






SIEGFRIED MAR VILORIA

To secure a challenging position in a reputable organization to expand my learnings.

 09060239734
 viloriasiegfriedmar@gmail.com
 6048 Dahlia St. Camarin
Caloocan City

Education

**Bachelor of Science
Information Technology**
Best Link College of the Philippines
Novaliches, Quezon City
2022-Present

**Accountancy Business
Management**
Caloocan City Business High School
Sikatuna Village, Caloocan City
2019-2021

Expertise

Organized
Teamwork
Communication
Meeting Deadlines

Language

Filipino
English



Work Experience

ALORICA

CUSTOMER SERVICE REPRESENTATIVE

- Answering Customer Inquiries: Providing information about products, services, policies, and procedures.
- Handling Complaints: Addressing and resolving customer complaints in a professional and empathetic manner.

JULY
2025
-
SEPTEMBER
2025

JNT Philippines

SORTER

- Scanning Parcel
- Sorting Parcel

AUGUST
2024
-
APRIL
2025

McDonald's

Service Crew

- Cooking products
- Cleaning and Dishwashing
- Pioneer of McDonald's Robinson Novaliches

APRIL
2023
-
AUGUST
2024

Bigbrew Coffee Shop

Barista/Cashier/Cook

- Taking orders from customers
- Cooking and preparing milk tea and coffee products

MARCH
2022
-
MARCH
2023

SIEGFRIED MAR VILORIA

Applicant's Signature