

Lukas D. Imboden

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Education

Bachelor of Science - Computer Science
University of Wisconsin – Milwaukee

2022

Projects

Capstone Project at UWM:

2022

- Worked in a team to create a webapp that allows gyms/sports facilities to manage member reservations for tennis courts and lanes
- Implemented dynamically updating functionality to application using React to produce a well operating dynamic website, as well as a good grade in the class (A)

Software Engineering Project:

2022

- Worked with a colleague to create a webapp that allowed patients to make appointments with their doctors. Doctors could set their availability and patients could see their availability and schedule appointments
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Additional course work and certificates

Docker and Kubernetes: The Practical Guide 2022 Edition

- Creation and use of Images & Containers with Docker, managing and persisting data with Volumes, Container Networking with Docker Networks and DNS Service Discovery, Deployment of Docker applications - manually with managed services or with Kubernetes

Herzing University Madison WI (2015-16)

- Intro Game Development (3 credits)
 - Intro to topics in IT and software (3 credits)
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Experience

Data Annotation – AI Prompt Engineer

Feb 2024 – Present

- Evaluated Artificial Intelligence coding responses by analyzing them and comparing them to other responses, resulting in more intelligent AI.

GMS Connect – Customer Service Representative

August 2023 – January 2024

- Assisted in-bound callers with questions or concerns in a professional and friendly manner by remaining on script and building rapport, resulting in over 90% Quality Assurance scores and satisfied callers

Kimberton Whole Foods – Dishwasher

Feb 2023 – Jun 2023

- Ensured dishes that went through the machine were clean by paying close attention to detail in order to keep the kitchen items sanitary and safe.
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Skills

- Web Development: HTML, CSS, JavaScript, Vue
- Programming Languages: Python, Java
- Software Development Tools: Docker, Kubernetes, GitHub, Agile Methodologies
- General Skills: Customer Service