

SUMMARY

Loveland, Colorado-based User Experience Designer with strong attention to detail, endless curiosity, and a passion for solving problems.

EDUCATION

Bloc - In Progress

UX/UI Design and Front-end Development Apprenticeship, 850+ Hours

California State University, Long Beach

Bachelor of Arts in Philosophy with Minor in Communications

RECENT PROJECTS

Troop - Desktop and iOS

Research, branding, and iterative design for a cloud storage and organization app focused on simplicity, strong security, and seamless file formatting

BusyBus - iOS

Research, iterative design, and HTML/CSS for an informative public transit app that solves the problems experienced by a growing city's bus system

WORK EXPERIENCE

The Leavitt Group - Commercial Account Manager

2012 - Present (Loveland, CO)

- ▷ Make complicated insurance concepts easy to understand for over 300 small business clients
- ▷ Research and analyze accounts to seek out and correct any issues
- ▷ Delegate tasks and oversee their completion within a small team of agents, providing daily training as needed

Skis on the Run - Coordinator

2011 - 2012 (Park City, UT)

- ▷ Organized ski rental delivery schedules for several technicians, frequently solving problems in a fast-paced environment
- ▷ Quickly advanced from providing customer service to coordinating appointments and directing a team
- ▷ Implemented new safeguards against incorrect billing and data entry

SKILLS

UX/UI design
Usability testing & research
Brand strategy & identity
Information architecture
User personas
User stories
User flows
Wireframing & prototyping
A/B testing
Style guides
Multitasking
Analytical thinking
Problem solving
Written & interpersonal communication

TOOLS

Figma
Sketch
InVision
Usability Hub
Marvel POP
Zeplin
Draw.io
Slack
Microsoft Office Suite
Google Suite
Git & GitHub
Basic HTML, CSS,
& Javascript