

RAJA LIMBU

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Date of Birth: Nov. 23, 1993

Objective

A dedicated IT professional seeking a responsible career opportunity to leverage my training and skills in contributing to the success of an organization while gaining valuable practical experience.

Experience

Free-lancing (2017 - 2019) – KFA Business School

- **Sales Tracking System Development:** Independently designed and implemented a complete Sales Tracking System from scratch using PHP, MySQL, CSS, and JavaScript. This solution led to a 20% increase in sales team efficiency by streamlining data entry and tracking processes, enabling real-time performance monitoring.
- **Data Security Enhancements:** Developed and enforced robust data security protocols, implementing user access controls and secure password storage using PHP and MD5 encryption. This proactive approach ensured compliance with data protection regulations and safeguarded sensitive client information, significantly reducing the risk of data breaches.
- **User Experience Design:** Conducted thorough user research and usability testing to identify key user challenges and requirements. Designed an intuitive user interface that improved navigation and accessibility, enabling users to generate reports and conduct searches by various criteria—such as bank branch, date range, and staff member—thereby enhancing operational efficiency.
- **Documentation and Training:** Created detailed user manuals and training materials, facilitating a smoother onboarding process for new users. Conducted training sessions to empower sales teams with the skills needed to effectively utilize the system, leading to higher adoption rates and user satisfaction.

Assistant IT Officer (Feb 2022 – Ongoing) – Grande Int'l Hospital

- **HIMS Support and Training:** Serve as the primary contact for HIMS (Hospital Information Management System) user support, proficiently resolving issues and enhancing user engagement. Developed and delivered comprehensive training programs for hospital staff, resulting in increased efficiency and satisfaction with the system, as well as a notable reduction in user error rates.
- **Integration of PACS:** Assisted in the integration of the PACS (Picture Archiving and Communication System) into hospital workflows, enhancing the storage and retrieval of medical images. This integration improved diagnostic speed and accuracy, facilitating better patient outcomes through timely access to crucial imaging data.
- **Cloud Migration Initiatives:** Successfully managed the migration of the HIMS and email server to a cloud-based solution, improving data accessibility for remote users and increasing scalability for future needs. Implemented enhanced security measures, such as encryption and multi-factor authentication, to protect sensitive patient data during and after migration.
- **IT Infrastructure Improvement:** Collaborated with cross-functional teams to evaluate and upgrade the hospital's IT infrastructure, including hardware and software systems. Provided ongoing technical support and system enhancements, ensuring minimal downtime and maintaining high service levels across clinical and administrative operations.
- **Project Management:** Engaged in project planning and coordination for IT initiatives, including system upgrades and new technology implementations. Developed timelines, assigned tasks, and monitored project progress to ensure timely delivery and alignment with organizational goals.

Education

(Bachelors) – B.Sc. (Hons) In Business Computing & Information Systems

Softwarica College of IT and E-commerce, (University of Central Lancashire, England)

(Intermediate)-High School (+2)

Global College of Management, HSEB

(SLC (10th)) - School

Rhododendron Int'l Boarding School, PABSON

Specializations and Skills

Programming Languages: Python, Java, PHP, HTML, CSS, MySQL, JavaScript

Other Tools: Microsoft SQL Server, Microsoft Visual Studio

Technical Support: Desktop Support, Troubleshooting, and Technical Support

Hardware Skills: Installation, Configuration, and Diagnostic of PCs, Network Setup and Maintenance

References

1. Dr. Sanjeev Uprety (CMIO): +977 - 9851044877
2. Binay Kunwar (Senior IT Officer, Grande Int'l Hospital): +977 - 9849462226
3. Ram K. Badal (Senior IT Officer, Grande Int'l Hospital): +977 - 9841075565
4. Subash Dahal (IT Officer, Grande Int'l Hospital): +977 - 9841367244

Website: https://limburaja.github.io/personal_website/