

APPLICATION FORM All information is required unless stated.

351 Braddell Road #01-03 Singapore 579713
Tel: 62741212 • Email: info@nets.com.sg • Website: www.nets.com.sg

1. BUSINESS DETAILS FOR CORPORATE CUSTOMER ONLY											
Registered Name:					Business Registration Number:						
Trading Name (Max 25 characters)											
<div></div>											
Business Entity Type		<input type="checkbox"/> Registered with ACRA			<input type="checkbox"/> Club & Society			<input type="checkbox"/> Charities		Expected Annual Turnover	
<input type="checkbox"/> Government Agency		<input type="checkbox"/> Foreign Company			<input type="checkbox"/> Trust Entity			<input type="checkbox"/> \$50,001 to \$100,000		<input type="checkbox"/> \$100,001 to \$150,000	
<input type="checkbox"/> Public Company		<input type="checkbox"/> Others:						<input type="checkbox"/> More than \$150,000			
Country of Incorporation:					Country of Operation:						
<input type="checkbox"/> Singapore					<input type="checkbox"/> Singapore						
<input type="checkbox"/> Others:					<input type="checkbox"/> Others:						
2. BUSINESS DETAILS FOR NON-CORPORATE CUSTOMER ONLY											
Name (as per ID):				NRIC Number:		License Number:		Business Trade			
								<input type="checkbox"/> Hawkers			
								<input type="checkbox"/> Others:			
Nationality:		Country of ID Issuance:		Country of Birth:		Estimated Annual Income:					
<input type="checkbox"/> Singapore		<input type="checkbox"/> Singapore		<input type="checkbox"/> Singapore		<input type="checkbox"/> <\$50,000					
<input type="checkbox"/> Others:		<input type="checkbox"/> Others:		<input type="checkbox"/> Others:		<input type="checkbox"/> \$50,001- \$100,000					
						<input type="checkbox"/> > \$100,000					
3. ACCOUNT CREDITING INFORMATION											
Bank Name:			Account Name:								
<input type="checkbox"/> DBS / POSB <input type="checkbox"/> UOB <input type="checkbox"/> OCBC			<input type="checkbox"/> Same as Registered Name in Section 1 or 2								
<input type="checkbox"/> Other											
Bank*:			Account Number:								
*Only applicable to e-commerce merchants (eNETS)											
4. BILLING INFORMATION AND MERCHANT PORTAL											
Applicant's Mobile:						Office:					
Receive a One-Time-Password sent via SMS to this mobile number.											
Mailing Address:				Email Address:							
				1. Authorized to receive communication from NETS and to communicate customer information to NETS for all accounts under the same company. NETS will send written communication to the address provided in the billing information.							
Postal Code:				2. Authorized to receive welcome email to access Merchant Portal.							
5. ULTIMATE BENEFICIAL OWNER (UBO) DECLARATION (NEW customers to NETS please complete page 4) <input type="checkbox"/> Completed											
"By completing, executing and submitting this Application Form, I/we confirm that I/we have read and understood and that I/we agree that I/we have accepted and am/are bound by the terms of the NETS Commercial Agreement (for Merchants) ("Commercial Agreement"), which include the Standard T&Cs, all applicable Annexes and Schedules of the Commercial Agreement (including but not limited to, the Annexes referenced above in relation to the NETS Service(s) and/or eNETS Service(s) which I/we have selected ("Selected Services")), all Application Forms and the Price Guide. A copy of the Standard T&Cs and the Annexes and Schedules of the Commercial Agreement is available online at www.nets.com.sg . For the avoidance of doubt, I/we recognise and agree that while my/our signature will not appear on the Standard T&Cs, Annexes and Schedules to the Commercial Agreement, the Price Guide, nor on every page of this (or any other) Application Form, I/we am/are nevertheless bound by the Commercial Agreement by completing and submitting this Application Form to the Relevant NETS Entity. I/We hereby consent to the disclosure of any and all information pertaining to my/our accounts maintained with my/our bank (as indicated in this Application Form) by my/our bank to the Relevant NETS Entity. I/We hereby apply for, and to participate in, the Selected Services. I/We understand and agree that I/we can apply for such NETS Services or eNETS Services as are listed from time to time as I/we choose to, but that at all times I/we will nevertheless be bound by the Commercial Agreement. By submitting this form and signing hereunder: (a) I/we confirm that I/we are authorised to act on behalf of the Merchant in any dealings with the Relevant NETS Entity; and (b) the Personal Data submitted is true and accurate and that I/we consent to the collection, use, disclosure and sharing of such Personal Data by the Relevant NETS Entity for purposes required to process my/our application as set out in NETS' Data Protection Policy as available at https://www.nets.com.sg/policies/data-protection . All capitalised terms used above which are not otherwise defined have the same meaning as ascribed to them in the Standard T&Cs and any applicable Annexes and Schedules of the Commercial Agreement."											
Name:				Name:							
Date of Birth:				Date of Birth:							
NRIC (last 4 digit):				NRIC (last 4 digit):							
Residential Address of Signee:				Residential Address of Signee:							
<input type="checkbox"/> as per NRIC address.				<input type="checkbox"/> as per NRIC address.							
Signature: (Authorized signee of the company)				Signature: (Authorized signee of the company)							
FOR BANK VERIFICATION											
Name:				Bank Stamp:			Signature:				
Designation:											
Date:											
Without responsibility on the part of the Bank or the signing officer, we confirm that the signature / other particulars agree with that contained in our files.											

Stored Value Facilities (FlashPay, CashCard & Prepaid) & Foreign issued Card(s) and wallets will not be accepted by NETS' Devices for the following Product Offering & Segment category – Charity, Money Changer, and Remittance.

PROGRAM IMPLEMENTATION FORM (PIF) – A

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6. APPLICATION FOR NETS TERMINAL(S) (Fill in by Applicant)									
Number of Terminal(s) required: _____				Terminal Type: <input type="checkbox"/> Standard <input type="checkbox"/> Kiosk <input type="checkbox"/> Vending <input type="checkbox"/> SMART Buddy <input type="checkbox"/> SoftPOS <input type="checkbox"/> NETSClick					
Comm Type: <input type="checkbox"/> Wireless(SIM) <input type="checkbox"/> Wired (SIM) <input type="checkbox"/> LAN -Dynamic <input type="checkbox"/> LAN- Static <input type="checkbox"/> Others: _____									
Only applicable for LAN Static IP Address: _____				Subnet Mask: _____ Gate Way: _____			DNS Pri: _____ DNS Sec: _____		
7. OUTLET AND INSTALLATION DETAILS									
Outlet Address: _____									
Contact Person: _____				Office Number: _____			Mobile Number: _____		
TERMINAL RECEIPT HEADING									
Company Name (Max 20 characters): <div style="border: 1px solid black; height: 1.2em; width: 100%;"></div>									
Header Sub Receipt 1 (Max 13 characters): <div style="border: 1px solid black; height: 1.2em; width: 100%;"></div>									
Header Sub Receipt 2 (Max 20 characters): <div style="border: 1px solid black; height: 1.2em; width: 100%;"></div>									
SELECT THE MODE OF INSTALLATION AND RETRIEVAL									
<input type="checkbox"/> Self-Collect at NETS Office <small>(applicable for wireless terminals with NETS acceptance only)</small> Collection Date / Installation Date: <div style="border: 1px solid black; padding: 2px; display: flex; justify-content: space-between;"> DDMMYYYY </div>				<input type="checkbox"/> Install by NETS Installation Time: <input type="checkbox"/> 9am-12pm <input type="checkbox"/> 12pm-3pm <input type="checkbox"/> 3pm-6pm Installation Address (If different from outlet address): _____					
<input type="checkbox"/> Self-Return at NETS Office <input type="checkbox"/> Retrieve by NETS Self-Return / Retrieval by NETS Date: <div style="border: 1px solid black; padding: 2px; display: flex; justify-content: space-between;"> DDMMYYYY </div>				Rental period : <input type="checkbox"/> \$10/day <input type="checkbox"/> \$120/month Retrieval Address (If different from outlet address): _____					
8. APPLICATION FOR NETS TERMINAL(S) WITH CARD ACCEPTANCE AND OVERSEAS WALLETS									
Select the Payment Scheme(s) Please refer to the price guide for the transaction fees.									
<input type="checkbox"/> Visa / Mastercard <input type="checkbox"/> JCB <input type="checkbox"/> AMEX <input type="checkbox"/> Discover / Diners <input type="checkbox"/> UnionPay International <input type="checkbox"/> China – WeChat <input type="checkbox"/> Malaysia – MyDebit <input type="checkbox"/> Indonesia – BCA <input type="checkbox"/> India – RuPay and BHIM <input type="checkbox"/> China – Alipay+ <input type="checkbox"/> If others, please specify _____									
9. APPLICATION FOR ENETS DIRECT ACQUIRING SERVICE									
<input type="checkbox"/> SMP (F&B) <input type="checkbox"/> SMP (non-F&B) <input type="checkbox"/> non-SMP <input type="checkbox"/> Special Handling <input type="checkbox"/> Insurance Relationship with Visa/Mastercard*: <input type="checkbox"/> Existing <input type="checkbox"/> New (or not accept any Visa/Mastercard payment in the past 12 months) Average Ticket Size*: \$ _____ Annual sales turnover (all inclusive)*: \$ _____ Number of Outlet(s)*: _____ <small>*Required fields only for SMP merchant</small>									
<input type="checkbox"/> Visa / Mastercard _____ Domestic Transaction MDR* <small>*For SMP merchant, the rate of 2.99% shall apply upon the non-satisfaction of the SMP Eligibility Criteria in the Merchant T&Cs.</small> Foreign Transaction MDR: 3.5%				<input type="checkbox"/> Discover / Diners _____ Transaction MDR			Applicant's Signature _____		
10. APPLICATION FOR ENETS / NETS CLICK / NETS ONLINE QR									
<input type="checkbox"/> eNETS Direct Debit <input type="checkbox"/> eNETS Credit Card <input type="checkbox"/> NETS Click <input type="checkbox"/> NETS Online QR									
11. APPLICATION FOR SGQR AND/OR SIMPLYNETS (Note: Trading name indicated in Part 1 will be displayed on SGQR label)									
<input type="checkbox"/> Create new SGQR Label(s) <input type="checkbox"/> Update existing SGQR Label(s) <input type="checkbox"/> SGQR only (Bank wallets – DBS, OCBC, UOB, SCB, WeChat Pay and overseas)				Number of SGQR Label(s) required: Note: By default, each SGQR ID is tagged to unique terminal ID. If you require multiple SGQR labels for one terminal, please indicate in the box.			SGQR ID (For existing SGQR merchant) Note: The 12 characters SGQR ID can be found at the top right corner of your existing label		
12. APPLICATION FOR SOFTPOS INSTALLATION, APPLICATION SETUP/LOGON									
User ID: _____				Email address: _____					
13. APPLICATION FOR VALUE ADDED SERVICE									
<input type="checkbox"/> Digital Receipt (Applicable to selected terminal models only) <input type="checkbox"/> Integrated POS Solution: _____ <input type="checkbox"/> Others: _____ <small>Please refer to price guide for the subscription fees.</small>									

TERMINAL/QR/SOFTPOS IMPLEMENTATION FORM

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FOR INTERNAL USE									
Account Type: <input type="checkbox"/> UAT <input type="checkbox"/> Production		Merchant Information:							
		Cust Code / Billing Acct No:	SSIC Code:	MCC Code:	RID	TID			
Terminal Configuration		<input type="checkbox"/> Tips Adjustment <input type="checkbox"/> T-Settlement							
ECR Configuration		<input type="checkbox"/> Screen Saver <input type="checkbox"/> Financial Transaction <input type="checkbox"/> ECR Transaction & Settlement Receipt <input type="checkbox"/> ECR Logon Receipt:							
		ECR Port: <input type="checkbox"/> Serial (RS232) <input type="checkbox"/> LAN	ECR Mode <input type="checkbox"/> Ver 2 Prime <input type="checkbox"/> Ver 2 Prime+ <input type="checkbox"/> Others: _____		ECR POS Vendor		ECR Terminal Model		
UPOS Set Up		DBS	UOB	OCBC	FD	AMEX		JCB	
	Master Merchant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> RETAIL-9801195561	<input type="checkbox"/> FOOD COURT-9801195579	<input type="checkbox"/> CFC-9801195587	<input type="checkbox"/>
	Merchant Categories	<input type="checkbox"/> CFC2-CF	<input type="checkbox"/> CFC2-WM	<input type="checkbox"/> CFC2-CS	<input type="checkbox"/> CFC2-IC	<input type="checkbox"/> Others: _____			
	DA Referral	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> NA				
Product Offering		Selection	Sector			Product offering		Billing Segment	
		<input type="checkbox"/>	Terminal standard			EFTPOS		Standard	
		<input type="checkbox"/>	Terminal G13 Tier Down			Misc_Tier		EFTPOS_G13	
		<input type="checkbox"/>	NETS Click			NETS Click		Standard	
		<input type="checkbox"/>	Online QR			Online QR		Standard 1.2	
		<input type="checkbox"/>	Others						
BF/SF discount		\$ _____			TF Discount		_____ %		
Credit checks (for MA): <input type="checkbox"/> Standard <input type="checkbox"/> Special <input type="checkbox"/> Registered Charges <input type="checkbox"/> Litigation Average Ticket Size: \$ _____									
Remarks:									
Declaration: *I have seen the original identification documents and have submitted photocopies of them with this application (where applicable).									
Name (Sales Rep): Date: Signature:					Name (Head of Sales): Date: Signature:				
Name (Sales Manager): Date: Signature:					Name (MA approval): Date: Signature:				

MERCHANT'S DECLARATIONS

In order to comply with our regulatory obligations, we are required to identify the Beneficial Owner(s) and Politically Exposed Person(s) of every application. If you have any questions or require assistance completing this declaration form, please contact your Sales Representative. Please ensure that all the fields on this declaration form are completed in their entirety.

Declaration of Beneficial Owners

Beneficial Owner means the natural person who ultimately owns or controls the customer or the natural person on whose behalf a transaction is conducted or business relations are established, and includes any person who exercises ultimate effective control over a legal person or legal arrangement in the course of carrying on its business of providing a specified payment service

Please select one box:

☐ I/We declare that there is no other Beneficial Owner(s) that is not identified in the ACRA's Business Profile Information/Certificate of Incumbency. (We reserve the right to request for additional documentation)

☐ I/We declare that the beneficial owner(s), i.e. natural person(s) who ultimately own(s) or effectively control(s) the Merchant (regardless of shareholding), and the percentage shares held by the beneficial owner(s) of the Merchant, are as follows (Please complete the table below):

Details of the Beneficial Owner(s) (Copies of the IC will be required)

Name	NRIC/ID Number	Date of Birth	Residential Address	Nationality	Shareholding (%)

Declaration of Politically Exposed Person

A Politically Exposed Person (PEP) is an individual who is, or has been entrusted with prominent public functions whether in Singapore, a foreign country or an international organization. Prominent public function includes the roles held by head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature, and senior management of international organizations.

If you, or the Beneficial Owner, are a PEP or related to a PEP, you must disclose this information (Please complete the table below). Otherwise, please indicate N.A. in the table.

Details of Politically Exposed Person(s)

Name	Title of PEP/Relationship to PEP

CYBER SECURITY DECLARATION

(Applicable for eNETS / NETS Click / NETS Online QR Only)

a. Any successful cyber security attacks over the past 1 year?

☐ Yes. Have all action plans to address the vulnerability or weakness related to the cyber-attack been implemented?

☐ No. Please elaborate if these vulnerabilities or weakness in your company's systems will impact NETS API (s).

b. Is there a process (e.g. VAPT) to manage cyber security risk that may impact NETS API (s)?

☐ Yes

☐ No

NETS Standard Price Guide

PRODUCT FEES				
	TYPE OF PRODUCT	SUBSCRIPTION / BASE FEE (BF)	TRANSACTION FEE (TF)	REMARKS
Online	eNETS Credit (Master Merchant) + eNETS Card on file	-	3.4% + \$0.50	For merchants applying for more than one of these online services, only a single subscription fee applies. For merchants applying for one of these online services and a NETS terminal, only the higher of the monthly subscription fee will apply.
	NETS QR Online	\$28 (per month)	1.20%	
	eNETS IDD (Master Merchant)	\$336 (per annum)	3.5% or \$1.50 (whichever is higher)	
	NETS Click	\$28 (per month)	1.20%	
	eNETS IDD (Bank Connect)	\$600 (One-time fee) \$800 (Annual Fee)	Refer to Bank	-
	eNETS Credit (Bank Connect) + eNETS Card on file	\$500 (One-time fee) \$500 (Annual Fee)	Refer to Bank + 0.20% or \$0.40 (whichever is higher base on average transaction value)	Includes BC instalment Payment Plan (IPP) Transactions
In-store	SGQR Stickers	\$0	0.8% to 1.8%	TF of 0.5% for F&B Registered Businesses in ACRA. TF of 1.8% for UPI / BCA
	NETS Terminal (NETS Only)	\$38 (per month per terminal)	0.8%	Additional \$10 per month for wireless terminal.
	NETS Terminal (NETS Only + Credit card Acceptance)	\$50 (per month per terminal)	Up to 3.5%	Additional \$10 per month for wireless terminal.
	NETS Temporary Terminal (NETS Only)	\$10 (per day) \$120 (per month)	0.8%	-
	NETS Temporary Terminal (NETS Only + Credit Card Acceptance)	\$10 (per day) \$120 (per month)	Up to 3.5%	\$12 Credit Card Riding Fee
	NETS Terminal Riding Fee	\$12 (per month per terminal)	-	Credit Card acceptance provided by DBS, OCBC and UOB
	Digital Receipt Management System (DRMS)	\$6 (per month per terminal)	-	-
	Integrated POS Solution	\$50 (per month per terminal)	-	-
	SoftPOS (NETS Only)	\$19.90 (per month)	0.8% to 1.8%	-
	SoftPOS (NETS + Credit Card Acceptance)	\$29.90 (per month)	Up to 3.5%	-
Cross Border	Cross Border EFTPOS Service Acceptance of: BCA, UPI, MyDebit, WeChat Pay, BHIM, RuPay, Alipay+, Malaysia, Indonesia and Thailand Bank apps	-	Up to 1.8%	Monthly transaction fee, in respect of transactions concluded in the relevant month.
Self-Service	Self Service Kiosks	\$38 (per month per terminal)	0.8%	-
	Vending Machine NETS Terminal (NETS Only)	\$15	0.8%	-
	Vending Machine NETS Terminal (NETS + Credit card Acceptance)	\$20	Up to 3.5%	-

Note:

- NETS reserves the right to revise the charges from time to time
- All fees and charges are quoted exclusive of GST (unless otherwise stated in the remarks) and Merchants are required to pay NETS the amount of such GST in respect of all sums payable to NETS hereund

SERVICE FEES		
TYPE OF SERVICE FEE	PRICE	REMARKS
Security Deposit for New Terminal Merchants	\$200	-
Transport per trip	\$50	Charged for the Installation / Activation / Retrieval / Reconfiguration / Relocation / Re-connection of NETS Terminal, or SAM Key Update. For failed deployment, same fee applies.
Service charge per NETS Terminal	\$10	
Application cancellation fee	\$30	-
Telco Charge (Permanent Terminal)	\$10	Monthly charge per terminal.
Telco Charge (Temporary Terminal)	\$30	One-time charge, per terminal.
Early Termination Charge	\$30	For terminals / SGQR stickers with less than 6 months of usage.
Merchant Portal	\$3	First 2 accounts waived, additional User ID charged \$3 per month.
Loss / Stolen Wired Terminal	\$300	-
Loss / Stolen Wireless Terminal	\$440	-
Loss / Stolen Pinpad	\$100	-
Loss of power adapter	\$50	-
Loss of transfer cable	\$20	-
Damage of LCD-NETS Top Up Casing (D1/D1+)	\$90	-
ETS Self-service Station (D2 Mini)	\$500	-

Note:

- NETS reserves the right to revise the charges from time to time
- All fees and charges are quoted exclusive of GST (unless otherwise stated in the remarks) and Merchants are required to pay NETS the amount of such GST in respect of all sums payable to NETS hereunder.