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EDUCATION**BOSTON UNIVERSITY GRADUATE SCHOOL OF MANAGEMENT**

Boston, MA

MS-MBA, Public and Non-Profit Concentration, May 2013

UNIVERSITY OF ILLINOIS, URBANA-CHAMPAIGN

Urbana, IL

BS in Computer Science, May 2005

EXPERIENCE**ACCION CHICAGO**

Chicago, IL

SBA Loan Processor

March 2015 - Present

- Piloted new SBA Community Advantage Program based on Ridgestone Bank's SBA 7a loan program. Trained with Ridgestone Bank staff 3 days a week and transferred knowledge to Accion's program which resulted in 13 loans from March until October in 2015.
- Led new SBA loan officers at Accion through the SBA loan process. Submitted 13 loans for GP submission and packaged 3 of those loans, as well as creating all physical files completely for compliance with SBA standards. Purposes for these SBA loans include working capital, equipment, and leasehold improvements.

ACCION CHICAGO

Chicago, IL

Loan Officer

July 2013 – March 2015

- Directed more than 40 clients through the Accion Chicago loan process, from application to post loan technical assistance, resulting in over \$176,000 in microloans
- Generated leads for loans by attending events and developing relationships with bankers and other referral sources

BOSTON UNIVERSITY URBAN BUSINESS ACCELERATOR

Boston, MA

Engagement Manager

Sept 2012– Jan 2013

- Led a group of 3 undergrads in a financial consulting project for A Sweet Place, a local candy shop in Dorchester, MA
- Spearheaded business process mapping and QuickBooks financial information consolidation for the small business

CENTER FOR FINANCE, LAW, AND POLICY AT BOSTON UNIVERSITY

Boston, MA

Research Associate

June 2012 – August 2012

- Researched history, laws, and policies on microfinance in Ethiopia, Iraq, and Syria and consolidated information to supplement the Financial Inclusion Guide with this content as a resource for small microfinance institutions.

MICROLOAN FOUNDATION

North Easton, MA

Marketing Strategy Associate

March 2012 – May 2013

- Identified potential partners to determine on-campus activity around microfinance and support for women in business; researched possible promotional opportunities through on-campus activities focused on Africa
- Prepared schedule of 2012 microfinance conferences and current events to bring visibility to educational and networking opportunities

BAE SYSTEMS

Lexington, MA

Software Engineer

2007-2011

- Developed Cost of Poor Quality application that identified millions of dollars in lost costs due to scrapped material and camera rework; results drove ongoing process improvements
- Flagged more than 26,000 units that contained counterfeit camera parts and prevented them from reaching the market

BAE SYSTEMS*Software Engineer*

Hudson, NH

2005-2007

- Replaced a manual system with an online application to predict aircraft takeoff and landing information, which reduced human error and ensured safe takeoffs and landings
- Developed tool to predict an airplane's line of sight from the air, mapping areas visible and hidden from the pilot's eyesight so pilots could recognize potential danger zones and avoid enemy attack

INTERESTS Naperville Presbyterian Church Growth Group and Worship Team, viola, and Choir**LANGUAGES** Taiwanese and Elementary Mandarin