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Supplier / Delivery Relationship Manager /vendor management

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Supplier Manager/ Delivery Relationship Manager/ Vendor Management / Managed Services

A fantastic opportunity has arisen for an experienced Supplier Manager/ Delivery Relationship manager to join well established blue chip organisation based at their prestigious offices in Hounslow.

As a Supplier Manager/ Delivery Relationship Manager/ Vendor Manager you will be responsible for:

The relationship with some of our clients key suppliers.

Responsibilities:

Financial

- Work with your technical colleagues to devise innovative approaches to our support models with a view to achieving greater savings
- To administer tight control of allocated budget/s, to work within these budgets achieving targets as set
- Realign budgets to better meet Operational and Finance departments needs

Supplier Management:

- Take ownership of the relationship with some of our clients suppliers as directed by your Line Manager
- Conduct regular Supplier Reviews
- Manage all Senior Management and Director level escalations
- Manage all incident "post-mortems" & ensure improvement plans are devised & implemented and completed satisfactorily
- Mentor and support your departmental colleagues

3rd Party Supplier Management

- Own overall 3rd Party cost and Intercompany budgets
- Achieve savings as dictated by your Line Manager
- Engage with Procurement to renegotiate significant and relevant contracts at renewal time
- "Trouble shoot" financial issues for all suppliers
- Where no KPIs exist, create them in conjunction with Product Development, Service Delivery and Customer Services
- Review key suppliers monthly KPIs and deal with SLA failures by creating service improvement plans and ensuring the supplier delivers against this measurement. Take appropriate steps if they do not.

Inventory Management

- Technically challenge platform owners to ensure business needs are met
- Actively investigate the "end of life" position of our inventories

Departmental Service Improvement

- Take an active part in driving through the ISO 27001 initiative
- Work with other Managers within Management Services and other departments to devise and implement a better "new equipment take-on" process
- Work across Service Delivery to seek out and evaluate inventory information
- Produce and implement ideas to improve departmental efficiency

As a Supplier Manager/ Delivery Relationship Manager/ Vendor Manager you will have the following :

Professional Qualifications

- Formal IT technical qualifications, such as HNC/ONC in IT/Electronics/Telecommunications engineering OR Cisco, MS, Unix certification

Technical Expertise

- Experienced in Supplier Management
- Familiar with managing budgets
- Significant period of time spent working as a technician/analyst/programmer

Applicants must have strong Supplier Management experience and be able to drive and live either NW/SW/ West London, Thames Valley or adjacent home counties.

N.B applicants that have already applied for this position previously do not need to re apply.

Contract Andrea Banks on 01264 326419.

Vacancy Summary

Job Type

Permanent

Location

Hounslow, middlesex, london, berks

Start Date

ASAP

Duration

Salary

£50k - £52500 pa + ben

Ref No:

114321-JS2073_818581

Date Advertised

26 Jul 2013

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Please Note

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[Andrea Banks](#)



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