TOP4SPORT

Instructions for returning items
To help make your return process as smooth as possible, please follow these instructions.

Conditions for returning items
- You can return products within 30 days.
- The goods must be in their original condition, unworn, in the original packaging and with original tags.
- If you want to change the model, size or color: return the goods and make a new order.

Pack the items carefully
Use the original box that the product arrived in along with the original packaging. Alternatively, use another, new sturdy cardboard box and packaging material (like bubble wrap) to make sure the items do not suffer damage during transport.

Print and add the return label to the parcel
Print the label in an A4 paper. In case there is a proof of posting, cut it off. Stick the label to the parcel. Make sure it is clearly visible and that the address and barcodes are not covered.

Please do not use the same label for a second parcel as the system will not be able to process this resulting in the parcel being rejected. If you have returns that will need more than one parcel, please make a new request for each individual parcel.

Mail the package
Please take the parcel(s) to your nearest post office and send it to the address which is indicated on the printed label. You will not have to pay postage for this parcel. Please make sure you keep the receipt and/or proof of posting in case you need to claim for a lost parcel.

Return cost refunded by PayPal
You can benefit from this PayPal service if you have activated it before making your order. Please, read their Terms and Conditions: top4.link/paypal-com

Process of the refund
Once we receive the parcel, we will inform you about your return and refund.

Kind regards,

Your Team Top4Sport