Why Juniors Quit

Import Packages

```
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
import numpy as np
import plotly as px

import warnings
warnings.filterwarnings('ignore')
warnings.warn('belftStack')
warnings.warn('bo not show this message')
```

Import Dataset

```
In [2]:
           jrquit = pd.read excel(r"C:\Users\LinaNguyen\Desktop\JREMP.xlsx", index col = 0)
In [3]:
           jrquit.head()
                            DateOfBirth State RehireDate StartDate Gender
                                                                                  JobTitle
                                                                                             StartReason EndDate Terminated RaceDescription Certific
          EmployeeNumber
                                                            2017-01-
                                                                                    Junior
                                                                                                          2017-08-
                             1991-03-06
                                                      NaN
                                                                                                New Hire
                                                                                                                                           NaN
                    101121
                                           CA
                                                                         Male
                                                                                                                          True
                                                                  17
                                                                                   Analyst
                                                                                                               18
                                                            2017-03-
                                                                                                          2018-05-
                             1981-02-09
                    101131
                                           CA
                                                      NaN
                                                                                                New Hire
                                                                                                                                           NaN
                                                                         Male
                                                                                                                          True
                                                                                   Analyst
                                                            2019-01-
                                                                                                          2019-06-
                    101142
                             1985-11-10
                                           SC
                                                      NaN
                                                                         Male
                                                                                   Analyst Reorganization
                                                                                                                          True
                                                                                                                                           NaN
                                                                  01
                                                                               Coordinator,
                                                             2017-06-
                                                                                                          2018-06-
                    101146
                             1981-03-02
                                           CA
                                                      NaN
                                                                      Female
                                                                                                New Hire
                                                                                                                                           NaN
                                                                                   Human
                                                                                                                          True
                                                                  19
                                                                                Resources
                                                             2019-09-
                                                                                                          2020-02-
                    101164
                             1992-12-25
                                                                      Female
                                                                                   Analyst
                                                                                               Promotion
                                                                                                                          True
                                                                                                                                        Hispanic
                                                                  01
```

Data Preprocessing

```
In [4]:
          jrquit.isna().sum()
        DateOfBirth
                                        0
Out[4]:
                                        0
         State
         RehireDate
                                       57
         StartDate
                                        0
         Gender
                                        1
         JohTitle
                                        0
         StartReason
                                        0
         EndDate
                                       29
         Terminated
                                        0
         RaceDescription
                                        5
         Certification
        Masters
                                       52
                                       42
         0ther
         Undergraduate
                                       14
         TerminationReason
                                       34
                                        0
         HourlyRate
         VeteranStatusDescription
         dtype: int64
```

```
jrquit['TerminationReason'] = jrquit['TerminationReason'].fillna('nanterminationreason')
 In [7]:
          jrquit.isna().sum()
         DateOfBirth
 Out[7]:
         State
                                       0
         RehireDate
                                      57
         StartDate
                                       0
         Gender
                                       0
          JobTitle
                                       0
         StartReason
         EndDate
                                      29
          Terminated
                                       0
         RaceDescription
                                       0
         Certification
         Masters
                                       0
         0ther
         Undergraduate
                                       0
         TerminationReason
                                       0
         HourlyRate
                                       0
         VeteranStatusDescription
                                       0
         dtype: int64
 In [8]:
          #drop Date Columns
          jrquit = jrquit.drop(['EndDate'], axis = 1)
 In [9]:
          jrquit['Terminated'].value_counts()
          percent = jrquit['Terminated'].value_counts('True')
          percent
                  0.508772
         False
 Out[9]:
         True
                  0.491228
         Name: Terminated, dtype: float64
In [10]:
          jrquit['TerminationReason'].value_counts()
         nanterminationreason
Out[10]:
         Resignation - Career Opportunity
                                                  11
         Layoff
                                                   3
         Resignation
                                                   2
         Resignation - Convert to Government
Resignation - Personal reasons
                                                   2
         Resignation - Relocation
          Resignation - Management
         Name: TerminationReason, dtype: int64
In [11]:
          jrquit['Terminated'] = np.where((jrquit.Terminated == 'True'), 1, jrquit.Terminated)
jrquit['Terminated'] = np.where((jrquit.Terminated == 'False'), 0, jrquit.Terminated)
          jrquit['JobTitle'] = np.where((jrquit.JobTitle == 'Junior Analyst'), "Analyst", jrquit.JobTitle)
In [12]:
          for col in jrquit.columns:
              print('-' * 40 + col + '-' * 40 , end='-')
              display(jrquit[col].value_counts().head(10))
                             -----DateOfBirth-----
                      1
          1991-03-06
          1993-09-14
                        1
          1997-12-23
                       1
          1980-08-23
                        1
          1994-02-23
          1997-03-19
          1993-12-02
                        1
          1997-10-27
                        1
         1995-12-15
                        1
          1994-11-22
         Name: DateOfBirth, dtype: int64
                                          -----State-----
         \mathsf{C}\mathsf{A}
                34
         SC
               16
         VA
         Name: State, dtype: int64
          -----RehireDate-----
         Series([], Name: RehireDate, dtype: int64)
```

```
-----StartDate-----
2019-01-01
2022-03-16
         3
2022-03-01
2022-06-01
2022-01-18
         2
2021-03-16
         2
2021-05-17
2017-01-17
2021-06-21
         1
2020-08-17
         1
Name: StartDate, dtype: int64
              ------Gender------
Female
        31
Male
        25
nangender
        1
Name: Gender, dtype: int64
-----JobTitle------
Analyst
                     53
Coordinator, Human Resources
                       1
Accountant
                       1
Administrator, Human Resources
                       1
Junior Recruiter
Name: JobTitle, dtype: int64
-----StartReason------
New Hire
            51
Reorganization
Promotion
            1
Name: StartReason, dtype: int64
      -----Terminated-----
 29
0
1
Name: Terminated, dtype: int64
     ------RaceDescription------
White
                              26
Hispanic
                              11
Asian
Black
                              6
nan {\it racedescription}
                              5
Prefer Not to Answer
                              1
Native Hawaiian or Other Pacific Islander
Name: RaceDescription, dtype: int64
------Certification-----
0 53
1
Name: Certification, dtype: int64
------Masters-----
0
   52
   5
1
Name: Masters, dtype: int64
-----0ther-----
 42
15
0
1
Name: Other, dtype: int64
        ------Undergraduate-----
1 43
0 14
0
Name: Undergraduate, dtype: int64
------TerminationReason------
nanterminationreason
                         34
Resignation - Career Opportunity
                          11
Layoff
Resignation
Resignation - Convert to Government
Resignation - Personal reasons
Resignation - Relocation
Resignation - Management
                          2
                          1
Name: TerminationReason, dtype: int64
------HourlyRate-----
26.4423
      8
25.0000
       5
28.8462
27.8846
       3
24.0385
       3
24.5192
26.0000
       2
26.4400
       2
28.1250
       1
21.5600
       1
Name: HourlyRate, dtype: int64
          Not a protected veteran 42
Protected Veteran
                 12
               2
nanvet
Declined to Answer
Name: VeteranStatusDescription, dtype: int64
```

```
In [13]:
       for col in jrquit.columns:
    print('-' * 40 + col + '-' * 40 , end='-')
    display(jrquit[col].value_counts('True').head(10))
       -----DateOfBirth-----
       1991-03-06
                0.017544
       1993-09-14
                0.017544
       1997-12-23
                 0.017544
       1980-08-23
                 0.017544
       1994-02-23
                0.017544
       1997-03-19
                 0.017544
       1993-12-02
                 0.017544
       1997-10-27
                 0.017544
       1995-12-15
                 0.017544
       1994-11-22
                 0.017544
       Name: DateOfBirth, dtype: float64
       -----State------
       CA 0.596491
       SC
           0.280702
          0.122807
       VA
       Name: State, dtype: float64
       ------RehireDate------
       Series([], Name: RehireDate, dtype: float64)
                       -----StartDate-----
       2019-01-01 0.087719
                0.052632
       2022-03-16
       2022-03-01
                 0.052632
       2022-06-01
                0.035088
       2022-01-18
                0.035088
```

```
0.035088
2021-05-17
2017-01-17
        0.017544
2021-06-21
        0.017544
2020-08-17
        0.017544
Name: StartDate, dtype: float64
------Gender-------
Female 0.543860
Male 0.438596
Male
nangender 0.017544
Name: Gender, dtype: float64
                  -----JobTitle-----
                      0.929825
Analyst
                      0.017544
Coordinator, Human Resources
Accountant
                      0.017544
Administrator, Human Resources 0.017544
Junior Recruiter 0.017544
Name: JobTitle, dtype: float64
-----StartReason------
New Hire
           0.894737
Reorganization 0.087719
Promotion 0.017544
Name: StartReason, dtype: float64
      -----Terminated-----
  0.508772
0.491228
0
Name: Terminated, dtype: float64
    White
                              0.456140
Hispanic
                              0.192982
Asian
                              0.122807
                              0.105263
Black
nanracedescription
                              0.087719
Prefer Not to Answer
                              0.017544
Native Hawaiian or Other Pacific Islander
                              0.017544
Name: RaceDescription, dtype: float64
------Certification------
0
  0.929825
 0.070175
Name: Certification, dtype: float64
------Masters------
  0.912281
  0.087719
Name: Masters, dtype: float64
            0.736842
 0.263158
Name: Other, dtype: float64
------Undergraduate------
1
  0.245614
Name: Undergraduate, dtype: float64
        nanterminationreason
                         0.596491
Resignation - Career Opportunity
                          0.192982
                          0.052632
Layoff
Resignation
                          0.035088
Resignation - Convert to Government 0.035088
Resignation - Personal reasons 0.035088
Resignation - Relocation
Resignation - Management
                  0.035088
0.017544
Name: TerminationReason, dtype: float64
------HourlyRate-------
26.4423
       0.140351
25.0000
       0.087719
28.8462
       0.070175
27.8846
       0.052632
24.0385
       0.052632
24.5192
       0.035088
26.0000
       0.035088
26.4400
       0.035088
28.1250
       0.017544
21.5600
       0.017544
Name: HourlyRate, dtype: float64
```

2021-03-16

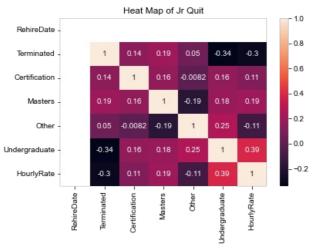
0.035088

Not a protected veteran 0.736842

Protected Veteran 0.210526 nanvet 0.035088 Declined to Answer 0.017544

Name: VeteranStatusDescription, dtype: float64

```
In [14]:
    sns.heatmap(jrquit.corr(), annot = True)
    sns.set(rc={"figure.figsize":(20, 10)})
    plt.title('Heat Map of Jr Quit')
    plt.show()
```



Data Splitting

State 3
RehireDate 0
StartDate 45
Gender 3
JobTitle 5
StartReason 3
Terminated 2
RaceDescription 7
Certification 2

```
Masters 2
Other 2
Undergraduate 2
TerminationReason 8
HourlyRate 36
VeteranStatusDescription 4
dtype: int64
```

```
In [16]:
```

```
#checking for multicollinearity
import plotly.express as px
fig = px.scatter_matrix(jrquit, width = 1000, height = 1000)
fig.show()
```

WebGL is not supported by your browser - visit https://get.webgl.org for more info

Binning Analyst salary into low, average, and high based off of the median salary +/-3 per state. We are assuming junior analyst and analyst are the same. We are also assuming that HR salary is average as it¶

```
In [1/]: #Replace Junior Analyst with Analyst
           jrquit['JobTitle'] = jrquit['JobTitle'].replace({'Junior Analyst': 'Analyst'}, regex = True)
jrquit['JobTitle'].value_counts()
Out[17]: Analyst
                                                53
          Coordinator, Human Resources
                                                 1
          Accountant
                                                 1
          Administrator, Human Resources
                                                 1
          Junior Recruiter
                                                 1
          Name: JobTitle, dtype: int64
In [18]:
           #break data into hourly rate and job title
           salary = jrquit[['HourlyRate', 'JobTitle', 'State']]
           salary.head()
                           HourlyRate
                                                       JobTitle State
Out[18]:
          EmployeeNumber
                   101121
                             25.0000
                                                        Analyst
                                                                 CA
                   101131
                             23.0769
                                                        Analyst
                                                                 CA
                   101142
                              7.5175
                                                        Analyst
                                                                 SC
                   101146
                             21.6400 Coordinator, Human Resources
                                                                 CA
                   101164
                             19.8600
                                                        Analyst
                                                                 CA
In [19]:
           # view median salary
           group1 = salary.groupby(['JobTitle', 'State'])['HourlyRate'].mean()
           group1.to frame()
                                             HourlyRate
Out[19]:
                               JobTitle State
                                              34.375000
                            Accountant
                                         CA
          Administrator, Human Resources
                                         CA
                                              23.000000
                                              24.463867
                               Analyst
                                         SC
                                              23.107525
                                         VΔ
                                              27.472529
            Coordinator, Human Resources
                                              21.640000
                                              24.000000
                        Junior Recruiter
                                         CA
In [20]:
           #salary is all categorized together until we figure out how to do it separately. HR is categorized as low
           salary['pay cat'] = pd.cut(salary['HourlyRate'], bins = [0, 22, 28, 35], include lowest = True, labels = ['low',
           salary.head()
                                                       JobTitle State pay_cat
Out[20]:
                           HourlyRate
          EmployeeNumber
                   101121
                             25 0000
                                                        Analyst
                                                                 CA average
                   101131
                             23.0769
                                                        Analyst
                                                                 CA average
                   101142
                              7.5175
                                                        Analyst
                                                                 SC
                                                                         low
                   101146
                             21.6400 Coordinator, Human Resources
                                                                 CA
                                                                         low
                   101164
                             19.8600
                                                        Analyst
                                                                 CA
                                                                         low
In [21]:
           #group by job title per state
           groups = salary.groupby(['JobTitle', 'State'])
           for group_key, group_value in groups:
                group = groups.get_group(group_key)
               print(group)
                print('')
                            HourlyRate
                                            JobTitle State pay_cat
          EmployeeNumber
          101311
                                34.375 Accountant
                                                         CA
                                                               hiah
                            HourlyRate
                                                                  JobTitle State pay_cat
```

```
EmployeeNumber
                      23.0 Administrator, Human Resources
101427
                                                               CA average
                HourlyRate JobTitle State pay cat
EmployeeNumber
101121
                   25.0000 Analyst
                                        CA average
101131
                   23.0769 Analyst
                                           average
                            Analyst
101164
                   19.8600
                                        CA
                                                low
                   23.3173
101188
                            Analyst
                                        CA
                                           average
101205
                   28.8462
                            Analyst
                                        CA
                                              high
101217
                   12.0193
                            Analyst
                                        CA
                                                low
                   21.3675
101223
                            Analyst
                                        CA
                                                low
101254
                   24.0385
                            Analyst
                                        CA
                                           average
101261
                   25.0000
                            Analyst
                                        CA
                                            average
101262
                   27.8846
                                           average
                            Analvst
                                        CA
                   26.0000
101265
                                        CA
                            Analyst
                                           average
101277
                   28.2212
                            Analyst
                                        CA
                                               high
                   23.0800
101280
                            Analyst
                                        CA average
                   26.4423
                            Analyst
                                        CA
101290
                                           average
                   26.0000
101302
                            Analyst
                                        \mathsf{CA}
                                           average
101320
                   25.0000
                            Analyst
                                           average
101334
                   21.5600
                            Analyst
                                        \mathsf{C}\mathsf{A}
                                                low
                   10.4022
101358
                                        CA
                                                low
                            Analyst
101362
                   28.0288
                            Analyst
                                        CA
                                               high
101375
                   28.8462
                            Analyst
                                        CA
                                               high
                   28.1250
                                        CA
101376
                            Analyst
                                               high
                   28.1300
101382
                            Analyst
                                        CA
                                               high
101395
                   25.0000
                            Analyst
                                        CA average
101397
                   25.0000
                            Analyst
                                        CA average
                   26.4400
101399
                            Analyst
                                        CA average
101414
                   22.0000
                            Analyst
                                        CA
                                                low
                   26.4400
101415
                            Analyst
                                           average
                            Analyst
                   22.9100
101421
                                        CA
                                           average
101455
                   28.0000
                            Analyst
                                        CA
                                           average
101464
                   27.8800
                            Analyst
                                        \mathsf{CA}
                                           average
                HourlyRate JobTitle State pay_cat
EmployeeNumber
101142
                    7.5175 Analyst
                                        SC
                                                low
                   21.2500 Analyst
101167
                                        SC
                                                low
                   20.8654
101174
                            Analyst
                                        SC
                                                low
101184
                   24.0385
                            Analyst
                                        SC
                                           average
101193
                   25.2404
                            Analyst
                                        SC
                                           average
                   26.9712
                            Analyst
101204
                                        SC
                                           average
101207
                   20.1923
                            Analyst
                                        SC
101316
                   24.0385
                            Analyst
                                        SC
                                           average
                   24.5192
                                        SC
101318
                                           average
                            Analyst
101325
                   26.4423
                            Analyst
                                        SC
                                           average
101344
                   24.5192
                            Analyst
                                            average
101363
                   26.4423
                            Analyst
                                        SC
                                            average
101380
                   18.3567
                                        SC
                            Analyst
                                                low
101404
                   26.4423
                            Analyst
                                        SC average
101430
                   26.4423
                            Analyst
                                        SC
                                            average
                   26.4423
                                        SC
101431
                            Analyst
                                           average
                HourlyRate JobTitle State pay cat
EmployeeNumber
101240
                   25.9615 Analyst
                                        VA average
101339
                   27.8846
                            Analyst
                                        VA
                                           average
101425
                   26.4423
                            Analyst
                                           average
101426
                   26.4423
                            Analyst
                                        VA
                                            average
                   27.8846
101447
                            Analyst
                                        VA
                                            average
101458
                   28.8462
                            Analyst
                                        ۷A
                                               high
101459
                   28.8462
                            Analyst
                                        ۷A
                                               high
                HourlyRate
                                                 JobTitle State pay_cat
EmployeeNumber
101146
                     21.64 Coordinator, Human Resources
                                                             CA
                                                                     low
                HourlyRate
                                     JobTitle State pay_cat
EmployeeNumber
101434
                      24.0 Junior Recruiter CA average
```

```
In [22]: #check if imbalance exists
    jrquit['Terminated'].value_counts()
    #class imbalance does not exist
Out[22]: 0 29
1 28
```

Name: Terminated, dtype: int64

```
'Masters', 'Other', 'Undergraduate', 'TerminationReason', 'HourlyRate',
                  'VeteranStatusDescription'],
                 dtype='object')
In [24]:
           classcol = jrquit[['JobTitle','State', 'Gender','StartReason','VeteranStatusDescription', 'RaceDescription', 'Ter
                   'Certification', 'Masters', 'Other', 'Undergraduate',
                   'TerminationReason']]
           classcol.describe()
                 Terminated Certification
                                         Masters
                                                     Other Undergraduate
Out[24]:
          count
                  57.000000
                              57.000000
                                       57.000000
                                                 57.000000
                                                               57.000000
                   0.491228
                               0.070175
                                        0.087719
                                                  0.263158
                                                                0.754386
          mean
                   0.504367
                               0.257713
                                        0.285401
                                                  0 444262
                                                                0.434277
            std
            min
                   0.000000
                               0.000000
                                        0.000000
                                                  0.000000
                                                                0.000000
           25%
                   0.000000
                               0.000000
                                        0.000000
                                                  0.000000
                                                                1.000000
                               0.000000
                                                  0.000000
                                                                1.000000
           50%
                   0.000000
                                        0.000000
           75%
                   1.000000
                               0.000000
                                        0.000000
                                                  1.000000
                                                                1.000000
                   1.000000
                               1.000000
                                        1.000000
                                                  1.000000
                                                                1.000000
           max
In [25]:
           salarycol = salary[['pay_cat']]
In [26]:
           finalclean = pd.concat([classcol, salarycol], axis = 1)
           finalclean.head()
Out[26]:
                              JobTitle State Gender
                                                     StartReason VeteranStatusDescription
                                                                                         RaceDescription Terminated Certification Masters Oth
          EmployeeNumber
                   101121
                                              Male
                                                                                                                1
                                                                                                                            0
                                                                                                                                    0
                              Analyst
                                        CA
                                                        New Hire
                                                                                 nanvet nanracedescription
                   101131
                                              Male
                                                        New Hire
                                                                        Protected Veteran nanracedescription
                                                                                                                            0
                                                                                                                                    0
                               Analyst
                   101142
                               Analyst
                                        SC
                                              Male Reorganization
                                                                        Protected Veteran nanracedescription
                                                                                                                1
                                                                                                                            0
                                                                                                                                    0
                           Coordinator,
                                                                                 nanvet nanracedescription
                   101146
                                            Female
                                                        New Hire
                                                                                                                            0
                                                                                                                                    0
                               Human
                                                                                                                            0
                                                                                                                                    0
                   101164
                              Analyst
                                        CA Female
                                                       Promotion
                                                                    Not a protected veteran
                                                                                               Hispanic
                                                                                                                1
In [27]:
           finalclean.isna().sum()
          JobTitle
                                          0
Out[27]:
          State
                                          0
                                          0
          Gender
          StartReason
                                          0
          VeteranStatusDescription
                                          0
          RaceDescription
                                          0
                                          0
          Terminated
          Certification
                                          0
          Masters
          0ther
                                          0
          Undergraduate
                                          0
          TerminationReason
          pay cat
          dtype: int64
In [28]:
           finalclean
                                                                                            RaceDescription Terminated Certification Masters
                               JobTitle State
                                                        StartReason VeteranStatusDescription
Out[28]:
                                               Gender
          EmployeeNumber
                   101121
                                Analyst
                                         CA
                                                 Male
                                                           New Hire
                                                                                    nanvet nanracedescription
                                                                                                                               0
                                                                                                                                        0
                   101131
                                Analyst
                                         CA
                                                 Male
                                                           New Hire
                                                                           Protected Veteran nanracedescription
```

101142	Analyst	sc	Male	Reorganization	Protected Veteran	nanracedescription	1	0	0
101146	Coordinator, Human Resources	CA	Female	New Hire	nanvet	nanracedescription	1	0	0
101164	Analyst	CA	Female	Promotion	Not a protected veteran	Hispanic	1	0	0
101167	Analyst	SC	Female	Reorganization	Not a protected veteran	White	0	0	0
101174	Analyst	SC	Male	Reorganization	Protected Veteran	White	1	0	0
101184	Analyst	SC	Male	Reorganization	Not a protected veteran	White	1	0	0
101188	Analyst	CA	nangender	New Hire	Declined to Answer	nanracedescription	1	0	0
101193	Analyst	SC	Female	Reorganization	Not a protected veteran	White	1	0	1
101204	Analyst	SC	Female	New Hire	Not a protected veteran	Black	1	0	0
101205	Analyst	CA	Female	New Hire	Protected Veteran	Hispanic	1	0	0
101207	Analyst	SC	Female	New Hire	Not a protected veteran	White	1	0	0
101217	Analyst	CA	Female	New Hire	Not a protected veteran	Asian	1	0	0
101223	Analyst	CA	Female	New Hire	Not a protected veteran	White	1	0	0
101240	Analyst	VA	Male	New Hire	Protected Veteran	Black	1	1	0
101254	Analyst	CA	Male	New Hire	Protected Veteran	Hispanic	1	0	0
						Prefer Not to			
101261	Analyst	CA	Male	New Hire	Not a protected veteran	Answer	1	0	0
101262	Analyst	CA	Female	New Hire	Protected Veteran	White	1	0	0
101265	Analyst	CA	Female	New Hire	Not a protected veteran	Black	1	0	0
101277	Analyst	CA	Female	New Hire	Not a protected veteran	White	1	0	1
101280	Analyst	CA	Male	New Hire	Protected Veteran	White	0	0	0
101290	Analyst	CA	Male	New Hire	Not a protected veteran	White	0	0	0
101302	Analyst	CA	Female	New Hire	Not a protected veteran	Asian	1	0	0
101311	Accountant	CA	Female	New Hire	Not a protected veteran	Hispanic	0	0	0
101316	Analyst	SC	Female	New Hire	Not a protected veteran	White	0	0	0
101318	Analyst	SC	Male	New Hire	Not a protected veteran	White	0	0	0
101320	Analyst	CA	Female	New Hire	Not a protected veteran	Hispanic	0	0	0
101325	Analyst	SC	Female	New Hire	Not a protected veteran	White	1	1	0
101334	Analyst	CA	Male	New Hire	Not a protected veteran	Native Hawaiian or Other Pacific Islander	0	0	0
101339	Analyst	VA	Female	New Hire	Not a protected veteran	White	1	0	1
101344	Analyst	SC	Female	New Hire	Not a protected veteran	White	0	0	0
101358	Analyst	CA	Female	New Hire	Protected Veteran	Black	1	0	0
101362	Analyst	CA	Male	New Hire	Protected Veteran	Asian	1	0	0
101363	Analyst	SC	Female	New Hire	Not a protected veteran	Hispanic	0	0	0
101375	Analyst	CA	Male	New Hire	Not a protected veteran	Hispanic	1	1	1
101376	Analyst	CA	Male	New Hire	Not a protected veteran	Asian	0	0	0
101380	Analyst	SC	Male	New Hire	Not a protected veteran	White	1	0	0
101382	Analyst	CA	Male	New Hire	Not a protected veteran	White	0	0	0
101395	Analyst	CA	Female	New Hire	Not a protected veteran	Asian	0	0	0
101397	Analyst	CA	Female	New Hire	Not a protected veteran	Asian	0	0	0
101399	Analyst	CA	Male	New Hire	Protected Veteran	White	0	0	0
101404	Analyst	SC	Male	New Hire	Not a protected veteran	White	0	0	0
101414	Analyst	CA	Male	New Hire	Not a protected veteran	Hispanic	0	0	0
101415	Analyst	CA	Male	New Hire	Not a protected veteran	Hispanic	0	0	1
101421	Analyst	CA	Female	New Hire	Not a protected veteran	Asian	0	0	0

```
0
                                                                                                                                     0
                    101430
                                 Analyst
                                           SC
                                                    Male
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                          White
                                                                                                                                             0
                    101431
                                 Analyst
                                           SC
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                          White
                                                                                                                         0
                                                                                                                                     0
                                                                                                                                             0
                                                  Female
                                  Junior
                    101434
                                           CA
                                                  Female
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                          White
                                                                                                                         0
                                                                                                                                     1
                                                                                                                                             0
                                Recruiter
                                                                                                                         0
                                                                                                                                     0
                    101447
                                 Analyst
                                           VA
                                                  Female
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                          White
                                                                                                                                             0
                    101455
                                 Analyst
                                           CA
                                                    Male
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                          White
                                                                                                                         0
                                                                                                                                     0
                                                                                                                                             0
                                                                                                                                     0
                    101458
                                 Analyst
                                           VΑ
                                                  Female
                                                              New Hire
                                                                               Protected Veteran
                                                                                                          White
                                                                                                                         0
                                                                                                                                             0
                    101459
                                           VA
                                                              New Hire
                                                                                                          Black
                                                                                                                         0
                                                                                                                                     0
                                                                                                                                             0
                                 Analyst
                                                    Male
                                                                          Not a protected veteran
                    101464
                                 Analyst
                                           CA
                                                    Male
                                                              New Hire
                                                                          Not a protected veteran
                                                                                                       Hispanic
                                                                                                                         0
                                                                                                                                     0
                                                                                                                                             0
In [29]:
            finalclean['TerminationReason'].unique()
           array(['Resignation', 'Resignation - Career Opportunity',
Out[29]:
                    'nanterminationreason', 'Resignation - Convert to Government',
                   'Layoff', 'Resignation - Personal reasons',
                   'Resignation - Relocation', 'Resignation - Management'],
                  dtype=object)
In [30]:
            finalclean.columns
           Index(['JobTitle', 'State', 'Gender', 'StartReason',
Out[30]:
                   'VeteranStatusDescription', 'RaceDescription', 'Termi
'Certification', 'Masters', 'Other', 'Undergraduate',
                                                                         'Terminated',
                    'TerminationReason', 'pay_cat'],
                  dtype='object')
In [31]:
            #label encoding is needed for categorical variables to change them to ordinal numerical representations in pay
            #OneHotEncoder is needed so the values don't get compared numerically
            from sklearn.preprocessing import OneHotEncoder, LabelEncoder
           #integer encode
           LE = LabelEncoder()
            finalclean['Certification'] = LE.fit_transform(finalclean['Certification'])
            finalclean['Masters'] = LE.fit transform(finalclean['Masters'])
            finalclean['Other'] = LE.fit_transform(finalclean['Other'])
            finalclean['Undergraduate'] = LE.fit_transform(finalclean['Undergraduate'])
            finalclean['Terminated'] = LE.fit_transform(finalclean['Terminated'])
            finalclean.head()
                                                                                            RaceDescription Terminated Certification Masters Oth
Out[31]:
                               JobTitle State Gender
                                                       StartReason VeteranStatusDescription
           EmployeeNumber
                                                                                                                                 0
                                                                                                                                          0
                    101121
                                Analyst
                                         CA
                                                Male
                                                          New Hire
                                                                                    nanvet nanracedescription
                                                                                                                     1
                    101131
                                                                                                                                 0
                                                                                                                                          0
                                Analyst
                                         CA
                                                           New Hire
                                                                           Protected Veteran nanracedescription
                                                Male
                                                                                                                                          0
                    101142
                                Analyst
                                         SC
                                                Male
                                                      Reorganization
                                                                           Protected Veteran nanracedescription
                                                                                                                                  0
                            Coordinator.
                    101146
                                              Female
                                                          New Hire
                                                                                                                                 0
                                                                                                                                          0
                                Human
                                         CA
                                                                                    nanvet nanracedescription
                             Resources
                    101164
                                                                                                                     1
                                                                                                                                 0
                                                                                                                                          0
                                Analyst
                                         CA
                                              Female
                                                          Promotion
                                                                       Not a protected veteran
                                                                                                    Hispanic
In [32]:
            # convert binary columns to 0 to 1: Terminated
            finalclean.loc[(finalclean.Terminated == True), 'Terminated'] = 1
            finalclean.loc[(finalclean.Terminated == False), 'Terminated'] = 0
In [33]:
            finalclean.head()
                               JobTitle State Gender
                                                       StartReason VeteranStatusDescription
                                                                                            RaceDescription Terminated Certification Masters Oth
Out[33]:
           EmployeeNumber
```

101425

101426

101427

Analyst

Analyst

Human

Resources

Administrator.

VΑ

VΑ

CA

Female

Female

Female

New Hire

New Hire

New Hire

Not a protected veteran

Not a protected veteran

Not a protected veteran

White

Black

Hispanic

0

0

0

0

0

```
101142
                              Analyst
                                       SC
                                             Male Reorganization
                                                                      Protected Veteran nanracedescription
                                                                                                             1
                                                                                                                         0
                                                                                                                                 0
                          Coordinator,
                   101146
                                                                                                                         0
                              Human
                                           Female
                                                       New Hire
                                                                              nanvet nanracedescription
                                                                                                                                 0
                            Resources
                   101164
                                                                                                                         0
                                                                                                                                 0
                              Analyst
                                       CA Female
                                                      Promotion
                                                                  Not a protected veteran
                                                                                             Hispanic
In [34]:
           NoTerm = finalclean.drop(['TerminationReason'], axis = 1)
In [35]:
           # One Hot Encoder for finalclean
           ohefinalclean = OneHotEncoder()
           finalcleanfeaturearray = ohefinalclean.fit transform(finalclean[['State', 'Gender', 'StartReason', 'VeteranStatus
In [36]:
           # one hot encoder for NoTerm
           ohenoterm = OneHotEncoder()
           NoTermfeaturearray = ohenoterm.fit transform(NoTerm[['State', 'Gender', 'StartReason', 'VeteranStatusDescription
In [37]:
           finalclean.columns
          Index(['JobTitle', 'State', 'Gender', 'StartReason',
                  'VeteranStatusDescription', 'RaceDescription', 'Terminated', 'Certification', 'Masters', 'Other', 'Undergraduate',
                  'TerminationReason', 'pay_cat'],
                 dtype='object')
In [38]:
           NoTerm.columns
         Out[38]:
                 dtype='object')
In [39]:
           ohefinalclean.categories
array(['New Hire', 'Promotion', 'Reorganization'], dtype=object),
           array(['Declined to Answer', 'Not a protected veteran', 'Protected Veteran', 'nanvet'], dtype=object),
           array(['Layoff', 'Resignation', 'Resignation - Career Opportunity', 'Resignation - Convert to Government', 'Resignation - Management',
                   'Resignation - Personal reasons', 'Resignation - Relocation',
                   'nanterminationreason'], dtype=object),
           array(['average', 'high', 'low'], dtype=object)]
In [40]:
           ohenoterm.categories
array(['New Hire', 'Promotion', 'Reorganization'], dtype=object),
           array(['Declined to Answer', 'Not a protected veteran', 'Protected Veteran', 'nanvet'], dtype=object),
           array(['average', 'high', 'low'], dtype=object)]
In [41]:
           finalcleanfeatures = ['CA', 'SC', 'VA','Female', 'Male', 'nangender','New Hire', 'Promotion', 'Reorganization','I 'Protected Veteran', 'nanvet','Accountant', 'Administrator, Human Resources', 'Analyst', 'Coordinator, Human Resources', 'Junior Recruiter','Layoff', 'Resignation', 'Resignation - Career Opportu
                    'Resignation - Convert to Government', 'Resignation - Management',
                    'Resignation - Personal reasons', 'Resignation - Relocation', 'nanterminationreason', 'average', 'high', 'low']
```

101121

101131

Analyst

Analyst

Male

Male

CA

New Hire

New Hire

nanvet nanracedescription

0

Protected Veteran nanracedescription

```
In [42]:
           NoTermfeatures = ['CA', 'SC', 'VA','Female', 'Male', 'nangender','New Hire', 'Promotion', 'Reorganization','Decli
'Protected Veteran', 'nanvet','Accountant', 'Administrator, Human Resources', 'Analyst',
'Coordinator, Human Resources', 'Junior Recruiter', 'average', 'high', 'low']
In [43]:
            featuresfinalclean = pd.DataFrame(finalcleanfeaturearray, columns = finalcleanfeatures)
In [44]:
            featuresNoTerm = pd.DataFrame(NoTermfeaturearray, columns = NoTermfeatures)
In [45]:
           num = finalclean[['Certification', 'Masters', 'Other', 'Undergraduate', 'Terminated']]
In [46]:
            featfinalclean = featuresfinalclean.reset_index()
            featNoTerm = featuresNoTerm.reset index()
           num = num.reset_index()
In [47]:
           cleanjrquit = pd.concat([featfinalclean, num], axis = 1)
            cleanjrquit.head()
Out[47]:
                                                         New
             index CA SC VA Female Male nangender
                                                               Promotion Reorganization ... nanterminationreason average high low EmployeeNun
                                                                                                                              0.0
                 0 1.0 0.0 0.0
                                    0.0
                                          1.0
                                                     0.0
                                                          1.0
                                                                     0.0
                                                                                    0.0 ...
                                                                                                           0.0
                                                                                                                    1.0
                                                                                                                         0.0
                                                                                                                                           10
                 1 1.0 0.0 0.0
                                    0.0
                                          1.0
                                                     0.0
                                                          1.0
                                                                     0.0
                                                                                    0.0 ...
                                                                                                           0.0
                                                                                                                    1.0
                                                                                                                         0.0
                                                                                                                              0.0
                                                                                                                                            10
                 2 0.0 1.0 0.0
                                    0.0
                                          1.0
                                                     0.0
                                                          0.0
                                                                     0.0
                                                                                    1.0 ...
                                                                                                           1.0
                                                                                                                    0.0
                                                                                                                         0.0
                                                                                                                              1.0
                                                                                                                                            10
                 3 1.0 0.0 0.0
                                          0.0
                                                                     0.0
                                                                                    0.0 ...
                                                                                                           0.0
                                                                                                                              1.0
                                                                                                                                            10
                                     1.0
                                                     0.0
                                                          1.0
                                                                                                                    0.0
                                                                                                                         0.0
                 4 1.0 0.0 0.0
                                     1.0
                                          0.0
                                                     0.0
                                                          0.0
                                                                     1.0
                                                                                    0.0 ...
                                                                                                           1.0
                                                                                                                    0.0
                                                                                                                         0.0
                                                                                                                              1.0
                                                                                                                                            10
          5 rows × 36 columns
In [48]:
           cleanNoTerm = pd.concat([featNoTerm, num], axis = 1)
           cleanNoTerm.head()
                                                                                              Junior
                                                         New
                                                               Promotion Reorganization ... Recruiter
             index CA SC VA Female Male nangender
                                                                                                     average high low EmployeeNumber Certific
                 0 1.0 0.0 0.0
                                                                                    0.0 ...
           0
                                                                                                                                 101121
                                    0.0
                                          1.0
                                                     0.0
                                                          1.0
                                                                     0.0
                                                                                                0.0
                                                                                                         10
                                                                                                               0.0
                                                                                                                   0.0
                 1 1.0 0.0
                           0.0
                                    0.0
                                          1.0
                                                     0.0
                                                          1.0
                                                                     0.0
                                                                                    0.0 ...
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                                                                                                         1.0
                                                                                                               0.0
                                                                                                                   0.0
                                                                                                                                 101131
                 2 0.0 1.0 0.0
                                    0.0
                                                     0.0
                                                          0.0
                                                                     0.0
                                                                                    1.0 ...
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                                                                                                         0.0
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                                                                                                                                 101142
                                          1.0
                                                                                                                   1.0
                                                                                    0.0
                 3 1.0 0.0 0.0
                                     1.0
                                          0.0
                                                     0.0
                                                          10
                                                                     0.0
                                                                                                0.0
                                                                                                         0.0
                                                                                                               0.0
                                                                                                                   1.0
                                                                                                                                 101146
                 4 1.0 0.0 0.0
                                          0.0
                                                     0.0
                                                          0.0
                                                                     1.0
                                                                                    0.0 ...
                                                                                                         0.0
                                                                                                               0.0
                                                                                                                                 101164
                                     1.0
          5 rows × 28 columns
In [49]:
           cleanjrquit.columns
          Out[49]:
                   'Not a protected veteran', 'Protected Veteran', 'nanvet', 'Accountant',
                   'Administrator, Human Resources', 'Analyst',
'Coordinator, Human Resources', 'Junior Recruiter', 'Layoff',
                   'Resignation', 'Resignation - Career Opportunity'
                   'Resignation - Convert to Government',
                                                               'Resignation - Management',
                   'Resignation - Personal reasons', 'Resignation - Relocation',
                   'nanterminationreason', 'average', 'high', 'low', 'EmployeeNumber'
                   'Certification', 'Masters', 'Other', 'Undergraduate', 'Terminated'],
                 dtype='object')
In [50]:
           #dropping columns with no meaning, index, nangender, declined to answer, did not return form, nanvet, nanterminal
           cleanjrquit = cleanjrquit.drop(['index', 'nangender', 'nanterminationreason', 'nanvet', 'Declined to Answer', 'Emp
In [51]:
           cleanNoTerm.columns
          Index(['index', 'CA', 'SC', 'VA', 'Female', 'Male', 'nangender', 'New Hire',
```

```
:[lc]JUU
                 'Promotion', 'Reorganization', 'Declined to Answer',
                  'Not a protected veteran', 'Protected Veteran', 'nanvet', 'Accountant',
                  'Administrator, Human Resources', 'Analyst', 'Coordinator, Human Resources', 'Junior Recruiter', 'average', 'high',
                  'low', 'EmployeeNumber', 'Certification', 'Masters', 'Other',
                  'Undergraduate', 'Terminated'],
                 dtype='object')
In [52]:
           #dropping columns with no meaning, index, nangender, declined to answer, did not return form, nanvet, employee nu
           cleanNoTerm = cleanNoTerm.drop(['index', 'nangender', 'nanvet', 'Declined to Answer', 'EmployeeNumber'], axis = 1
In [53]:
           y = cleanjrquit.Terminated
In [54]:
           predictorsjrquit = list(cleanjrquit.columns)
           outcome = 'Terminated'
           predictorsjrquit.remove(outcome)
           Xjrquit = cleanjrquit[predictorsjrquit]
In [55]:
           Xjrquit.head()
                                                                       Not a
                                                                                          Resignation Resignation
                                                                             Protected
                                                                                                                 Resignation
                                      New
             CA SC VA Female Male
                                           Promotion Reorganization protected
                                                                                                       - Personal
                                                                                                                            average high
                                                                              Veteran ...
                                      Hire
                                                                                                                 - Relocation
                                                                                         Management
                                                                     veteran
                                                                                                         reasons
          0 1.0 0.0 0.0
                            0.0
                                  1.0
                                       1.0
                                                 0.0
                                                               0.0
                                                                         0.0
                                                                                  0.0 ...
                                                                                                 0.0
                                                                                                             0.0
                                                                                                                        0.0
                                                                                                                                 1.0
                                                                                                                                      0.0
            1.0 0.0 0.0
                            0.0
                                       1.0
                                                               0.0
                                                                         0.0
                                                                                  1.0 ...
                                                                                                             0.0
                                                                                                                        0.0
                                  1.0
                                                 0.0
                                                                                                                                 1.0
                                                                                                                                      0.0
          2 0.0 1.0 0.0
                            0.0
                                                               1.0
                                                                         0.0
                                                                                  1.0 ...
                                                                                                 0.0
                                                                                                                        0.0
                                  1.0
                                       0.0
                                                 0.0
                                                                                                             0.0
                                                                                                                                0.0
                                                                                                                                      0.0
          3 1.0 0.0 0.0
                             1.0
                                  0.0
                                       1.0
                                                 0.0
                                                               0.0
                                                                         0.0
                                                                                  0.0 ...
                                                                                                 0.0
                                                                                                             0.0
                                                                                                                        0.0
                                                                                                                                0.0
                                                                                                                                      0.0
          4 1.0 0.0 0.0
                                                                                  0.0 ...
         5 rows × 29 columns
In [56]:
           predictorsnoterm = list(cleanNoTerm.columns)
           outcome = 'Terminated'
           predictorsnoterm.remove(outcome)
           Xnoterm = cleanNoTerm[predictorsnoterm]
In [57]:
           #split for cleanjrquit
           from sklearn.model selection import train test split
           X_train, X_test, y_train, y_test = train_test_split(Xjrquit,y, test_size = 0.2, random_state = 30)
In [58]:
           #split for cleanNoTerm
           from sklearn.model_selection import train_test_split
           X trainNoTerm, X testNoTerm, y trainNoTerm, y testNoTerm = train test split(Xnoterm,y, test size = 0.2, random si
In [59]:
           X train.shape
          (45, 29)
Out[59]:
In [60]:
           X test.shape
          (12, 29)
Out[60]:
In [61]:
           X trainNoTerm.shape
          (45, 22)
Out[61]:
           X testNoTerm.shape
Out[62]: (12, 22)
```

Classification

```
In [63]:
          from sklearn.linear_model import LogisticRegressionCV
          from sklearn.ensemble import RandomForestClassifier
          from sklearn.tree import DecisionTreeClassifier
          from sklearn.neighbors import KNeighborsClassifier
          from sklearn.discriminant_analysis import LinearDiscriminantAnalysis
          from sklearn.neural_network import MLPClassifier
          from sklearn.preprocessing import MinMaxScaler
          from sklearn.model selection import train_test_split
          from sklearn import metrics
          from sklearn.metrics import confusion matrix, plot confusion matrix, classification report, accuracy score
          from sklearn.ensemble import BaggingClassifier
          from sklearn.ensemble import AdaBoostClassifier
          from dmba import classificationSummary, gainsChart
In [64]:
          #Function for printing model evaluation metrics
          classes = ('Satisfied', 'Unsatisfied')
          def stat print(y train, pred cancel):
              print('Recall Score : ',recall_score(y_train, pred_cancel, average='weighted'))
print('Accuracy Score : ',accuracy_score(y_train, pred_cancel))
              print('F1 Score : ',f1 score(y train,pred cancel))
              print('Precision Score : ',precision_score(y_train,pred_cancel))
          def confusionMatrices(model, title):
              print(title + ' - training results')
              {\tt classificationSummary}({\tt y\_train},\ {\tt model.predict}({\tt X\_train}),\ {\tt class\_names=classes})
              print(title + ' - validation results')
              valid pred = model.predict(X test)
              classificationSummary(y_test, valid_pred, class_names=classes)
         Data Science Jr Quit (With Termination)
In [65]:
          # logistic regression jrquit
          logit = LogisticRegressionCV(penalty='l2', solver='saga', cv=5, max iter=110000, random state=3).fit(X train, y 1
          logit_confusion = confusionMatrices(logit, 'Logistic Regression')
         Logistic Regression - training results
         Confusion Matrix (Accuracy 1.0000)
                      Prediction
              Actual
                       Satisfied Unsatisfied
           Satisfied
                             22
                                           0
         Unsatisfied
                               0
                                            23
         Logistic Regression - validation results
         Confusion Matrix (Accuracy 0.6667)
                      Prediction
              Actual
                      Satisfied Unsatisfied
           Satisfied
                                7
                                             0
         Unsatisfied
In [66]:
          #decision tree
          #Unprunned decision tree
          dtree = DecisionTreeClassifier(random state=7).fit(X train, y train)
          tree confusion = confusionMatrices(dtree, 'Decision Tree')
         Decision Tree - training results
         Confusion Matrix (Accuracy 1.0000)
                      Prediction
                        Satisfied Unsatisfied
              Actual
           Satisfied
                               22
                                             0
         Unsatisfied
                                0
         Decision Tree - validation results
         Confusion Matrix (Accuracy 0.7500)
                      Prediction
              Actual Satisfied Unsatisfied
           Satisfied
                                7
                                             0
         Unsatisfied
                                3
                                             2
```

```
In [67]:
         #bagging
         #Using the decision classification tree as the base estimator, bagging is used to improve metrics
         bagging = BaggingClassifier(dtree, random_state=3, max_samples = 0.5, max_features = 0.5)
         bagging.fit(X train, y train)
         bag_confusion = confusionMatrices(bagging, 'Bagging')
        Bagging - training results
         Confusion Matrix (Accuracy 0.8444)
                   Prediction
             Actual Satisfied Unsatisfied
                     21 1
6 17
          Satisfied
        Unsatisfied
        Bagging - validation results
        Confusion Matrix (Accuracy 0.7500)
                   Prediction
             Actual Satisfied Unsatisfied
          Satisfied
        Unsatisfied
In [68]:
         #adaboost
         #Using the decision classification tree as the base estimator, adaboost is used to improve metrics
         adaboost = AdaBoostClassifier(n\_estimators = 100, base\_estimator = dtree, random\_state=3)
         adaboost.fit(X train, y train)
         ada_confusion = confusionMatrices(adaboost, 'Adaboost')
        Adaboost - training results
        Confusion Matrix (Accuracy 1.0000)
                   Prediction
             Actual Satisfied Unsatisfied
                      22
0
          Satisfied
                                        0
        Unsatisfied
        Adaboost - validation results
        Confusion Matrix (Accuracy 0.7500)
                   Prediction
             Actual Satisfied Unsatisfied
          Satisfied
                      7
                                        0
        Unsatisfied
In [69]:
         #random forest
         forest_confusion = confusionMatrices(rf, 'Random Forest')
        Random Forest - training results
         Confusion Matrix (Accuracy 1.0000)
                   Prediction
             Actual Satisfied Unsatisfied
                     22 0
0 23
          Satisfied
        Unsatisfied
        Random Forest - validation results
        Confusion Matrix (Accuracy 0.7500)
                   Prediction
             Actual Satisfied Unsatisfied
          Satisfied
                      7 0
        Unsatisfied
In [70]:
         #scaling training features to 1.0
         scaleInput = MinMaxScaler()
         scaleInput.fit(X train * 1.0)
         #hidden_layer_sizes = 10: number of neurons in the ith hidden layer
#activation: logistic sigmoid function
         #solver: weight optimization using stocastic gradient descent
         neuralNet = MLPClassifier(hidden_layer_sizes = (10),
          activation = 'logistic',
          solver = 'sgd',
          max iter = 3000,
          random state = 1)
         neuralNet.fit(scaleInput.transform(X_train), y_train)
NNConfusion = confusionMatrices(neuralNet, 'Neural Network')
```

```
Unsatisfied
                                0
                                           23
         Neural Network - validation results
         Confusion Matrix (Accuracy 0.4167)
                     Prediction
              Actual Satisfied Unsatisfied
           Satisfied
                               0
         Unsatisfied
                                0
         Results
In [71]:
          #Decision Tree
          dtree_pred_test = dtree.predict(X test)
          print('Accuracy score:')
          print(accuracy_score(y_test,dtree_pred_test))
          dtree_roc = metrics.roc_curve(y_test, dtree_pred_test)
dtree_auc = metrics.auc(dtree_roc[0], dtree_roc[1])
          dtree_plot = metrics.RocCurveDisplay(dtree_roc[0], dtree_roc[1],
          roc_auc=dtree_auc, estimator_name='Decision Tree')
         Accuracy score:
         0.75
In [72]:
          print(classification report(y test, dtree pred test))
                                   recall f1-score
                        precision
                                                        support
                     0
                             0.70
                                       1.00
                                                  0.82
                             1.00
                                       0.40
                                                  0.57
                                                               5
             accuracy
                                                  0.75
                                                              12
            macro avg
                             0.85
                                       0.70
                                                  0.70
                                                              12
                                                  0.72
         weighted avg
                             0.82
                                       0.75
                                                              12
In [73]:
          #Bagging
          bagging_pred_test = bagging.predict(X_test)
          print('Accuracy score:')
          print(accuracy_score(y_test,bagging_pred_test))
          bagging_roc = metrics.roc_curve(y_test, bagging_pred_test)
          bagging_auc = metrics.auc(bagging_roc[0], bagging_roc[1])
          bagging plot = metrics.RocCurveDisplay(bagging_roc[0], bagging_roc[1],
          roc_auc=bagging_auc, estimator_name='Bagging')
         Accuracy score:
         0.75
In [74]:
          print(classification_report(y_test, bagging_pred_test))
                        precision recall f1-score support
                    0
                             0.70
                                       1.00
                                                  0.82
                     1
                             1.00
                                       0.40
                                                  0.57
                                                               5
                                                  0.75
                                                              12
             accuracy
                             0.85
                                       0.70
            macro avg
                                                  0.70
                                                              12
         weighted avg
                             0.82
                                       0.75
                                                  0.72
                                                              12
In [75]:
          #Adaboost
          adaboost pred test = adaboost.predict(X test)
          print(accuracy_score(y_test,adaboost_pred_test))
          adaboost_roc = metrics.roc_curve(y_test, adaboost_pred_test)
          adaboost auc = metrics.auc(adaboost roc[0], adaboost roc[1])
          adaboost_plot = metrics.RocCurveDisplay(adaboost_roc[0], adaboost_roc[1],
```

Neural Network - training results Confusion Matrix (Accuracy 0.5111) Prediction Actual Satisfied Unsatisfied

0

22

Satisfied

```
0.75
In [76]:
           print(classification_report(y_test, adaboost_pred_test))
                        precision
                                      recall f1-score support
                     0
                              0.70
                                        1.00
                                                   0.82
                             1.00
                                        0.40
                                                   0.57
                                                                5
                                                   0.75
                                                                12
             accuracy
                             0.85
                                        0.70
                                                   0.70
                                                                12
            macro avq
                                                   0.72
         weighted avg
                             0.82
                                        0.75
                                                                12
In [77]:
          #Logistic Regression
          logit_pred_test = logit.predict(X_test)
          print(accuracy_score(y_test,logit_pred_test))
logit_roc = metrics.roc_curve(y_test, logit_pred_test)
          logit_auc = metrics.auc(logit_roc[0], logit_roc[1])
          logit plot = metrics.RocCurveDisplay(logit_roc[0], logit_roc[1],
          roc_auc=logit_auc, estimator_name='Logistic Regression')
          0.66666666666666
In [78]:
          print(classification report(y test, logit pred test))
                        precision recall f1-score support
                                                   0.78
                              0.64
                             1.00
                                                   0.33
                                                                5
                                        0.20
                                                   0.67
                                                                12
             accuracy
                             0.82
                                        0.60
                                                   0.56
                                                                12
            macro avg
         weighted avg
                            0.79
                                        0.67
                                                   0.59
                                                                12
In [79]:
          #Random Forest
          rf_pred_test = rf.predict(X_test)
          print(accuracy_score(y_test,rf_pred_test))
rf_roc = metrics.roc_curve(y_test, rf_pred_test)
          rf_auc = metrics.auc(rf_roc[0], rf_roc[1])
          rf plot = metrics.RocCurveDisplay(rf roc[0], logit roc[1],
          roc auc=rf auc, estimator name='Random Forest')
          0.75
In [80]:
          print(classification report(y test, rf pred test))
                        precision recall f1-score support
                              0.70
                                                   0.82
                     0
                             1.00
                     1
                                        0.40
                                                   0.57
                                                                 5
                                                   0.75
                                                                12
             accuracy
                             0.85
                                        0.70
            macro avg
                                                   0.70
                                                                12
                                                   0.72
         weighted avg
                             0.82
                                        0.75
                                                               12
In [81]:
          #Neural Network
          neuralNet_pred_test = neuralNet.predict(X_test)
          print(accuracy_score(y_test,neuralNet_pred_test))
          neuralNet_roc = metrics.roc_curve(y_test, neuralNet_pred_test)
          neuralNet_auc = metrics.auc(neuralNet_roc[0], neuralNet_roc[1])
          neuralNet plot = metrics.RocCurveDisplay(neuralNet roc[0], neuralNet roc[1],
          roc_auc=neuralNet_auc, estimator_name='Artificial Neural Network')
```

roc auc=adaboost auc, estimator name='Adaboost')

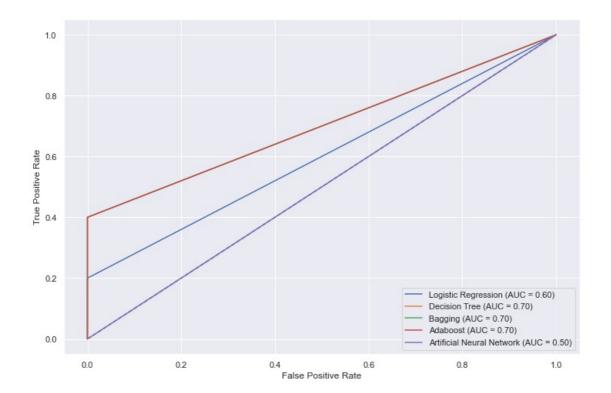
0.416666666666667

In [82]: print(classification report(y test, neuralNet pred test))

```
precision
                            recall f1-score
                                                support
           0
                    0.00
                              0.00
                                         0.00
           1
                    0.42
                              1.00
                                         0.59
                                                       5
                                         0.42
                                                      12
    accuracy
                    0.21
                              0.50
                                         0.29
                                                      12
   macro avg
weighted avg
                    0.17
                              0.42
                                         0.25
                                                      12
```

```
# Plotting ROC Curves for models
fig, ax = plt.subplots(figsize=(12,8))
fig.suptitle('ROC Curves for Models', fontsize=12)
plt.plot([0, 1], [0, 1], linestyle = '--', color = '#174ab0')
plt.xlabel('',fontsize=12)
plt.ylabel('',fontsize=12)
logit_plot.plot(ax)
dtree_plot.plot(ax)
bagging_plot.plot(ax)
adaboost_plot.plot(ax)
neuralNet_plot.plot(ax)
plt.show()
```

ROC Curves for Models



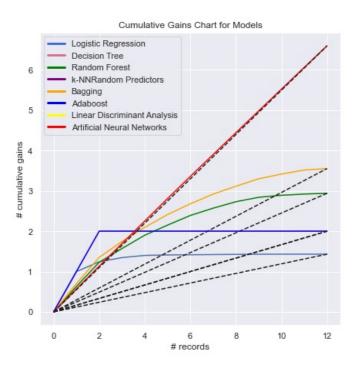
```
In [84]: rf_plot.plot(ax)
```

Out[84]: <sklearn.metrics._plot.roc_curve.RocCurveDisplay at 0x2255756aaf0>

```
from dmba import liftChart
    from matplotlib.lines import Line2D
    logisticchart = pd.Series(logit.predict_proba(X_test)[:, 1])
    logisticchart = logisticchart.sort_values(ascending=False)
    dtreechart = pd.Series(dtree.predict_proba(X_test)[:, 1])
    dtreechart = dtreechart.sort_values(ascending=False)
    rfchart = pd.Series(rf.predict_proba(X_test)[:, 1])
    rfchart = rfchart.sort_values(ascending=False)
    baggingchart = pd.Series(bagging.predict_proba(X_test)[:, 1])
    baggingchart = baggingchart.sort_values(ascending=False)
    adaboostchart = pd.Series(adaboost.predict_proba(X_test)[:, 1])
```

```
adaboostchart = adaboostchart.sort_values(ascending=False)
neuralNetchart = pd.Series(neuralNet.predict_proba((X_test))[:, 1])
neuralNetchart = neuralNetchart.sort_values(ascending=False)
ax= gainsChart(logisticchart, figsize=[7,7])
gainsChart(dtreechart, color='palevioletred', ax=ax)
gainsChart(fchart, color='green', ax=ax)
gainsChart(baggingchart, color='orange', ax=ax)
gainsChart(dadboostchart, color='blue', ax=ax)
gainsChart(neuralNetchart, color='red', ax=ax)
ax.set_title('Cumulative Gains Chart for Models')
colors = ['royalblue', 'palevioletred', 'green', 'purple', 'orange', 'blue', 'yellow', 'red']
lines = [Line2D([0], [0], color=c, linewidth=3, linestyle='-') for c in colors]
labels=['Logistic Regression', 'Decision Tree', 'Random Forest', 'k-NN'
    'Random Predictors', 'Bagging', 'Adaboost', 'Linear Discriminant Analysis', 'Artificial Neural Networks']
plt.legend(lines, labels)
```

Out[85]: <matplotlib.legend.Legend at 0x225576b20a0>



No Termination

```
In [86]:
           #Function for printing model evaluation metrics
           classes = ('Satisfied', 'Unsatisfied')
           def stat print(y train, pred cancel):
               print('Recall Score : ',recall_score(y_trainNoTerm, pred_cancel, average='weighted'))
print('Accuracy Score : ',accuracy_score(y_trainNoTerm, pred_cancel))
                print('F1 Score : ',f1_score(y_trainNoTerm,pred_cancel))
               print('Precision Score : ',precision_score(y_trainNoTerm,pred_cancel))
           def confusionMatrices(model, title):
               print(title + ' - training results')
                {\tt classificationSummary}({\tt y\_trainNoTerm}, \ {\tt model.predict}({\tt X\_trainNoTerm}), \ {\tt class\_names=classes})
               print(title + ' - validation results')
                valid pred = model.predict(X testNoTerm)
               {\tt classificationSummary}(y\_{\tt testNoTerm},\ {\tt valid\_pred},\ {\tt class\_names=classes})
In [87]:
           # logistic regression jrquit
           logitNT = LogisticRegressionCV(penalty='l2', solver='saga', cv=5, max_iter=110000, random_state=3).fit(X_trainNol
           logit_confusionNT = confusionMatrices(logitNT, 'Logistic Regression')
          Logistic Regression - training results
          Confusion Matrix (Accuracy 0.7778)
                        Prediction
                Actual
                          Satisfied Unsatisfied
            Satisfied
                                  17
          Unsatisfied
          Logistic Regression - validation results
          Confusion Matrix (Accuracy 0.6667)
                        Prediction
```

```
In [88]:
         #decision tree
          #Unprunned decision tree
         dtreeNT = DecisionTreeClassifier(random state=7).fit(X trainNoTerm, y trainNoTerm)
         tree_confusionNT = confusionMatrices(dtreeNT, 'Decision Tree')
         Decision Tree - training results
         Confusion Matrix (Accuracy 0.9778)
                     Prediction
              Actual Satisfied Unsatisfied
           Satisfied
                            22
                                          0
         Unsatisfied
                              1
                                         22
         Decision Tree - validation results
         Confusion Matrix (Accuracy 0.5833)
                     Prediction
              Actual Satisfied Unsatisfied
                        5
           Satisfied
                                          2
         Unsatisfied
                              3
                                           2
In [89]:
         #bagging
         #Using the decision classification tree as the base estimator, bagging is used to improve metrics
         baggingNT = BaggingClassifier(dtreeNT, random state=3, max samples = 0.5, max features = 0.5)
         baggingNT.fit(X trainNoTerm, y trainNoTerm)
         bag_confusionNT = confusionMatrices(baggingNT, 'Bagging')
         Bagging - training results
         Confusion Matrix (Accuracy 0.8222)
                    Prediction
              Actual Satisfied Unsatisfied
           Satisfied
                            19
         Unsatisfied
         Bagging - validation results
         Confusion Matrix (Accuracy 0.6667)
                     Prediction
              Actual Satisfied Unsatisfied
                        6
           Satisfied
                                          1
                                           2
         Unsatisfied
                              3
In [90]:
         #adaboost
         #Using the decision classification tree as the base estimator, adaboost is used to improve metrics
         adaboostNT = AdaBoostClassifier(n estimators = 100, base estimator = dtreeNT, random state=3)
         adaboostNT.fit(X trainNoTerm, y trainNoTerm)
         ada confusionNT = confusionMatrices(adaboostNT, 'Adaboost')
         Adaboost - training results
         Confusion Matrix (Accuracy 0.9778)
                     Prediction
                      Satisfied Unsatisfied
              Actual
           Satisfied
                             22
         Unsatisfied
         Adaboost - validation results
         Confusion Matrix (Accuracy 0.5833)
                     Prediction
                       Satisfied Unsatisfied
              Actual
           Satisfied
                             5
                                          2
         Unsatisfied
                                           2
In [91]:
         #random forest
          rfNT = RandomForestClassifier(n\_estimators=100, random\_state=3).fit(X\_trainNoTerm, y\_trainNoTerm.values.ravel())
          forest confusionNT = confusionMatrices(rfNT, 'Random Forest')
         Random Forest - training results
```

Actual

Satisfied

Unsatisfied

Satisfied Unsatisfied

6

3

Confusion Matrix (Accuracy 0.9778)

Prediction
Actual Satisfied Unsatisfied

```
Unsatisfied
                               3
                                           2
In [92]:
          #nn
          #scaling training features to 1.0
          scaleInputNT = MinMaxScaler()
          scaleInput.fit(X_trainNoTerm * 1.0)
          #hidden_layer_sizes = 10: number of neurons in the ith hidden layer
          #activation: logistic sigmoid function
          #solver: weight optimization using stocastic gradient descent
          neuralNetNT = MLPClassifier(hidden_layer_sizes = (10),
           activation = 'logistic',
           solver = 'sgd'
          max iter = 3000,
           random state = 1)
          neuralNetNT.fit(scaleInput.transform(X_trainNoTerm), y_trainNoTerm)
          NNConfusionNT = confusionMatrices(neuralNetNT, 'Neural Network')
         Neural Network - training results
         Confusion Matrix (Accuracy 0.4889)
                     Prediction
              Actual Satisfied Unsatisfied
           Satisfied
                              22
                                           0
         Unsatisfied
                              23
                                           0
         Neural Network - validation results
         Confusion Matrix (Accuracy 0.5833)
                     Prediction
                       Satisfied Unsatisfied
              Actual
           Satisfied
                               7
                                           0
         Unsatisfied
                                           0
```

Results

Satisfied

Actual

Satisfied

Unsatisfied

22

1

Satisfied Unsatisfied

6

Random Forest - validation results Confusion Matrix (Accuracy 0.6667) Prediction

22

1

```
In [93]:
          #Decision Tree
          dtree pred testNT = dtreeNT.predict(X testNoTerm)
          print('Accuracy score:')
          print(accuracy_score(y_testNoTerm,dtree_pred_testNT))
          dtree rocNT = metrics.roc curve(y testNoTerm, dtree pred testNT)
          dtree aucNT = metrics.auc(dtree rocNT[0], dtree rocNT[1])
          dtree_plotNT = metrics.RocCurveDisplay(dtree_rocNT[0], dtree_rocNT[1],
          roc_auc=dtree_aucNT, estimator_name='Decision Tree')
         Accuracy score:
```

0.5833333333333334

```
In [94]:
          print(classification report(y testNoTerm, dtree pred testNT))
```

```
precision recall f1-score support
           0
                   0.62
                             0.71
                                      0.67
                  0.50
                            0.40
                                      0.44
                                                   5
   accuracy
                                      0.58
                                                  12
                  0.56
                            0.56
                                      0.56
  macro avg
                                                  12
                  0.57
weighted ava
                            0.58
                                      0.57
                                                  12
```

```
In [95]:
           #Bagging
           bagging_pred_testNT = baggingNT.predict(X_testNoTerm)
           print('Accuracy score:')
           print(accuracy_score(y_testNoTerm,bagging_pred_testNT))
           bagging_rocNT = metrics.roc_curve(y_testNoTerm, bagging_pred_testNT)
bagging_aucNT = metrics.auc(bagging_rocNT[0], bagging_rocNT[1])
           bagging_plotNT = metrics.RocCurveDisplay(bagging_rocNT[0], bagging_rocNT[1],
            roc_auc=bagging_auc, estimator_name='Bagging')
```

In [96]:

```
print(classification report(y testNoTerm, bagging pred testNT))
                                  recall f1-score
                       precision
                                                       support
                    0
                            0.67
                                      0.86
                                                0.75
                                                              7
                    1
                            0.67
                                      0.40
                                                0.50
                                                              5
                                                0.67
             accuracy
                                                             12
            macro avg
                            0.67
                                      0.63
                                                0.62
                                                             12
         weighted avg
                            0.67
                                      0.67
                                                0.65
                                                             12
In [97]:
          #Adaboost
          adaboost pred testNT = adaboostNT.predict(X testNoTerm)
          print(accuracy_score(y_testNoTerm,adaboost_pred_testNT))
          adaboost_rocNT = metrics.roc_curve(y_testNoTerm, adaboost_pred_testNT)
          adaboost_aucNT = metrics.auc(adaboost_rocNT[0], adaboost_rocNT[1])
          adaboost_plotNT = metrics.RocCurveDisplay(adaboost_rocNT[0], adaboost_rocNT[1],
          roc auc=adaboost aucNT, estimator name='Adaboost')
         0.5833333333333334
In [98]:
          print(classification report(y testNoTerm, adaboost pred testNT))
                       precision
                                  recall f1-score
                                                       support
                    0
                            0.62
                                      0.71
                                                0.67
                                                              7
                    1
                            0.50
                                      0.40
                                                0.44
                                                              5
                                                0.58
             accuracy
                                                             12
            macro avg
                            0.56
                                      0.56
                                                0.56
                                                             12
         weighted avg
                            0.57
                                      0.58
                                                0.57
                                                            12
In [99]:
          #Logistic Regression
          logit pred testNT = logitNT.predict(X testNoTerm)
          print(accuracy score(y testNoTerm,logit pred testNT))
          logit_rocNT = metrics.roc_curve(y_testNoTerm, logit_pred_testNT)
          logit_aucNT = metrics.auc(logit_rocNT[0], logit_rocNT[1])
          logit_plotNT = metrics.RocCurveDisplay(logit_rocNT[0], logit_rocNT[1],
          roc auc=logit aucNT, estimator name='Logistic Regression')
         0.66666666666666
In [100...
          print(classification report(y testNoTerm, logit pred testNT))
                       precision
                                   recall f1-score
                                                       support
                    0
                            0.67
                                      0.86
                                                0.75
                                                              7
                    1
                            0.67
                                      0.40
                                                0.50
                                                              5
             accuracy
                                                0.67
                                                             12
                            0.67
                                      0.63
                                                0.62
                                                             12
            macro avg
                                      0.67
                                                             12
         weighted avg
                            0.67
                                                0.65
In [101...
          #Random Forest
          rf_pred_testNT = rfNT.predict(X_testNoTerm)
          print(accuracy_score(y_testNoTerm,rf_pred_testNT))
          rf_rocNT = metrics.roc_curve(y_testNoTerm, rf_pred_testNT)
          rf_aucNT = metrics.auc(rf_rocNT[0], rf_rocNT[1])
          rf_plotNT = metrics.RocCurveDisplay(rf_rocNT[0], logit_rocNT[1],
          roc_auc=rf_aucNT, estimator_name='Random Forest')
         0.66666666666666
```

In [102... print(classification_report(y_testNoTerm, rf_pred_testNT)) recall f1-score precision support 0 0.67 0.86 0.75 0.40 5 1 0.67 0.50 0.67 12 accuracy 0.67 0.63 12 macro avg 0.62 weighted avg 0.67 0.67 0.65 12

```
#Neural Network
    neuralNet_pred_testNT = neuralNetNT.predict(X_testNoTerm)
    print(accuracy_score(y_testNoTerm,neuralNet_pred_testNT))
    neuralNet_rocNT = metrics.roc_curve(y_testNoTerm, neuralNet_pred_testNT)
    neuralNet_aucNT = metrics.auc(neuralNet_rocNT[0], neuralNet_rocNT[1])
    neuralNet_plotNT = metrics.RocCurveDisplay(neuralNet_rocNT[0], neuralNet_rocNT[1],
    roc_auc=neuralNet_aucNT, estimator_name='Artificial Neural Network')
```

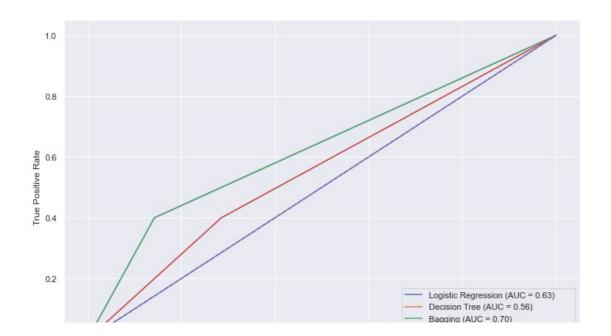
0.5833333333333334

```
In [104_ print(classification_report(y_testNoTerm, neuralNet_pred_testNT))
```

	precision	recall	f1-score	support
0 1	0.58 0.00	1.00 0.00	0.74 0.00	7 5
accuracy macro avg weighted avg	0.29 0.34	0.50 0.58	0.58 0.37 0.43	12 12 12

```
# Plotting ROC Curves for models
fig, ax = plt.subplots(figsize=(12,8))
fig.suptitle('ROC Curves for Models', fontsize=12)
plt.plot([0, 1], [0, 1], linestyle = '--', color = '#174ab0')
plt.xlabel('',fontsize=12)
plt.ylabel('',fontsize=12)
logit_plotNT.plot(ax)
dtree_plotNT.plot(ax)
bagging_plotNT.plot(ax)
adaboost_plotNT.plot(ax)
neuralNet_plotNT.plot(ax)
plt.show()
```

ROC Curves for Models



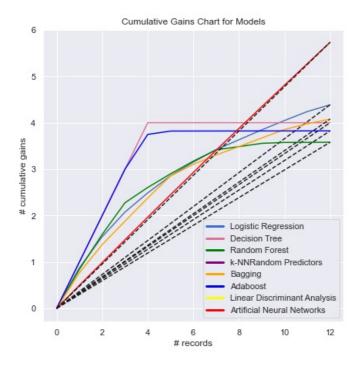
```
0.0 Adaboost (AUC = 0.56)
— Artificial Neural Network (AUC = 0.50)

0.0 0.2 0.4 0.6 0.8 1.0

False Positive Rate
```

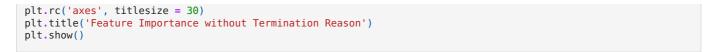
```
In [109...
            from dmba import liftChart
            from matplotlib.lines import Line2D
            logisticchartNT = pd.Series(logitNT.predict_proba(X_testNoTerm)[:, 1])
            logisticchartNT = logisticchartNT.sort_values(ascending=False)
            dtreechartNT = pd.Series(dtreeNT.predict_proba(X_testNoTerm)[:, 1])
            dtreechartNT = dtreechartNT.sort values(ascending=False)
            rfchartNT = pd.Series(rfNT.predict_proba(X_testNoTerm)[:, 1])
             rfchartNT = rfchartNT.sort_values(ascending=False)
             baggingchartNT = pd.Series(baggingNT.predict_proba(X_testNoTerm)[:, 1])
            baggingchartNT = baggingchartNT.sort values(ascending=False)
            adaboostchartNT = pd.Series(adaboostNT.predict_proba(X_testNoTerm)[:, 1])
            adaboostchartNT = adaboostchartNT.sort values(ascending=False)
            neuralNetchartNT = pd.Series(neuralNetNT.predict proba(scaleInput.transform(X testNoTerm))[:, 1])
            neuralNetchartNT = neuralNetchartNT.sort_values(ascending=False)
            ax= gainsChart(logisticchartNT, figsize=[7,7])
            gainsChart(dtreechartNT, color='palevioletred', ax=ax)
            gainsChart(rfchartNT, color='green', ax=ax)
            gainsChart(baggingchartNT, color='orange', ax=ax)
            gainsChart(adaboostchartNT, color='blue', ax=ax)
            gainsChart(neuralNetchartNT, color='red', ax=ax)
            ax.set_title('Cumulative Gains Chart for Models')
colors = ['royalblue', 'palevioletred', 'green', 'purple', 'orange', 'blue', 'yellow', 'red']
lines = [Line2D([0], [0], color=c, linewidth=3, linestyle='-') for c in colors]
labels=['Logistic Regression', 'Decision Tree', 'Random Forest', 'k-NN'
    'Random Predictors', 'Bagging', 'Adaboost', 'Linear Discriminant Analysis', 'Artificial Neural Networks']
            plt.legend(lines, labels)
```

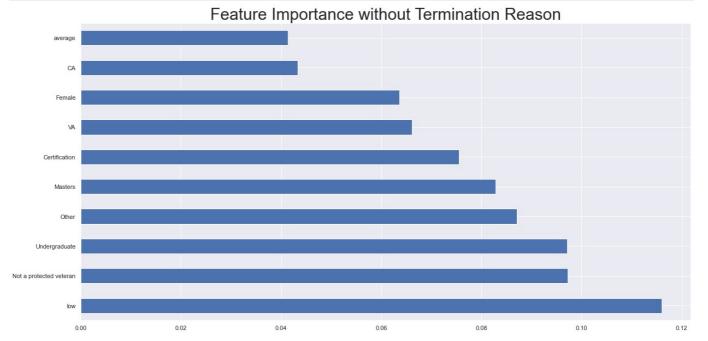
Out[189_ <matplotlib.legend.Legend at 0x225576758b0>



Feature Importance without Termination Reason

plt.rc('xtick', labelsize = 15)
plt.rc('ytick', labelsize = 15)





Feature Importance with Termination Reason

