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Vauxhall, London
£28,000 - £32,000 per annum
12 applications

Job type: Permanent, full-time
Date: 4 days ago
Reference: 23437899

Job Description

Service Delivery Manager

Nationally recognised as a dedicated and revolutionary leader within the charitable sector, our prestigious and long standing client are looking to expand within their IT division, recruiting a Service Delivery Manager in their London office.

The role encompasses:

- Providing management support on a daily basis to the Database Management team
- Ensure the smooth running of all marketing projects and day to day functions of the team
- Ensure all project deadlines and expectations are met
- Promote training and development within the team
- Monitor quality control and manage checks effectively
- Maintain contact with external contacts and suppliers as needed
- Manage overall delivery of the team
- Implement pro-active Risk Management controls with Database Management team
- Support the Database Management team with budgetary forecasting and reporting

Ideal candidates must have the following experience:

- Strong IT skills
- Proven background in staff management
- Knowledge of quality management and risk management principles and methodologies
- Degree educated / Prince 2 Qualified
- Negotiation with external clients and suppliers
- Strong communication skills
- Ability to prioritise workloads
- Development of internal team members

All applicants must be able to demonstrate a background within the management of technical teams and project management. Furthermore, previous experience within the management of external clients within an IT environment is desired.

Please note that this is not a graduate position and due to the high volume of applicants received, only candidates with the relevant experience will be contacted regarding this role.

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