

# Lily Fransen

lilyfransen29@gmail.com • (708)870-8686

## EDUCATION

### University of Illinois at Urbana-Champaign, Bachelor of Science

Aug 2022-Present

*Major: Interdisciplinary Health Science, concentration in Health & Aging*

*Minors: Health Administration, Public Health, & Psychology*

*Relevant course work: Medical Ethics, Organization of Healthcare, Health Services Financing, Health Administration*

*GPA: 3.73*

## HONORS

### School of Applied Health Sciences James Scholar Honors Program

Aug 2023-Present

## PROFESSIONAL EXPERIENCE

### PACE, Inc., Urbana, IL

Sept 2024-Present

#### Volunteer

- Attend Urbana office location weekly, serving the office's Personal Assistant/Personal Support Worker Director
- Learned daily administrative workings and Personal Assistant/Support Worker database updates
- Took part in community outreach to the disabled population of 5 counties in East-Central Illinois
- Answered lists of phone inquiries and noted all concerns for supervisor

### Eggsperts Breakfast Café, Orland Park, IL

Jun 2024-Present

#### Server

- Promptly greeted guests and took precise orders
- Maintained cleanliness in front and back of house consistently throughout shifts
- Aided manager in brainstorming new marketing ideas to promote the restaurant using social media platforms
- Consolidated long list of menu items for guest aligned with their preferences, based on previous sales

### Uncle Julio's, Orland Park, IL

May 2023-Dec 2023

#### Server

- Trained in extremely thorough corporate serving
- Excelled in fast-paced dinner dining environment, while double checking orders placed to provide customer with efficient service
- Focused on teamwork throughout shifts with a server roster of up to 8
- Responded to and adjusted for a variety of customer needs and adjustments such as allergies, religious restrictions, and diet preferences

## EXTRACURRICULAR

### Pi Beta Phi Fraternity for Women

Sept 2022-Present

- Initiated into active member as a first-year student
- Met semesterly GPA requirements, weekly chapter attendance, and second-year chapter house live-in requirement
- Worked in/attended philanthropy events for Read, Lead, Achieve
- Participated in Fall 2023 Primary recruitment, helping recruit a 31-person New Member class

### Director of Social Events, Pi Beta Phi

Nov 2023-Nov 2024

- Responsible for planning and budgeting 8 major social events over the course of 2 semesters
- Worked with the Director of Finance and Director of Risk Management, ensuring clear communication in both areas
- Conducted polls and forms to gauge chapter preferences and opinions
- Organized events with local venue owners in the Champaign-Urbana area, their respective insurance agencies, and transportation companies
- Obtained a list of licenses and insurance forms for approval by Pi Beta Phi risk management advisors

### Panhellenic Recruitment Counselor

Sept 2024

- Interviewed for and acquired position for Fall 2024 Panhellenic Primary Recruitment Counselor Board
- Participated in week-long, full-day training in late summer
- Explained mechanics of recruitment to Potential New Members and guided them to all 21 sorority chapter houses during Open House rounds
- Provided insight, guidance, and friendship as a Greek member to Potential New Members at all times, via text/phone calls or set personal meetings
- Promoted a positive attitude toward the Greek community on campus

### Future Health Care Executives

Aug 2023-Present

- Active member of largest Registered Student Organization in the College of Applied Health Sciences
- Participated in professional development events and attended various health advocate talks from a variety of health fields
- Networked with other students going into the health field, both within my own major and outside

## SKILLS & INTERESTS

**Computer Software/Frameworks:** Microsoft Excel, Microsoft Office, Adobe Software, Google Software

**Skills:** Data Analysis, Budgeting, Workplace Organization, Interpersonal Communication, Attention to Detail

**Other interests:** NYT crossword, drum set, nutrition, clinical research