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Technical Services Delivery Manager (9 months FTC)

London - From £40,000 to £45,000 per annum

Job type: Temporary

Date posted: 16/09/2013 16:03

Job reference: Totaljobs

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Technical Services Delivery Manager (9 months Fixed Term Contract)

The Chartered Institute of Environmental Health (CIEH) is the professional education and regulatory body for Environmental Health practitioners. We are a UK based registered charity with reach and influence at the highest levels of government. To fund our work we have a strong and dynamic commercial business with a turnover in excess of £10m.

The CIEH has a Corporate Plan objective to harness digital technologies to modernise and enhance services to members and customers and the role of the Technical Services Delivery Manager will be instrumental in this transformation.

Due to our ambitious and exciting work plans, we are seeking a Technical Services Delivery Manager to evaluate and implement a proposed transformation from an internally delivered IT environment to an externally hosted IT infrastructure. This will include reviewing and managing all contracts and suppliers relating to IT infrastructure and ensuring that agreed levels of availability and performance are achieved and architecture secured.

The successful candidate will possess a proven track record in:

- IT support management that delivers within an SLA and Microsoft environment
- Significant experience in managing an external managed service
- Delivering and managing projects within budget and on deadline
- Management of supplier and stakeholder relationships
- Change management experience

The post holder will also be educated to degree level or equivalent in IT; and a knowledge and understanding of ITIL framework would be desirable.

The role would suit a proactive individual with a strong communication skills, able to engage with stakeholders and gain buy in.

To apply, please email a CV and a single page covering letter explaining why you are suitable for this position to recruitment@cieh.org

While we make every effort to respond to all candidates, due to the high volume of applicants, we can only respond to those who are invited to the interview stage.

Deadline: 25 September 2013

Are you up for this challenge?

Yes? Good. Now send us your CV and a short statement outlining why you are our ideal candidate to recruitment@cieh.org.

CIEH is an equal opportunities employer