

# Linamandla Thutha

ASPIRING ICT INTERN

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## Objective

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Capable and motivated, ICT graduate holding a Diploma in Information and Communication Technology (Applications Development) along with extra certifications in Cybersecurity and Networking Essentials from Cisco NetAcad. Skilled in assisting with full-stack software development, diagnosing system problems, and recording technical challenges. Enthusiastic about joining a forward-thinking IT support team, enhancing my knowledge of cybersecurity concepts, and developing within a company that prioritizes education and technical proficiency.

## Education

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Cisco Network Academy   Introduction to Cybersecurity	Completed: 2022
Cisco Network Academy   Network Essentials	Completed: 2022
Durban University of Technology   Dip in ICT in App Dev	Completed: 2024
Durban University of Technology   Advanced Dip in ICT	In progress

## Technical Skills

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- Programming Languages:** Python, C#, JavaScript, HTML, CSS.
- Frameworks & Tools:** ASP.NET Core MVC, Entity Framework, Razor Pages, Flask Framework Git & GitHub.
- Database Systems:** SQL Server, Azure Cosmos DB, Basic NoSQL concepts.
- Cloud Platforms:** Microsoft Azure (App Services, Service Bus, Cosmos DB, Azure Storage).
- Development Practices:** Object-Oriented Programming (OOP), Test-Driven Development (TDD), Agile & Scrum.
- Monitoring & Reporting:** Basic exposure to system metrics, logging, and performance dashboards.
- Documentation Tools:** Markdown, Microsoft Word, Excel, SharePoint, FAQs & SOPs.
- Software Support:** First-line troubleshooting, ticket handling, bug documentation, and testing.

## Summary of Technical Projects

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### **Grocery & Money Donation System - ASP.NET MVC, SQL Server**

**2024**

Built secure, role-based system for managing donations and food inventory.

Implemented stock deduction, transaction history, and user role control.

### **Municipality Service Request System - ASP.NET Core, Stripe**

**2024**

Developed modules for service tracking, payments, and user dashboards.

Conducted user requirement sessions and provided process documentation.

### **Soft Skills**

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Analytical problem-solving with attention to detail.

Excellent verbal and written communication.

Team collaboration and pair programming experience.

Eagerness to learn new technologies and frameworks.

Self-motivated, dependable, and adaptable.

Strong documentation and reporting habits.

Time management in high-pressure and deadline-driven projects.