

Ticket Report for david.miller@petabytz.com

Generated on: 2026-01-22_215726

Total Tickets: 5

Priority	Short Description
	The user reports multiple email-related issues including emails not working, messages bouncing, mailbox capacity being full, and
	The user reports the printer is not working, showing as offline, and experiencing driver-related issues, resulting in an inability to pr
	User reports inability to log in due to expired passwords or locked accounts across Active Directory, email, and VPN, impacting ac
	Request to create a new user and provide access to.
	User reports Bluetooth connection failures preventing pairing with EarPods.

State Counts: {'2': 5}

Priority Counts: {'1': 2, '3': 1, '5': 1, '2': 1}