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Outsourcing Transition Manager, Service Delivery Manager

Surrey - £85k pa

Permanent Posted: Friday, 2 August 2013

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Applicants must be eligible to work in the specified location



Outsourcing Transition Manager, Service Delivery Manager

Our household name client based in Surrey is looking for a Service Delivery Manager/Outsourcing Manager.

The client has had their storage hosting outsourced for a number of years. The contract is coming to an end and they are looking for a Service Manager to come on board to review the contract and ensure it is satisfactory for all parties.

If the arrangements are satisfactory, your role will comprise of on-going service management, working as the bridge between our client and their managed service provider.

If the terms are deemed unsatisfactory, it will be your responsibility to identify and negotiate terms with a new managed service provider, to provide hosting services to the client. Thereafter you will continue to work in a service delivery capacity as outlined above.

If you have experience of the following please apply:

- Managing the relationship between end clients and managed service providers
- Managing the outsourcing process, from vendor selection to service delivery management

TIMES Resources Limited trade as a Recruitment Agency & Business.

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Location Surrey, UK

Industry IT

Start Date ASAP

Rate £85k pa

Employment Agency [TIMES Resources Ltd](#) 

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