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Technology Relationship Manager / IT Service Delivery

London - £55k - £65k per annum + Bonus, Benefits

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My client is a leading international financial services organisation.

They are currently looking for a experienced individual to work in their Service Delivery team and help manage the relationship between different IT teams and between technology and the business. This is a great opportunity for an individual from a project management or service delivery background to take ownership of business critical relationship building in infrastructure IT during a time of significant internal changes.

The Technology Relationship Manager will provide support for the delivery and management of infrastructure in support of the EMEA based businesses.

You will have the following responsibilities:

- Accountable to achieve results through execution of broad range of hands-on analysis, planning, and execution activities in support of infrastructure stability and the delivery of new solutions.
- Clearly communicating strategy, costs and educating business partners on ways to maximise value and manage costs.
- Responsibility for the successful execution of Roadmap initiatives through the use of Service Delivery and other team resources.
- Facilitate meetings to encourage engagement across IT and the business.
- Work as a business analyst gathering requirements and determining complexity and needs.
- Problem solve and resolve delivery issues, and keep service on track on mid to highly complex projects.
- Perform research and analysis and documentation for infrastructure roadmaps.
- Responsible for facilitating the relationship between the technology organization and client by managing and supporting the delivery of technology products and services.
- Develop relationships internationally and cohesion both within infrastructure and across the business.
- Learn and develop key procedures and policies and provide procedure knowledge and expertise to the team.

The successful candidate is likely to come from a Service Delivery or Project Management background and have a track record of delivery to the business within a financial services environment and evidence of building relationships between technology and business users/stakeholders.

The ideal candidate will have some of the following experience:

- Extensive combined technical and business experience.
- Business Domain knowledge across the infrastructure space within the financial services.
- Evidence of strong analytical skills.
- Evidence of strong relationship management skills across technical and non technical personnel.
- Knowledge of infrastructure delivery, life cycle management and the Software Development Lifecycle (SDLC).
- Project planning and management experience.

- Experience of leadership within Service Delivery.
- Knowledge of financial practices and experience with managing project funding requests.
- Experience working between EMEA and US enterprise business organizations would be beneficial.

My client is a global diversified financial services organisation with a strong reputation internationally.

They are currently performing well and looking to expand their European Operations from their London office.

This is a great opportunity for a strong relationship manager from a Project Management or Service Delivery background to take on an exciting, diverse new role at a time of significant expansion and change in their London team.

Apply below or to find out more about the Technology Relationship Manager job contact Tom Smith via email or call quoting the reference 1864630.

Location London, UK
Industry IT
Rate £55k - £65k per annum + Bonus, Benefits
Employment Agency Robert Walters 
Contact Tom Smith
Telephone +44(0) 207509 8633
Email Contact This Employment Agency
Web Link <http://www.robertwalters.co.uk>
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