone calls or set personal meetings
- Promoted a positive attitude toward the Greek community on campus

### Future Health Care Executives

Aug 2023-Present

- Active member of largest Registered Student Organization in the College of Applied Health Sciences
- Participate in professional development events and attended various health advocate talks from a variety of health fields
- Network with other health-passionate students, both within my major and outside

## SKILLS & INTERESTS

**Computer Software/Frameworks:** R, Microsoft Excel, Adobe, Google

**Skills:** Data Visualization & Analysis, Statistical Computing, Spreadsheet Management, Budgeting, Workplace Organization, Attention to Detail

**Other interests:** NYT crossword, nutrition, clinical research, espresso