



# SIEGFRIED MAR VILORIA

To secure a challenging position in a reputable organization to expand my learnings.

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 viloriasiegfriedmar@gmail.com  
 6048 Dahlia St. Camarin  
Caloocan City

## Education

**Bachelor of Science  
Information Technology**  
**Best Link College of the Philippines**  
Novaliches, Quezon City  
2022-Present

**Accountancy Business  
Management**  
**Caloocan City Business High School**  
Sikatuna Village, Caloocan City  
2019-2021

## Expertise

Organized  
Teamwork  
Communication  
Meeting Deadlines

## Language

Filipino

English



## Work Experience

JULY  
2025  
-  
SEPTEMBER  
2025

### ALORICA

CUSTOMER SERVICE REPRESENTATIVE

- Answering Customer Inquiries: Providing information about products, services, policies, and procedures.
- Handling Complaints: Addressing and resolving customer complaints in a professional and empathetic manner.

AUGUST  
2024  
-  
APRIL  
2025

### JNT Philippines

SORTER

- Scanning Parcel
- Sorting Parcel

APRIL  
2023  
-  
AUGUST  
2024

### McDonald's

Service Crew

- Cooking products
- Cleaning and Dishwashing
- Pioneer of McDonald's Robinson Novaliches

MARCH  
2022  
-  
MARCH  
2023

### Bigbrew Coffee Shop

Barista/Cashier/Cook

- Taking orders from customers
- Cooking and preparing milk tea and coffee products

**SIEGFRIED MAR VILORIA**

Applicant's Signature