

# Ticket Report for david.miller@petabytz.com

Generated on: 2026-01-22\_215726

Total Tickets: 5

Priority	Short Description
	The user reports multiple email-related issues including emails not working, messages bouncing, mailbox capacity being full, and
	The user reports the printer is not working, showing as offline, and experiencing driver-related issues, resulting in an inability to p
	User reports inability to log in due to expired passwords or locked accounts across Active Directory, email, and VPN, impacting a
	Request to create a new user and provide access to.
	User reports Bluetooth connection failures preventing pairing with EarPods.

State Counts: {'2': 5}  
Priority Counts: {'1': 2, '3': 1, '5': 1, '2': 1}