



# Cyclistic bike-share

How do members and casual riders use Cyclistic bikes differently?

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Luis Imlauer / March 8, 2023



# Understanding our users

We can study the difference in bike usage by analyzing:

- Ride **count** and **length** of casual riders and members
- Effects of **low temperature seasons** on total rides
- Cyclistic as a **complementary** transportation method

So we can:

- Understand how members and casual riders differ in usage
- Turn casuals riders into annual members
- Reach new customers via digital media

# Ride count

Casual riders start more rides on weekends than members.



Total daily rides

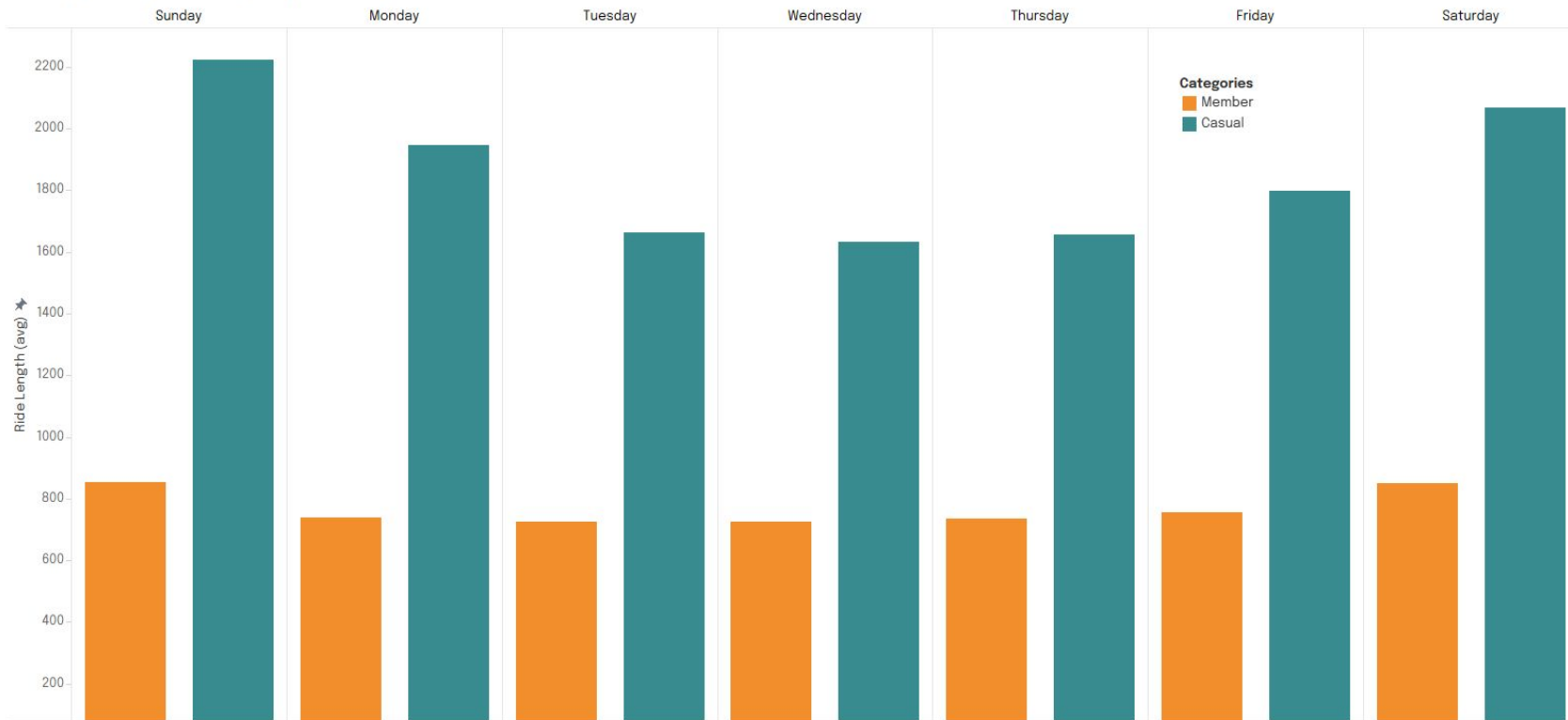


# Ride times

On average, casual riders have longer rides.

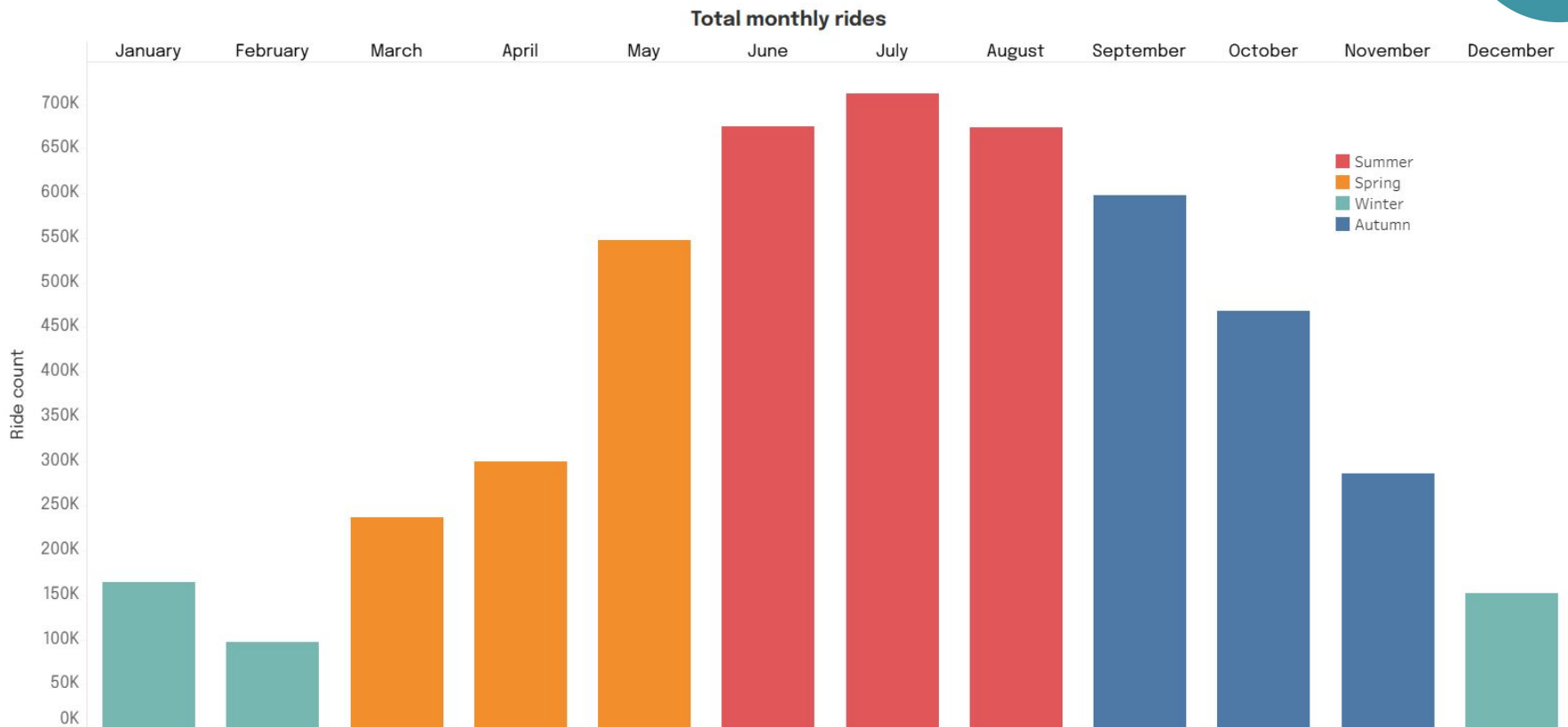


Average daily ride length (seconds)



# It's biking season

People prefer to bike in spring, summer, and autumn.

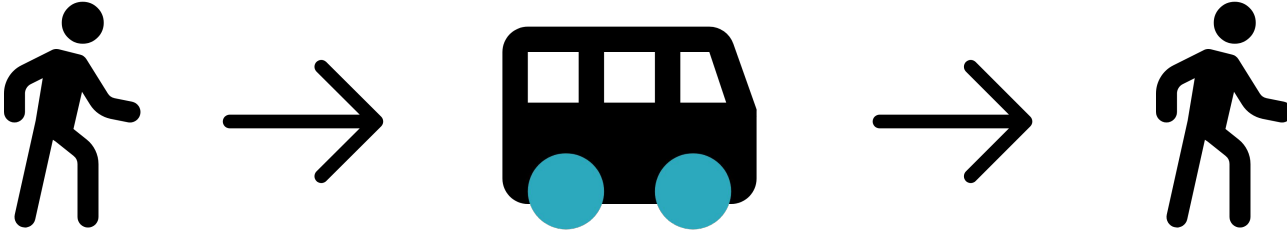


# Other uses

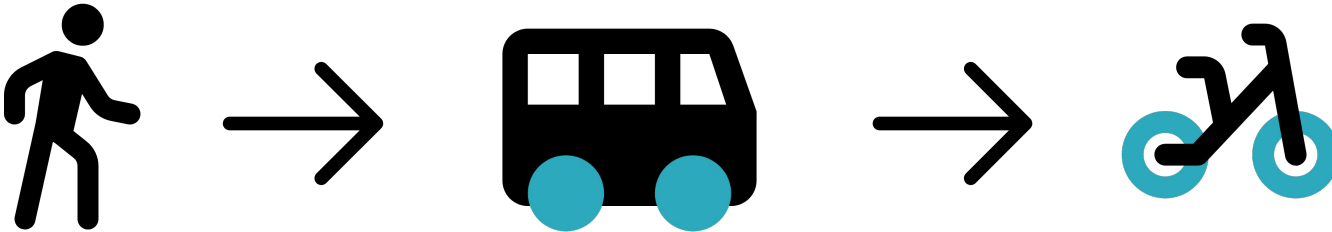
Using cyclistic to start a route or finish it.



## Switching from walking



## To biking

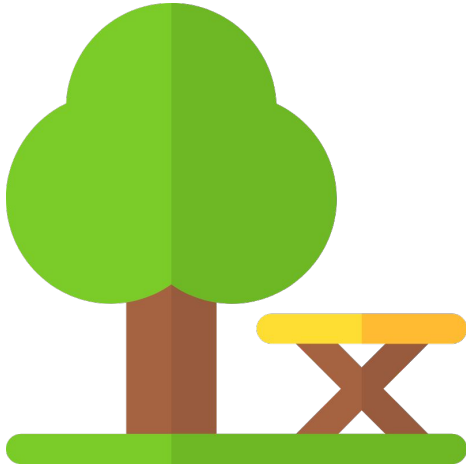


# Key factors

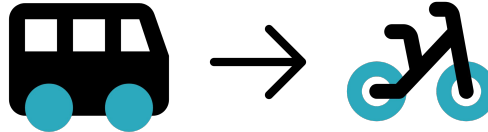
To consider when transforming **casual riders** to **annual members**.



**Weekend** events  
and rides



Cyclistic as a  
**complement**

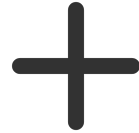


Sense of **belonging**

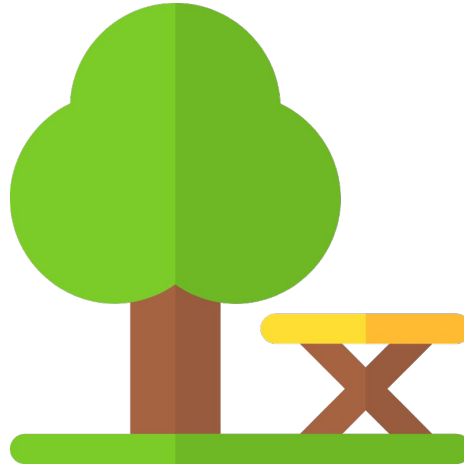


# Next steps and recommendations

For the marketing team to explore.



**Weekend** events  
and rides



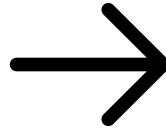
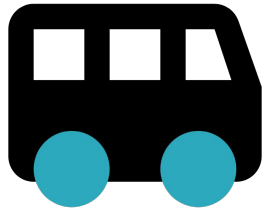


# Next steps and recommendations

For the marketing team to explore.



Start and finish your routes with  
Cyclistic



# Next steps and recommendations

For the marketing team to explore.



Create a sense of **community** and **belonging**





# Appendix

## 1. Dashboard created with the cyclist data

- a. <https://public.tableau.com/app/profile/luis2877/viz/Cyclisticmembertypeanalysis/Cyclisticdashboard?publish=yes>

## 2. Information about the real company this data is from

- a. <https://www.youtube.com/watch?v=wZl8mx1g7Gg>
- b. <https://www.youtube.com/watch?v=mW8lfgVka08>
- c. <https://www.youtube.com/watch?v=W1fmntUMos>

## 3. Data source

- a. <https://divvy-tripdata.s3.amazonaws.com/index.html>

## 4. Analysis explanation and source code

- a. <https://github.com/limlauer/cyclistic-analysis>

## 5. My portfolio

- a. <http://limlauer.github.io/>