

# RC STRATEGY Fall 2025 PRACTICE QUESTIONS

This set of practice questions consists of 13 multiple choice questions. Please select the one best answer for each question.

#### **INDUSTRY ATTRACTIVENESS**

#### Question 1

After a busy second semester at HBS, you start a summer internship at a strategy consulting firm. During the first lunch with your colleagues, you hear conversations regarding ongoing projects. Your attention is drawn to a few statements you hear, each related to a different project and industry. Please indicate whether you agree or disagree with the reasoning in each statement.

- 1. "This industry has high barriers to entry, minimal competition, powerless buyers, and no substitutes, so the average firm in this industry must be very profitable."
  - A. Lagree
  - B. I disagree
- 2. "I am starting a new project in an intensely competitive industry with low barriers to entry, powerful customers and suppliers, ample substitutes, and no complements. Clearly, there will be no highly profitable companies in this industry."
  - A. Lagree
  - B. I disagree

#### **Question 2**

Consider the following events that might occur in the personal computer (PC) industry. Please indicate whether you believe that each event will raise the bargaining power of customers in the PC industry.

- 1. Smartphones (such as the iPhone) become more able to perform the functions of a personal computer.
  - A. This will increase the bargaining power of customers.
  - B. This will not increase the bargaining power of customers.
- 2. Lenovo and Hewlett-Packard, the two largest makers of PCs, merge.
  - A. This will increase the bargaining power of customers.
  - B. This will not increase the bargaining power of customers.

- 3. Corporate customers increasingly want the various PCs in an office to be compatible with one another and, ideally, to come from the same vendor.
  - A. This will increase the bargaining power of customers.
  - B. This will not increase the bargaining power of customers.

Consider the toy retailing industry in the United Kingdom. In the table below, match up each event in the left column with the main effect of the event on industry structural attractiveness in the right column. Each event should be matched only to the most prominent *single* effect. (*For this question, it is possible that an effect is associated with multiple events*.)

Event	Structural Effect
a. Discount retailers that have sold toys for many years decide to devote more of their floor space to toys and less to other categories of goods.	The bargaining power of suppliers decreases.
<ul> <li>b. In the past, a leading retailer had told each toy maker that it would purchase goods only if identical goods were not sold to other retailers. But now government authorities ban this</li> </ul>	<ol><li>The rivalry among existing competitors increases.</li></ol>
practice. c. Real estate developers construct new retail space faster than	3. The threat of new entry declines.
total retail demand grows.  d. Hewlett Packard begins to make videogame consoles, a major category sold by toy retailers. In doing so, it joins Sony, Nintendo, and Microsoft, among others, as console providers.	4. The threat of substitutes increases.

Which is the correct match?

- A. a-4, b-2, c-3, d-1
- B. a-2, b-2, c-1, d-1
- C. a-2, b-1, c-1, d-3
- D. a-4, b-1, c-3, d-2

# **Question 4**

Country A and Country B each has a dairy industry. Each industry produces milk and cheese, and there is no dairy trade between the two countries. The industries in the two countries are similar except in a few ways listed below. Please examine each difference and indicate whether that difference alone leads rivalry in the dairy industry to be more intense in Country A than in Country B or more intense in Country B than in Country A.

- 1. Dairy consumers in Country A are highly similar to one another. Dairy consumers in Country B have diverse tastes; for instance, there exist different segments of consumers who like different kinds of cheeses.
  - A. This leads rivalry to be more intense in Country A than in Country B
  - B. This leads rivalry to be more intense in Country B than in Country A

- 2. Though the dairy industries in Country A and Country B are similar in size, the industry growth rate is higher in Country A than in Country B.
  - A. This leads rivalry to be more intense in Country A than in Country B
  - B. This leads rivalry to be more intense in Country B than in Country A
- 3. A series of storms recently forced a large number of dairy farms in Country B to shut down, and it will take years to rebuild them. As a result, there are far more dairy producers in Country A than in Country B.
  - A. This leads rivalry to be more intense in Country A than in Country B
  - B. This leads rivalry to be more intense in Country B than in Country A

Your company operates a chain of movie theaters. Each theater has capacity for 500 tickets per day. The ticket price is \$10.

#### Costs are as follows:

- Unavoidable fixed costs: \$10,000 per week for rent, equipment, and insurance (must be paid regardless of opening).
- Per ticket costs, paid only when you sell a ticket (can be incurred on any day).
  - o Film licensing: \$3 per ticket.
  - Staffing & concession costs per ticket:
    - Monday Thursday: \$4 per ticket
    - Friday Sunday: \$5 per ticket
- Operating overhead (utilities, minimum crew), incurred only if you open that day: \$800 per day.

#### Demand estimates are as follows:

- Monday Thursday: 150 tickets/day (below capacity)
- Friday Sunday: 500 tickets/day (full capacity)

If you decide to operate on any given day, assume you will sell tickets equal to the demand estimates for that day. Furthermore, assume there are no other costs, including shutdown costs. On which days should you operate to maximize profit?

- A. Monday through Thursday only
- B. All seven days
- C. None (shut down)
- D. Friday through Sunday only

# **Question 6**

Consider the global smartphone industry. Match each event with the structural effect. Each event should be matched only to the most prominent single effect. (For this question, each effect is associated with only one event.)

#### **Event**

a. A few semiconductor firms (e.g., TSMC, Qualcomm) gain even greater control over advanced chip production, forcing phone makers to accept higher prices and stricter supply terms.

- b. The rapid spread of 5G technology increases fixed costs and intellectual property required to design niche smartphones for specialized markets.
- c. Consumers increasingly rely on desktop streaming apps and wearables for entertainment and communication, reducing time spent on phones.
- d. Large retail chains and wireless carriers consolidate, controlling a bigger share of distribution.

## Structural Effect

- 1. The bargaining power of customers increases.
- 2. The bargaining power of suppliers increases.
- 3. The threat of substitutes increases.
- 4. The threat of new entry decreases.

#### Which is the correct match?

- A. a-2; b-4; c-3; d-1
- B. a-3; b-2; c-1; d-4
- C. a-4; b-3; c-2; d-1
- D. a-1; b-2; c-4; d-3

#### **COMPETITIVE ADVANTAGE**

#### **Question 7**

Two companies, Blue Bottle Coffee and Dunkin', compete in providing coffee to different customer segments. The table below summarizes each segment's willingness to pay (WTP) for a cup of coffee from each company, as well as each company's cost per cup.

	Segment 1 Urban Professionals	Segment 2 College Students	Segment 3 Commuters
Blue Bottle:			
WTP generated	\$6.50	\$5.00	\$4.25
Cost incurred	\$3.50	\$3.00	\$3.25
Dunkin':			
WTP generated	\$3.75	\$4.50	\$3.75
Cost incurred	\$2.25	\$2.00	\$2.00

Which of the following statements is true?

- A. Blue Bottle has a competitive advantage in all three segments.
- B. Dunkin' has a competitive advantage in all three segments.
- C. Blue Bottle has a competitive advantage in Segment 1, while Dunkin' has a competitive advantage in Segments 2 and 3.
- D. Dunkin' has a competitive advantage in Segment 1, while Blue Bottle has a competitive advantage in Segments 2 and 3.

TaskFlow Inc. sells workflow automation software to mid-sized law firms. Its pitch is the following: automating routine tasks saves paralegal labor and reduces costly compliance errors.

Here's the baseline situation for a typical customer (without TaskFlow):

- Annual paralegal labor costs = \$200,000
- Annual compliance error costs (includes penalties, redoing work) = \$40,000

TaskFlow Autotask system (the current offer to customers):

- Cuts paralegal labor costs by 15%
- Cuts compliance error costs by 25%
- TaskFlow charges customers \$35,000 per year
- TaskFlow's internal cost to deliver and support service is \$30,000 per year

TaskFlow is considering three alternatives to its Autotask system:

- 1. Basic version (no compliance module):
  - o Compared to Autotask system, paralegal labor costs savings remain unchanged
  - o Compared to Autotask system, compliance cost savings drop to 10%
  - Compared to Autotask system, TaskFlow's internal cost to deliver and support service falls by \$5,000
- 2. Premium version (Al powered contract review):
  - o Compared to Autotask system, paralegal labor cost savings rise to 20%
  - Compared to Autotask system, compliance cost savings rise to 50%
  - Compared to Autotask system, TaskFlow's internal cost to deliver and support service increases by \$15,000
- 3. Price discount:
  - Compared to Autotask system, paralegal labor and compliance costs savings remain unchanged
  - Compared to Autotask system, price charged to customers decreases by 10%

Based on the facts above, which statement is correct?

- A. The *Basic* version is a successful <u>low-cost alternative</u> to the Autotask system, lowering cost and increasing the wedge between WTP and cost.
- B. The *Premium* version is a successful <u>differentiation alternative</u> to the Autotask system, pushing WTP up and increasing the wedge between WTP and cost.
- C. The *Price discount* is a successful <u>low-cost alternative</u> to the Autotask system since customers get a better deal while increasing the wedge between WTP and cost.
- D. None of the three moves increases the wedge between WTP and cost.

#### STRATEGIC INTERACTION

#### **Question 9**

A company that has historically dominated its market faces an entrant for the first time. The company prides itself on its rationality and its commitment to maximizing shareholder value. Which of the following factors makes it more likely that the company will respond to the entrant with aggressive price reductions?

- A. The incumbent company must change prices in all parts of the market in unison (i.e., it cannot drop prices in some parts of the market without dropping prices elsewhere).
- B. The incumbent company has made large, unrecoverable, industry-specific investments in plant, property, and equipment in the past.
- C. The incumbent company believes it would be difficult to raise prices after a period of low prices.
- D. The entrant has displayed a pattern of rapid expansion in the other markets it has entered in the past.

#### **Question 10**

When large firms compete with smaller firms, the larger firms can gain competitive advantage over the smaller competitors by:

- A. increasing their own fixed costs, regardless of whether the small firms must imitate the move.
- B. taking any type of action that imposes equal additional fixed costs on itself and each competitor.
- C. increasing their own marginal (or variable) costs of producing the product in ways that are easily imitated by the smaller competitors.
- D. decreasing their own marginal (or variable) costs of producing the product in ways that are easily imitated by the smaller competitors.

#### **Question 11**

A small hotel and a large hotel provide accommodation for casino visitors. There is no other reason for people to stay at these hotels, and there are no other hotels near the casino. Each hotel can charge one of just two room rates: \$120 per night or \$140 per night. Each hotel charges the same price to all of its customers.

The following table gives nightly profits for each hotel. For example, if the small hotel charges \$140 per room per night and the large hotel charges \$120, the large hotel will earn a profit of \$3,000 per night in total and the small hotel will lose \$1,500 per night. Assume that the two hotels make their decisions at the same time; each chain seeks to maximize its own profits; each knows the other's profits; and each knows that the other wants to maximize profits.

# Small Hotel Room Price \$120 \$140

Large Hotel	\$140	\$1,100; \$900	\$1,800; \$700
Room Price	\$120	\$1,200; \$400	\$3,000; (\$1,500)

# Consider the following statements:

- 1. If both hotels set their prices once and forever, it is an equilibrium for both hotels to set a price of \$140.
- 2. If both hotels set their prices once and forever, it is an equilibrium for both hotels to set a price of \$120.
- 3. If both hotels set their prices once and forever, it is an equilibrium for the large hotel to set a price of \$120 and the small hotel to set a price of \$140.

With which statement do you agree?

- A 1 only
- B. 2 only
- C. 3 only
- D. 1 and 2 only

#### **Question 12**

MetroRail operates the only express train between two large cities. It sells 1,250 round-trip tickets/day at a price of \$295. Trains are full and cannot add capacity. MetroRail's marginal (or variable) cost is \$200 per ticket.

A new competitor, SwiftRail, announces entry with capacity for 400 tickets/day at a fixed price of \$225 per ticket. SwiftRail's marginal (or variable) cost is also \$200.

#### MetroRail considers two responses:

- 1. Maintain the ticket price of \$295. MetroRail estimates that SwiftRail will fill its capacity and sells all 400 tickets. MetroRail estimates that it will lose 250 riders to SwiftRail and that 150 riders will be new travelers who previously did not ride express trains. MetroRail estimates that it will not gain any new customers.
- 2. Match SwiftRail's \$225 price. Reducing price will not hurt volume as MetroRail will sell all 1,250 tickets.

If MetroRail wants to maximize short-run profit, which response should it choose, and by how much will its profit change relative to pre-entry?

- A. MetroRail should not change price. MetroRail profit falls by \$38,000 per day.
- B. MetroRail should not change price. MetroRail profit falls by \$23,750 per day.
- C. MetroRail should match SwiftRail's price. MetroRail profit falls by \$83,750 per day.
- D. MetroRail should match SwiftRail's price. MetroRail profit falls by \$81,250 per day.

Two companies, EchoStream and WaveMusic, are deciding how to allocate resources for their music-streaming platforms. Each company can choose one of three strategies for the coming year:

- 1. Exclusive Artist Deals (EAD) spend heavily to sign top artists exclusively.
- 2. Algorithm Innovation (AI) invest in technology for personalized recommendations.
- 3. Low-Cost Licensing (LCL) focus on keeping licensing costs low and serving budget-conscious listeners.

The payoff matrix below shows the annual profits (in millions of dollars) each company receives under every combination of strategies. In each cell, EchoStream's profit is on the left, WaveMusic's on the right.

	EAD
<b>EchoStream</b>	ΑI
	LCL

waverfusic			
LCL	Al	EAD	
3, 9	5, 7	8, 6	
4, 5	6, 6	9, 4	
2, 3	5, 4	7, 2	

WayaMusia

The two companies make their decisions at the same time. Each company knows its own profit and its rival's profit; each company wants to maximize its profit under each combination of strategies; and each company knows that the other wants to maximize its profit.

An analyst makes the following observations:

- 1. If each company expects the other to pursue Exclusive Artist Deals (EAD), both will choose EAD. This is an equilibrium.
- 2. If EchoStream chooses LCL, WaveMusic should choose AI. Therefore, (LCL, AI) is an equilibrium.
- 3. If each company expects the other to pursue AI, both will choose AI. This is an equilibrium.
- 4. If EchoStream knows WaveMusic will choose LCL, it should also choose LCL.

Which statement do you agree with?

A. 1 and 2 only

B. 2 and 3 only

C. 3 only

D. 3 and 4 only

E. 1 only