

Orbital Gateway Digital Wallet API Developer Guide

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What's new in version 2.6.2.0

The following updates have been made to this document since version 2.6.1.0:

Effective upon publication

- Updated the Authorization time frame windows in the <u>Mark for Capture</u> section.
- Updated JCB information in the <u>Cryptograms</u> section.
- Updated the digitalTokenCryptogram field description in the <u>Request elements Mark for Capture</u> section and added digitalTokenCryptogram field to the <u>Request elements – Auth and Auth and</u> <u>Capture</u> section.

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About this guide

This guide provides the steps for implementing a digital wallet into a merchant's mobile app or website using the Merchant Services Digital Wallet Application Programming Interface (API), also referred to as the Digital Wallet API.

Note: Meta Checkout is currently in pilot. Consult your J.P. Morgan Relationship Manager prior to development.

References

Refer to the following documents for additional information regarding Consumer Digital Payment Tokens (CDPTs) and digital wallets:

- Stratus Online Processing Developer Guide
- Stratus 120-Byte Batch Processing Developer Guide
- Orbital Gateway XML Interface Developer Guide
- Orbital Gateway Web Service Interface Developer Guide
- Tandem PNS ISO Format Developer Guide
- Tandem UTF Host Capture Developer Guide
- Tandem TCS Batch File Developer Guide

Audience

Primary users of this document are the merchants' developers and technical support staff. Primary users must have a working knowledge of JavaScript Object Notation (JSON) data interchange formats.

Getting help

A J.P. Morgan Technical Implementations Analyst is available to assist merchants in a digital wallet implementation. Contact the J.P. Morgan Account Executive or Relationship Manager for additional information.

Terminology

Authorization and Capture Requests

Authorization and Capture requests allow merchants to confirm whether a customer has submitted a valid method of payment with their order, as well as request that the funds be deposited into a merchant's account. Merchants can use Authorization and Capture requests for direct sale transactions that do not require future fulfillments.

Authorization Requests

Authorization requests allow merchants to confirm whether a customer has submitted a valid method of payment with their order, as well as determine whether they have funds sufficient enough to issue the goods or services. Merchants can use an Authorization request if the items in the transaction will be billed at a later date, or at the time of actual fulfilment or shipment.

Consumer Digital Payment Token (CDPT)

Issuer consortiums and payment brands work together to develop and set industry standards for token transactions. A token is a surrogate value that resides in digital wallet applications and replaces cardholder account numbers during transaction processing.

Certificate Signing Request (CSR)

A CSR is a message sent from an applicant to a certificate authority to apply for a digital identity certificate. CSRs contain public keys, identifying information, and integrity protection, and is one of the first steps toward establishing a merchant SSL certificate.

Cryptogram

A cryptogram is a unique alphanumeric string that is included in the encrypted bundle of a digital wallet payload. A new cryptogram is generated with each payment request.

Debundle Only

A Debundle Only request allows merchants to send J.P. Morgan encrypted payloads for decryption. Decrypted bundles can be sent to one of J.P. Morgan's host systems for processing.

Digital Primary Account Number (DPAN)

The network token that is generated by the payment network or issuer who identifies the provisioned card that is associated with a cardholder's Funding Primary Account Number (FPAN).

Funding Primary Account Number (FPAN)

The cardholder account number that is available on the face of the physical card. Most digital wallet transactions are processed with a DPAN instead of the FPAN to provide additional security to the consumer.

Issuer

A financial institution that issues cards to consumers or businesses.

Mark for Capture (MFC)

An MFC marks a previously authorized transaction as being ready for clearing, and is present for future fulfillment models. A transaction can be authorized now and marked for capture at any time within a fourmonth span following the time of transaction.

Payload

The payment details that are securely passed from the digital wallet application to the merchant's server. The contents of the payload differ by wallet provider, but typically contain the DPAN, cryptogram, amount, and information about the cardholder (for example, name, etc.).

Payment Container

Element name for payment details that are securely passed from Meta Checkout to the merchant's server. The contents of the payment container typically contain the DPAN, cryptogram, amount and information about the cardholder.

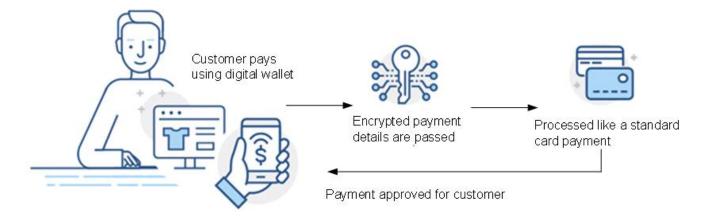
Payment Context

Meta Checkout data that uniquely identifies the context that the payment container is intended for. Meta encrypts container data by using the partner's public key before sending it to the merchant.

Overview

J.P. Morgan offers a simplified integrations with Apple Pay, Google Pay and Meta Checkout via the Digital Wallet API for in-app and e-commerce. The digital wallet service Application Programming Interface (API) is a unified framework that offers merchants ease of integration and flexibility in enabling only those digital wallets merchants prefer. The J.P. Morgan Orbital Gateway supports Authorization and Authorization and Capture processing for payment bundles originating from supported digital wallets. Additionally, J.P. Morgan offers a Debundle Only service, which returns the unencrypted transaction payload, and is then sent for processing to any of the J.P. Morgan host systems.

The Digital Wallet Application Programming Interface (API) can be used by merchants using Orbital, Tandem or Stratus. Merchants using Orbital can leverage one call authorization or the Authorization and Capture or Mark for Capture (MFC) APIs. Merchants using Tandem or Stratus should leverage the Debundle Only API and submit the Authorization, or Authorization and Capture, or Deposit Request message using the Consumer Digital Payment Token (CDPT) format in the Tandem and Stratus specification documents.



Onboarding

All merchants must adhere to the following onboarding requirements:

- 1. Establish a Merchant Services acquiring relationship and contract.
- 2. Establish an Orbital account.
- 3. Establish an account with the digital wallet provider (Apple Pay, Google Pay, and/or Meta Checkout.

- 4. Build a user interface within their app or e-commerce site to support digital wallet checkout flows.
- Contact a J.P. Morgan Relationship Manager or Account Executive to schedule a digital wallet consultation.
- The Relationship Manager or Account Executive assigns a Technical Implementations Analyst to review technical specifications, as well as discuss development/testing requirements with the merchant.
- Credentials and questionnaires are provided to the merchant by the Technical Implementations
 Analyst to begin unattended testing.
- 8. The Technical Implementation Analyst provides a series of test cases in order to complete the integration testing.
- 9. Once all tests pass validation, the merchant has completed integration testing and an Integration Testing Summary is issued. J.P. Morgan proceeds with establishing production credentials.
- 10. The Digital Wallet AP implementation is complete. The merchant can accept digital wallet payments online or in-app.

Supported methods of payment

- J.P. Morgan can process the following card schemes in the customer's digital wallet:
 - Visa (VI)
 - Mastercard (MC)
 - American Express (AX)
 - Discover/Discover Diners (DI)
 - Japan Credit Bureau (JCB)

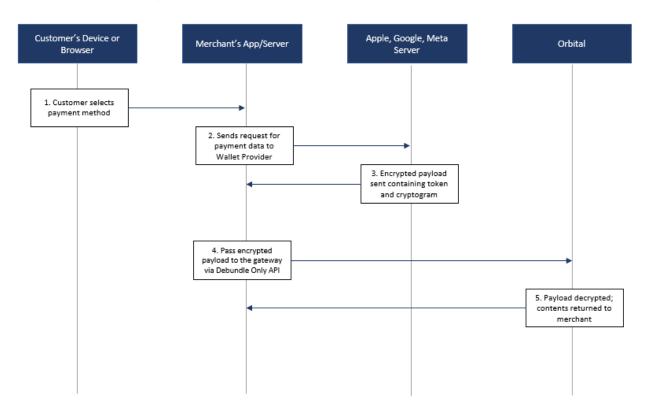
Note: Stratus supports JCB transactions for merchants in the U.S. and Europe (EU). Tandem supports JCB transactions for merchants in the U.S.

How Do APIs work?

Debundle only

Support for Debundle only transactions are available for all digital wallets on the API service. For Apple Pay and Google Pay, the hosting merchant application interfaces with their digital wallet provider to obtain the encrypted payment bundle. The encrypted payment bundle is then sent to the merchant's server. Using JavaScript Object Notation (JSON) format, the merchant's server can send the bundle to the digital wallet service for decryption, or both decryption and processing. Decrypting only leverages a private key and public key pair, of which J.P. Morgan maintains the private key. The merchant sends the encrypted payment bundle to J.P. Morgan via the digital wallet. The decrypted payment bundle is then returned to the merchant.

Apple Pay, Google Pay, and Meta Checkout



- 1. The consumer selects either the **Apple Pay**, **Google Pay**, **or Meta Checkout** button as the method of payment from the merchant's application.
- 2. The merchant's application sends a request for payment data to the wallet provider's server.

- The wallet provider's server sends the encrypted payload, which contains data elements, such as
 the primary account number (Digital Primary Account Number [DPAN] or Funding Primary
 Account Number [FPAN]) and cryptogram, to the merchant's server.
- 4. The merchant's server passes the encrypted payload to the Orbital Gateway via the Debundle only API.
- 5. The Orbital Gateway decrypts the payload and returns the contents to the merchant's server.

Authorization and Authorization and Capture

Authorization and Authorization and Capture support are available for all digital wallets. For authorizations that are not marked for capture, additional integration testing is required in order to mark the transactions for capture at a later time.

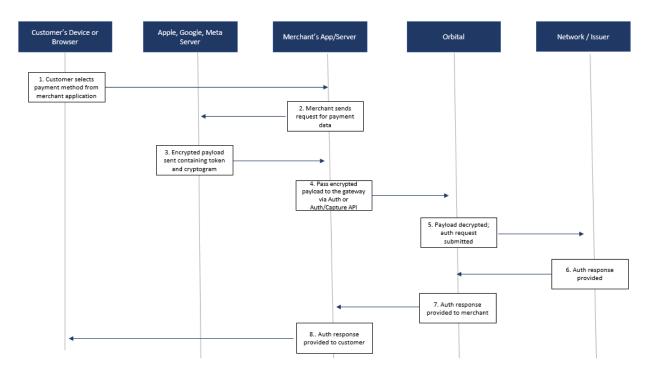
For Apple Pay, Google Pay, and Meta Checkout, the hosting merchant application interfaces with the digital wallet provider to obtain the encrypted payment bundle. The encrypted payment bundle is then sent to the merchant's server. Using JSON format, the merchant's server can send the bundle to the digital wallet service for decrypting and authorizing or decrypting, authorizing, and marking for capture.

Apple leverages a private key and public key pair, of which J.P. Morgan maintains the private key, and the merchant provides the public key within the payment bundle. Google and Meta leverage a private and public key pair at the processor level, while merchants are not required to provide a key in the payment bundle. Validation of the payment bundle is completed by a check on the Merchant Identifier (MID) or associated chain ID.

Orbital will attempt authorization using the encrypted payment details and the response is returned to the merchant's server in JSON format.

Note: Using the CIT/MIT framework at the time of initial authorization enables the Orbital Gateway to perform re-authorizations of DPAN transactions (including when original authorizations have expired), allowing merchants to successfully perform capture requests.

Apple Pay, Google Pay, and Meta Checkout



- From the merchant application, the consumer selects the Apple Pay, Google Pay or Meta Checkout button as the method of payment.
- 2. The merchant's application sends a request for payment data to the wallet provider's server.
- The wallet provider's server sends the encrypted payload, which contains data elements, such as the primary account number (DPAN or FPAN) and cryptogram, to the merchant's server.
- 4. The merchant's server passes the encrypted payload to the Orbital Gateway via the Authorization or Authorization and Capture API.
- 5. The Orbital Gateway decrypts the payload and sends the authorization or authorization and capture request to the network/issuer.
- The network/issuer approves or declines the authorization or authorization and capture request, and then sends a response to the Orbital Gateway.
- 7. The Orbital Gateway forwards the response to the merchant's server.
- 8. The merchant's server sends the Authorization or Authorization and Capture approval or decline response to the merchant's customer.

Mark for Capture

A Mark for Capture (MFC) is used to mark a previously authorized transaction as being ready to be submitted for clearing and is present for future fulfillment models. A transaction can be authorized at the present time and marked for capture at any time within a four month span following the time of transaction.

Caution: Authorization of certain payment options will age off after a number of days. The authorization time frames windows are up to the issuer, but general guidance for the different card brands are as follows:

- Visa, Mastercard, International Maestro, Amex = 7 days
- Discover = 10 days (all industries and MCC's; except for international card sales/credits and travel related MCC's including auto rental, airline, and passenger railway age off after 30 days).
- Note: For direct Amex relationships (conveyed) the client should obtain this information from Amex directly.

For Tandem/PNS (BIN 000002) merchants only: Orbital Gateway will perform an automatic reauthorization at the time of settlement if the authorization has aged off.

For Stratus (BIN 000001) merchants only: All transactions are subject to the host's re-authorization rules. The Stratus host may perform a re-authorization at the time of settlement, depending upon the merchant's parameters. Contact Merchant Services for additional information.

The MFC can be for an amount less than, equal to, or greater than the original authorization.

If the amount is less than the original authorization, it is processed in the same manner as a split transaction. This transaction also results in the creation of a new order for the remaining balance from the original authorization. Adjustments to the original transaction, such as level 2 data or the amount, are also made, as required. When marking a portion for capture, the system automatically attempts to obtain a new authorization for the remaining balance. This authorization attempt is performed for both BIN 000001 and BIN 000002 merchants.

Over-capture (i.e., capture amount greater than authorization) is available for specific industries, and is supported with approval. The merchant must work with their J.P. Morgan Relationship Manager to enable the over-capture. Refer to the **Processing and Interchange Guidelines** for industry tolerances by brand.

Refer to MFC request and response elements.

Digital Wallet API integration steps

Perform the steps below to implement the Digital Wallet AP.

Integration with Apple Pay

1. Create an Apple Developer's account.

Note: Enter the following URL into an internet browser:

https://help.apple.com/developer-account/#/dev2b5e6d209

- 2. Create a certificate.
- 3. Register the primary and sub-domains.
- 4. Create an MID and internet security certificate.
- Conduct sandbox testing.

Note:

- Apple provides test cards for merchants to use during card brand testing.
- J.P. Morgan allocates Certificate Signing Requests (CSR) for each Apple MID. The merchant is required to put the public key on the Apple Developer's portal.

Integration with Google Pay

1. Create a Google developer's account.

Note: Type the following URL into an internet browser:

https://developers.google.com/pay/api

- 2. Select a processing method:
 - Processor/Gateway for Orbital
 - Direct merchant for Tandem or Stratus
- 3. Follow the Google Pay brand guidelines.
- 4. Complete the tutorial and integration checklist.
- 5. Conduct sandbox testing.

Note:

- Google Pay returns FPANs (i.e., browser-based transactions) and DPANs (i.e., device-based transactions), depending on how the transaction is initiated by the customer. Through the Google Pay setup, merchants can elect to accept only DPANs (Cryptogram_3DS) in order to limit the Payment Card Industry (PCI) scope.
- Google does not provide test cards. The Google Pay service generates secure payment bundles
 for the test environment with test account numbers. However, to generate test transactions,
 clients/developers must load personal account numbers to trigger the creation of secure payment
 bundles during test mode.
- Testing limitations imposed by Google prevents merchants from performing full-brand integration testing. At this time, integration testing is limited to format-only reviews.
- Merchants using the gateway Google Pay setup are not responsible for key management.
 However, merchants using the direct merchant Google Pay setup will receive a public key to be stored on the Google Developer's portal.
- When using Orbital to debundle a payload, select the ECv1 or ECv2 option.

Integration with Meta Checkout

- 1. Review Meta Checkout's acceptable use policy: https://transparency.fb.com/policies/other-policies/meta-pay-terms-and-conditions/
- 2. Chase will onboard you as a merchant on Meta Checkout platform
- 3. Integrate Meta Checkout JavaScript SDK in your checkout page: https://developers.facebook.com/docs/meta-pay/javascript
- 4. Conduct sandbox testing

Use case overview

The typical business use cases for digital wallets and their associated APIs are listed in the table below.

| Use Case | Description/Purpose | API Name(s) or Endpoint |
|---------------------------|--|-------------------------------|
| Authorization and Capture | A single transaction request with no follow-up needed. This action completes the transaction request process for settlement. | CWS Authorization and Capture |
| Authorization | A single transaction, which leaves the request open to be settled later or perform other actions against it. | CWS Authorization |
| Mark for Capture | Completes authorization only transactions, and is collected into settlement at the automatic settling time. | CWS MFC |
| Debundle Only | A request to decrypt the payload. Orbital returns the elements necessary to perform a transaction. | CWS Debundle |
| Profile Create | Stores the contents of the payload in an Orbital profile to be used in a future transaction. | CWS Add Profile |

| Use Case | Description/Purpose | API Name(s) or Endpoint |
|--|---|--|
| Profile and Authorization | Stores the details of the encrypted payload for later use, and issues an immediate authorization request. | CWS Add Profile + CWS MFC |
| Authorization, Capture with a Different Amount | Authorizes a transaction for the purchase amount, and captures for a higher amount. | CWS Authorization + CWS MFC |
| Partial Shipment | Authorizes a transaction for the full amount. Submits an MFC for the partial amount being shipped. | CWS Authorization + CWS MFC |
| Recurring Transactions | Submits an authorization for payments with a fixed or variable frequency. Authorization can be either merchant- or Chase-managed using the managed billing feature. | CWS Authorization + CWS MFC CWS Add Profile and CWS Managed Billing (optional) |
| Incremental Authorization | Submits an estimated authorization amount, as well as a subsequent incremented authorization amount to increase the total authorized amount. Submits a Mark for Capture when no additional increment is necessary, and is ready for deposit. | CWS Authorization + CWS MFC |

Note: Refunds and reversals/voids should be executed using Virtual Terminal (VT).

Integration testing

All merchants and integrators must complete integration testing before going live. Merchants are able to use the Digital Wallet Application Programming Interface (API) integration testing environment to fully test their implementation. Following a successful testing but the merchant, a J.P. Morgan analyst will also test the integration. For additional information regarding integration testing, consult with a Merchant Services Technical Implementation Manager.

This section outlines where to locate information on the integration testing environment, as well as its related testing phases and resources available to support the testing process.

Additional assistance

Product support is available through Merchant Services Gateway Support at 1-(866) 645-1314, or via email at gatewaysupport@chasepaymentech.com. Merchants must to provide a merchant/division number, username, and company name.

Digital Wallet API testing environment

The Digital Wallet API testing environment allows merchants to perform integrated testing of their Digital Wallet API implementation against a code base that mirrors the J.P. Morgan production environment. This API testing environment allows merchants to test the following integrations:

- Digital Wallet Debundle Only API
- Digital Wallet Authorization API
- Digital Wallet Authorization and Capture API
- Digital Wallet Mark for Capture (MFC) API
- Digital Wallet Create (add) Profile API
- Digital Wallet Update Profile API
- Digital Wallet Fetch (retrieve) Profile API

While there are two phases of testing (merchant testing and integration testing), both phases leverage the same integration testing environment.

Testing environment setup

Prior to testing, several integration points must be connected to the digital wallet integration testing environment. A J.P. Morgan Technical Implementations Manager is able assist with questions.

Note: Google Pay test pay bundles expire in 7 days.

Test cases

Contact a Chase Technical Implementation Manager for test cases.

Notifications

Apple Pay

Automated Key Expiring Emails to Merchants using Apple Pay for Debundle Only:

- The key management process for merchants using the Apple Pay Debundle Only service is managed by merchants.
- A notification is sent once the Apple Pay Certificate Signing Request (CSR) expires following each 24-month interval.
- Automated emails are to the Relationship Manager, technical contact, and primary contact associated with the merchant or chain setup.
- An email will be sent at 30-, 15-, and 5-day increments, as well as 24 hours, prior to key expiration.
- The email contains the last 4 digits of the merchant or chain ID in the header, and the Apple Merchant Identifier (MID) in the body. This provides merchants with instructions for uploading new CSRs to the Apple Portal.

Google Pay

Automated Key Expiring Emails to Merchants using Google Pay for Debundle Only:

- The key management process for merchants using the Google Pay Debundle Only service is managed by the merchants.
- A notification is sent once the Google Pay public key expires (i.e., every 12 months).
- Automated emails are sent to the Relationship Manager, technical contact, and the primary contact associated with the merchant or chain setup.

- Emails will be sent during 30-, 15-, and 5-day increments, as well as 24 hours, prior to key expiration.
- The email contains the last 4 digits of the merchant or chain ID in the header, and the Google MID in the body. This provides merchants with instructions for uploading new public keys to the Google Developer's portal.

Functional processing

Tokenization

Digital wallet transactions, with the exception of Google Pay Funding Primary Account Number (FPAN) transactions, are tokenized according to Europay, Mastercard and Visa Co., LLC (EMVCo) standards. The credit card's Primary Account Number (PAN) is replaced with a token or Digital Primary Account Number (DPAN). Once a customer submits a payment, the token is submitted for payment in place of the PAN, along with a cryptogram and other applicable information in order to securely authenticate the transaction.

Cryptograms

Digital wallet e-commerce transactions require the use of cryptograms. Certain card brands have specific requirements for where the cryptogram should be passed in an authorization message.

- Visa (VI) CAVV field
- Mastercard (MC) DSRP field
- American Express (AX) AEVV field
- Discover (DI) CAVV field
- Japan Credit Bureau (JCB) Digital Token Cryptogram field (CAVV field)

Note: A valid value in the targetCardBrand field is required for JCB DPAN transactions in the U.S. and EU.

- For BIN 000001 EU merchants only, JCB DPAN transactions are processed on the Visa network and use the same elements as Visa.
- For U.S. merchants, JCB DPAN transactions are processed on the Discover network and use the same elements as Discover.

Recurring payments

A recurring payment scenario occurs when a merchant obtains a consumer's explicit approval to be charged on a recurring basis. Typical examples of recurring payments include utility and subscriptions services. VI, MC, DI, and AX all require the use of their Cardholder Initiated Transaction (CIT) and Merchant Initiated Transaction (MIT) framework for new implementations that support recurring transactions. Refer to the specifications of your acquiring platform for more information regarding how to use this framework.

In a recurring payment scenario:

- The first transaction is formatted as a regular single transaction.
- Subsequent transactions will use **ECI=2** for recurring transactions.

CIT and MIT framework

In addition to the transaction generated by a cardholder-initiated event, a significant segment of transactions exist where a merchant, Payment Facilitator (PF), or Staged Digital Wallet Operator (SDWO) uses a cardholder's payment credentials (i.e., account details) for future purchases. Stored payment credentials include information stored by a merchant or its agent, a payment facilitator, or a staged digital wallet operator to process future transactions. This stored information includes, but is not limited to, account numbers and/or payment tokens.

With the introduction of the stored credential and MIT framework, data is presented with the authorizations necessary to identify those stored credentials, as well as indicate whether cardholder consent has been obtained. Within these frameworks, transactions are presented as either a CIT or MIT.

The CIT/MIT feature is supported for VI, MC, AX and DI. The CIT/MIT feature for JCB and UnionPay transactions are limited to those that process over the Discover network, and use the same elements as Discover.

Note:

Within the framework, merchants are responsible for receiving and retaining the Transaction ID (TXID) for use during subsequent transactions.

Using the CIT/MIT framework for initial authorizations enables the Orbital Gateway to perform reauthorizations of DPAN transactions (including when the original authorization has expired), allowing merchants to successfully settle delayed or partial captures.

Soft descriptors

Soft descriptor records define a merchant's name or product that may appear on a consumer's statement. Soft descriptor data is optional. Merchants may take advantage of Merchant Services' soft descriptor record specifications to submit the merchant's **Name** and/or **Product Description** fields, whichever is most recognizable to the consumer. Additionally, soft descriptor records provide merchants with greater flexibility in describing the consumer's purchase. The **Merchant City/Customer Service Phone Number** field allows merchants to identify a business location, or to provide consumers with a customer service phone number or URL. The soft descriptor data is then submitted and passed to the card association (along with the transaction), and then posted on the consumer's statement, if applicable.

Soft descriptors are supported for AX, ChaseNet, DI, Discover Diners, International Maestro (IM), JCB, MC, MC Canadian Domestic Restricted Debit, VI, and VI Canadian Domestic Restricted Debit.

Support for soft descriptors is not globally available to all customers using the Orbital Gateway, and the behavior differs from downstream host platforms. Refer to the **Stratus Specifications** on Developer Center for additional information regarding authorization and settlement. Note: Tandem/Paymentech Network Services (PNS) supports soft descriptors with restrictions. Refer to <u>PNS (BIN 000002) Support</u>.

Merchant Services risk/credit department approval is required prior to sending soft descriptors. The merchant must also be set up to send soft descriptor records or transactions containing this information will be declined. It is subject to the issuer's discretion whether this descriptor will be displayed on the cardholder's statement.

The table below describes the generic soft descriptor terms used throughout this document, along with their respective JavaScript Object Notation (JSON) element names.

Soft Descriptors - Field Names

| Field Name | JSON |
|---------------------|------------------|
| Merchant Name | softDescMercName |
| Product Description | softDescProdDesc |

| Field Name | JSON |
|-------------------------------|-------------------|
| Merchant City | softDescMercCity |
| Customer Service Phone Number | softDescMercPhone |
| Merchant URL | softDescMercURL |
| Merchant Email Address | softDescMercEmail |

Note: Although some soft descriptor records can be populated in any given combination, all soft descriptor elements must be submitted in the transaction request. Any unpopulated elements should be null-filled.

Stratus (BIN 000001) support

The Orbital Gateway supports soft descriptors into the Stratus host for authorization and settlement. However, merchants must adhere to the following requirements:

- Prior risk department approval is required.
- The merchant/terminal ID must be enabled for soft descriptors on the Orbital Gateway.

Refer to the **Stratus Specifications** on Developer Center for additional information.

Rules and guidelines - credit card

Merchant Services does not generate or segregate reports by soft descriptor. If the merchant wishes to render Stratus reports segregated by product, specific reporting divisions must be established and deposited under that division number.

For merchants who wish to combine several merchant names under one corporation, contact a Merchant Services representative for details regarding the use and regulation of soft descriptors.

The description in the **Merchant Name** field should be the most recognizable to the cardholder, and should consist of the company and/or trade name, as well as a description of the purchased product or service. The merchant name can be one of three different lengths:

- 3 bytes
- 7 bytes
- 12 bytes

The product description can be appended, based on the length of the merchant's name, such that they are a combined length of 21 bytes. Additional options include the following:

- 18 bytes
- 14 bytes
- 9 bytes

Note:

- The Merchant City field allows merchants to identify business locations, or to provide cardholders with a customer service phone number or URL. This field is a requirement in order to qualify for VI's lowest direct marketing interchange rate.
- If a merchant submits a backslash (\) in the merchant descriptor, it is converted to a hyphen (-) on the cardholder's statement. If a merchant submits a question mark (?) in the merchant descriptor, it is converted to a space on the cardholder's statement.
- Certain AX card types/programs ignore descriptors sent using soft descriptors, such as the Optima card. Merchants should contact the appropriate AX representative for additional information.
- Non-Ecommerce transactions sent with a URL do not qualify for the best interchange.
- For MC, Mail Orders/Telephone Orders (MOTO) and recurring industry types, if the City/Phone
 field at the division level is not a customer service phone number, one must be populated. Failure
 to do so results in a response reason code of BP, which is an error code indicating customer
 service phone numbers are required for MOTO and recurring MC transactions only.
- The Orbital Gateway will apply the asterisks (*) in the necessary locations. Do not add these to a request.

Tandem/PNS (BIN 000002) support

The Orbital Gateway supports soft descriptors into the Tandem (i.e., PNS) host. However, the following exceptions must be taken into account:

- Only Canadian Merchant Services customers are supported.
- The merchant/terminal ID must be enabled for soft descriptors on the Orbital Gateway.
- The behavior differs from that of the Stratus interface. Refer to the PNS Specifications manual for additional information.
- Unlike Stratus, the only value passed on to the cardholder's statement is the Merchant Name
 field, which, for these customers, is a maximum of 25 bytes. All other soft descriptor fields can be
 sent optionally, but will not be submitted to the settlement host, nor will it display on the
 cardholder's statement.

Note: Contact a Merchant Services representative for setup information for either host.

Soft Descriptor examples

Example 1: Soft descriptor section for a 3-byte merchant descriptor with phone number:

```
softDescMercName = XYZ
softDescProdDesc = PAYMENT10F3
softDescMercCity =
softDescMercPhone = 888-888-8888
softDescMercURL =
softDescMercEmail =
```

Example 2: Soft descriptor section for a 12-byte merchant descriptor with email

```
softDescMercName = XYZCOMPANY
softDescProdDesc = PYMT10F3
softDescMercCity =
softDescMercPhone =
softDescMercURL =
softDescMercEmail = suppt@xyz.com
```

Note: The **Phone**, **URL**, and **Email** fields contain a maximum of 13 characters. Therefore, care should be taken when supplying this data so that consumers are able to understand the information on their statements.

Profile Management

The Orbital Gateway includes a Profile Management functionality, allowing customer payment information to be stored within Orbital. This information can be accessed by a custom profile ID (i.e., token) to process future transactions. Merchants are able to process transactions by passing a token value representing a cardholder. Using the customer profile ID (i.e., token) simplifies transaction processing, as well as mitigates any data entry errors. Additionally, using a customer profile ID eliminates the need to store sensitive information in-house, so merchants are free to focus on their business objectives, while Merchant Services focuses on securely processing the transactions.

Once a profile is created, transactions can be processed, using either the online interface or the Orbital Virtual Terminal (VT), by simply referencing customer profiles and populating any additional information not stored in those profiles. This feature is only available to merchants using the Orbital Gateway interface.

Managed billing extends the capabilities of profiles to include recurring, installment and deferred billing.

Using this feature, merchants can configure Orbital Gateway to initiate payments on a desired future date.

Merchant accounts must be enabled for the Profile Management tool in order to utilize the managed billing functionality. Contact Merchant Services if a merchant has not already set up the program. Once enabled, the next step is to create customer profiles using following methods:

- Create a profile as a distinct action.
- Create a profile as part of a transaction request.

Once a profile exists, it can be used to process new transactions. The information stored in the profile is used to populate transaction data elements. Merchants have the option to override any part of the profile for subsequent transactions. Profiles can be updated or deleted at any time.

Information Saved in a Profile

Whether a profile is created during a profile add transaction, added on-the-fly during an authorization transaction, or updated at a later time during a profile update transaction, the following list defines which profile data elements can be saved:

- Customer Reference Number
- Required and Not Editable (i.e., profile ID)

- Customer Name
- Customer Email

Note: Only available for profile add or update transactions. This value is not yet available for onthe-fly profile adds within authorization transactions.

- Address Information:
 - o Address 1
 - o Address 2
 - City
 - o State
 - o Zip Code
 - o AVS Country Code
 - o Phone
- Amount
- Order Description
 - Able to be set in the following ways:
 - By sending a specific description message in the comments tag.
 - By setting the profileOrderOverideInd to populate the comments tag.
- Order ID
 - Accomplished by setting the profileOrderOverideIn to populate the orderID tag.
- Payment Information
 - Credit Card
 - Card Number
 - Expiration Date

 Note: Profile data remains static, unless it is changed by a merchant-initiated profile update request.

Information Not Saved in a Profile

There are a number of data elements that are not added to a profile, regardless of how it is entered, including, but not limited to, the following:

- Level 2 Data
- Card Verification Number (e.g., Card Verification Value [CVV] 2, Card Verification Code [CVC] 2, and Card Identifier [CID]).
 - Card association rules forbid the storing of card verification number information. It must be requested from a cardholder on a case-by-case basis.
- VI Secure and MC Identity Check data

Transaction Types

Profiles may be used on the following transaction types:

- Authorization
- · Authorization and Capture
- Prior Authorizations
- Refund
- SafeTech Fraud Analysis

Profile usage is not functional or necessary for the following:

- Voids/Reversals
- Mark for Capture (MFC)
- End of Day

Industry Types

Industry types supported by the Orbital Gateway (e.g., e-commerce, mail order, recurring, and interactive voice response) are supported within each profile.

Currencies

All currencies supported by the Orbital Gateway are supported as a part of each profile.

Managed billing

Managed billing enables merchants to configure profiles so that Merchant Services is able to automatically run future transactions. Additionally, managed billing supports recurring, installment, and deferred billings. A billing schedule can be set to start on a certain date, follow a weekly, monthly, or yearly recurrence pattern, and optionally end on a certain date, or once a specified number of billings has elapsed. Orbital automatically processes transactions on behalf of the merchant in accordance with the preset schedule.

Managed Billing Profiles

A merchant account can only be configured for one type of managed billing at a time.

Recurring Billings

Recurring billings bill cardholders for future payments according to a pre-defined schedule. Recurring billings can be configured to occur on a weekly, monthly, and/or yearly basis. Attributes such as start date, end date and recurring frequency must be established so that the managed billing system is able to schedule payments. Since Merchant Services initiates future transactions, a choice must be made regarding order ID generation.

Installment Billings

Installment billings are processed exactly like recurring billings, with the exception that the end billings trigger is configured using the **mbRecurringMaxBillings** tag. However, this behavior is not enforced by the Orbital Gateway.

Deferred Billings

Deferred billings are one-time billings that occur on a pre-determined date. The key element that needs to be established for a deferred billing is the deferred billing date.

As with recurring billings, Merchant Services initiates the future transaction instead of the merchant. Therefore, a choice must be made regarding order ID generation. Refer the **Orbital Gateway Web Service Interface Developer Guide** for additional information regarding managed billing settings.

Incremental authorization

Incremental authorization allows merchants to increase the total amount of authorized funds once additional products or services are added to a customer's order. This feature is available as part of the CIT/MIT framework within the **CEST** and **MINC** MIT type codes. Incremental authorization is supported for VI, ChaseNet, MC, and IM card brands. Refer to the **Orbital Gateway Web Service Interface Developer Guide** for additional information regarding Incremental Authorization.

Level 2 processing

Level 2 processing data fields are used in business-to-business environments. Merchants have the ability to collect funds in conjunction with the settlement of procurement credit card transactions.

The Orbital Gateway supports the processing of procurement cards, including the enhanced data required by various card associations.

- Stratus and Tandem (i.e., PNS) merchants:
 - o VI, MC and DI
 - For Stratus merchants:
 - AX level 2 and Transaction Advice Addenda (TAA)

Note: Level 2 data sets were initially supported for the subset of procurement cards known as "purchasing cards." Orbital Gateway has expanded to include a superset of procurement cards known as "commercial cards." Purchasing and commercial cards should not vary with respect to level 2 requirements. To maintain support of legacy integrations, level 2 data elements are referenced in this API as "purchasing card data."

BIN ranges

Bank Identification Number (BIN) ranges are assigned by card associations, and identify purchasing and/or commercial cards. BIN ranges are subject to change at the card associations' discretion.

Processing

Level 2 data can be sent either with the original (via Authorization or Authorization and Capture) request, or appended to the transaction via an MFC request, if not originally supplied in the authorization request.

Level 2 data can be sent with sales and refunds for both Stratus and Tandem (i.e., PNS) merchants.

MFC adjustment of Level 2 data

Level 2 data is supplied either on Authorization or MFC requests.

Functional processing

- During settlement, the Orbital Gateway uses the data presented with an Authorization request.
 - Level 2 data is submitted with both the authorization and an MFC request for the full amount of the authorization.
- The data submitted with an MFC supersedes that of the authorization in its entirety.
 - Level 2 data is submitted with both the authorization and an MFC request for a partial amount of the authorization.
 - A split transaction is generated. By default, the data submitted in the first MFC is used on all subsequent splits. Each additional MFC may supersede this data with relevant level 2 data, if desired.

- Level 2 data is only submitted with the MFC.
 - During settlement, the Orbital Gateway uses the data presented with an MFC request.
 - o If the amount of the MFC request is less than the authorized amount, a split transaction is generated. By default, the data submitted in the first MFC request is used on all subsequent splits. Each additional MFC request may supersede this data with relevant level 2 data, if desired.

Additional information

Each card brand has subtle data requirement differences in the order to properly qualify for level 2 transactions. There are also a few differences in data formats between the Stratus and Tandem (i.e., PNS) hosts.

Virtual Terminal

All functionality supported through this interface for level 2 data is additionally available through the Orbital Gateway Virtual Terminal (VT).

Processing interface description

The digital wallet service uses JavaScript Object Notation (JSON) to manage requests using Hypertext Transfer Protocol Secure (HTTPS).

Endpoint environments

Merchant Services exposes redundant hostname/port network endpoints to ensure high availability for digital wallet services. To ensure maximum availability, developers should code to detect connectivity issues and Hypertext Transfer Protocol (HTTP) errors, and temporarily switch to a failover Uniform Resource Locator (URL). Failovers to the secondary hostname/port must be automatic and completely transparent to the end-user. Communication with the primary hostname/port should be attempted periodically while in a failover state.

Caching IP addresses of Merchant Services servers is strongly discouraged. For load balancing and redundancy reasons, the digital wallet service processing is divided amongst multiple data centers. Therefore, the DNS service should be used to determine the destination IP address for each transaction.

While the integration testing environment is available for testing at all hours, it is only monitored for availability during business hours (8:00 AM – 5:00 PM Eastern Standard Time [EST], Monday – Friday). Additionally, the hardware in place is designed primarily for integration testing, and not load testing. If there is a need to ensure uptime outside of normal business hours, consult a J.P. Morgan Integration Testing Analyst.

Digital Wallet service URLs

Debundle Only Endpoints

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/cws/1/debundle/api
- Secondary: https://orbitalvar2.chasepaymentech.com/cws/1/debundle/api

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/cws/1/debundle/api
- Secondary: https://orbital2.chasepaymentech.com/cws/1/debundle/api

Authorization endpoints

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/cws/1/auth
- Secondary: https://orbitalvar2.chasepaymentech.com/cws/1/auth

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/cws/1/auth
- Secondary: https://orbital2.chasepaymentech.com/cws/1/auth

Authorization and Capture endpoints

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/cws/1/authcap
- Secondary: https://orbitalvar2.chasepaymentech.com/cws/1/authcap

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/cws/1/authcap
- Secondary: https://orbital2.chasepaymentech.com/cws/1/authcap

Mark for Capture URLs

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/gwapi/1/gateway/markforcapture
- Secondary: https://orbitalvar2.chasepaymentech.com/gwapi/1/gateway/markforcapture

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/gwapi/1/gateway/markforcapture
- Secondary: https://orbital2.chasepaymentech.com/gwapi/1/gateway/markforcapture

Profile management URLs

Create (add) profile

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/gwapi/1/gateway/profile/add
- Secondary: https://orbitalvar2.chasepaymentech.com/gwapi/1/gateway/profile/add

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/gwapi/1/gateway/profile/add
- Secondary: https://orbital2.chasepaymentech.com/gwapi/1/gateway/profile/add

Update profile

Orbital Gateway Integration Testing System

- Primary: https://orbitalvar1.chasepaymentech.com/gwapi/1/gateway/profile/change
- Secondary: https://orbitalvar2.chasepaymentech.com/gwapi/1/gateway/profile/change

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/gwapi/1/gateway/profile/change
- Secondary: https://orbital2.chasepaymentech.com/gwapi/1/gateway/profile/change

Fetch (retrieve) profile

Orbital Gateway Integration Testing System

Primary: https://orbitalvar1.chasepaymentech.com/gwapi/1/gateway/profile/fetch

Secondary: https://orbitalvar2.chasepaymentech.com/gwapi/1/gateway/profile/fetch

Orbital Gateway Production System

- Primary: https://orbital1.chasepaymentech.com/gwapi/1/gateway/profile/fetch
- Secondary: https://orbital2.chasepaymentech.com/gwapi/1/gateway/profile/fetch

Security

Given the inherent risks associated with processing transactions over the internet, the Digital Wallet Service requires both of the following:

- Encrypted traffic to prevent interception of a payload
- Authentication of the source request generation.

The sub-sections below define how the system manages that security.

Secure sockets layer implementation requirement

The digital wallet service Uniform Resource Locator (URL) must be accessed using Hypertext Transfer Protocol – Secure (HTTPS) so that private information is securely transferred. This requires merchants to use a Secure Sockets Layer (SSL) implementation, which are available for most programming languages. Merchants are responsible for gaining the necessary expertise to open a secure channel for the service.

Interfacing with the digital wallet service using SSL does not require merchants to have a certificate. Digital wallet services use a non-authenticated SSL session, meaning that merchants are not authenticated using a digital certificate as a component of the SSL negotiation. Refer to the Authentication section for additional information regarding how Merchant Services authenticates merchant traffic.

Non-SSL postings should never be made across an external or unsecured network. If a clear text request is made to one of the digital wallet service URLs, the service will return an error condition (an **HTTP 403** error), along with the accompanying JSON payload containing a **ProcStatus 20403** error.

Authentication

The digital wallet service supports connection username/password/Merchant Identifier (MID) authentication for incoming requests. This means the username, password and MID are passed in the message header. Each must match what is registered on the Merchant Services servers in order to process transactions in the integration testing or production environments.

An HTTP 412 error is returned for all activity wherein the connection username/password/MID is not registered on the Merchant Services servers. The accompanying JSON payload contains a ProcStatus 20412 error. Additionally, the connection username must be affiliated with the client's MID for the following reasons:

Third-party hosting service organizations are able to present on behalf of other merchants to submit transactions. However, each time a new customer is added, the merchant or third-party hosting organization must ensure that new MIDs or chain IDs are affiliated with the hosting company's connection username.

If merchants expect to have more than one merchant account on the system, it could have its connection username affiliated at the chain-level hierarchy within the system.

Each time a new MID is added, it will function properly as long as it is placed within the same chain. If it is not placed within the same chain, the additional MIDs must be affiliated with the connection username. For example, J.P. Morgan generally affiliates all Stratus accounts (BIN 000001) with their company number, so all MIDs or divisions under that company are automatically affiliated.

Google Pay authentication includes a validation of the MID or chain ID supplied within the payment bundle. Connection credentials should match the level of the setting for the username and password. For example, if a Google Pay chain ID is used within the Google Pay API, then a chain-level username and password should be used.

 Merchants that process on the Orbital Gateway can leverage the same connection username and password for their digital wallet service requests.

MID-Association Failures

If a connection username is registered, but the merchant presents an MID that is **not** been associated with the username, the digital wallet service will return a **ProcStatus 20412** error.

Connection username/password/MID format

The connection username and password must be registered on Merchant Services servers. Each is submitted within the message header, under the following corresponding elements:

- OrbitalConnectionUsername
- OrbitalConnectionPassword
- MerchantID

The connection username and password must follow specific formatting rules. Both username and password are subject to the following requirements:

- Must be between 8-32 characters.
- Must contain at least one number.
- Must contain only standard English letters or digits (a-z, A-Z, 0-9).
- Cannot contain embedded spaces.

Connection passwords are **case-sensitive**, while connection usernames are not. If additional information is needed, contact a Technical Implementation Analyst or Account Executive.

A MID must adhere to the following requirements:

- BIN 000001: 6-digit Stratus division number
- BIN 000002: 12-digit Tandem/Paymentech Network Services (PNS) MID
- Field type: Numeric (maximum of 12 characters)

For Existing Merchants Using IP-based Authentication:

Internet Protocol (IP)-based authentication and connection username/password authentication are exclusive to one other. If a merchant is set up for both IP-based and connection username/password authentications, request messages are authenticated based on whether connection username and/or password elements exist within the payload.

If either element exists, the digital wallet service will attempt to validate the username/password values. If the authentication fails, the digital wallet service will not revert to an IP-based authentication.

Message specifications

Communication protocol

The digital wallet service only supports Hypertext Transfer Protocol Secure (HTTPS) communication. This method provides a single-threaded (i.e., synchronous) model, in which a merchant creates an HTTPS request to the service, and then blocks until the service sends back the HTTPS response. While HTTPS requests are single-threaded, a single interface is able to create multiple simultaneous HTTPS requests.

Posting to a URL

The digital wallet service provides responses only to HTTP Point of Sales Terminal (POST) requests. The POST method is used to request that the origin server accepts the entity enclosed in the request as a new subordinate of the resource identified by the Request-URI in the Request-Line. The digital wallet service does not support Graph Editor Toolkit (GET) requests.

JSON schema

The digital wallet service accepts JSON requests, and then returns JSON responses defined by Merchant Services. The JSON format to interface with the digital wallet service is given in sample JSON transactions (refer to Google Pay transactions, Apple Pay transactions, Meta Checkout transactions, and Debundle Only samples).

Errors or unexpected behaviors can result if any characters in the request payload do not match the character encoding specified in the request.

Summary of API calls

Headers

MIME header

Multipurpose Internet Mail Extensions (MIMEs) are mechanisms for specifying and describing the format of internet message bodies. The digital wallet service supports both HTTP/1.0 and HTTP/1.1 MIME header specifications for describing the message payload, along with supporting information that allows it to process incoming transaction requests, as well as their outgoing replies.

Request MIME-Header Definition

The table below lists elements within the MIME-Header for all Apple Pay and Google Pay digital wallet requests. The values associated with each element are case sensitive, but the element names themselves are not.

| Element Name | Description | Required | Max Char | Field Type |
|-------------------|---|----------|-------------|---------------|
| MIME-Version | Always 1.0 or 1.1 | 0 | X.X | N |
| Content-type | Always application/json | М | Var | A |
| Interface-Version | Optional MIME-Header element that can be used by Merchant Services in production support. | 0 | Var | AN |
| Accept | Always application/json | М | Var | А |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------------|--|----------|-------------|---------------|
| OrbitalConnectionUsername | Orbital connection username User name set up on the digital wallet service. Between 8–32 characters (a-z, A-Z, 0-9) Minimum of 1 number No leading, trailing or embedded spaces Not case-sensitive | M | 32 | AN |
| OrbitalConnectionPassword | Password used in conjunction with connection username. Between 8–32 characters (a-z, A-Z, 0-9) Minimum of 1 number No leading, trailing, or embedded spaces Case-sensitive, and must match what is stored on the system. | M | 32 | AN |

| Element Name | Description | Required | Max | Field |
|--------------|---------------------------------|----------|------|-------|
| | | | Char | Туре |
| MerchantID | Merchant ID | М | 12 | N |
| | BIN 000001: 6-digit Stratus | | | |
| | Division Number | | | |
| | BIN 000002: 12-digit | | | |
| | Tandem/Paymentech Network | | | |
| | Services (PNS) Merchant | | | |
| | Identifier (MID) | | | |
| | Can be used in a multi-merchant | | | |
| | chain setup and is subject to | | | |
| | validation checks on Orbital | | | |
| | Gateway. | | | |

POST/AUTHORIZE HTTP/1.1 Element

Although the request line is not part of the MIME-Header element, this value is static and should always be presented as POST/AUTHORIZE HTTP/1.1.

HTTP Post: The digital wallet service only provides responses to HTTP Point of Sales Terminal (POST) requests.

Authorization and Authorization and Capture Message

Request elements – Authorization and Authorization and Capture

The table below lists elements for an Authorization and Authorization and Capture requests.

Note: Key value pairs are case-sensitive for specific values.

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|---|----------|-------------|------------|
| audit | N/A | Audit | М | N/A | N/A |
| | | The high-level parent element for the location and device from which the transaction originated. Used by the Orbital Gateway to validate the authenticity of the transaction for its approval. Geo-coordinates can be sent to the gateway as an optional value for validation. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------|---------------------|---|----------|-------------|------------|
| latitudeLongitude | audit | Latitude and Longitude Coordinates of the device making a request. Note: Geo-location data is optional. If not participating in geolocation, Default to 1,1. Format: ±180.99999,±180.99999 | M | 21 | N |
| politicalTimeZone | audit | Political Time Zone Format: Use Coordinated Universal Time (UTC) offset. For example, EST during daylight savings (EDT) is represented as -0400. EST during the remainder of the year would be represented as -0500. Space-fill if the time zone is not included, or is shorter than full length. | 0 | 5 | AN |
| vendorld | audit | Vendor ID Value assigned by Merchant Services to identify the application vendor. Required when softwareID is provided. | С | 4 | AN |

| Element Name | Parent Element Name | Description | Required | Max | Field Type |
|------------------------|---------------------|--|----------|------|------------|
| | | | | Char | |
| softwareld | audit | Software ID | С | 4 | AN |
| | | Value assigned by Merchant Services to | | | |
| | | identify the application type and version. | | | |
| | | Required when vendorID is provided. | | | |
| mobileDeviceType | audit | Mobile Device Type | 0 | 2 | N |
| | | A description of the type of mobile device | | | |
| | | used by the customer. | | | |
| | | Valid values: | | | |
| | | • 80 = iPhone | | | |
| | | • 40 = iPod Touch | | | |
| | | • 20 = iPad | | | |
| | | • 10 = Android | | | |
| | | • 08 = Blackberry | | | |
| | | • 04 = Other | | | |
| encryptedPaymentBundle | N/A | Encrypted Payment Bundle | М | Var | AN |
| | | The content of the encrypted payment | | | |
| | | bundle should be in JavaScript Object | | | |
| | | Notation (JSON) format, as received from | | | |
| | | Google or Apple. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------|------------------------|---|----------|-------------|------------|
| paymentContainer | encryptedPaymentBundle | Payment Container Contains the payment instrument that is required to process the user's payment as received from Meta Checkout. | С | Var | AN |
| paymentContext | N/A | Payment Context To ensure security in transit, Meta encrypts container data by using the partner's public key before sending it to the merchant. | С | Var | AN |
| billAddress | N/A | Billing Address The high-level parent element for the billing address of the card used for the transaction. The billAddress fields are used in the AVS check. | 0 | N/A | N/A |
| name | billAddress | Cardholder Billing Name | 0 | 30 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| address1 | billAddress | Cardholder Billing Address Line 1 Should not include %. BIN 000001 merchants must supply address1, city and zip in order for data to be transmitted to the host processing system. | 0 | 30 | AN |
| address2 | billAddress | Cardholder Billing Address Line 2 Should not include % | 0 | 30 | AN |
| city | billAddress | Cardholder Billing City Should not include % BIN 000001 merchants must supply address1, city and zip in order for data to be transmitted to the host processing system. | 0 | 20 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| state | billAddress | Cardholder Billing State Should not include any of the following characters: • % (percent) • (vertical slash) • ^ (caret) • \ (backward slash) • / (forward slash) | 0 | 2 | A |
| zip | billAddress | Cardholder Billing Address Zip Code All AVS requests must include a 5-digit zip code. If sending a zip code + 4, separate with a hyphen (-). BIN 000001 merchants must supply address1, city and zip in order for data to be transmitted to the host processing system. | O | 10 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| countryCode | billAddress | Cardholder Billing Address Country Code Valid values: US = United States CA = Canada GB = Great Britain UK = United Kingdom This field should be left blank for all other countries. | 0 | 2 | A |
| phone | billAddress | Cardholder Billing Phone Number Format: AAAEEENNNNXXXX, where: • AAA = Area Code • EEE = Exchange • NNNN = Number • XXXX = Extension Example: 9998887777 | 0 | 14 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| phoneType | billAddress | Customer Telephone Type Valid values: D = Day H = Home N = Night W = Work The default is H if any phone number is present, and this element is either missing or null-filled. | 0 | 1 | A |
| orderld | N/A | Merchant-Defined Order Number A unique identification value of an order generated by the hosting application. For a single order, there could be one or more transaction reference numbers associated due to partial approvals. | M | 22 | AN |

| Element Name | Parent Element Name | Description | Required | Max | Field Type |
|----------------|---------------------|--|----------|------|------------|
| | | | | Char | |
| comments | N/A | Free-form Comments Comments that can be entered by a merchant. The information is stored with the transaction details. For Tandem (i.e., PNS) customers, this field populates in the Customer Defined Data field, which is displayed in Resource Online. | 0 | 256 | AN |
| cardIndicators | N/A | Enhanced Authorization: Card Type Indicators Available to BIN 000001 merchants to request additional response information. This value is ignored on unsupported transactions. Valid values: Y = Card indicators should be returned, if available. N = Card indicators should not be returned. | 0 | 1 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------|---------------------|---|----------|-------------|------------|
| partialAuthInd | N/A | Partial Authorization Support Indicator Used to indicate to the card issuer if the host application can support the logic necessary to perform and manage a partial approval response. For a partial approval, business logic must be placed into the host application to determine what action should be taken with the balance owed. | 0 | 1 | A |
| | | Valid values: Y = Specify the issuer should return a partial authorization if needed. N = Specify the issuer should not return a partial authorization. S = Stratus (BIN 000001) only; Indicates a partial authorization can be supported without attempting to override host settings. Supported for VI, Mastercard (MC), American Express (AX), and Discover (DI) only. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------|---------------------|---|----------|-------------|------------|
| | | Note: PINIess Debit e-commerce supports | | | |
| | | partial authorizations. | | | |
| walletType | N/A | Wallet type used for making the request | М | 1 | N |
| | | Valid values: | | | |
| | | • 1 = Apple Pay | | | |
| | | • 2 = Google Pay | | | |
| | | 4 = Meta Checkout | | | |
| transactionAmount | N/A | Amount of Transaction | С | 12 | N |
| | | Implied decimal, including those currencies | | | |
| | | that are a zero exponent. For example, | | | |
| | | both \$100.00 (an exponent of 2) and ¥100 | | | |
| | | (an exponent of 0) should be sent as an | | | |
| | | amount of 10000 . | | | |
| | | Required element for Google Pay. For | | | |
| | | Apple Pay, the transaction amount is | | | |
| | | received as a part an encrypted payment | | | |
| | | bundle. This field is be used to accept | | | |
| | | transaction amount. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|---|----------|-------------|------------|
| bin | N/A | Bank Identification Number (BIN) | С | 6 | N |
| | | Transaction Routing Definition Assigned by Merchant Services. | | | |
| | | • 000001 = Stratus | | | |
| | | • 000002 = Tandem (PNS) | | | |
| | | Required for Google Pay and Meta Checkout, but is optional for Apple Pay. | | | |

| Element Name | Parent Element Name | Description | Required | Max | Field Type |
|-----------------|---------------------|---|----------|------|------------|
| | | | | Char | |
| targetCardBrand | N/A | Target Card Brand | С | 2 | A |
| | | Used by Japan Credit Bureau (JCB) digital | | | |
| | | wallet transactions to indicate the card | | | |
| | | brand processing the transaction. | | | |
| | | Required for JCB Digital Primary Account | | | |
| | | Number (DPAN) transactions in the U.S. | | | |
| | | and Europe (EU). | | | |
| | | Valid values: | | | |
| | | • DI = DI (US) | | | |
| | | • VI = VI (EU) | | | |
| | | Notes: | | | |
| | | For BIN 000001 EU merchants only, | | | |
| | | JCB DPAN transactions are processed | | | |
| | | on the VI network, and therefore, use | | | |
| | | the same elements as VI. | | | |
| | | For U.S. merchants, JCB DPAN | | | |
| | | transactions are processed on the DI | | | |
| | | network, and therefore, use the same | | | |
| | | elements as DI. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------|---------------------|--|----------|-------------|------------|
| softDescriptor | N/A | Soft Descriptor parent element | 0 | N/A | N/A |
| | | The high-level parent element for the merchant soft descriptor used for the transaction. Refer to Soft Descriptors. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|---|----------|-------------|------------|
| merchantName | softDescriptor | Soft Descriptor Merchant Name | С | 25 | AN |
| | | Conditionally required for soft | | | |
| | | descriptors. | | | |
| | | The Merchant Name field should be | | | |
| | | the most recognizable to the cardholder | | | |
| | | (e.g., company name or trade name). | | | |
| | | The actual length of the Merchant | | | |
| | | Name field is conditionally tied to host, | | | |
| | | as well as the size of the productDesc | | | |
| | | field used. | | | |
| | | Stratus: | | | |
| | | Credit – Three options that conditionally | | | |
| | | affect the productDesc are as follows: | | | |
| | | Maximum of 3 bytes | | | |
| | | Maximum of 7 bytes | | | |
| | | Maximum of 12 bytes | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| productDesc | softDescriptor | Soft Descriptor Product Description Conditionally required for soft descriptors. Provides an accurate description. Stratus: Credit: If softDescMercName = 3 bytes (maximum of 18) If softDescMercName = 7 bytes (maximum of 14) If softDescMercName = 12 bytes (maximum of 9) | C | 18 | AN |
| merchantCity | softDescriptor | Soft Descriptor Merchant City Tag conditionally required for soft descriptors. Merchant city for retail. Field is required, but should be null-filled if any soft descriptor data is submitted. | С | 13 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------|---------------------|---|----------|-------------|------------|
| custServicePhone | softDescriptor | Soft Descriptor Merchant Phone Field conditionally are required for soft descriptors. Only one of the location soft descriptor values should be sent (e.g., phone, URL, or email). All others should be null-filled. This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. Valid formats include the following: NNN-NNN-NNNN NNN-NNNNN | C | 12 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|---------------|---------------------|--|----------|-------------|------------|
| merchantURL | softDescriptor | Soft Descriptor Merchant URL Field conditionally are required for soft descriptors. Only one of the location soft descriptor values should be sent (e.g., phone, URL, or email). All others should be null-filled. This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | С | 13 | AN |
| merchantEmail | softDescriptor | Soft Descriptor Merchant Email Field conditionally required for soft descriptors. Only one of the location soft descriptor values should be sent (e.g., phone, URL, or email). All others should be null-filled. This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | С | 13 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| mit | N/A | CIT/MIT parent element The high-level parent element for processing CIT/MIT transactions. | С | N/A | N/A |
| mitMsgType | mit | CIT/MIT Message Code Indicates the message type used for the message type records. Examples include the following: CSTO/CGEN/ CINS/CUSE/CREC/CREV/CEST for customer-initiated codes. MUSE/MINS/MRAU/MREC/MREV/MRS B/MINC/MNOS/MDEL for MITs. | С | 4 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|---------------------------|---------------------|---|----------|-------------|------------|
| mitSubmittedTransactionID | mit | MIT Submitted Transaction ID Submitted CIT/MIT Transaction Identifier (TXID) in the request The submitted TXID returned to the merchant from a previous authorization request in a series of transactions. The TXID is not sent for CIT transactions, but is a required value for MIT transactions. Note: This tag is not required for merchants/clients that use Orbital's Profile Management service. This tag is only required for merchants/clients who store and manage their customer's payment credentials outside of Orbital. | С | 15 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------------|---------------------|---|----------|-------------|------------|
| mitStoredCredentialInd | mit | Stored Credential Flag Indicates that the cardholder's credentials are on-file with the merchant. Valid values: • Y – The cardholder's credentials are onfile with the merchant • N – The cardholder's credentials are not on-file with the merchant "" – Blank | 0 | 1 | A |
| addProfileFromOrder | N/A | Add Profile from Order Method to use to generate the customer profile number. When creating a profile during an order request, this tag defines how the customer profile number is generated. Valid values: • A = Auto-generate the customerRefNum • S = Use customerRefNum field • O = Use orderID as the customerRefNum • D = Use comments as the customerRefNum | C | 1 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------------|---------------------|--|----------|-------------|------------|
| profileOrderOverideInd | N/A | Profile Order Override Indicator Defines if any order data can be prepopulated from the customer reference number (customerRefNum). Conditionally required when adding a profile as part of an authorization. Valid values: NO = No mapping to order data OI = Use customerRefNum for orderID OD = Use customerRefNum for comments OA = Use customerRefNum for orderID and comments Field must be empty (or null-filled, if including the element) when using a profile during an authorization request. Alternatively, if not being used, this field can be excluded from the request. | С | 2 | A |

Authorization and Authorization and Capture Message

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------|---------------------|---|----------|-------------|------------|
| customerRefNum | N/A | Customer Reference Number | С | 22 | AN |
| | | Sets the customer reference number that | | | |
| | | utilizes a customer profile on future orders. | | | |
| | | Required if the | | | |
| | | customerProfileFromOrderInd | | | |
| | | option is S (use the customerRefNum | | | |
| | | field). | | | |
| | | <pre>If customerProfileFromOrderInd is</pre> | | | |
| | | A, the customer reference number is | | | |
| | | defined by the Orbital Gateway, and any | | | |
| | | value passed in this element is ignored. | | | |
| | | Given this value can be the same as the | | | |
| | | order number, valid characters for this field | | | |
| | | follow the same conventions as the order | | | |
| | | ID element, and include the following: | | | |
| | | Alphabetical (lower- and upper-cased) | | | |
| | | • Numeric (0 − 9) | | | |
| | | • -, \$, @, &, and a space character | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|---------------------|--|----------|-------------|------------|
| | | Notes: A space character cannot be the leading character. An ampersand must be sent as & Double ampersands (& &) are not supported. All alphabetic characters in this field are stored as uppercase by the Orbital Gateway. Uppercase and lowercase values cannot be used to differentiate customer reference numbers. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------------|---------------------|--|----------|-------------|------------|
| digitalTokenCryptogram | N/A | Digital Token Cryptogram The gateway will parse any data provided in this field and convert it into the proper format. For Discover CDPT transactions: This number must be base 64 encoded. Cryptographic value derived with an algorithm that applies the issuer's private key to the combination of the cardholder account number, transaction identifier and other data. For Consumer Digital Payment Tokens: Unique transaction cryptogram generated by the digital wallet provider, and should be submitted as it was | Required | | AN |
| | | Note: Merchants must use this field to submit a new Accountholder Authentication Value (AAV)/CAVV when a new authorization is needed. | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------|---------------------|--|----------|-------------|------------|
| managedBilling | N/A | Managed Billing parent element The high-level parent element for setting up and/or processing managed billing transactions | С | N/A | N/A |
| mbType | managedBilling | Managed Billing Type Indicates the type of managed billing in which the merchant is participating. Valid values: R = Recurring D = Deferred The value submitted must be in agreement with the type of managed billing for which the merchant is configured at Merchant Services. This field serves to notify the Orbital Gateway that the transaction is a managed billing transaction. If this field is not sent with a managed billing transaction, all other Managed Billing fields are ignored. | С | 1 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|---------------------------|---------------------|---|----------|-------------|------------|
| mbOrderIdGenerationMethod | managedBilling | Managed Billing Order ID Generation Method This value is used to set the method used by Orbital to generate order IDs for managed billing transactions. This field does not influence the order ID for stand-alone transactions initiated by the merchant, VT transactions, etc. Valid values: IO = Use the customer reference number (profile ID). This value is made up of the capital letters I and O, and no numbers. DI = Dynamically generates the order ID. This value is made up of the capital letters D and I, and no numbers. | С | 2 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------------|---------------------|---|----------|-------------|------------|
| mbRecurringStartDate | managedBilling | Managed Billing Recurring Start Date Defines the future date at which Orbital will begin a recurring billing cycle with the associated profile. To allow the managed billing engine to properly calculate and schedule all billings, this date must be at least one day following the request date. A recurring billing cycle cannot begin on the date at which the request message is sent to the Orbital Gateway. Format: MMDDYYYY | С | 8 | N |
| mbRecurringEndDate | managedBilling | Managed Billing Recurring End Date Defines the future date at which Orbital will end a recurring billing cycle with the associated profile. Format: MMDDYYYY This is the first of three possible recurring end triggers. Only one end trigger may be submitted per request message. | С | 8 | N |

| Parent Element Name | Description | Required | Max | Field Type |
|---------------------|---|---|---|--|
| | | | Cnar | |
| managedBilling | Managed Billing No End Date Indicator | С | 1 | Α |
| | Valid values: | | | |
| | • Y = Schedule recurring transactions for | | | |
| | an infinite amount of time. A Y in this | | | |
| | field overrides the value, if any, in the | | | |
| | mbRecurringEndDate field. | | | |
| | • N (or blank) = Orbital will use the value | | | |
| | of the mbRecurringEndDate field to | | | |
| | define the recurring end date. | | | |
| | This is the second of three possible | | | |
| | · | | | |
| | can be submitted per request message. | | | |
| managedBilling | Managed Billing Maximum Number of | С | 6 | N |
| | Billings | | | |
| | This value defines the maximum number of | | | |
| | billings that will be allowed for a recurring | | | |
| | billing cycle. | | | |
| | Valid values: 1–999999 | | | |
| | This is the third of three possible recurring | | | |
| | · | | | |
| | submitted per request message. | | | |
| r | nanagedBilling | Managed Billing No End Date Indicator Valid values: • Y = Schedule recurring transactions for an infinite amount of time. A Y in this field overrides the value, if any, in the mbRecurringEndDate field. • N (or blank) = Orbital will use the value of the mbRecurringEndDate field to define the recurring end date. This is the second of three possible recurring end triggers. Only one end trigger can be submitted per request message. Managed Billing Maximum Number of Billings This value defines the maximum number of billings that will be allowed for a recurring billing cycle. Valid values: 1–999999 This is the third of three possible recurring end triggers. Only one end trigger can be | Managed Billing No End Date Indicator Valid values: • Y = Schedule recurring transactions for an infinite amount of time. A Y in this field overrides the value, if any, in the mbRecurringEndDate field. • N (or blank) = Orbital will use the value of the mbRecurringEndDate field to define the recurring end date. This is the second of three possible recurring end triggers. Only one end trigger can be submitted per request message. Managed Billing Maximum Number of Billings This value defines the maximum number of billings that will be allowed for a recurring billing cycle. Valid values: 1–999999 This is the third of three possible recurring end triggers. Only one end trigger can be | Managed Billing No End Date Indicator Valid values: • Y = Schedule recurring transactions for an infinite amount of time. A Y in this field overrides the value, if any, in the mbRecurringEndDate field. • N (or blank) = Orbital will use the value of the mbRecurringEndDate field to define the recurring end date. This is the second of three possible recurring end triggers. Only one end trigger can be submitted per request message. Managed Billing Maximum Number of Billings This value defines the maximum number of billings that will be allowed for a recurring billing cycle. Valid values: 1–999999 This is the third of three possible recurring end triggers. Only one end trigger can be |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------------|---------------------|--|----------|-------------|------------|
| mbRecurringFrequency | managedBilling | Managed Billing Recurring Frequency Pattern This pattern is a subset of a standard Command Run On (CRON) expression, comprising 3 fields separated by white space. Fields: Day of month Month Day of week | C | | AN |
| | | Permitted values: 1-31 (for day of month) 1-12 (for January - December) 1-7 (for day of week) Permitted characters: , -*?/L W (for day of month) , -*/(for month) , -*?/L# (for day of week) | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------------|---------------------|--|----------|-------------|------------|
| mbDeferredBillDate | managedBilling | Managed Billing Deferred Billing Date Defines the future date at which Orbital will trigger a one-time billing with the associated profile. This date must be at least one day following the request date. A deferred billing cannot take place on the date at which the request message is sent to the Orbital Gateway. Format: MMDDYYYY | С | 8 | N |

M = Mandatory, C = Conditional, O = Optional, N/A = Not Applicable

Refer to the following sections for Authorization and Authorization and Capture request samples:

- Google Pay
- Apple Pay
- Meta Checkout

Response elements – Authorization and Authorization and Capture

The table below lists the elements for an Authorization and Authorization and Capture response.

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------|------------------------|--|----------|----------|------------|
| ResponseCode | N/A | Response Code parent element The high-level parent element for response. | М | N/A | N/A |
| authorizationCode | ResponseCode | Issuer Approval Code Unique transactional-level code issued by the bank or service establishment for approval. | С | 6 | AN |
| visaVbVRespCode | ResponseCode | Cardholder Authentication Verification Value (CAVV) Response code used for VI secure transactions. Conditional on CAVV value being sent. | С | 1 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------|------------------------|---|----------|----------|------------|
| procStatus | ResponseCode | Process Status The first data set that should be checked to determine the result of a request. The only element that is returned in all response scenarios. Identifies whether transactions have successfully passed all Gateway edit checks (0 – Success) | M | 6 | AN |
| procStatusMessage | ResponseCode | Process Status Message Text message associated with the respCode value | M | Var | A |
| approvalStatus | ResponseCode | Approval Status 0 = Declined 1 = Approved 2 = Message/system error | M | 1 | N |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------------|------------------------|---|----------|----------|------------|
| respCode | ResponseCode | Response Code Normalized authorization response code issued by the host system (Stratus/Tandem [i.e., PNS]), which identifies either an approval (00), or the reason for a decline or error. | М | 2 | AN |
| respCodeMessage | ResponseCode | Response Code Message Text message associated with respCode value | С | Var | A |
| hostResponseCode | ResponseCode | Actual Host Response Code Exact response sent by the host authorization system (non-normalized by the Gateway). For systems that have already coded to the Stratus/Tandem (i.e., PNS) authorization response values, they are available via this field. | M | 3 | A |
| hostResponseCodeMessage | ResponseCode | Host Response Code Message Text message associated with hostResponseCode value. | С | Var | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-----------------|------------------------|---|----------|----------|------------|
| avsRespCode | ResponseCode | AVS Response Code Address Verification Request Response Conditional on AVS request being sent. | С | 2 | AN |
| hostAvsRespCode | ResponseCode | Actual Host Address Verification Response Code Exact address verification response sent by host authorization system (non-normalized by the Gateway). For those systems that have already coded to the Stratus/Tandem authorization response values, they are available via this field. | M | 2 | AN |
| EnhancedAuth | N/A | Enhanced Authorization The high-level parent element for enhanced authorization response. | 0 | N/A | N/A |
| ctiAffluentCard | EnhancedAuth | Card Indicator: Affluent Category Affluent cards have very high preset spending limits, if any. Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------------|------------------------|---|----------|----------|------------|
| ctiCommercialCard | EnhancedAuth | Card Indicator: Commercial Card Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctiDurbinExemption | EnhancedAuth | Card Indicator: Durbin Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctiHealthcareCard | EnhancedAuth | Card Indicator: Healthcare Card Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctiLevel3Eligible | EnhancedAuth | Card Indicator: Level 3 Data Eligibility Returned only for BIN 000001 merchants on applicable transactions. • Y=Yes • N=No • null | 0 | 1 | A |
| ctiPayrollCard | EnhancedAuth | Card Indicator: Payroll Card Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-----------------------|------------------------|--|----------|----------|------------|
| ctiPrepaidCard | EnhancedAuth | Card Indicator: Prepaid Card Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctiPINlessDebitCard | EnhancedAuth | Card Indicator: PIN-less Debit Eligibility Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctiSignatureDebitCard | EnhancedAuth | Card Indicator: Signature Debit Eligibility The term "signature debit" refers to the processing of a debit card as a credit card. Returned only for BIN 000001 merchants on applicable transactions. | 0 | 1 | A |
| ctilssuingCountry | EnhancedAuth | Card Indicator: Issuing Country Used to distinguish a customer as either domestic or international. Format: 3-character International Organization for Standardization (ISO) country code. Returned only for BIN 000001 merchants on applicable transactions. | O | 3 | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------------------|------------------------|---|----------|----------|------------|
| ctiPrepaidReloadableCard | EnhancedAuth | Card Type Indicator (CTI) Prepaid Reloadable Card Indicates whether the card is prepaid reloadable, non-reloadable or an anonymous card. Valid values: Y=reloadable N=non-reloadable A=Anonymous X=Not Applicable/Unknown Notes: Returned only for BIN 000001 merchants on applicable transactions. Returned only if WSDL version=4.4 or higher is sent in the request. | 0 | 1 | AN |
| txRefNum | N/A | Gateway Transaction Reference Number A unique value for each transaction, and is required in order to adjust any transaction in the Orbital Gateway (e.g., Mark for Capture [MFC] or Void [V]). | М | 40 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|---------------------|------------------------|---|----------|----------|------------|
| remainingBalance | N/A | Remaining Card Balance Indicates the amount remaining on a card when returned in the response from the issuer. | С | Var | N |
| requestedAmount | N/A | Requested Transaction Amount Echoes the amount from the request. | С | 12 | N |
| redeemedAmount | N/A | Redeemed Transaction Amount Indicates the amount returned in the response from the host. | С | 12 | N |
| partialAuthOccurred | N/A | Partial Authorization Occurred Indicates if a partial approval was returned. This tag will be null if a partial approval has been returned. | С | 1 | A |
| hash1 | N/A | Internal reference number | N/A | N/A | N/A |
| hash2 | N/A | Internal reference number | N/A | N/A | N/A |

| Element Name | Parent Element | Description | Required | Max Char | Field Type |
|-------------------|----------------|--|----------|----------|------------|
| | Name | | | | |
| lastFourFPAN | N/A | Last four digits of FPAN | С | 4 | N |
| | | Last four digits of FPAN will be sent back if request contains FPAN. | | | |
| lastFourDPAN | N/A | Last four digits of DPAN | С | 4 | N |
| | | Last four digits of DPAN will be sent back if request contains DPAN. | | | |
| orderld | N/A | Merchant-Defined Order Number | М | 22 | AN |
| | | Field defined and supplied by the authorization originator, and echoed back in response. | | | |
| cardBrand | N/A | Card Type/Brand for the Transaction | М | 2 | А |
| | | Returns the card type/brand as processed on the host platform. | | | |
| profileProcStatus | ResponseCode | Result Status of Profile Management | М | 6 | AN |
| | | Communicates the success or failure of a profile management request: | | | |
| | | • 0 = Success | | | |
| | | >0 = An error condition (refer to <u>Error</u> <u>Handling: Profiles for values</u>). | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------------|------------------------|---|----------|----------|------------|
| profileProcStatusMsg | ResponseCode | Profile Process Status Message Verbose text description associated with profileProcStatus. | М | Var | A |
| mcRecurringAdvCode | ResponseCode | Recurring Payment Advice Code Valid values: 01 = New account information available. Obtain new account information. 02 = Try again later. Recycle transaction in 72 hours. 03 = Do not try again. Obtain another type of payment from customer. 24 = Retry after 1 hour 25 = Retry after 24 hours 26 = Retry after 2 days 27 = Retry after 4 days 28 = Retry after 6 days 29 = Retry after 8 days 30 = Retry after 10 days Note: MC recurring transactions only. | M | 2 | N |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------------------|------------------------|---|----------|----------|------------|
| mitReceivedTransactionID | N/A | Received TXID The received TXID returned to the merchant. This field will always have a value for CIT/MIT transactions. | С | 15 | AN |
| customerName | N/A | Customer Billing Name Echoes the customer name sent in the request. | 0 | 30 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|----------------|------------------------|--|----------|----------|------------|
| customerRefNum | N/A | Customer Reference Number Sets the customer reference number that will be used to utilize a customer profile on all future orders. Required if the customerProfileFromOrderInd option is S (use the customerRefNum field). If customerProfileFromOrderInd is A , the customer reference number will be defined by the Orbital Gateway, and any value passed in this element will be ignored. Given that this value can be the same as the order number, the valid characters for this field follows the same convention as the order ID element, and includes: Alphabetical (lower- and upper-cased) Numeric (0 – 9) | C | 22 | AN |
| | | • -, \$, @, &, and a space character | | | |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|------------------------|---|----------|----------|------------|
| | | Notes: A space character cannot be the leading character. An ampersand must be sent as & Double ampersands (& &) are not supported. All alphabetic characters in this field are stored as uppercase by the Orbital Gateway. Uppercase and lowercase values cannot be used to differentiate customer reference numbers. | | | |

M = Mandatory, C = Conditional, O = Optional, N/A = Not Applicable

Refer to the following sections for Authorization and Authorization and Capture response samples:

- Google Pay
- Apple Pay
- Meta Checkout

Authorization and Authorization and Capture samples

Request sample – Authorization and Authorization and Capture – Google Pay

```
"audit": {
   "latitudeLongitude": "1,1",
   "politicalTimeZone": "0500",
   "mobileDeviceType": "80"
"encryptedPaymentBundle":
{"signature": "MEQCID7me9PEtUNcra0pjwi5YLTx6J0AL/Yzc1s0aDIy85VQAiAmwHJexjH9J8UkvHS/S1fX
IatAa3vkQq/kYWBFGN7Lcg\u003d\u003d","protocolVersion":"ECv2","signedMessage":"{\"encry
ptedMessage\":\"TO8TPNwf7+gGlXvgg8i9b99b299kIpUVLOKRVFRIq4evzIg8TbE9qY4gMKOHshy446STxo
3FS11AqA6hC9h/Q1EcT8nXrnYhymek0Cv1NcESC7r5Z7vvF10w9KPXO1YHZoiz2yEeJDEm4f0F9v6XYUfw4J6G
TvWZ/lYOXNv6j9D5855T+1ED7sXIZshzHofz9UbGLTb+/g2f8QpVzINQlW9dIQ9HmDsNXTT9ID2s/SgdM7+wUy
MRgSF746HuLZjQjVX7gV4Ag3EWqnl+FaJaMYKo5mDawGr0IVobWFiLHtEt7YVxvoV8+i9mdI9MESTFmiKZ99Vu
y1eUoA6hsO8vHRnrnu3kyePuIvzQ7DkElprJ2EYiC17Ix+R4YzXDO911TQUHTKhozS2HLL17t/Nho+B0GWSgsL
XZHEPCaRmBkozt9D2gCvt03b5YRiYtsBmn0A\\u003d\\u003d\\",\"ephemeralPublicKey\":\"BIrp+aB8
\",\"tag\":\"/9QIu+rwIEUr/9td5TE5u5pzEJ3HZwfZymOAJVm7fyY\\u003d\"}"
   },
"billAddress" : {
   "name": "Billing Address Name",
   "address1": "Billing Address 1",
   "address2": "Billing Address 2",
   "city": "Billing Address City",
   "state": "GA",
   "zip": "33711-4444",
   "countryCode": "US",
   "phone": "9998887777",
   "phoneType": "W"
   },
"orderId": "123456",
"comments": "Comments",
"cardIndicators": "Y",
"partialAuthInd": "Y",
"bin": "000001",
"transactionAmount": 1000,
"walletType": "2"
```

Response Sample – Authorization and Authorization and Capture – Google Pay

```
"ResponseCode": {
    "authorizationCode": "tst007",
   "visaVbVRespCode": "",
   "procStatus": "0",
   "procStatusMessage": null,
    "approvalStatus": "1",
    "respCode": "00",
    "respCodeMessage": "Approved",
    "hostResponseCode": "100",
    "hostResponseCodeMessage": null,
    "avsRespCode": "3 ",
    "hostAvsRespCode": " "
"EnhancedAuth": {
    "ctiAffluentCard": "N",
   "ctiCommercialCard": "N"
   "ctiDurbinExemption": "Y",
   "ctiHealthcareCard": "N",
   "ctiLevel3Eligible": "N",
   "ctiPayrollCard": "X",
   "ctiPrepaidCard": "N",
    "ctiPINlessDebitCard": "N",
    "ctiSignatureDebitCard": "N",
    "ctiIssuingCountry": "USA"
"txRefNum": "5AD9DF5F7F91BB04241FC162CCD2A881C5E05365",
   "remainingBalance": null,
    "requestedAmount": 1000,
   "redeemedAmount": 1000,
   "partialAuthOccurred": null,
   "hash1": "3adfe2a59aeede7b3d090c3b2293bb1e07c79e8015da69372c1d3d55078de29b",
    "hash2": "a46014fle3a3018d44e5c5eecb80a7027cf8bce743eec713d7d8fe89fbf3778c",
   "lastFourFPAN": "1111",
   "lastFourDPAN": null,
    "orderId": "123456",
    "cardBrand": "VI"
```

Generating Encrypted/Signed Payload for Google Pay

Merchants must pass two parameters to the Google Pay API in order to generate the encrypted/signed payment bundle, as defined in the table below.

| Google Pay Parameter | Description |
|----------------------|---|
| gateway | Specific value used for processing Google Pay through the Orbital |
| | Gateway digital wallet service. |

"countryCode": "US",

| Google Pay Parameter | Description |
|----------------------|--|
| gatewayMerchantId | Gateway merchant/chain account number assigned by Merchant Services. |
| | This account number will match that of the merchant host platform: |
| | BIN 000001: 6-digit Stratus division number |
| | BIN 000002: 12-digit Tandem (i.e., PNS) MID |

Request Sample – Authorization and Authorization and Capture – Apple Pay

```
"audit": {
    "latitudeLongitude": "1,1",
    "politicalTimeZone": "0500",
    "mobileDeviceType": 80
"encryptedPaymentBundle": {
 "data" :
"IzxSm6YWehmlLvk5HY/rs14hhWuorOG7R6ERP0fgzTokMhS5JtyAU8ajPIu/aHcb0xYQOhvk/K+3n6N7SbEKg
SuT100YFmeIKh3IkSLa4u1/1Y4Z9y5bqZFPxd8IcQnuR8HZKqJDHCXQzDDYP4JBMtqZQzRztzsIfa4eoOnGuZC
c2s+WxGap4iv92vPj8tAHonvSE9t0ByUCBLgfvu25GR0eJb6UM8nBvxP2/qBSE1OuyLo80enrZ6tlp3xtpBEV8
oeOc9iLSmalayfD7JQxZXd2cWA/sZPWn4VGIj7Dt05NYE/iFZrw2VOa2hOJ4/4dOGS1KJzhw+RPRufhadAF96k
703LwbMphcM9sZLN/Y/LSqVFGzIq6ZlrnOwcxzvjNqw4ccNl4v3eehL4TRRgfF3LirV56BeADzJmq0pB3W/vu"
 "header": {
    "ephemeralPublicKev":
"MFkwEwYHKoZIzj0CAQYIKoZIzj0DAQcDQqAEQ3CCwyRLUK61yxYifPLYY87iWcPydTCL0PpAOkpOAvZDCCffK
bQTsxK9707qmVrAmH0wDNZEbLJ90b3teiiCbA==",
    "publicKeyHash": "MUwkjyUBpyRiZTVMUrIzA6+SIrr9mV8nNct6Y00rGNg=",
"transactionId": "ad9256898767x9618750998af3058af5b8ede5fb67bbdc37370b289743f762a7"
 "signature":
"MIAGCSqGSIb3DQEHAqCAMIACAQExDzANBqlqhkqBZQMEAqEFADCABqkqhkiG9w0BBwEAAKCAMIIBYjCCAQiqA
wIBAqIGAV1lOPsBMAoGCCqGSM49BAMDMDqxITAfBqNVBAMMGFBheW1lbnRlY2qqTW9iaWxlIFNESyBDQTETMBE
GA1UECqwKUGF5bWVudGVjaDAeFw0xNzA3MjExMjU2NTlaFw0zNDA3MjExMjU2NTlaMDqxITAfBqNVBAMMGFBhe
W11bnR1Y2ggTW9iaWx1IFNESyBDQTETMBEGA1UECgwKUGF5bWVudGVjaDBZMBMGByqGSM49AgEGCCqGSM49AwE
HA0IABEKuXMH9Q3bZlekeTuImojxPuHQnxA4jIKiFwF3wOH6nQY94asOmLLLws3JD9tv2M2P7ppUl961r15aw4
8Gnr2UwCqYIKoZIzj0EAwMDSAAwRQIhAIvcLMW83wqdvH0Mhi1ZJa93CV5bY6Ru5GKY/0vNb1F4AiBO4bPOqW7
YR8GlJ6x823vx+AATTg5gocYGrj8tquPnjQAAMYIBGzCCARcCAQEwQjA4MSEwHwYDVQQDDBhQYXltZW50ZWNoI
E1vYmlsZSBTREsqQ0ExEzARBqNVBAoMClBheW11bnRlY2qCBqFdZTj7ATANBqlqhkqBZQMEAqEFAKBpMBqGCSq
GSIb3DQEJAzELBgkqhkiG9w0BBwEwHAYJKoZIhvcNAQkFMQ8XDTE3MDkxODEyMzA1NVowLwYJKoZIhvcNAQkEM
SIEIFOTICKavR26ewV/9jepdbFWNoASpvLan5brcCutlZHzMAoGCCqGSM49BAMCBEqwRqIhAO8S85/SS1fX0TR
yDu7RA5wO/lRTF2ayk1PPcE9IN7i3AiEApAP4zETvW3jpipxp/nrKcISIGSm+XTmHXCiJZB/vthMAAAAAAAA-"
 "version" : "EC v1"
"billAddress" : {
    "name": "Billing Address Name",
    "address1": "Billing Address 1",
    "address2": "Billing Address 2",
    "city": "Billing Address City",
    "state": "GA",
    "zip": "33711-4444",
```

```
"phone": "9998887777",
    "phoneType": "W"
},
"orderId": "123456",
"comments": "Comments",
"cardIndicators": "Y",
"recurringInd": "",
"partialAuthInd": "Y",
"walletType": "1"
}
```

Response Sample – Authorization and Authorization and Capture – Apple Pay

```
"ResponseCode": {
    "authorizationCode": "tst434",
    "visaVbVRespCode": "A",
    "procStatus": "0",
    "procStatusMessage": null,
    "approvalStatus": "1",
    "respCode": "00",
    "respCodeMessage": "Approved",
    "hostResponseCode": "100",
    "hostResponseCodeMessage": null,
    "avsRespCode": "3 ",
   "hostAvsRespCode": " "
"EnhancedAuth": {
   "ctiAffluentCard": "N",
    "ctiCommercialCard": "N",
    "ctiDurbinExemption": "N",
    "ctiHealthcareCard": "Y",
    "ctiLevel3Eligible": "N",
    "ctiPayrollCard": "X",
    "ctiPrepaidCard": "N",
    "ctiPINlessDebitCard": "N",
    "ctiSignatureDebitCard": "N",
    "ctiIssuingCountry": "USA"
},
"txRefNum": "5C94ACF0F1B781FFE30AF65884B12BDDED6453D0",
"remainingBalance": null,
"requestedAmount": 1000,
"redeemedAmount": 1000,
"partialAuthOccurred": null,
"hash1": "3adfe2a59aeede7b3d090c3b2293bb1e07c79e8015da69372c1d3d55078de29b",
"hash2": "a46014fle3a3018d44e5c5eecb80a7027cf8bce743eec713d7d8fe89fbf3778c",
"lastFourFPAN": null,
"lastFourDPAN": "9990",
"orderId": "123456",
"cardBrand": "VI"
```

Request sample - Authorization and Authorization and Capture - Meta Checkout

```
{
"audit" : {
"latitudeLongitude" : "1,1",
```

"politicalTimeZone" : "0500",

```
"vendorId" : "00C0",
"softwareId" : "019A",
"mobileDeviceType" : 80
"encryptedPaymentBundle" : {
     "paymentContainer" :
"eyJhbGciOiJFUzI1NiIsInq1YyI6WyJNSUlDT0RDQ0FTQ2dBd0lCQWdJQkFEQU5CZ2txaGtpRzl3MEJBUXNGQ
URBZk1SMHdHd11EV1FRRERCUkdRbEJoZVNCMFpYTjBJRzF2WkdVZ2NtOXZkREF1RncweU1ERX1NRFV3TXpFeE1
qZGFGdzB6TURFeU1ETXdNekV4TWpkYU1DY3hKVEFqQmdOVkJBTU1IRVpDVUdGNU1IUmxjM1FnYlc5a1pTQnBib
iRmFVQWtIOEord2N3RE80QUtVMFRNRjZjV1ZlazVYQ3RqMmQ4b1BhK1d6QVd2UjA3bFJxUGJpSklUWFBUUjVMT
{\tt GxoRXFXbzBJd1FEQWRCZ05WSFE0RUZnUVUyNFYweFZ4bWNrT0o1d213eT12Smx3eUxxb1V3SHdZRFZSMGpCQmd}
3 \verb|Rm9BVUtseXRHZXBhY3BnTXUwV2ZyM2FsInd1YnR3MHdEUV1KS29aSWh2Y05BUUVMQ1FBRGdnRUJBS0ptRVpaMuller and the state of the stat
{\tt HQwZ3NoNFd3V0xzdmFSeFAvYVFkc2V5dGY4dTRrT2x1VHpWdUUzTnk1WGRqeWNKcDVURS9UNVFFb21HbWRsWFV} \\
FSmQvKzhNNU1JTnVxS1c3Zlh1RVlaNE9GSlBhY3dvT2JPYXlyTXFGWXBIZ2NUV21KVjJZTXdraDNNRnF6L2w3c
VZ4LzF5dVlNampmMlVyMERXVTJLY1dZQ0NZcEpFNTk1V3M0b3ZHc3dwemFDcDVoWWs10UhxbkZrald4U2U3dkc
4aUlseGEONWF5WkdLSThKMTNBZ3V1b2RGWnq4UWVUdm9PTE1paUVDZXE5MXJySXNIOFFiSkliK0pueU1RTGFHU
mFEZ1YvMTd1YjBFQzJQbnlvYXV6ZFlibHRuOXIvNHAzSXpRRXpBVk5DS0tQRHdUMU85UnJ2bFVyYk11UmhyRE9
uZ2tqeXE30WRZNS9JPSJdfQ.eyJhbW91bnQiOnsiY3VycmVuY3kiOiJVU0QiLCJ2YWx1ZSI6MTAwMDB9LCJjb2
50YWluZXJfZGF0YSI6ImV5SmxjR3NpT25zaWVTSTZJbTloV2paSWQyMVBkMVZxUjBWclMwVTBiRE0xUjJOM05U
\\ QnJPVVJ2Ym5CeVpWSm9ZM2x3ZEROQ01IY21MQ0o0SWpvaWVucHBUbUkwZUdoM1RUZDVkMVZ5ZFhOUGEwdEROMm
80VDFwR00xaGhWREUxY1ZKMF1WY3pUbTFKVVNJc01tTn1kaUk2SWxBdE1qVTJJaXdpYTNSNU1qb21SVU1pZ1N3
a \verb|WEybGtJam| 9 p \verb|Y0RKdFfraHRSRVZPY| BsVmNEWnZOMkpaUm5oMmVYTkJRMWR4VUZVeGRIUndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVnIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndkbTVoZFdsb1ZYVNIndk
1SU01zSW1WdV15STZJa0V5TlRaSFEwMGlMQ0poYkdjaU9pSkZRMFJJTFVWVEluMC4ueX1HNzZzYVFMcVIwQU5L
Ry5PLU5vdm4wX3hLeVBtSnRaMHNJREFQYW1Eb0R1cDB5dExRU2dLOG1vRTk0REloOVhBOWdKdjNwUX16c3p0Rk
{\tt ZYY2tIWEExUTR3cUpNRVUzem55LXdDalpaRTM4Q2U3YWg3SEZhNnQxai1fdnpYUEM2cmpfNFRKZ1oyeUc0M1Fn}
\tt REdwclBoMlV1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQW1EU11x2k9IV0V1X2VSV0U3RFhJZGt1MHZHTEdGc25BUzZ1SnM3TTluY2dVdF9MQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTINGCC1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGJhRDNqQTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGTTG1BOM1V1MGT
dWVuNFp6azFPY1BXYUUxREV6WjE2c3dkVHZsZTFaSGJjTmJEaHpPRTdPVkx1cUppTjFWOHRjTDQzTkRNN3Vnel
BzMDdJcHhBYTYwcElBMGtGX2JRcmhzeGVtdU5hRkq5N1c0VExDZkZYMGhKR0twbjN3ajNDYW9OVWtpak9QaFNs
NVAzTjBic2RnVGxTNndZT1hObmp2Zk5DZT1XRk91OGFJa192SDh4X0I1V1NoWjh6emxiS1RvZDNCTzVvb0RTVV
hOZno2WWZaMzJNbzJua190VHpWcEq5c3Z2TVBhc0FkRzNKM1Z5eUq4UFqzckNuVkdwQVFvR31sdmRzUk5McU5L
MDYzRjJnMWpkdjBzVHpaZy5fQWFXNXRMWDZjNFVTN25UR0lfSk93IiwiY29udGFpbmVyX21kIjoiY0dGNWJXVn
VkrjlqYjI1MF1XbHVaQVhJN1lqbGtORFF4T0RJdF16TXhNaTAwT0RNNUxXRXhZMlV0TVdNMU5HVTVOV0kyWkFH
\verb|RmlYelV4TlRBME5UWXpOVGd6TkRFMU5qRVpEIiwibW9kZSI6IlRFU1QifQ.3k6coUCPnCISJp0Khjtf4axAOwJ| \\
G-6N87AcIhB4rq40zI1-jBy LDAInO1p9I4d6RpN8sn4yOjAF9T-Vs2LFug"
"orderId" : "MP090222",
"bin" : "000001",
"comments" : "Comments",
"walletType" : "4",
"paymentContext": "20a22635-332d-4158-bd9c-d93a9af7fc45"
```

Response sample - Authorization and Authorization and Capture – Meta Checkout

```
{
    "ResponseCode": {
        "authorizationCode": "tst379",
        "mcRecurringAdvCode": "",
        "visaVbVRespCode": "",
        "procStatus": "0",
        "procStatusMessage": null,
        "approvalStatus": "1",
        "respCode": "00",
        "respCodeMessage": "Approved",
        "hostResponseCodeMessage": null,
        "avsRespCode": "B ",
```

```
"hostAvsRespCode": "I3",
        "profileProcStatus": "",
        "profileProcStatusMessage": ""
    "EnhancedAuth": {
        "ctiAffluentCard": null,
        "ctiCommercialCard": null,
        "ctiDurbinExcemption": null,
        "ctiHealthcareCard": null,
        "ctiLevel3Eligible": null,
        "ctiPayrollCard": null,
        "ctiPrepaidCard": null,
        "ctiPINlessDebitCard": null,
        "ctiSignatureDebitCard": null,
        "ctiIssuingCountry": null,
        "ctiPrepaidReloadableCard": null
    },
    "txRefNum": "6319EEBB4CB74214E06BE01C1480C7D98CB85390",
    "remainingBalance": null,
    "requestedAmount": null,
    "redeemedAmount": null,
    "partialAuthOccurred": null,
    "hash1": "Test Hash",
    "hash2": "Test Hash",
    "lastFourFPAN": "3877",
   "lastFourDPAN": null,
    "orderId": "MP090222",
   "cardBrand": "VI",
"customerRefNum": "",
   "customerName": "",
   "mitReceivedTransactionID": null
}
```

Debundle Only

Request elements – Debundle Only

The following table lists the elements for Debundle Only requests.

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------------|------------------------|--|----------|-------------|------------|
| bin | N/A | Bank Identification Number (BIN) Transaction routing definition assigned by Merchant Services. 000001 = Stratus 000002 = Tandem (i.e., PNS) | M | 6 | N |
| encryptedPaymentBundle | N/A | Encrypted Payment Bundle The content should be in JSON format, as received from Apple or Google. | М | Var | A |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|-------------------|------------------------|---|----------|-------------|------------|
| publicKey | N/A | Public Key Decrypts the incoming bundle using the public key. Required for Google Pay Debundle Only requests (for direct merchants). This is the public key registered by the merchant on the Google Developer portal. | 0 | Var | AN |
| latitudeLongitude | N/A | Latitude and Longitude The latitude and longitude of the device making the request. Although it is a required data element, sending a specific geo-location is optional. Populate with 1,1 if not participating in geo-location. Format: ±180.99999,±180.99999 | M | 21 | AN |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|------------------------|--|----------|-------------|------------|
| walletType | N/A | Wallet Type | M | 1 | N |
| | | Wallet type used for making the request. | | | |
| | | Valid values: | | | |
| | | • 1 = Apple Pay | | | |
| | | • 2 = Google Pay | | | |
| | | • 4 = Reserved | | | |

Response elements – Apple Pay Debundle Only

The table below lists the elements for Debundle only responses.

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|---------------------------------|------------------------|---|----------|----------|------------|
| ProcStatus | N/A | Process Status Identifies whether or not transactions are successful. 0 = Success All other values constitute an error condition. Refer to Response Handling for a list of errors. | M | 6 | AN |
| TokenData | N/A | Token Data The high-level parent element for the Apple Pay encrypted payment bundle. | М | Var | A |
| applicationPrimaryAccountNumber | TokenData | Application Primary Account Number Consumer Digital Payment Token (CDPT) | М | 19 | N |
| applicationExpirationDate | TokenData | Application Expiration Date Token expiration date <yymmdd></yymmdd> | М | 6 | N |

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|------------------------------|---------------------|--|----------|----------|------------|
| currencyCode | TokenData | Currency Code ISO 4217 currency code | М | 3 | AN |
| transactionAmount | TokenData | Transaction Amount | М | 12 | N |
| cardholderName | TokenData | Cardholder Name | 0 | Var | AN |
| deviceManufacturerIdentifier | TokenData | Device Manufacturer Identifier Hex encoded device manufacturer identifier | М | Var | AN |
| paymentDataType | TokenData | Payment Data Type Always 3-D Secure for in-app payments | М | 8 | AN |
| paymentData | TokenData | Payment Data parent element Parent element for payment data | М | N/A | N/A |
| onlinePaymentCryptogram | paymentData | Online Payment Cryptogram Cryptogram value associated with CDPT. | М | Var | AN |

| Element Name | Parent Element | Description | Required | Max Char | Field Type |
|--------------|----------------|-------------------------------------|----------|----------|------------|
| | Name | | | | |
| ecilndicator | paymentData | ECI Indicator | 0 | 2 | N |
| | | ECI indicator value associated with | | | |
| | | CDPT. | | | |
| | | MC: null | | | |
| | | AX: null | | | |
| | | • VI: 7 (or 5) | | | |
| | | • DI: 5 | | | |

M = Mandatory, C = Conditional, O = Optional, N/A = Not Applicable

Response elements – Google Pay Debundle Only

The following table lists the elements for Google Pay Debundle Only responses.

| Element Name | Parent Element Name | Description | Required | Max Char | Field Type |
|--------------|------------------------|--|----------|----------|------------|
| ProcStatus | N/A | Process Status Identifies whether or not transactions are successful 0 = Success All other values constitute an error condition. Refer to Response Handling for a list of errors. | M | 6 | AN |
| TokenData | N/A | TokenData High-level parent element for the Apple Pay encrypted payment bundle. | М | Var | A |
| dpan | TokenData | DPAN Consumer Digital Payment Token (CDPT). | С | 19 | N |
| pan | TokenData | PAN Primary Account Number. | С | 19 | N |

| Element Name | Parent Element | Description | Required | Max Char | Field Type |
|-------------------|----------------|--|----------|----------|------------|
| | Name | | | | |
| expirationYear | TokenData | Expiration Year | М | 4 | N |
| | | Four-digit expiration year of the card | | | |
| | | (e.g., 2020). | | | |
| expirationMonth | TokenData | Expiration Month | М | 2 | N |
| | | Expiration month of the card, where 1 is | | | |
| | | January, 2 is February, etc. | | | |
| gatewayMerchantId | TokenData | Gateway Merchant ID | М | 12 | N |
| | | Chain account number assigned by | | | |
| | | Merchant Services. This account number | | | |
| | | will match that of the merchant host | | | |
| | | platform: | | | |
| | | BIN 000001: 6-digit Stratus division | | | |
| | | number | | | |
| | | BIN 000002: 12-digit Tandem (i.e., | | | |
| | | PNS) MID | | | |
| messageExpiration | TokenData | Message Expiration | М | 13 | N |
| | | Expiration date of the encrypted bundle in | | | |
| | | time stamp format (milliseconds). | | | |
| | | | | | |

| Element Name | Parent Element | Description | Required | Max Char | Field Type |
|-------------------|----------------|---------------------------------------|----------|----------|------------|
| | Name | | | | |
| paymentMethod | TokenData | Payment Method | М | 15 | AN |
| | | Valid values: | | | |
| | | TOKENIZED_CARD:for DPAN OR | | | |
| | | Tokenized cards | | | |
| | | CARD: for FPAN or Clear Cards | | | |
| messageId | TokenData | Message ID | М | Var | AN |
| | | Randomly generated ID (by Google) for | | | |
| | | each payload. | | | |
| authMethod | TokenData | Authentication Method | М | 4 | AN |
| | | Authentication method of the card | | | |
| | | transaction. | | | |
| | | Valid values: | | | |
| | | 3DS: 3DSecure | | | |
| | | • CARD | | | |
| threedsCryptogram | TokenData | 3DS Cryptogram | С | Var | AN |
| | | 3D Secure cryptogram. | | | |

| Element Name | Parent Element | Description | Required | Max Char | Field Type |
|--------------|----------------|---|----------|----------|------------|
| | Name | | | | |
| ecIndicator | paymentData | ECI Indicator | 0 | 2 | N |
| | | ECI indicator value associated with CDPT. | | | |
| | | MC: null | | | |
| | | AX: null | | | |
| | | • VI: 07 (or 05) | | | |
| | | • DI: 05 | | | |

Debundle Only samples

Request sample – Debundle Only – Google Pay (DPAN)

```
"bin": "000001",
    "encryptedPaymentBundle":{
"signature":
"MEQCIBwjMNv72+6WQK0DbRqzn8JXdBuuLoHHAVvhF/u6MpVNAiBD4eU4ZJm8HiECGyNQh4Ed1ZY9LuCIIbQqe
c63PfjIRw\u003d\u003d",
"protocolVersion": " ECv2",
"signedMessage":
"{\"encryptedMessage\":\"WIoPQ0GM13SVpFxzojpSQ2GdQM2EUozLuS2Au2SmiB7XyDyGZajqCvSD7gWGF
EtywTYUDLIMZaoKr/vw1wggyH2uulg7kcOPhcQg4pFbUHwfkKY0DfCy5zWcyqFH2xy87ZlBbCpgPP4o215KVtD
sf/0hHOTOhcmqUM/V/WjgSJ28jckumhiWiJBPnlqaVVUV3/ipBBbb44dghe4D5XFCXDL31efmXDNaprUT9Ziy1
htZdPIim89rH+8HBd1gRNNafZdHYAUWNxvpnOOrj2AwlVDn3aR/3nIPQHrlFv6fS0ft3/Hc7nu87hFvXCgVgC9
0okqKBUYQSFq81UhMo923Q3i0qReWLeimZanpjti1Tncw7NXk9nSwqsRqEqpp7Bn/N6Bj/Abdfu/ww3jjjwJxk
u/bNyhSlAFTFS8S6MV1FeZmf0ZyBIZ0Fwy+deRjqkivzv5uTzQ76CKNdhNtM7nPaaNN6R1JzJrdduHQ1Yxp/Dp
uawvIO4fWomu8LjcM5N7G3RQ/+EPIUuzQe9ruvplhhWjvX1ssEAjEzVhSXoTY9WSsL89GItA2rA\\u003d\\u0
03d\",
\"ephemeralPublicKey\":\"BC4WWm7AfnWdaihEU3TaczA0oEEeCqzE0p7PwIpyymZxn1LvcTRjLP7OkDQds
eixUapHXSafTSgrqSNQtRnaZxs\\u003d\",
\"tag\":\"bnoj8gvxEEVsvpnA936PCTYAOKR/6FHukTDDg2CYWj0\\u003d\"}
"},
      "latitudeLongitude": "1,1",
       "publicKey": "BLP3PV/c0kkqiOYk8Zf96nNXs9YREjEpPz/6PfEX8Gpd1LKbCf31QziTgWj1bMEXvc
wqfS6MEPZ/k2jn9U9D81s=",
      "walletType": "2"
```

Response sample – Debundle Only – Google Pay (DPAN)

```
{
"ProcStatus": "0",
"TokenData": {
    "dpan": "520424******7840",
    "pan": null,
    "expirationYear": "2024",
    "expirationMonth": "12",
    "gatewayMerchantId": "041756",
    "messageExpiration": "1576699360187",
    "paymentMethod": "TOKENIZED_CARD",

"messageId": "AH2Ejtcs28szciAR4eja6r4nvGLbqHqE75E9C6pc5bRElIyY4SWhloZbqKG5xNNZcspRv7GBizBJX2iRV2O0eZkWfZ9vKjxrb7K5j8qsVeiUWp89jU1Lw8TxVieIQOXfSbwb609A7xDN",
    "authMethod": "3DS",
    "threedsCryptogram": "ALnt+yWSJdXBACMLLWMNGgADFA==",
    "eciIndicator":null
}
```

Request sample - Debundle Only - Google Pay (FPAN)

```
{
    "bin": "000001",
    "encryptedPaymentBundle":{
"signature":"MEUCIQDD+yp+wOEevwQAidf20/gz9PX3snzhT4ukVBBTy/kQoAIgKvMM1+MmVvzl6DTLqIyKfB3n/fkmbZFFV0JLMzK/7xE\u003d",
"protocolVersion":" ECv2",
```

Response sample - Debundle Only - Google Pay (FPAN)

```
{
    "ProcStatus": "0",
    "TokenData": {
    "dpan": null,
    "pan": "411111******111",
    "expirationYear": "2024",
    "expirationMonth": "12",
    "gatewayMerchantId": "041756",
    "messageExpiration": "1576184097691",
    "paymentMethod": "CARD",
    "messageId":
"AH2EjtcbEgmUGRJLHutMTCVnH8uZCfTd6yG5UL6euHzp4paz1nPdCUjTLMwPQNPW3xdZxub7RLckmrYW1SkmaeiBv-60bdyVlOznpOqcZzpD5YLTaHvuznvy0U5QSLLIkEPNiVw_lDHG",
    "eciIndicator": null
}
```

Request samples - Debundle Only - Apple Pay

```
"bin": "000002",
"encryptedPaymentBundle" : { "data" :
"IzxSm6YWehmlLvk5HY/rs14hhWuorOG7R6ERP0fqzTokMhS5JtyAU8ajPIu/aHcbOxYQOhvk/K+3n6N7SbEKq
SuT100YFmeIKh3IkSLa4u1/1Y4Z9y5bqZFPxd8IcQnuR8HZKqJDHCXQzDDYP4JBMtqZQzRztzsIfa4eoOnGuZC
c2s+WxGap4iv92vPj8tAHonvSE9t0ByUCBLgfvu25GR0eJb6UM8nBvxP2/qBSE1OuyLo80enrZ6tlp3xtpBEV8
oeOc9iLSmalayfD7JQxZXd2cWA/sZPWn4VGIj7Dt05NYE/iFZrw2VOa2hOJ4/4dOGS1KJzhw+RPRufhadAF96k
703LwbMphcM9sZLN/Y/LSqVFGzIq6Z1rnOwcxzvjNqw4ccN14v3eehL4TRRgfF3LirV56BeADzJmq0pB3W/vu"
"header" : {
"ephemeralPublicKey" :
"MFkwEwYHKoZIzj0CAQYIKoZIzj0DAQcDQgAEQ3CCwyRLUK61yxYifPLYY87iWcPydTCL0PpAOkpOAvZDCCffK
bQTsxK9707qmVrAmH0wDNZEbLJ90b3teiiCbA==",
"publicKeyHash" : "MUwkjyUBpyRiZTVMUrIzA6+SIrr9mV8nNct6Y00rGNg=",
"transactionId": "ad9256898767x9618750998af3058af5b8ede5fb67bbdc37370b289743f762a7"
"signature":
"MIAGCSqGSIb3DQEHAqCAMIACAQExDzANBglghkgBZQMEAgEFADCABgkqhkiG9w0BBwEAAKCAMIIBYjCCAQigA
wIBAqIGAV11OPsBMAoGCCqGSM49BAMDMDgxITAfBqNVBAMMGFBheW11bnR1Y2qqTW9iaWxlIFNESyBDQTETMBE
GA1UECgwKUGF5bWVudGVjaDAeFw0xNzA3MjExMjU2NTlaFw0zNDA3MjExMjU2NTlaMDgxITAfBgNVBAMMGFBhe
W11bnR1Y2ggTW9iaWx1IFNESyBDQTETMBEGA1UECgwKUGF5bWVudGVjaDBZMBMGByqGSM49AgEGCCqGSM49AwE
HA0IABEKuXMH9Q3bZlekeTuImojxPuHQnxA4jIKiFwF3wOH6nQY94asOmLLLws3JD9tv2M2P7ppUl961r15aw4
8Gnr2UwCgYIKoZIzj0EAwMDSAAwRQIhAIvcLMW83wgdvH0Mhi1ZJa93CV5bY6Ru5GKY/0vNb1F4AiBO4bP0qW7
E1vYmlsZSBTREsgQ0ExEzARBgNVBAoMClBheW1lbnR1Y2gCBgFdZTj7ATANBg1ghkgBZQMEAgEFAKBpMBgGCSq
```

GSIb3DQEJAzELBgkqhkiG9w0BBwEwHAYJKoZIhvcNAQkFMQ8XDTE3MDkxODEyMzA1NVowLwYJKoZIhvcNAQkEM SIEIFOTICKavR26ewV/9jepdbFWNoASpvLan5brcCutlZHzMAoGCCqGSM49BAMCBEgwRgIhAO8S85/SS1fX0TR yDu7RA5wO/lRTF2ayk1PPcE9IN7i3AiEApAP4zETvW3jpipxp/nrKcISIGSm+XTmHXCiJZB/vthMAAAAAAAA="

```
"version" : "EC_v1"
},
"latitudeLongitude": "1,1",
"walletType": "1"
}
```

Response sample - Debundle Only - Apple Pay

```
{
"ProcStatus": "0",
"TokenData": {
"applicationPrimaryAccountNumber": "477777******9990",
"applicationExpirationDate": "170430",
"currencyCode": "840",
"transactionAmount": 1000,
"deviceManufacturerIdentifier": "040010030273",
"paymentDataType": "3DSecure",
"paymentDataType": "3DSecure",
"paymentData": {
"onlinePaymentCryptogram": "BwAQA5SFcAEAABNZGYVwEM04oio=",
"eciIndicator": -1
}
```

Mark for Capture

Refer to MIME Header for all API calls.

Request elements – Mark for Capture

The table below lists the elements for Mark for Capture (MFC) requests.

| Field | Description | Required | Max Char | Field Type |
|---------|---|----------|----------|------------|
| orderID | Merchant-Defined Order Number | М | 22 | AN |
| | Must match the order ID of the original transaction being marked for capture. | | | |
| amount | Amount to be captured keys: | С | 12 | N |
| | Implied decimal including those currencies that are a zero exponent. For example, both \$100.00 (an exponent of 2) and \$100 (an exponent of 0) should be sent as amount is 10000. Amount can be less than, equal to or higher than the amount of the original transaction being marked for capture. If the amount submitted is less than the original transaction, the new order will be split. To submit an amount higher than the original transaction, contact your Technical Implementations Analyst to enable the feature. Refer to the Tandem Processing Integration Guide located on Developer Center for industry tolerances. | | | |

| Field | Description | Required | Max Char | Field Type |
|-----------|--|----------|----------|------------|
| taxInd | Level 2 Data - Tax Type | С | 1 | N |
| | The original transaction can be updated with level 2 data during an MFC request. | | | |
| | Conditionally required if the level 2 data is being added via the MFC. | | | |
| | • 0 = Not provided | | | |
| | Included: | | | |
| | Non-taxable | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital | | | |
| | Gateway Web Service Interface Developer Guide for further | | | |
| | details. | | | |
| taxAmount | Level 2 Data - Tax Amount for the Purchase | С | 12 | N |
| | The original transaction can be updated with level 2 data during a MFC. | | | |
| | Conditionally required if the level 2 data is being added via MFC. | | | |
| | Implied decimal, including those currencies that are a zero exponent. | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital | | | |
| | Gateway Web Service Interface Developer Guide for further | | | |
| | details. | | | |

| Field | Description | Required | Max Char | Field Type |
|------------|--|----------|----------|------------|
| bin | Transaction Routing Definition | М | 6 | N |
| | Assigned by Merchant Services. | | | |
| | • 000001 = Stratus | | | |
| | • 000002 = Tandem (i.e., PNS) | | | |
| merchantID | Gateway Merchant Account Number Assigned by Merchant | М | 15 | N |
| | Services | | | |
| | This account number will match that of the user's host platform: | | | |
| | BIN 000001: 6-digit Stratus division number | | | |
| | BIN 000002: 12-digit Tandem (i.e., PNS) MID | | | |
| terminalID | Merchant Terminal ID Assigned by Merchant Services | М | 3 | N |
| txRefNum | Gateway Transaction Reference Number | M | 40 | AN |
| | A unique value for each transaction, which is required in order to | | | |
| | adjust any transaction in the Orbital Gateway, such as a MFC or V. | | | |

| Field | Description | Required | Max Char | Field Type |
|--------------|---|----------|----------|------------|
| retryTrace | Trace Number Used for Retry Logic | С | 16 | N |
| | Client generated number to determine the uniqueness of a | | | |
| | transaction by recognizing subsequent retries of the same request. | | | |
| | Required for PINIess debit transactions. | | | |
| | Note: Refer to Retry Logic in the Orbital Gateway Web Service | | | |
| | Interface Developer Guide for information on this field. | | | |
| pCardOrderID | Level 2 data - PO Number from Customer | С | 17 | A |
| | The original transaction can be updated with level 2 data during an | | | |
| | MFC request. | | | |
| | Conditionally required if level 2 data is being added via MFC. | | | |
| | Do not include any of the following characters: | | | |
| | <>?;':"[]\{} `=~!@#%^&*()_+ | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital | | | |
| | Gateway Web Service Interface Developer Guide for further | | | |
| | details. | | | |

| Field | Description | Required | Max Char | Field Type |
|---------------|--|----------|----------|------------|
| pCardDestZip | Level 2 Data - Shipping Destination Zip Code for the Purchase | С | 10 | AN |
| | The original transaction can be updated with level 2 data during an MFC request. | | | |
| | Conditionally required if the level 2 data is being added via the MFC. | | | |
| | For zip code + 4, separate with a hyphen (-). | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |
| pCardDestName | AX Purchasing Card Data – Cardholder Ship To: Name | 0 | 30 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. | | | |
| | Stratus only/conditionally required if the AX purchasing card data is being added via MFC. | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital | | | |
| | Gateway Web Service Interface Developer Guide for further | | | |
| | details. | | | |

| Field | Description | Required | Max Char | Field Type |
|-------------------|--|----------|----------|------------|
| pCardDestAddress | AX Purchasing Card Data - Cardholder Ship To: Address Line 1 | С | 30 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. | | | |
| | Stratus only/conditionally required if the AX purchasing card data is being added via MFC. | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |
| pCardDestAddress2 | AX Purchasing Card Data - Cardholder Ship To: Address Line 2 The original transaction can be updated with the purchasing card information during an MFC request. Stratus only: Conditionally required if the AX purchasing card data is being added via an MFC. Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | 0 | 30 | AN |

| Field | Description | Required | Max Char | Field Type |
|------------------|--|----------|----------|------------|
| pCardDestCity | AX Purchasing Card Data – Cardholder Ship To: City | С | 20 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. | | | |
| | Stratus only: Conditionally AX purchasing card data. | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |
| pCardDestStateCd | AX Purchasing Card Data – Cardholder Ship To: State | С | 2 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. Stratus only: Conditionally for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |

| AX Purchasing Card Data - Transaction Advice Addendum 1 The Transaction Advice Addenda (TAA) record is used to further identify the purchase associated with a charge to the cardholder. The TAA is also used in purchasing/procurement card transactions to provide specific details regarding the transaction to the cardholder for tracking purposes. TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further | |
|---|--|
| identify the purchase associated with a charge to the cardholder. The TAA is also used in purchasing/procurement card transactions to provide specific details regarding the transaction to the cardholder for tracking purposes. TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| The TAA is also used in purchasing/procurement card transactions to provide specific details regarding the transaction to the cardholder for tracking purposes. TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| provide specific details regarding the transaction to the cardholder for tracking purposes. TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| tracking purposes. TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| TAAs should be as concise as possible, while still providing adequate information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| information. For example, a TAA of merchandise would not be acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| acceptable. Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| Stratus only: Required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| | |
| Gateway Web Service Interface Developer Guide for further | |
| | |
| details. | |
| amexTranAdvAddn2 AX Purchasing Card Data - Transaction Advice Addendum 2 C 40 AN | |
| The original transaction can be updated with purchasing card | |
| information during an MFC request. | |
| Stratus only: Conditionally required for AX purchasing card data. | |
| Note: Refer to Level 2 and 3 Data Reference in the Orbital | |
| Gateway Web Service Interface Developer Guide for further | |
| details. | |

| Field | Description | Required | Max Char | Field Type |
|------------------|---|----------|----------|------------|
| amexTranAdvAddn3 | AX Purchasing Card Data - Transaction Advice Addendum 3 | С | 40 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. | | | |
| | Stratus only: Conditionally required for AX purchasing card data. | | | |
| | Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |
| amexTranAdvAddn4 | AX Purchasing Card Data - Transaction Advice Addendum 4 | С | 40 | AN |
| | The original transaction can be updated with purchasing card information during an MFC request. Stratus only: Conditionally required for AX purchasing card data. Note: Refer to Level 2 and 3 Data Reference in the Orbital Gateway Web Service Interface Developer Guide for further details. | | | |

| Field | Description | Required | Max Char | Field Type |
|------------------------|---|----------|----------|------------|
| digitalTokenCryptogram | Digital Token Cryptogram | С | 120 | AN |
| | The gateway will parse any data provided in this field and convert it into the proper format. | | | |
| | For Discover CDPT transactions: | | | |
| | This number must be base 64 encoded. | | | |
| | Cryptographic value derived with an algorithm that applies the | | | |
| | issuer's private key to the combination of the cardholder account | | | |
| | number, transaction identifier and other data. | | | |
| | For Consumer Digital Payment Tokens: | | | |
| | Unique transaction cryptogram generated by the digital wallet | | | |
| | provider, and should be submitted as it was received. | | | |
| | Note: Merchants must use this field to submit a new | | | |
| | Accountholder Authentication Value (AAV)/CAVV when a new | | | |
| | authorization is needed. | | | |

| Field | Description | Required | Max Char | Field Type |
|----------------------|---|----------|----------|------------|
| authenticationECIInd | Transaction Type | С | 2 | N |
| | Conditionally required for VI Secure, MC Identity Check, DI ProtectBuy and AX SafeKey transactions. • 2 = Designates a recurring transaction conducted with a CDPT • 5 = VI Secure, MC Identity Check, DI ProtectBuy or AX SafeKey – authenticated transaction or an e-commerce CDPT • 6 = VI Secure, MC Identity Check, DI ProtectBuy or AX SafeKey – attempted authentication • 7 = Secure e-commerce with SSL/TLS encryption - authentication not performed • 20 = Designates an AX CDPT Note: For CDPTs, this field may be left empty. The Orbital Gateway will derive the appropriate value. | | | |

| Field | Description | Required | Max Char | Field Type |
|---------|---|----------|----------|------------|
| ucafInd | Universal Cardholder Authentication Field (UCAF) Collection Indicator | 0 | 1 | N |
| | Indicates merchant support of the UCAF. | | | |
| | Valid values: | | | |
| | Blank = Merchant does not support, or opted not to send, UCAF | | | |
| | 1 = Attempted authentication data present | | | |
| | 2 = Full authentication data present | | | |
| | 3 = Static authentication data present | | | |
| | 4 = Not authenticated, data only call* | | | |
| | • 5 = Issuer risk-based decisioning | | | |
| | 6 = Merchant Risk Based Decisioning (MDES) token | | | |
| | • 7 = Partial shipment or recurring payment | | | |
| | For MC transactions, if the UCAF is 4, include | | | |
| | mcProgramProtocol and mcDirectoryTransID. | | | |
| | Supported Methods of Payment (MOPs) include MC, International | | | |
| | Maestro (IM), and MR. | | | |

M = Mandatory, C = Conditional, O = Optional

Response elements – Mark for Capture

The table below lists elements for MFC responses.

| Field | Description | Required | Max Char | Field Type |
|------------|--|----------|-------------|------------|
| bin | Transaction routing definition echoes BIN sent in request. | M | 6 | N |
| merchantID | Gateway merchant account number assigned by Merchant Services. Echoes the MID sent in request. | М | 15 | N |
| terminalID | Merchant terminal ID assigned by Merchant Services echoes the terminal ID sent in request. | М | 3 | N |
| orderID | Merchant-Defined Order Number Field defined and supplied by the authorization originator, and echoed back in response. | С | 22 | AN |
| txRefNum | Gateway Transaction Reference Number A unique value for each transaction, which is required in order to adjust any transaction in the Gateway (e.g., MFC or V request). | М | 40 | AN |

| Field | Description | Required | Max Char | Field Type |
|---------------|---|----------|-------------|------------|
| txRefldx | Gateway Transaction Index Used to identify the unique components of transactions adjusted more than one time. Required on V transactions. | M | 4 | AN |
| splitTxRefldx | Transaction Reference Number of Split Transaction Returns the transaction reference number of the partial an MFC request. | С | 40 | AN |
| amount | Amount captured | С | 12 | N |
| respDateTime | Date/time the transaction was processed by Gateway Format: MMDDYYYYhhmmss | М | 14 | N |

| Field | Description | Required | Max Char | Field Type |
|-------------------|--|----------|-------------|------------|
| procStatus | Process Status | М | 6 | AN |
| | The first data set that should be checked to determine the result of a request. | | | |
| | The only element that is returned in all response scenarios. | | | |
| | Identifies whether transactions have successfully passed all Gateway edit checks: | | | |
| | 0 = Success | | | |
| | All other values constitute an error condition. | | | |
| procStatusMessage | Text message associated with respCode value. | С | Var | А |
| retryTrace | Defines the trace number used for retry logic echo of request value, if sent. | С | 16 | N |
| retryAttempCount | Number of times a transaction result has been returned | С | 2 | N |
| | • 0 = First response (unique retryTrace) | | | |
| | • ≥1 = Orbital Gateway has processed this request previously and is echoing back the response. | | | |
| | The number represents the number of requests processed by the Orbital Gateway with the same retryTrace number. | | | |

| Field | Description | Required | Max Char | Field Type |
|-------|---|----------|-------------|------------|
| | Date of Last Retry Attempt The date/time at which the previous transaction using the same retryTrace value was processed by the Orbital Gateway. Format: yyyymmddhh24mmss | С | 14 | N |

M = Mandatory, C = Conditional, O = Optional

Mark for Capture samples

Request sample – Mark for Capture

```
"orderID": "587469",
"amount": "100",
"taxInd": "1",
"taxAmount": "100",
"bin": "000001",
"merchantID": "041756",
"terminalID": "001",
"txRefNum": "5E6284AF52EDFD5866BB925FB51EB531140F53C8",
"retryTrace": "",
"pCardOrderID": ""
"pCardDestZip": ""
"pCardDestName": "",
"pCardDestAddress": ""
"pCardDestAddress2": "",
"pCardDestCity": "",
"pCardDestStateCd": "",
"amexTranAdvAddn1": "",
"amexTranAdvAddn2": "",
"amexTranAdvAddn3": "",
"amexTranAdvAddn4": "",
"digitalTokenCryptogram": "",
"authenticationECIInd": "",
"ucafInd": ""
```

Response sample – Mark for Capture

```
"bin": "000001",
    "merchantID": "041756",
    "terminalID": "001",
    "orderID": "587469",
    "txRefNum": "5E6284AF52EDFD5866BB925FB51EB531140F53C8",
    "txRefIdx": "3",
    "splitTxRefIdx": "5E6286B7EAAE62C85886C461C9F610E3F3AF5369",
    "amount": "100",
    "respDateTime": "20200306122159",
    "procStatus": "0",
    "procStatusMessage": "Approved",
    "retryTrace": "",
    "retryAttempCount": "",
    "lastRetryDate": ""
```

Profile Management

There are Uniform Resource Locators (URLs) associated with each profile management action. The definitions associated with the URLs are listed below. The profile actions are as follows:

- Create (Add)
- <u>Update</u>
- Fetch (Retrieve)

Refer to MIME Header for all API calls.

Orbital Gateway Digital Wallets Profile Management

Create (Add) Profile

Request elements – Create Profile

The table below lists the elements to create a profile request.

| Element Name | Description | Required | Max Char | Field Type |
|--------------|---|----------|-------------|------------|
| bin | Transaction Routing Definition | М | 6 | N |
| | Assigned by Merchant Services. | | | |
| | Valid values: | | | |
| | • 000001 = Stratus | | | |
| | • 000002 = Tandem (i.e., PNS) | | | |
| merchantID | Gateway Merchant Account Number Assigned by | М | 15 | N |
| | Merchant Services | | | |
| | This account number will match that of the host platform: | | | |
| | BIN 000001: 6-digit Stratus division number | | | |
| | BIN 000002: 12-digit Tandem (i.e., PNS) MID | | | |
| customerName | Customer Billing Name | С | 30 | AN |
| | Conditionally required for electronic check profiles. | | | |
| | This is the equivalent to the avsName element used during | | | |
| | transactional requests. | | | |

| Element Name | Description | Required | Max | Field Type |
|----------------|--|----------|------|------------|
| | | | Char | |
| customerRefNum | Sets the customer reference number used to apply a customer | С | 22 | AN |
| | profile on all future orders. | | | |
| | Required if: | | | |
| | Creating a profile and the | | | |
| | customerProfileFromOrderInd option is S (use the | | | |
| | customerRefNum field). | | | |
| | If customerProfileFromOrderInd is A, the customer | | | |
| | reference number will be defined by the Orbital Gateway, | | | |
| | and any value passed in this element will be ignored. | | | |
| | Given this value can be the same as the order number, the | | | |
| | valid characters for this field follow the same conventions as | | | |
| | the order ID element, and include: | | | |
| | Alphabetical (lower- and upper-cased) | | | |
| | • Numeric (0 – 9) | | | |
| | - , \$, @, &, and a space character (space cannot be the | | | |
| | leading character) | | | |
| | Note: All alphabetic characters in this field are stored in | | | |
| | uppercase by the Orbital Gateway. Upper- and lower-cased | | | |
| | values cannot be used to differentiate customer reference | | | |
| | numbers. | | | |
| | This value cannot be changed through a profile update action. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|------------------|---|----------|-------------|------------|
| customerAddress1 | Cardholder Billing Address Line 1 Optional if creating a profile. This is the equivalent to the avsAddress1 element used during transactional requests. | 0 | 30 | AN |
| customerAddress2 | Cardholder Billing Address Line 2 Optional if creating a profile. This is the equivalent to the avsAddress2 element used during transactional requests. | 0 | 30 | AN |
| customerCity | Cardholder Billing City Optional if creating a profile. This is the equivalent to the avsCity element used during transactional requests. | 0 | 20 | AN |
| customerState | Cardholder Billing State Optional if creating a profile. This is the equivalent to the avsState element used during transactional requests. | 0 | 2 | AN |

| Element Name | Description | Required | Max Char | Field Type |
|---------------|--|----------|-------------|------------|
| customerZIP | Cardholder Billing Address Zip Code Equivalent to the avsZip element used during transactional requests. Required for all AVS requests. Must include the 5-digit zip code at a minimum. Separate zip code + 4 with a hyphen (-). Note: To avoid declined transactions, always send full Address Verification Services (AVS) data. | 0 | 10 | AN |
| customerEmail | Cardholder Email Address Optional if creating a profile. | 0 | 50 | AN |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------|--|----------|-------------|------------|
| customerPhone | Cardholder Telephone Number | 0 | 14 | AN |
| | AAAEEENNNNXXXX, where: | | | |
| | AAA = Area code | | | |
| | EEE = Exchange | | | |
| | NNNN = Number | | | |
| | XXXX = Extension | | | |
| | Optional if creating a profile. | | | |
| | This is the equivalent to the avsPhone element used during | | | |
| | transactional requests. | | | |
| customerCountryCode | Cardholder Billing Address Country Code | С | 2 | А |
| | Valid values: | | | |
| | US = United States | | | |
| | CA = Canada | | | |
| | GB = Great Britain | | | |
| | UK = United Kingdom | | | |
| | This is the equivalent to the avsCountryCode element used | | | |
| | during transactional requests. | | | |

Orbital Gateway Digital Wallets Profile Management

| Element Name | Description | Required | Max Char | Field Type |
|--------------------------------|--|----------|-------------|------------|
| customerProfileOrderOverideInd | Defines if any order data can be pre-populated from the customer reference number (customerrefnum) | С | 2 | А |
| | Required if creating a profile. | | | |
| | Valid values: | | | |
| | NO = No mapping to order data | | | |
| | OI = Use customerrefnum for orderID | | | |
| | OD = Use customerrefnum for comments | | | |
| | OA = Use customerrefnum for orderID and comments | | | |
| customerProfileFromOrderInd | Customer Profile Number Generation Options | С | 5 | А |
| | Required if creating a profile, as well as defines the customer profile number. | | | |
| | A = Auto-generate the customerRefNum | | | |
| | S = Use the customerRefNum element | | | |

| Element Name | Description | Required | Max | Field Type |
|-------------------------|---|----------|------|------------|
| | | | Char | |
| orderDefaultDescription | Order Description | 0 | 64 | A |
| | Optional if creating a profile. | | | |
| | If customerProfileOrderOverrideInd = OA, do not set | | | |
| | this value, since this defaults the order description to the | | | |
| | customer reference number. | | | |
| | This is the equivalent to the comments element used during | | | |
| | transactional requests. | | | |
| orderDefaultAmount | Transaction Amount | 0 | 12 | N |
| | Optional if creating a profile. | | | |
| | This is the equivalent to the <amount> element used during</amount> | | | |
| | transactional requests. | | | |
| | Keys: | | | |
| | Implied decimal, including those currencies that are a zero | | | |
| | exponent. For example, both \$100.00 (an exponent of 2) | | | |
| | and ¥100 (an exponent of 0) should be sent as | | | |
| | <pre><orderdefaultamount>10000</orderdefaultamount></pre> | | | |
| | nt> | | | |
| | Given that each Orbital Gateway MID is restricted to one | | | |
| | currency, the currency code (and exponent) is defaulted | | | |
| | based on the MID in which a transaction is presented | | | |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------|--|----------|-------------|------------|
| customerAccountType | Customer's payment type to save in the profile. | М | 2 | A |
| | Required if creating a profile. | | | |
| | Valid values: | | | |
| | • CC = Credit card | | | |
| | CR = ChaseNet signature debit | | | |
| | CZ = ChaseNet credit card | | | |
| ccAccountNum | Customer Credit Card Number | С | 19 | AN |
| | This is the equivalent to the ccAccountNum element used during transactional requests. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------|--|----------|-------------|------------|
| ссЕхр | Customer Credit Card Expiration Date | М | 6 | N |
| | Required when creating a profile and | | | |
| | customerAccountType is CC | | | |
| | Format: MMYY or YYYYMM | | | |
| | Stratus (BIN 000001) allows a blank to be submitted when no | | | |
| | known expiration date exists. There are three valid | | | |
| | mechanisms for submitting a blank expiration date to the | | | |
| | Stratus host using Orbital: | | | |
| | Null-fill the element | | | |
| | Send four spaces | | | |
| | Zero-fill | | | |
| | Note: Discuss this feature with a Merchant Services | | | |
| | Integration Testing Analyst before implementing. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------------|--|----------|-------------|------------|
| | | | Cnar | |
| mbType | Managed Billing Type | С | 1 | Α |
| | Indicates the type of managed billing in which the merchant is | | | |
| | participating. | | | |
| | R = Recurring | | | |
| | • D = Deferred | | | |
| | The value submitted must be in agreement with the type of | | | |
| | managed billing for which the merchant is configured by | | | |
| | Merchant Services. | | | |
| | This field serves to notify the Orbital Gateway that the | | | |
| | transaction is a managed billing transaction. If this field is not | | | |
| | sent with a managed billing transaction, all other managed | | | |
| | billing fields are ignored. | | | |
| mbOrderIdGenerationMethod | Managed Billing Order ID Generation Method | С | 2 | A |
| | Required for managed billing transactions, and sets the | | | |
| | method by which Orbital uses to generate the order ID. | | | |
| | Note: This field does not influence the order ID for stand- | | | |
| | alone transactions initiated by the merchant. | | | |
| | Valid values: | | | |
| | IO = Use the customer reference number (profile ID) | | | |
| | DI = Dynamically generate the order ID | | | |

| Element Name | Description | Required | Max Char | Field Type |
|----------------------|---|----------|-------------|------------|
| mbRecurringStartDate | Managed Billing Recurring Start Date Defines the future date at which Orbital begins a recurring billing cycle with the associated profile. Required when mbType is not null. Must be at least one day following the request date in order to allow the managed billing engine to properly calculate and schedule payments. A recurring billing cycle cannot begin on the date at which the request message is sent to the Orbital Gateway. Format: MMDDYYYY | C | 8 | N |
| mbRecurringEndDate | Managed Billing Recurring End Date Defines the future date at which Orbital ends a recurring billing cycle with the associated profile. Format: MMDDYYYY This is the first of three possible recurring end triggers. Only one end trigger can be submitted per request message. | С | 8 | N |

| Element Name | Description | Required | Max | Field Type |
|--------------------------|--|----------|------|------------|
| | | | Char | |
| mbRecurringNoEndDateFlag | Managed Billing "No End Date" Indicator | С | 1 | A |
| | Valid values: | | | |
| | Y = Schedules recurring transactions for an infinite amount | | | |
| | of time. A Y in this element overrides the value, if any, in | | | |
| | the mbRecurringEndDate field. | | | |
| | N (or blank) = Orbital uses the value of the | | | |
| | mbRecurringEndDate field to define the recurring end | | | |
| | date. | | | |
| | This is the second of three possible recurring end triggers. | | | |
| | Only one end trigger can be submitted per request message. | | | |
| mbRecurringMaxBillings | Managed Billing Maximum Number of Billings | С | 6 | N |
| | This value defines the maximum number of billings permitted | | | |
| | for a recurring billing cycle. | | | |
| | Valid values: 1–999999 | | | |
| | This is the third of three possible recurring end triggers. Only | | | |
| | one end trigger can be submitted per request message. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|----------------------|---|----------|-------------|------------|
| mbRecurringFrequency | Managed Billing Recurring Frequency Pattern | С | 64 | AN |
| | This pattern is a subset of a standard CRON expression, | | | |
| | comprising 3 fields separated by white space: | | | |
| | Fields: | | | |
| | Day of month | | | |
| | Month | | | |
| | Day of week | | | |
| | Permitted values: | | | |
| | 1-31 (for day of month) | | | |
| | 1-12 (for January - December) | | | |
| | 1-7 (for day of week) | | | |
| | Permitted special characters: | | | |
| | • , - * ? / L W (for day of month) | | | |
| | • , - * / (for month) | | | |
| | • , - * ? / L # (for day of week) | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------------|--|----------|-------------|------------|
| mbDeferredBillDate | Managed Billing Deferred Billing Date Defines the future date at which Orbital triggers a one-time billing with the associated profile. This date must be at least one day following the request date. A deferred billing cannot take place on the date at which the request message is sent to the Orbital Gateway. Format: MMDDYYYY | С | 8 | N |

| Element Name | Description | Required | Max Char | Field Type |
|------------------|--|----------|-------------|------------|
| softDescMercName | Soft Descriptor Merchant Name | С | 25 | А |
| | Conditionally required for soft descriptors. | | | |
| | The Merchant Name field should be the most recognizable to | | | |
| | the cardholder (e.g., company or trade name). The actual | | | |
| | length of this field is conditionally tied to the host, as well as | | | |
| | the size of the softDescProdDesc element used. | | | |
| | Stratus: | | | |
| | Credit – Three options that conditionally affect the | | | |
| | softDescProdDesc are as follows: | | | |
| | Maximum 3 bytes | | | |
| | Maximum 7 bytes | | | |
| | Maximum 12 bytes | | | |
| | Tandem (i.e., PNS): | | | |
| | Maximum 25 bytes | | | |

| Element Name | Description | Required | Max Char | Field Type |
|------------------|---|----------|-------------|------------|
| softDescProdDesc | Soft Descriptor Product Description | С | 18 | A |
| | Conditionally required for soft descriptors. | | | |
| | Provides an accurate description. | | | |
| | Stratus: | | | |
| | Credit: | | | |
| | • If softDescMercName = 3 bytes (maximum of 18) | | | |
| | • If softDescMercName = 7 bytes (maximum of 14) | | | |
| | • If softDescMercName = 12 bytes (maximum of 9) | | | |
| | Tandem (i.e., PNS): | | | |
| | This field does not display on cardholder statements for Tandem/PNS merchants. | | | |
| softDescMercCity | Soft Descriptor Merchant City | С | 13 | AN |
| | Merchant city for retail. Required for soft descriptors. | | | |
| | Any soft descriptor element that is not populated should be null-filled. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------|---|----------|-------------|------------|
| softDescMercPhone | Soft Descriptor Merchant Phone | С | 12 | AN |
| | Tag required for soft descriptors. | | | |
| | Only one location soft descriptor value should be sent (e.g., phone, URL, or email). All others should be null-filled. | | | |
| | This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | | | |
| | Valid formats: | | | |
| | NNN-NNN-NNNN | | | |
| | NNN-AAAAAA | | | |
| | Note: For BIN 000001 merchants processing MC (MOTO and recurring), if the City/Phone field at the division level is not a customer service phone number, then one must be populated or the transaction will be rejected, with a response reason code BP (i.e., missing customer service phone). | | | |
| softDescMercURL | Soft Descriptor Merchant URL | С | 13 | AN |
| | Tag conditionally required for soft descriptors. | | | |
| | Only one location soft descriptor value should be sent (e.g., phone, URL, or email). All others should be null-filled. | | | |
| | This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------|--|----------|-------------|------------|
| softDescMercEmail | Soft Descriptor Merchant Email Tag conditionally required for soft descriptors. Only one location soft descriptor value should be sent (e.g., phone, URL, or email). All others should be null-filled. This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | С | 13 | AN |
| status | Profile Status Flag This field is used to set the status of a customer profile. Valid values: • A = Active • I = Inactive • MS = Manual Suspend | C | 2 | A |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------------|---|----------|-------------|------------|
| dpanInd | CDPT Indicator Used to identify the type of CDPT transaction submitted within an authorization. Valid values: Y = For initial authorization S = For subsequent or recurring authorizations Note: Once Y is sent, response is 19758 Invalid DPAN indicator value. Valid values are [S]. | С | 1 | A |
| mitMsgType | CIT Code Indicates the message type used for the message type records. | С | 4 | A |
| mitSubmittedTransactionID | Submitted TXID The submitted TXID returned to the merchant from a previous CIT transaction within a series of transactions. | С | 15 | AN |

M = Mandatory, C = Conditional, O = Optional

Request sample - Create Profile

```
"bin": "000001",
"merchantID": "041756",
"customerName": "New customer",
"customerAddress1": "4200 W Cypress St",
"customerAddress2": "ste 350",
"customerCity": "Tampa",
"customerState": "FL",
"customerZIP": "33607",
"customerEmail": "email@email.com",
"customerPhone": "8001112222",
"customerCountryCode": "US",
"customerProfileOrderOverideInd": "NO",
"customerProfileFromOrderInd": "A",
"orderDefaultDescription": "test",
"orderDefaultAmount": "1550",
"customerAccountType": "CC",
"ccAccountNum": "545454*****5454",
"ccExp": "202109",
"status": "A",
"dpanInd": "S",
"mitMsgType": "CREC",
"mitSubmittedTransactionID": "010041692161776"
```

Update Profile

Request elements – Update Profile

The table below lists the elements to update a profile request.

| Element Name | Description | Required | Max Char | Field Type |
|--------------|---|----------|----------|------------|
| bin | Transaction Routing Definition | М | 6 | N |
| | Assigned by Merchant Services. | | | |
| | Valid values: | | | |
| | • 000001 = Stratus | | | |
| | • 000002 = Tandem (i.e., PNS) | | | |
| merchantID | Gateway Merchant Account Number Assigned by Merchant | М | 15 | N |
| | Services | | | |
| | This account number matches that of the host platform: | | | |
| | BIN 000001: 6-digit Stratus division number | | | |
| | BIN 000002: 12-digit Tandem (i.e., PNS) MID | | | |
| customerName | Customer Billing Name | С | 30 | AN |
| | Conditionally required for electronic check profiles. | | | |
| | This is the equivalent to the avsName element used during | | | |
| | transactional requests. | | | |

| Description | Required | Max Char | Field Type |
|--|--|---|--|
| The Customer Reference Number to be Modified | M | 22 | AN |
| This value cannot be changed through a profile update action. | | | |
| Cardholder Billing Address Line 1 | 0 | 30 | AN |
| This is the equivalent to the avsAddress1 field used during new order requests. | | | |
| Cardholder Billing Address Line 2 | 0 | 30 | AN |
| This is the equivalent to the avsAddress2 field used during new order requests. | | | |
| Cardholder Billing City | 0 | 20 | AN |
| This is the equivalent to the avsCity field used during new order requests. | | | |
| Cardholder Billing State | 0 | 2 | AN |
| This is the equivalent to the avsState field used during transactional requests. | | | |
| | The Customer Reference Number to be Modified This value cannot be changed through a profile update action. Cardholder Billing Address Line 1 This is the equivalent to the avsAddress1 field used during new order requests. Cardholder Billing Address Line 2 This is the equivalent to the avsAddress2 field used during new order requests. Cardholder Billing City This is the equivalent to the avsCity field used during new order requests. Cardholder Billing State This is the equivalent to the avsState field used during transactional | The Customer Reference Number to be Modified This value cannot be changed through a profile update action. Cardholder Billing Address Line 1 This is the equivalent to the avsAddress1 field used during new order requests. Cardholder Billing Address Line 2 This is the equivalent to the avsAddress2 field used during new order requests. Cardholder Billing City This is the equivalent to the avsCity field used during new order requests. Cardholder Billing State This is the equivalent to the avsState field used during transactional | The Customer Reference Number to be Modified This value cannot be changed through a profile update action. Cardholder Billing Address Line 1 This is the equivalent to the avsAddress1 field used during new order requests. Cardholder Billing Address Line 2 This is the equivalent to the avsAddress2 field used during new order requests. Cardholder Billing City This is the equivalent to the avsCity field used during new order requests. Cardholder Billing State This is the equivalent to the avsState field used during transactional |

| Element Name | Description | Required | Max Char | Field Type |
|---------------|---|----------|----------|------------|
| customerZIP | Cardholder Billing Address Zip Code | 0 | 10 | AN |
| | Equivalent to the AVSzip element used during transactional requests. | | | |
| | Required for all AVS requests. | | | |
| | Must include the 5-digit zip code at a minimum. | | | |
| | Separate zip code + 4 with a hyphen (-). | | | |
| | Note: To avoid declined transactions, always send full Address Verification Services (AVS) data. | | | |
| customerEmail | Cardholder Email Address | 0 | 50 | AN |
| | Optional for updating a profile. There is no equivalent field available on new order requests. | | | |
| customerPhone | Cardholder Telephone Number | 0 | 14 | AN |
| | AAAEEENNNNXXXX, where: | | | |
| | AAA = Area Code | | | |
| | • EEE = Exchange | | | |
| | • NNNN = Number | | | |
| | • XXXX = Extension | | | |
| | Optional for profile update. | | | |
| | This is the equivalent to the avsPhone element used during transactional requests. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------------|---|----------|----------|------------|
| customerCountryCode | Cardholder Billing Address Country Code | С | 2 | A |
| | Valid values: | | | |
| | • US = United States | | | |
| | • CA = Canada | | | |
| | GB = Great Britain | | | |
| | • UK = United Kingdom | | | |
| | This is the equivalent to the avsCountryCode element used during | | | |
| | transactional requests. | | | |
| customerProfileOrderOve | Defines whether order data can be pre-populated from the customer | С | 2 | Α |
| rideInd | reference number (CustomerRefNum) | | | |
| | Optional for profile update requests. | | | |
| | Valid values: | | | |
| | NO = No mapping to order data | | | |
| | OI = Use customerRefNum for orderID | | | |
| | OD = Use customerRefNum forcomments | | | |
| | OA = Use customerRefNum for orderID and comments | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------------|--|----------|----------|------------|
| orderDefaultDescription | Order Description | 0 | 64 | А |
| | Optional values submitted in this field set a default value for the | | | |
| | comments field (used on new order requests) that use this profile. | | | |
| | <pre>If customerProfileOrderOverrideInd = OA, do not set this value,</pre> | | | |
| | as this defaults the order description to the customer reference number. | | | |
| | This is the equivalent to the comments element used during | | | |
| | transactional requests. | | | |
| orderDefaultAmount | Transaction Amount | 0 | 12 | N |
| | This is the equivalent to the amount element used during transactional | | | |
| | requests. | | | |
| | Keys: | | | |
| | Implied decimal, including those currencies that are a zero exponent. | | | |
| | For example, both \$100.00 (an exponent of 2) and ¥100 (an exponent | | | |
| | of 0) should be sent as | | | |
| | <pre><orderdefaultamount>10000</orderdefaultamount>.</pre> | | | |
| | Given that each Orbital gateway MID is restricted to one currency, the | | | |
| | currency code (and exponent) is defaulted, based on the MID in which | | | |
| | the transaction is presented. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|---------------------|--|----------|----------|------------|
| customerAccountType | Customer's Payment Type to be Saved in the Profile | С | 2 | А |
| | Required if the account type is being changed. Valid values: | | | |
| | CC = Credit card | | | |
| | CR = ChaseNet signature debit | | | |
| | CZ = ChaseNet credit card | | | |
| ccAccountNum | Customer Credit Card Number | 0 | 19 | AN |
| | Optional field for profile update request. | | | |
| | This is the equivalent to the ccAccountNum element used during | | | |
| | transactional requests. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------|--|----------|----------|------------|
| ссЕхр | Customer Credit Card Expiration Date | 0 | 6 | N |
| | Optional if updating a profile and customerAccountType is CC | | | |
| | Format: MMYY or YYYYMM | | | |
| | Stratus (BIN 000001) allows a blank to be submitted in cases where no | | | |
| | known expiration date exists. Three valid mechanisms are used for | | | |
| | submitting a blank expiration date to the Stratus host using Orbital: | | | |
| | Null-fill the element | | | |
| | Send four spaces | | | |
| | Zero-fill | | | |
| | Note: It is suggested to discuss this feature with an Integration Testing Analyst prior to implementation. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|----------------------------|---|----------|----------|------------|
| mbType | Managed Billing Type | С | 1 | А |
| | Indicates the type of managed billing in which the merchant is participating. R = Recurring D = Deferred The value submitted must be in agreement with the type of managed billing for which the merchant is configured by Merchant Services. This field serves to notify the Orbital Gateway that the transaction is a managed billing transaction. If this field is not sent with a managed | | | |
| | billing transaction, all other managed billing fields are ignored. | | | |
| mbOrderIdGenerationMet hod | Managed Billing Order ID Generation Method Required for managed billing transactions, and sets the method Orbital to generate an order ID. Note: This field does not influence the order ID for stand-alone transactions initiated by the merchant. Valid values: IO = Use the customer reference number (profile ID). This value is made up of the capital letters I and O, not numbers. | C | 2 | A |
| | DI = Dynamically generate the order ID. This value is made up of the capital letters D and I, and no numbers. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|----------------------|---|----------|----------|------------|
| mbRecurringStartDate | Managed Billing Recurring Start Date | С | 8 | N |
| | Defines the future date at which Orbital begins a recurring billing cycle with the associated profile. | | | |
| | Required when mbType is not null. | | | |
| | Must be at least one day following the request date in order to allow the managed billing engine to properly calculate and schedule payments. | | | |
| | A recurring billing cycle can never begin on the date at which the request message is submitted to the Orbital Gateway. | | | |
| | Format: MMDDYYYY | | | |
| mbRecurringEndDate | Managed Billing Recurring End Date | С | 8 | N |
| | Defines the future date at which Orbital ends a recurring billing cycle with the associated profile. | | | |
| | Format: MMDDYYYY | | | |
| | This is the first of three possible recurring end triggers. Only one end trigger may be submitted per request message. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|------------------------|--|----------|----------|------------|
| mbRecurringNoEndDate | Managed Billing "No End Date" Indicator | С | 1 | А |
| Flag | Valid values: Y = Schedules recurring transactions for an indefinite amount of time. A Y in this element overrides the value, if any, in the mbRecurringEndDate field. N (or blank) = Orbital uses the value of the mbRecurringEndDate field to define the recurring end date. | | | |
| | This is the second of three possible recurring end triggers. Only one end trigger can be submitted per request message. | | | |
| mbRecurringMaxBillings | Managed Billing Maximum Number Of Billings This value defines the maximum number of billings permitted for a recurring billing cycle. Valid values: 1–999999 This is the third of three possible recurring end triggers. Only one end trigger may be submitted per request message. | С | 6 | N |

| Element Name | Description | Required | Max Char | Field Type |
|----------------------|--|----------|----------|------------|
| mbRecurringFrequency | Managed Billing Recurring Frequency Pattern | С | 64 | AN |
| | This pattern is a subset of a standard CRON expression, comprising 3 | | | |
| | fields separated by white space. | | | |
| | Fields: | | | |
| | Day of month | | | |
| | Month | | | |
| | Day of week | | | |
| | Permitted values: | | | |
| | 1-31 (for day of month) | | | |
| | 1-12 (for January - December) | | | |
| | 1-7 (for day of week) | | | |
| | Permitted special characters: | | | |
| | , - * ? / L W (for day of month) | | | |
| | • , - * / (for month) | | | |
| | • , - * ? / L # (for day of week) | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------------|---|----------|----------|------------|
| mbDeferredBillDate | Managed Billing Deferred Billing Date | С | 8 | N |
| | Defines the future date at which the Orbital Gateway triggers a one-time billing with the associated profile. | | | |
| | This date must be at least one day following the request date. A deferred billing cannot take place on the date at which the request message is sent to the Orbital Gateway. Format: MMDDYYYY | | | |
| mbCancelDate | Managed Billing Cancel Date This field is used to cancel a single future billing that is already scheduled. The exact date of the scheduled billing must be submitted. Format: MMDDYYYY | С | 8 | N |
| mbRestoreDate | Managed Billing Restore Billing Date This field is used to reinstate a cancelled billing. The exact date of the previously-scheduled billing must be submitted in order for this action to function. Format: MMDDYYYY | С | 8 | N |

| Element Name | Description | Required | Max Char | Field Type |
|------------------|---|----------|----------|------------|
| mbRemoveFlag | Managed Billing Remove Flag | С | 1 | А |
| | Valid values: | | | |
| | Y = This value is used to remove all managed billing settings from the associated profile. The profile becomes a standard profile, and any scheduled future billings are removed from the Orbital Gateway. N (or blank) = This value has no effect on the profile. | | | |
| softDescMercName | Soft Descriptor Merchant Name | С | 25 | А |
| | Conditionally required for soft descriptors. | | | |
| | The Merchant Name field should be the most recognizable to the | | | |
| | cardholder (e.g., company or trade name). The actual length of this field | | | |
| | is conditionally tied to the host, as well as the size of the | | | |
| | softDescProdDesc element used. | | | |
| | Stratus: | | | |
| | Credit – Three options that conditionally affect the | | | |
| | softDescProdDesc are as follows: | | | |
| | Maximum 3 bytes | | | |
| | Maximum 7 bytes | | | |
| | Maximum 12 bytes | | | |
| | Tandem (i.e., PNS): | | | |
| | Maximum 25 bytes | | | |

| Element Name | Description | Required | Max Char | Field Type |
|------------------|--|----------|----------|------------|
| softDescProdDesc | Soft Descriptor Product Description | С | 18 | А |
| | Conditionally required for soft descriptors. | | | |
| | Provides an accurate description. | | | |
| | Stratus: | | | |
| | Credit: | | | |
| | • If softDescMercName = 3 bytes (maximum of 18 bytes) | | | |
| | • If softDescMercName = 7 bytes (maximum of 14 bytes) | | | |
| | • If softDescMercName = 12 bytes (maximum of 9 bytes) | | | |
| | Tandem (i.e., PNS): | | | |
| | This field does not display on cardholder statements for Tandem/PNS merchants. | | | |
| softDescMercCity | Soft Descriptor Merchant City | С | 13 | Α |
| | Tag is conditionally required for soft descriptors. | | | |
| | The Merchant City for Retail field is required, but should be null-filled if any soft descriptor data is submitted. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------|--|----------|----------|------------|
| softDescMercPhone | Soft Descriptor Merchant Phone | С | 12 | AN |
| | Conditionally required for soft descriptors. | | | |
| | Only one location soft descriptor value should be sent (e.g., phone, URL, or email). All others should be null-filled. | | | |
| | This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | | | |
| | Valid formats: | | | |
| | NNN-NNN-NNNN | | | |
| | NNN-AAAAAAA | | | |
| | Note: For BIN 000001 merchants processing MC (MOTO and recurring), if the City/Phone field at the division level is not a customer service phone number, one must be populated, or the transaction will be rejected with a BP response reason code (i.e., missing customer service phone). | | | |
| softDescMercURL | Soft Descriptor Merchant URL | С | 13 | AN |
| | Conditionally required for soft descriptors. | | | |
| | Only one location soft descriptor value should be submitted (e.g., phone, URL, or email). All others must be null-filled. | | | |
| | This field does not display on cardholder statements for Tandem (i.e., PNS) merchants. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|-------------------|---|----------|----------|------------|
| softDescMercEmail | Soft Descriptor Merchant Email | С | 13 | AN |
| | Conditionally required for soft descriptors. | | | |
| | Only one location soft descriptor value should be submitted (e.g., phone, URL, or email). All others must be null-filled. This field will not display on cardholder statements for Tandem (i.e., PNS) merchants. | | | |
| status | Profile Status Flag | С | 2 | А |
| | This field is used to set the customer's profile status. | | | |
| | Valid values: | | | |
| | • A = Active | | | |
| | • I = Inactive | | | |
| | MS = Manual Suspend | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------|---|----------|----------|------------|
| dpanInd | Consumer Digital Payment Token Indicator | С | 1 | A |
| | Used to identify the type of CDPT transaction submitted during an authorization. Refer to the References section for additional | | | |
| | documentation on CDPT. | | | |
| | Valid values: | | | |
| | Y = For initial authorization | | | |
| | S = For subsequent or recurring authorizations | | | |
| | Note: Once Y is sent, response is 19758 Invalid DPAN Indicator Value. Valid values are [S]. | | | |

Request sample - Update Profile

```
"bin": "000001",
"merchantID": "041756",
"customerName": "New customer",
"customerRefNum": "1115504102",
"customerAddress1": "4200 W Cypress St",
"customerAddress2": "ste 350",
"customerCity": "Tampa",
"customerState": "FL",
"customerZIP": "33607",
"customerEmail": "email@email.com",
"customerPhone": "8001112222",
"customerCountryCode": "US",
"customerProfileOrderOverideInd": "NO",
"customerProfileFromOrderInd": "A",
"orderDefaultDescription": "test",
"orderDefaultAmount": "1550",
"customerAccountType": "CC",
"ccAccountNum": "545454*****5454",
"ccExp": "201809",
"status": "A"
```

Fetch (Retrieve) Profile

Request elements – Fetch (Retrieve) Profile

The table below lists the elements to fetch (retrieve) a profile request.

| Element Name | Description | Required | Max Char | Field Type |
|----------------|---|----------|----------|------------|
| bin | Transaction Routing Definition | М | 6 | N |
| | Assigned by Merchant Services. | | | |
| | Valid values: | | | |
| | • 000001 = Stratus | | | |
| | • 000002 = Tandem (i.e., PNS) | | | |
| customerName | Customer Billing Name | 0 | 30 | AN |
| | This is the equivalent to the avsName element used during transactional requests. | | | |
| customerRefNum | Customer Reference Number on profile to be Retrieved | С | 22 | AN |
| | This value cannot be changed through a profile retrieval action. | | | |
| | Either a profile ID or a customer account value must be populated, but not both. | | | |

| Element Name | Description | Required | Max Char | Field Type |
|--------------|--|----------|----------|------------|
| ccAccountNum | Cardholder Account Number on Profile to be Retrieved | С | 19 | AN |
| | This value cannot be changed through a profile retrieval action. Either a profile ID or a customer account value must be populated, but not both. | | | |

M = Mandatory, C = Conditional, O = Optional

Request sample – Fetch (Retrieve) Profile

```
"bin": "000001",
    "merchantID": "041756",
    "customerRefNum": "1115504102"
```

Response elements – Create/Update/Fetch Profile

The table below lists the elements for a profile response.

Note: The response elements are the same for creating, updating and fetching profiles.

| Field | Description | Required | Max Char | Field Type |
|--------------|---|----------|-------------|------------|
| version | Version Version of Simple Object Access Protocol (SOAP) Web Service Definition Language (WSDL) being used for the message. Latest version and recommended value: blank | 0 | 5 | AN |
| bin | Transaction routing definition echoes the BIN sent in request. | М | 6 | N |
| merchantID | Gateway merchant account number assigned by Merchant Services. Echoes the MID sent in request. | М | 15 | N |
| customerName | Customer Billing Name Echoes the customer name sent in the request. | 0 | 30 | AN |

| Field | Description | Required | Max Char | Field Type |
|-------------------|--|----------|-------------|------------|
| customerRefNum | Customer Reference Number | М | 22 | AN |
| | If this is the response to a profile add request and customerProfileFromOrderInd is A , this field returns a customer reference number assigned by the Orbital Gateway. Otherwise, this field echos the customer reference number sent in the profile request. | | | |
| profileAction | Customer profile action that was requested. | М | 1 | А |
| | C = customerProfileAdd response U = customerProfileChange response R = customerProfileFetch response D = customerProfileDelete response | | | |
| procStatus | Result Status of Profile Management | С | 6 | N |
| | Communicates the success or failure of a profile management request. 0 = Success All other values constitute an error condition. Refer to the errors listed in Response Handling. | | | |
| procStatusMessage | Text message associated with procStatus value. | М | Var | А |

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| Field | Description | Required | Max Char | Field Type |
|------------------|--|----------|-------------|------------|
| customerAddress1 | Cardholder Billing Address Line 1 Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 30 | AN |
| customerAddress2 | Cardholder Billing Address Line 2 Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 30 | AN |
| customerCity | Cardholder Billing City Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 20 | AN |
| customerState | Cardholder Billing State Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 2 | AN |

| Field | Description | Required | Max Char | Field Type |
|---------------------|--|----------|-------------|------------|
| customerZIP | Cardholder Billing Address Zip Code Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 10 | AN |
| customerEmail | Cardholder Email Address Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 50 | AN |
| customerPhone | Cardholder Telephone Number Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 14 | N |
| customerCountryCode | Cardholder Billing Country Code Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 2 | A |

| Field | Description | Required | Max Char | Field Type |
|-------------------------|--|----------|-------------|------------|
| profileOrderOverideInd | Dictates whether any order data can be pre-populated from the customer reference number (customerRefNum). Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile | М | 2 | A |
| | being retrieved. NO = No mapping to order data OI = Use customerRefNum for orderID OD = Use customerRefNum for comments OA = Use customerRefNum for orderID and comments | | | |
| orderDefaultDescription | Order Description Data is conditionally returned if the request is customerProfileFetch, and data exists for the customer profile being retrieved. | С | 64 | A |
| orderDefaultAmount | Transaction Amount Data is conditionally returned if the request is customerProfileFetch and the data exists for customer profile being retrieved. | С | 12 | N |

| Field | Description | Required | Max Char | Field Type |
|---------------------------|---|----------|-------------|------------|
| customerAccountType | Customer's Payment Type | С | 2 | А |
| | Data is conditionally returned if the request is customerProfileFetch and the data exists for customer profile being retrieved. | | | |
| ccAccountNum | Customer Credit Card Number Data is conditionally returned if the request is customerProfileFetch and the data exists for customer profile being retrieved. | С | 19 | AN |
| ccExp | Customer Credit Card Expiration Date Data is conditionally returned if the request is customerProfileFetch, and the data exists for customer profile | С | 6 | N |
| | being retrieved. | | | |
| mbType | Managed Billing Type R = Recurring D = Deferred | С | 1 | A |
| mbOrderIdGenerationMethod | Managed Billing Order ID Generation Method | С | 2 | А |
| | IO = Customer reference number (profile ID) is used DI = Dynamically generated order ID | | | |

| Field | Description | Required | Max Char | Field Type |
|--------------------------|--|----------|-------------|------------|
| mbRecurringStartDate | Managed Billing Recurring Start Date Defines the date at which Orbital begins a recurring billing cycle with the associated profile. Format: MMDDYYYY | С | 8 | N |
| mbRecurringEndDate | Managed Billing Recurring End Date Defines the date at which the Orbital Gateway ends a recurring billing cycle with the associated profile. Format: MMDDYYYY | С | 8 | N |
| mbRecurringNoEndDateFlag | Managed Billing "No End Date" Indicator Y = Recurring transactions are scheduled for an indefinite amount of time. A Y in this element overrides the value, if any, in the mbRecurringEndDate element. N (or blank) = Orbital is using the value of the mbRecurringEndDate element to define the recurring end date. | С | 1 | A |
| mbRecurringMaxBillings | Managed Billing Maximum Number of Billings The maximum number of billings permitted for a recurring billing cycle. Valid values: 1–999999 | С | 6 | N |

| Field | Description | Required | Max Char | Field Type |
|----------------------|---|----------|-------------|------------|
| mbRecurringFrequency | Managed Billing Recurring Frequency Pattern | С | 64 | A |
| | This pattern is a subset of a standard CRON expression, comprising 3 fields separated by white space. | | | |
| | For additional information regarding of these fields, as well as the usage of the special characters (with multiple example values), refer to the Profile Management and Managed Billing sections of this guide. | | | |
| mbDeferredBillDate | Managed Billing Deferred Billing Date | С | 8 | N |
| | Format: MMDDYYYY | | | |
| mbStatus | Managed Billing Customer Status | С | Var | А |
| | Text message indicating the status of a managed billing request. | | | |
| softDescMercName | Soft Descriptor Merchant Name | С | 25 | А |
| softDescProdDesc | Soft Descriptor Product Description | С | 18 | А |
| softDescMercCity | Soft Descriptor Merchant City | С | 13 | А |
| softDescMercPhone | Soft Descriptor Merchant Phone | С | 12 | N |
| softDescMercURL | Soft Descriptor Merchant URL | С | 13 | AN |

| Field | Description | Required | Max Char | Field Type |
|---------------------------|--|----------|-------------|------------|
| softDescMercEmail | Soft Descriptor Merchant Email | С | 13 | AN |
| status | Current Status of a Profile | С | Var | А |
| | • A = Active | | | |
| | I = Inactive | | | |
| | MS = Manual Suspend | | | |
| dpanInd | CDPT Indicator | О | 1 | А |
| | Used to identify the type of CDPT transaction submitted during an authorization. | | | |
| | Valid value: | | | |
| | S = For subsequent or recurring authorizations | | | |
| mitMsgType | CIT/MIT Code | С | 4 | A |
| | Echoes the value in the request. | | | |
| mitSubmittedTransactionID | Submitted MIT TXID | С | 15 | А |
| | Echoes the value in the request. | | | |
| cardBrand | Card Type/Brand for a Transaction | С | 2 | А |

Response sample - Create/Update/Fetch Profile

```
"version": null,
"bin": "000001",
"merchantID": "041756",
"customerName": "NEW CUSTOMER",
"customerRefNum": "19143753",
"profileAction": "READ",
"procStatus": "0",
"procStatusMessage": "Profile Request Processed",
"customerAddress1": "123 ADDRESS1",
"customerAddress2": "STE 350",
"customerCity": "TAMPA",
"customerState": "FL",
"customerZIP": "33607",
"customerEmail": "email@email.com",
"customerPhone": "8001112222",
"customerCountryCode": "US",
"profileOrderOverideInd": "",
"orderDefaultDescription": "test",
"orderDefaultAmount": "1550",
"customerAccountType": "CC",
"ccAccountNum": "XXXXXXXXXXXXX5454",
"ccExp": "202109",
"mbType": null,
"mbOrderIdGenerationMethod": null,
"mbRecurringStartDate": null,
"mbRecurringEndDate": null,
"mbRecurringNoEndDateFlag": null,
"mbRecurringMaxBillings": null,
"mbRecurringFrequency": null,
"mbDeferredBillDate": null,
"mbStatus": null,
"softDescMercName": null,
"softDescProdDesc": null,
"softDescMercCity": null,
"softDescMercPhone": null,
"softDescMercURL": null,
"softDescMercEmail": null,
"status": null,
"dpanInd": null,
"mitMsgType": null,
"mitSubmittedTransactionID": null,
"cardBrand": null
```

"softDescriptor" : {

Authorization, Profile Creation, and Managed Billing samples

Request sample - Google Pay

```
"audit" : {
    "latitudeLongitude": "1,1",
    "politicalTimeZone": "0500",
    "mobileDeviceType": 80
"encryptedPaymentBundle": {
"signature":"MEQCID7me9PEtUNcra0pjwi5YLTx6J0AL/Yzc1s0aDIy85VQAiAmwHJexjH9J8UkvHS/SlfXIatAa3vk
Qq/kYWBFGN7Lcg\u003d\u003d", "protocolVersion":"
ECv2", "signedMessage": "{\"encryptedMessage\":\"TO8TPNwf7+gGlXvgg8i9b99b299kIpUVLOKRVFRIq4evzI
g8TbE9qY4gMKOHshy446STxo3FS1IAqA6hC9h/Q1EcT8nXrnYhymek0Cv1NcESC7r5Z7vvF10w9KPXO1YHZoiz2yEeJDE
m4f0F9v6XYUfw4J6GTvWZ/1Y0XNv6j9D5855T+1ED7sXIZshzHofz9UbGLTb+/g2f8QpVzINQlW9dIQ9HmDsNXTT9ID2s
/SgdM7+wUyMRgSF746HuLZjQjVX7gV4Ag3EWqnl+FaJaMYKo5mDawGr0IVobWFiLHtEt7YVxvoV8+i9mdI9MESTFmiKZ9
9Vuy1eUoA6hs08vHRnrnu3kyePuIvzQ7DkElprJ2EYiC17Ix+R4YzXDO911TQUHTKhozS2HLL17t/Nho+B0GWSqsLXZHE
PCaRmBkozt9D2gCvt03b5YRiYtsBmn0A\\u003d\\u003d\\", \"ephemeralPublicKey\":\"BIrp+aB8f0Kpyymylyy
ns3+tHGwxlSiGnLP2unSWTcocq/EfCaFFbhOVMHHikI4Uv1kYCR66qX9KluAOQwA1/zM\\u003d\",\"taq\":\"/9QIu
+rwIEUr/9td5TE5u5pzEJ3HZwfZymOAJVm7fyY\\u003d\"}"
"billAddress" : {
   "name": "Billing Address Name",
    "address1": "Billing Address 1",
    "address2": "Billing Address 2",
    "city": "Billing Address City",
    "state": "GA",
    "zip": "33711-4444",
    "countryCode": "US"
    "phone": "9998887777",
    "phoneType": "W"
   },
"managedBilling": {
    "mbType": "R",
    "mbOrderIdGenerationMethod": "IO",
    "mbRecurringStartDate": "01262020",
    "mbRecurringEndDate": "",
    "mbRecurringNoEndDateFlag": "Y",
    "mbRecurringMaxBillings": "",
    "mbRecurringFrequency": "? */5 MON",
    "mbDeferredBillDate": ""
"orderId": "123456",
"comments": "Comments",
"cardIndicators": "Y",
"partialAuthInd": "Y",
"bin": "000001",
"transactionAmount": 1000,
"walletType": "2"
"addProfileFromOrder": "A",
"profileOrderOverideInd": "NO",
"customerRefNum": "",
"mit" : {
     "mitMsgType": "CREC",
     "mitSubmittedTransactionID": "",
     "mitStoredCredentialInd": "Y"
```

```
"merchantName": "Test Merchant",
"productDesc": "Pay1",
"merchantCity": "City",
"custServicePhone": "9998887777",
"merchantURL": "test.com",
"merchantEmail": "support@xyz.com"
}
```

Response sample - Google Pay

```
"ResponseCode": {
    "authorizationCode": "tst007",
    "visaVbVRespCode": "",
    "procStatus": "0",
    "procStatusMessage": null,
    "approvalStatus": "1",
    "respCode": "00",
    "respCodeMessage": "Approved",
    "hostResponseCode": "100",
    "hostResponseCodeMessage": null,
    "avsRespCode": "3 ",
    "hostAvsRespCode": ""
    "profileProcStatus": "0",
    "profileProcStatusMessage": "Profile Created"
"EnhancedAuth": {
    "ctiAffluentCard": "N",
    "ctiCommercialCard": "N",
    "ctiDurbinExemption": "Y",
   "ctiHealthcareCard": "N",
   "ctiLevel3Eligible": "N",
   "ctiPayrollCard": "X",
    "ctiPrepaidCard": "N",
    "ctiPINlessDebitCard": "N",
    "ctiSignatureDebitCard": "N",
    "ctiIssuingCountry": "USA"
"txRefNum": "5AD9DF5F7F91BB04241FC162CCD2A881C5E05365",
"remainingBalance": null,
"requestedAmount": 1000,
"redeemedAmount": 1000,
"partialAuthOccurred": null,
"hash1": "3adfe2a59aeede7b3d090c3b2293bb1e07c79e8015da69372c1d3d55078de29b",
"hash2": "a46014fle3a3018d44e5c5eecb80a7027cf8bce743eec713d7d8fe89fbf3778c",
"lastFourFPAN": "1111",
"lastFourDPAN": null,
"orderId": "123456",
"cardBrand": "VI"
"customerRefNum": "18888941",
"customerName":"",
"mitReceivedTransactionID": null
```

Request sample – Apple Pay

```
{
"audit" : {
"latitudeLongitude" : "1,1",
"politicalTimeZone" : "0500",
"mobileDeviceType" : 80
},
"encryptedPaymentBundle" : {
```

}

```
"data" :
"IzxSm6YWehmlLvk5HY/rs14hhWuorOG7R6ERP0fqzTokMhS5JtyAU8ajPIu/aHcbOxYQ0hvk/K+3n6N7SbEKqSuT100Y
FmeIKh3IkSLa4u1/1Y4Z9y5bqZFPxd8IcQnuR8HZKqJDHCXQzDDYP4JBMtqZQzRztzsIfa4eoOnGuZCc2s+WxGap4iv92
vPj8tAHonvSE9t0ByUCBLqfvu25GR0eJb6UM8nBvxP2/qBSE1OuyLo80enrZ6t1p3xtpBEV8oeOc9iLSmalayfD7JQxZX
d2cWA/sZPWn4VGIj7Dt05NYE/iFZrw2VOa2hOJ4/4dOGS1KJzhw+RPRufhadAF96k7O3LwbMphcM9sZLN/Y/LSqVFGzIq
6ZlrnOwcxzvjNqw4ccNl4v3eehL4TRRqfF3LirV56BeADzJmq0pB3W/vu",
   "header" : {
      "ephemeralPublicKey" :
"MFkwEwYHKoZIzj0CAQYIKoZIzj0DAQcDQqAEQ3CCwyRLUK61yxYifPLYY87iWcPydTCL0PpAOkpOAvZDCCffKbQTsxK9
707qmVrAmH0wDNZEbLJ9Ob3teiiCbA==",
       "publicKeyHash" : "MUwkjyUBpyRiZTVMUrIzA6+SIrr9mV8nNct6YOOrGNq="
   "signature" :
"MIAGCSqGSIb3DQEHAqCAMIACAQExDzANBglghkgBZQMEAgEFADCABgkqhkiG9w0BBwEAAKCAMIIBYjCCAQigAwIBAgIG
AV110PsBMAoGCCqGSM49BAMDMDgxITAfBgNVBAMMGFBheW11bnR1Y2ggTW9iaWx1IFNESyBDQTETMBEGA1UECgwKUGF5b
WVudGVjaDAeFw0xNzA3MjExMjU2NT1aFw0zNDA3MjExMjU2NT1aMDgxITAfBgNVBAMMGFBheW11bnRlY2ggTW9iaWx1IF
NESyBDQTETMBEGA1UECqwKUGF5bWVudGVjaDBZMBMGByqGSM49AqEGCCqGSM49AwEHA0IABEKuXMH9Q3bZlekeTuImojx
PuHQnxA4jIKiFwF3wOH6nQY94asOmLLLws3JD9tv2M2P7ppU1961r15aw48Gnr2UwCqYIKoZIzj0EAwMDSAAwRQIhAIvc
LMW83wgdvH0Mhi1ZJa93CV5bY6Ru5GKY/0vNb1F4AiBO4bPOqW7YR8GlJ6x823vx+AATTq5qocYGrj8tquPnjQAAMYIBG
\verb|zccarccaqewQj| A4MSEwHwYDVQQDDBhQYX1tZW50ZWNoIE1vYmlsZSBTREsgQ0ExEzARBgNVBAoMClBheW1lbnRlY2gCBg| A4MSEwWhyNDAUAYAWNOIE1vYmlsZSBTREsgQ0ExeXZARBgNVBAOMClBheW1lbnWyNDAUAYAWNOIE1vYmlsZSBTREsgQ0ExeXZARBgNVBAOMClBheW1lbnWyNDAUAYAWNOIE1vYmlsZSBTREsgQ0ExeXZARBgNVBAOMClBheW1lbnWyNDAUAYAWNOIE1vYmlsZSBTREsgQ0ExeXZARBgNVBAOMClBheW1lbnWyNDAUAYAWNOIE1vYmlsZSBTREsgQ0ExeXZARBgNVBAOMClBheW1lbnWyNDAUAYAWNOIE1vYmlsZSBTREsgQ0AyAWNOIE1vYmlsZSBTREsgQ0AyAWNOIE1vYmlsZSBTREsgQ0AyAWNOIE1vYmlsZSBTREsgwWyNDAUAYAWNOIE1vYmlsZSBTREsgwWyNDAUAYAWNOIE1vYmlsZSBTREsgwWyNDAUAYAWNOIE1vYmlsZSBTREsgwWyNDAUAYAWNOIE1vYmlsZSWAWNOIE1vYmlsZSWAWNOIE1vYmlsZSWAWNOIE1vYmlsZSBTREsgwWyNDAUA
xODEyMzA1NVowLwYJKoZIhvcNAQkEMSIEIFOTICKavR26ewV/9jepdbFWNoASpvLan5brcCutlZHzMAoGCCqGSM49BAMC
BEqwRqIhAO8S85/SS1fXOTRyDu7RA5wO/1RTF2ayk1PPcE9IN7i3AiEApAP4zETvW3jpipxp/nrKcISIGSm+XTmHXCiJZ
B/vthMAAAAAAA=",
   "version" : "EC v1"
"billAddress" : {
"name" : "Billling Address Name",
"address1" : "Billing Address 1",
"address2" : "Billing Address 2",
"city": "Billing Address City",
"state" : "GA",
"zip" : "33711-4444",
"countryCode": "US",
"phone" : 9998887777,
"phoneType" : "W"
"managedBilling" : {
       "mbType": "R",
       "mbOrderIdGenerationMethod": "IO",
       "mbRecurringStartDate": "01262020",
       "mbRecurringEndDate": "",
       "mbRecurringNoEndDateFlag": "Y",
       "mbRecurringMaxBillings": "",
       "mbRecurringFrequency": "? */5 MON",
       "mbDeferredBillDate": ""
   },
"orderId": "Debundle1223",
"comments": "Comments",
"cardIndicators": "Y",
"recurringInd": "",
"partialAuthInd": "Y",
"walletType" : "1",
"addProfileFromOrder": "A",
"profileOrderOverideInd": "NO",
"customerRefNum": "",
"mit" : {
       "mitMsgType": "CINS",
       "mitSubmittedTransactionID": "",
       "mitStoredCredentialInd": "Y"
```

Response sample - Apple Pay

```
"ResponseCode": {
   "authorizationCode": "tst949",
    "mcRecurringAdvCode": "",
    "visaVbVRespCode": "A",
    "procStatus": "0",
    "procStatusMessage": null,
    "approvalStatus": "1",
    "respCode": "00",
    "respCodeMessage": "Approved",
   "hostResponseCode": "100",
   "hostResponseCodeMessage": null,
    "avsRespCode": "B ",
   "hostAvsRespCode": "I3",
    "profileProcStatus": "0",
    "profileProcStatusMessage": "Profile Created"
"EnhancedAuth": {
    "ctiAffluentCard": "N",
    "ctiCommercialCard": "N",
   "ctiDurbinExemption": "N",
   "ctiHealthcareCard": "Y",
   "ctiLevel3Eligible": "N",
   "ctiPayrollCard": "X",
   "ctiPrepaidCard": "N",
    "ctiPINlessDebitCard": "N",
    "ctiSignatureDebitCard": "N",
    "ctiIssuingCountry": "USA"
"txRefNum": "5E2F4EC0142A11FD90377182ADFE0F7EBC47532F",
"remainingBalance": null,
"requestedAmount": 1000,
"redeemedAmount": 1000,
"partialAuthOccurred": null,
"hash1": "3adfe2a59aeede7b3d090c3b2293bb1e07c79e8015da69372c1d3d55078de29b",
"hash2": "a46014fle3a3018d44e5c5eecb80a7027cf8bce743eec713d7d8fe89fbf3778c",
"lastFourFPAN": null,
"lastFourDPAN": "9990",
"orderId": "Debundle1223",
"cardBrand": "VI"
"customerRefNum": "18888941",
"customerName": "",
"mitReceivedTransactionID": null
```

Response handling

ProcStatus codes

The **ProcStatus** element in the response provides an indication of whether or not the request was successful. A value of **0** indicates success, while any value greater than **0** indicates a failure. The table below provides a list of various **ProcStatus** codes that can be returned.

| Code | Description and Occurrences |
|------|---|
| 0 | Success |
| 8881 | Invalid Location |
| | Occurs when a request is sent from restricted countries. |
| 8882 | Missing or Incorrect BIN Value |
| | Occurs if a merchant is sending the wrong merchantId or BIN value in the request body, |
| | or merchantId and BIN are not matching |
| 8883 | Invalid User or Decryption Failed – Contact Merchant Services Support |
| | Occurs when an encrypted payment bundle sent in the request contains an invalid user, |
| | Merchant Identifier (MID), or chain ID, or the request is not well formed. |
| 8884 | System Error – Contact Merchant Services Support |
| | Occurs when either a MID or other required elements in the request are missing. |
| 8886 | Setup Error – Contact Merchant Services Support |
| | Occurs when a merchant key is not properly configured in an Apple Pay payment bundle. |
| 8887 | Merchant Not Enabled to Process [Wallet Type] Transactions |
| | Occurs when a merchant is not enabled to process transactions for the wallet type sent in |
| | the request. |
| 8889 | Incorrect Payment Action Indicator Value |
| | Occurs when an incorrect value is sent in a payment action indicator. |

| Code | Description and Occurrences |
|-------|--|
| 8890 | Transaction Amount is Missing or Invalid |
| | Occurs when a transaction amount is missing or invalid. |
| 8892 | Mode in the payment container is not intended for this environment |
| | Occurs if payment mode in encrypted payment bundle does not match the one expected in the environment (there are two modes, TEST and PROD). |
| 8893 | Payload Missing Payment Context |
| | Payload is missing paymentContext for wallet type. |
| | Occurs if paymentContext attribute is missing or empty in Merchant request body. |
| 8894 | Action Restricted for wallet type |
| 20412 | Precondition Failed: Security Information is Missing. |
| | Occurs when an invalid Orbital connection username or password is sent in the request. |
| 20403 | If a clear text request is made to one of the Orbital Gateway URLs, the Gateway returns |
| | an error condition (HTTP 403 error) with the accompanying eXtensible Markup Language (XML) payload containing a ProcStatus 20403 error. |
| 21010 | An API key or call ID is not found, or data referenced by the API key or call ID is invalid or unavailable. |
| 21015 | Invalid request data. A required field is either missing or invalid. |
| 21017 | The API key used in the operation is not authorized for the requested action. Ensure the API key corresponds to the call ID. |
| 21035 | The shipping region is not accepted by the merchant. |
| 21033 | The requested data access level (i.e., data level) is invalid. |
| 21058 | The customer's account is locked. |
| 21059 | The customer's account is closed. |
| 21073 | Further operations on the card are not allowed. |

| Code | Description and Occurrences |
|-------|--|
| 21065 | Expired call ID. |
| 21076 | The token-enabled card is not found and/or may be deleted. |
| 21074 | Invalid token request. |

Error handling: profiles

The table below provides error handling codes for profiles.

| Code | Description | Action |
|------|--|--------|
| 9549 | Profile: Cannot %s profile for customer reference number: [%s] and MID: [%s]. Profile is not active. | Fix |
| 9550 | Profile: Invalid customer reference number from order indicator. | Fix |
| 9551 | Profile: Invalid customer reference number. The field is missing, invalid, or has exceeded the maximum length of [%s]. | Fix |
| 9552 | Profile: System failure. Unable to perform the customer's profile request at this time. | Call |
| 9553 | Profile: Invalid action indicator: [%s]. Must be one of the following values: [%s]. | Fix |
| 9554 | Profile: Invalid: [%s]. | Call |
| 9555 | Profile: Invalid BIN: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9556 | Profile: Invalid MID: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9557 | Profile: Invalid name: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9558 | Profile: Invalid address: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |

| Code | Description | Action |
|------|--|--------|
| 9559 | Profile: Invalid address 2: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9560 | Profile: Invalid city: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9561 | Profile: Invalid state: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9562 | Profile: Invalid zip: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9563 | Profile: Invalid email: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9564 | Profile: Invalid phone: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9565 | Profile: Invalid order description: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9566 | Profile: Invalid amount: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9567 | Profile: Invalid account type indicator: [%s]. Must be one of the following values: [%s] | Fix |
| 9568 | Profile: Invalid account number: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9569 | Profile: Invalid account expire date: [%s]. The field is missing, not properly formatted, or has exceeded the maximum length of: [%s]. | Fix |
| 9570 | Profile: Invalid ECP account DDA: [%s]. The field is missing or has exceeded the maximum length of: [%s]. | Fix |
| 9571 | Profile: Invalid ECP account type indicator: [%s]. Must be one of the following values: [%s] | Fix |

| Code | Description | Action |
|------|---|--------|
| 9572 | Profile: Invalid ECP account route: [%s]. The field is missing, invalid, or has exceeded the maximum length of: [%s]. | Fix |
| 9573 | Profile: Invalid ECP bank payment delivery method: [%s]. Must be one of the following values: [%s] | Fix |
| 9576 | Profile: Unable to perform profile transaction. The associated transaction has failed. | Call |
| 9577 | Profile: Invalid order override indicator: [%s]. Must be one of the following values: [%s]. | Fix |
| 9578 | Profile: Merchant BIN [%s]:[%s] is not allowed to perform profile transactions. | Call |
| 9579 | Profile: Merchant BIN [%s]:[%s] is not active. | Call |
| 9580 | Profile: Cannot %s profile for customer reference number: [%s] and MID: [%s]. A database error has occurred. | Call |
| 9581 | Profile: Cannot %s profile. Profile does not exist for customer reference number: [%s] and MID: [%s]. | Fix |
| 9582 | Profile: Cannot %s profile. Profile already exists for customer reference number: [%s] and MID: [%s] %s. | Fix |
| 9584 | Profile: Missing electronic checking account information. | Fix |
| 9585 | Profile: Missing credit card account information. | Fix |
| 9586 | Profile: Profile request is detected, but has an action type of [I] (Ignore). | Call |
| 9587 | Profile: Auto-generation of customer reference number ERROR: Indicator: [%s]: customer reference number [%s] invalid when derived from [%s]. The field is missing, invalid, or has exceeded maximum length of [%s]. | Call |
| 9588 | Profile: Unable to determine "on-the-fly" profile action: Customer reference from profile Ind: [%s] and customer reference number is [%s]. One of the values must be valid. | Fix |
| 9589 | Profile: cannot %s profile: A customer profile name is required. | Fix |

| Code | Description | Action |
|------|---|--------|
| 9590 | Profile: cannot %s profile: A customer zip code is required. | Fix |
| 9591 | Profile: Profile merging mismatch error: stored profile account type of: [%s] does not match incoming account type of: [%s] | Fix |
| 9592 | Invalid profile status requested. | Fix |
| 9593 | Profile: Invalid country code [%s]. Supported values are [CA], [GB], [UK], or [US]. | Fix |
| 9594 | Profile status is currently [%s]. Only refunds are available while the profile is in this status. | Fix |

Error handling: Managed Billing

The table below provides error handling codes for managed billing.

| Code | Description | Action |
|------|---|--------|
| 9850 | Managed billing features are not supported for PIN-less debit transaction types. | Fix |
| 9851 | Merchant's account is not configured to use managed billing features. | Call |
| 9852 | Profile level for merchant account is set to chain level. In order to use managed billing, the profile level must be set to merchant level. | Call |
| 9853 | Invalid order ID generation method. Use a valid value. | Fix |
| 9854 | Invalid managed billing type for merchant. | Call |
| 9855 | Managed billing: Dollar value for a micro payment cannot be less than \$1 - [%s]. | Fix |
| 9856 | Managed billing: Micro payment transaction dollar amount for Tandem must be numeric, and has maximum value of [99999999] - [%s]. | Fix |
| 9857 | Managed billing: Micro payment transaction dollar amount for Stratus must be numeric, and has maximum value of [99999999999] - [%s]. | Fix |

| Code | Description | Action |
|------|--|--------|
| 9858 | Managed billing: Maximum micro payment billing days is [1 - 30] - [%s]. | Fix |
| 9859 | Managed billing: Maximum micro payment transactions before acquiring funds is [1 - 99] - [%s]. | Fix |
| 9860 | Managed billing: Micro payment profiles require at least one trigger method [maximum dollar amount, maximum billing days, maximum transactions]. | Fix |
| 9861 | Deferred billing date must be a valid date (at least 1 day, and at most 365 days, in the future). | Fix |
| 9862 | Recurring start date must be a valid date at least 1 day in the future. | Fix |
| 9863 | Only one recurring end date trigger can be selected. | Fix |
| 9864 | Invalid recurring no end date flag. Must be Y or N. | Fix |
| 9865 | Invalid maximum number of recurring billings. | Fix |
| 9866 | Recurring end date must be a valid date at least 1 day greater than the recurring start date. | Fix |
| 9867 | One of 3 available recurring triggers must be set. | Fix |
| 9868 | Invalid recurring format. | Fix |
| 9869 | Industry type of IN can only be used when a merchant is configured for a managed billing type of recurring. | Fix |
| 9870 | The order ID generation method must be Dynamic [DI] for micro payments. | Fix |
| 9871 | Missing default managed billing values. All values must be set in transaction payload. | Fix |
| 9872 | The Industry Type [IN] is only valid for managed billing transactions. | Fix |
| 9873 | The cancel date must be valid. | Fix |
| 9874 | Daily frequency patterns are not accepted. | Fix |
| 9875 | Scheduling is not complete. Contact Merchant Services. | Call |

| Code | Description | Action |
|------|---|--------|
| 9876 | The profile is locked for an in-progress update. | Call |
| 9877 | Send in future payment cancel requests after updating profile. | Fix |
| 9878 | A future payment date could not be found to cancel. | Fix |
| 9879 | A cancelled payment date could not be found to restore. | Fix |
| 9880 | The start and end date ranges are too small for the selected recurring frequency (i.e., there are no possible future billings). | Fix |
| 9881 | An existing deferred payment is already in progress. | Fix |
| 9882 | The user does not have the privileges necessary to set-up a managed billing profile. | Call |
| 9883 | The industry type of recurring is not allowed to be set-up as deferred managed billing type. | Fix |
| 9884 | An error occurred while searching for the transaction related to the retry trace ID. | Call |
| 9885 | Failed to find a transaction associated with retry trace ID. | Fix |
| 9886 | Managed billing: PIN-less transactions can only be used with a recurring billing type. | Call |
| 9887 | Inquiry: Transaction using retry trace number [%s] is in progress. | Fix |
| 9888 | Invalid value for card indicators: [%s]. Valid values are Y, N or EMPTY. | Fix |
| 9889 | Inquiry: The original transaction resulted in an error. | Fix |

Error handling: MIT

The table below provides error handling codes for MIT.

| Code | Description | Action |
|-------|--|--------|
| 19811 | MIT profile cannot be used in non-MIT scenario | Fix |
| 19812 | MIT profile was created for [MIT CODE STORED IN PROFILE]. Only the following values are allowed in an MIT message type: [MUSE, CUSE, MRAU, MRSB, MREC, and MINS] (for VI). | Fix |
| | MIT profile was created for [MIT CODE STORED IN PROFILE]. Only the following values are allowed in an MIT message type: [MRAU, MREC] (for Discover [DI]). | |
| 19794 | MIT: Invalid stored credential flag [incorrect value submitted in request]. | Fix |
| 19796 | MIT: Original Transaction Identifier (TXID) is required for merchant-initiated transactions. | Fix |
| 19797 | MIT: Invalid original TXID [123456789012*4a], special characters are not permitted. | Fix |
| 19798 | MIT: Original TXID is not expected for customer-initiated transactions. | Fix |
| 19793 | MIT: Invalid MIT message type [MIT code passed in request] [Only CSTO, CGEN, CREC, CINS, MUSE, MREC, MINS are allowed while using non-MIT Profile] (for VI). Invalid MIT message type [MIT code passed in request] [Only CGEN, CREC and MREC are allowed while using NON MIT Profile] (for DI). | Error |
| 19810 | MIT: TXID is required to create MIT profile. | Error |
| 19813 | MIT profile contains invalid MIT message type [MIT CODE STORED IN PROFILE]. Only [CSTO, CGEN, CREC and CINS] are allowed (for VI). MIT profile contains invalid MIT message type [MIT CODE STORED IN PROFILE]. Only [CGEN, CREC] are allowed (for DI). | Error |

| Code | Description | Action |
|-------|--|--------|
| 19814 | New MIT profile cannot be added while using an existing MIT profile [Profile | Error |
| | ID sent in the request]. | |
| | | |

Response code values

The table below provides the response code values.

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|---|----------|--------|----------------------|---------------------|
| 00 | Approved | Approved | None | 100, 102 | 00, 100, 102 |
| 01 | Call/Refer to card issuer | Decline | Voice | 401 | 01 |
| 02 | Refer to card issuer's special conditions | Decline | Voice | N/A | 02 |
| 03 | Invalid merchant number | Error | Fix | 231 | 03 |
| 04 | Pickup | Decline | Cust. | 501 | 04 |
| 05 | Do not honor | Decline | Cust. | 530 | 05 |
| 06 | Other error | Decline | Cust. | 594 | 06 |
| 07 | Stop deposit order | Decline | Cust. | 570 | N/A |
| 08 | Approved authorization, honor with identification | Approved | None | N/A | 08 |
| 09 | Revocation of authorization | Decline | Cust. | 571 | N/A |
| 10 | Default call | Decline | Voice | 402 | N/A |
| 11 | Approved authorization, VIP approval | Approved | None | N/A | 11 |
| 12 | Invalid transaction type | Decline | Cust. | 606 | 12 |

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|--------------------------------|----------|--------|----------------------|---------------------|
| 13 | Bad amount | Decline | Fix | 592 | 13 |
| 14 | Invalid credit card number | Decline | Fix | 591 | 14 |
| 15 | Default call low fraud | Decline | Voice | 442 | N/A |
| 16 | Default call medium fraud | Decline | Voice | 443 | N/A |
| 17 | Default call high fraud | Decline | Voice | 444 | N/A |
| 18 | Default call unavailable fraud | Decline | Voice | 445 | N/A |
| 19 | Re-enter transaction | Error | Resend | N/A | 19 |
| 20 | Floor low fraud | Decline | Cust. | 332 | N/A |
| 21 | Floor medium fraud | Decline | Cust. | 333 | N/A |
| 22 | Floor high fraud | Decline | Cust. | 334 | N/A |
| 23 | Floor unavailable fraud | Decline | Cust. | 335 | N/A |
| 24 | Validated | Approved | None | 101 | 101 |
| 26 | Pre-noted | Approved | None | 103 | 103 |
| 27 | No reason to decline | Approved | None | 104 | N/A |
| 28 | Received and stored | Approved | None | 105 | N/A |
| 29 | Provided authorization | Approved | None | 106 | N/A |
| 30 | Invalid value in message | Error | Fix | 225 | 30 |
| 31 | Request received | Approved | None | 107 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|--|----------|-------------|-----------|-----------|
| | | | | Stratus | Tandem |
| 32 | BIN alert | Approved | None | 110 | N/A |
| 33 | Card is expired | Decline | Cust. | 522 | 33 |
| 34 | Approved for partial | Approved | None | 111 | N/A |
| 35 | Zero amount | Error | Fix | 203 | N/A |
| 36 | Bad total authorization amount | Error | Fix | 205 | N/A |
| 37 | Invalid secure payment data | Error | Fix | 245 | N/A |
| 38 | Merchant not MC SecureCode enabled | Decline | Call | 246 | N/A |
| 39 | Previously processed transaction | Error | Fix | 109 | N/A |
| 40 | Requested function not supported | Error | Call or Fix | N/A | 40 |
| 41 | Lost/Stolen | Decline | Cust. | 502 | N/A |
| 42 | Account not active | Decline | Cust. | N/A | 15 |
| 43 | Lost/Stolen card | Decline | Cust. | N/A | 43 |
| 44 | Account not active | Decline | Cust. | N/A | N/A |
| 45 | Duplicate transaction | Decline | Cust. | 551 | N/A |
| 46 | Blanks not passed in Reserved field | Decline | Fix | 248 | N/A |
| 50 | Positive ID | Decline | Cust. | 802 | N/A |
| 52 | Processor decline | Decline | Cust. | 303 | N/A |
| 56 | Restraint | Decline | Cust. | 806 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|---|---------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| 58 | Transaction not permitted to terminal | Error | Call | N/A | 58 |
| 59 | Soft Address Verification Services (AVS) | Decline | Cust. | 260 | N/A |
| 60 | Additional customer authentication is required | Decline | Cust. | 532 | N/A |
| 61 | Do not honor, medium fraud | Decline | Cust. | 533 | N/A |
| 62 | Do not honor, high fraud | Decline | Cust. | 534 | N/A |
| 63 | Do not honor, unavailable fraud | Decline | Cust. | 535 | N/A |
| 64 | Card Verification Value (CVV)2/Card Verification Code (CVC)2 failure | Decline | Cust. | 531 | N/A |
| 65 | Invalid AX Card Identifier (CID) | Decline | Cust. | 811 | N/A |
| 66 | Other error | Error | Fix | 204 | N/A |
| 68 | Invalid CC number | Error | Fix | 201 | N/A |
| 69 | Does not match Method of Payment (MOP) | Error | Fix | 233 | N/A |
| 71 | No account | Decline | Fix | 825 | N/A |
| 72 | Invalid institution code | Decline | Fix | 602 | N/A |
| 73 | Method of payment is invalid for merchant | Error | Fix | 834 | 834 |
| 74 | Invalid expiration date | Decline | Cust. | 605 | 54 |
| 75 | Bad amount | Error | Fix | 202 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|--|----------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| 77 | Invalid amount | Decline | Fix | 607 | N/A |
| 78 | Missing companion data | Error | Fix | 227 | N/A |
| 79 | Invalid merchant | Error | Fix | 833 | N/A |
| 80 | Invalid Method of Payment (MOP) for division | Error | Fix | 239 | N/A |
| 81 | Call low fraud | Decline | Voice | 432 | N/A |
| 82 | Call medium fraud | Decline | Voice | 433 | N/A |
| 83 | Call high fraud | Decline | Voice | 434 | N/A |
| 84 | Call unavailable fraud | Decline | Voice | 435 | N/A |
| 85 | Duplicated order number | Error | Fix | 234 | N/A |
| 86 | Authorization recycle host down | Error | Wait | 236 | N/A |
| 87 | Invalid currency | Error | Fix | 238 | N/A |
| 89 | Credit floor | Decline | Cust. | 302 | N/A |
| 91 | Approved low fraud | Approved | None | 112 | N/A |
| 92 | Approved medium fraud | Approved | None | 113 | N/A |
| 93 | Approved high fraud | Approved | None | 114 | N/A |
| 94 | Approved fraud service unavailable | Approved | None | 115 | N/A |
| 95 | Invalid data type | Error | Fix | 226 | N/A |
| 96 | Invalid record sequence | Error | Fix | 228 | N/A |

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|-------------------------------|---------|--------|----------------------|---------------------|
| 97 | Percentage does not total 100 | Error | Fix | 229 | N/A |
| 98 | Issuer unavailable | Decline | Resend | 301 | N/A |
| 99 | No answer/unable to send | Error | Resend | 000 | 99 |
| A1 | Payments not total order | Error | Fix | 230 | N/A |
| A2 | Bad order number | Error | Fix | 232 | N/A |
| A3 | FPO locked | Error | Wait | 235 | N/A |
| A4 | FPO not allowed | Error | Call | 237 | N/A |
| A5 | Authorization amount wrong | Error | Fix | 240 | N/A |
| A6 | Illegal action | Error | Fix | 241 | N/A |
| A8 | Invalid start date | Error | Fix | 251 | N/A |
| A9 | Invalid issue number | Error | Fix | 252 | N/A |
| B1 | Invalid transaction type | Error | Fix | 253 | N/A |
| B2 | Account previously activated | Decline | Cust | 580 | 16 |
| B3 | Unable to void transaction | Error | Fix | 581 | 18 |
| B5 | Not on file | Decline | Fix | 304 | N/A |
| B7 | Fraud | Decline | Cust. | 503 | N/A |
| B8 | Bad debt | Decline | Cust. | 504 | N/A |
| B9 | On negative file | Decline | Cust. | 505 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|---|---------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| ВА | Under 18 years old | Decline | Cust. | 540 | N/A |
| ВВ | Possible compromise | Decline | Cust. | 541 | N/A |
| ВС | Bill to not equal to ship to | Decline | Cust. | 542 | N/A |
| BD | Invalid pre-approval number | Decline | Cust. | 543 | N/A |
| BE | Invalid email address | Decline | Cust. | 544 | N/A |
| BF | PA ITA number inactive | Decline | Cust. | 545 | N/A |
| BG | Blocked account | Decline | Cust. | 546 | N/A |
| ВН | Address verification failed | Decline | Cust. | 547 | N/A |
| ВІ | Not on credit bureau | Decline | Cust. | 548 | N/A |
| BJ | Previously declined | Decline | Cust. | 549 | N/A |
| вк | Closed account, new account closed | Decline | Cust. | 550 | N/A |
| BL | Re-authorization | Decline | Cust. | 560 | N/A |
| ВМ | Re-authorization – No match | Decline | Cust. | 561 | N/A |
| BN | Re-authorization – timeframes exceeded | Decline | Cust. | 563 | N/A |
| ВО | Stand In rules | Decline | Cust. | 905 | N/A |
| ВР | Customer service phone number required on transaction types 1 (MO/TO) and 2 (recurring) MC only | Error | Fix | 257 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|---|---------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| BQ | Issuer has flagged account as suspected fraud (DI only) | Decline | Cust. | 596 | N/A |
| BR | Invalid Merchant Category Code (MCC) sent | Error | Fix | 249 | N/A |
| BS | New card issued | Decline | Cust. | 595 | N/A |
| ВТ | Not authorized to send record | Decline | Fix | 258 | N/A |
| C1 | Invalid issuer | Decline | Cust. | 506 | N/A |
| C2 | Invalid response code | Decline | Fix | 507 | N/A |
| С3 | Excessive PIN try | Decline | Cust. | 508 | N/A |
| C4 | Over limit | Decline | Cust. | 509 | N/A |
| C5 | Over freq limit Note: Additional customer authentication required for MC only. | Decline | Cust. | 510 | N/A |
| C6 | Over Sav Limit | Decline | Cust. | 511 | N/A |
| C7 | Over Sav freq | Decline | Cust. | 512 | N/A |
| C9 | Over credit freq | Decline | Cust. | 514 | N/A |
| D1 | Invalid for credit | Decline | Fix | 515 | N/A |
| D2 | Invalid for debit | Decline | Fix | 516 | N/A |
| D3 | Rev exceed withdrawal | Decline | Cust. | 517 | N/A |
| D4 | One purchasing limit | Decline | Cust. | 518 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|--------------------------------|----------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| D5 | On negative file | Decline | Cust. | 519 | 519 |
| D6 | Changed field | Decline | Fix | 520 | N/A |
| D7 | Insufficient funds | Decline | Cust. | 521 | N/A |
| D8 | Encrypted data bad | Decline | Fix | 523 | 96 |
| D9 | Altered data | Decline | Fix | 524 | N/A |
| E3 | Invalid prefix | Decline | Fix | 601 | N/A |
| E4 | Invalid institution | Decline | Fix | 603 | N/A |
| E5 | Invalid cardholder | Decline | Fix | 604 | N/A |
| E6 | BIN block | Decline | Fix | 610 | N/A |
| E7 | Stored | Approved | None | 704 | N/A |
| E8 | Invalid transit routing number | Error | Fix | 750 | 750 |
| E9 | Unknown transit routing number | Error | Fix | 751 | 751 |
| F1 | Missing name | Error | Fix | 752 | N/A |
| F2 | Invalid account type | Error | Fix | 753 | N/A |
| F3 | Account closed | Error | Cust. | 754 | 754 |
| F4 | No account/unable to locate | Error | Fix | 755 | 755 |
| F5 | Account holder deceased | Error | Cust. | 756 | 756 |
| F6 | Beneficiary deceased | Error | Cust. | 757 | 757 |

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|--|---------|--------|----------------------|---------------------|
| F7 | Account frozen | Error | Cust. | 758 | 758 |
| F8 | Customer opt out | Error | Cust. | 759 | 759 |
| F9 | Automated Clearing House (ACH) non-participant | Error | Cust. | 760 | 760 |
| G1 | No pre-note | Error | Fix | 761 | N/A |
| G2 | No address | Error | Fix | 762 | N/A |
| G3 | Invalid account number | Error | Fix | 763 | 763 |
| G4 | Authorization revoked by consumer | Error | Cust. | 764 | 764 |
| G5 | Customer advises not authorized | Error | Cust. | 765 | 765 |
| G6 | Invalid Country/County Extended Code Page (CECP) action code | Error | Fix | 766 | N/A |
| G7 | Invalid account format | Error | Fix | 767 | 767 |
| G8 | Bad account number data | Error | Fix | 768 | N/A |
| G9 | No capture | Decline | N/A | 801 | N/A |
| GA | Account non-convertible | Decline | N/A | 769 | 769 |
| H1 | No credit function | Decline | N/A | 803 | N/A |
| H2 | No debit function | Decline | N/A | 804 | N/A |
| H3 | Rev exceed withdrawal | Decline | Cust. | 805 | N/A |
| H4 | Changed field | Decline | N/A | 807 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|---|----------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| H5 | Terminal not owned | Decline | N/A | 808 | N/A |
| H6 | Invalid time | Decline | Fix | 809 | N/A |
| H7 | Invalid date | Decline | Fix | 810 | N/A |
| H8 | Invalid terminal number | Decline | Fix | 812 | N/A |
| H9 | Invalid PIN | Decline | Cust. | 813 | 38 |
| I1 | Block activation failed – card range not set up for MOD 10. | Error | Fix | 582 | N/A |
| 12 | Block activation failed – email or fulfillment flags were set to Y . | Error | Fix | 583 | N/A |
| 13 | Declined – issuance does not meet minimum amount | Declined | Cust | 584 | N/A |
| 14 | Declined – no original authorization found | Decline | Cust | 585 | N/A |
| 15 | Declined – outstanding authorization, funds on hold | Decline | Cust | 586 | N/A |
| 16 | Activation amount incorrect | Decline | Fix | 587 | N/A |
| 17 | Block activation failed – account not correct or block size not correct. | Decline | Fix | 588 | N/A |
| 18 | Mag stripe Card Verification Data (CVD) value failed | Decline | Fix | 589 | N/A |
| 19 | Maximum redemption limit met | Decline | Fix | 590 | N/A |
| J1 | No manual key | Decline | Fix | 814 | N/A |

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|--------------------------------------|---------|--------|----------------------|---------------------|
| J2 | Not signed in | Decline | Fix | 815 | N/A |
| J3 | Excessive PIN tries | Decline | Cust. | 816 | N/A |
| J4 | No DDA | Decline | Fix | 817 | N/A |
| J5 | No SAV | Decline | Fix | 818 | N/A |
| J6 | Excess DDA | Decline | Cust. | 819 | N/A |
| J7 | Excess DDA FREQ | Decline | Cust. | 820 | N/A |
| J8 | Excess SAV | Decline | Cust. | 821 | N/A |
| J9 | Excess SAV FREQ | Decline | Cust. | 822 | N/A |
| K1 | Excess card | Decline | Cust. | 823 | N/A |
| K2 | Excess card freq | Decline | Cust. | 824 | N/A |
| K3 | Reserved future | Decline | N/A | 826 | N/A |
| K4 | Reserved closing | Decline | N/A | 827 | N/A |
| K5 | Dormant | Decline | Cust. | 828 | N/A |
| K6 | Non-Sufficient Funds (NSF) | Decline | Cust. | 829 | N/A |
| K7 | Future Receiving Depository (RD) six | Decline | N/A | 830 | N/A |
| K8 | Future RD seven | Decline | N/A | 831 | N/A |
| K9 | Transaction code conflict | Decline | Fix | 832 | N/A |
| L1 | In progress | Decline | Wait | 901 | N/A |

| respCode | Definition | Status | Action | Host Code Stratus | Host Code Tandem |
|----------|--|----------|--------|--------------------------------------|-------------------------------------|
| L2 | Process unavailable | Error | Resend | 902 | N/A |
| L3 | Invalid expiration | Error | Fix | 903 | N/A |
| L4 | Invalid effective | Error | Fix | 904 | N/A |
| L5 | Invalid issuer | Decline | Fix | N/A | 15 |
| L6 | Transaction not allowed for cardholder | Decline | Cust. | N/A | 57 |
| L7 | Unable to determine network routing | Error | Call | N/A | 92 |
| L8 | System error | Error | Call | N/A | 97 |
| L9 | Database error | Error | Call | N/A | 98 |
| M1 | Merchant override decline | Decline | Cust. | Merchant Selectable Response | Merchant Selectable Response |
| M2 | Partial authorization not allowed | Decline | Cust | Partial Authorizatio n Support | Partial Authorization Support |
| ND | Account number appears on European direct debit negative file | Decline | Cust | 719 | N/A |
| P1 | Electronic Check Processing (ECP) – advanced verification service – account status verification and/or Account Owner Authorization (AOA) data is in a positive status. | Approved | None | 116 | N/A |
| P2 | ECP account verification/AOA decline | Decline | Cust. | 575 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|---|----------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| P3 | No information found | Decline | Cust. | 576 | N/A |
| P4 | ECP account verification decline | Decline | Cust. | 578 | N/A |
| P5 | Not ACH eligible | Decline | Cust. | 579 | N/A |
| PA | Partial approval | Approved | N/A | N/A | 10 |
| РВ | Revocation of all authorization | Decline | Cust. | 572 | 17 |
| PC | Country on fraud filter list | Decline | Cust | 271 | N/A |
| PD | Partial authorization override not allowed | Decline | Cust. | 263 | N/A |
| PP | No match for debit authorization based on trace, account, and division number | Error | Fix | N/A | N/A |
| PQ | Unable to validate debit Authorization record based on amount, action code, and MOP | Error | Fix | N/A | N/A |
| PR | Refund not allowed – refund requested on a star only BIN, or BIN not found | Error | Fix | 599 | N/A |
| R1 | Blocked card number prefix | Decline | Cust. | 269 | N/A |
| R2 | Blocked card number | Decline | Cust. | 270 | N/A |
| R3 | Blocked issuing country | Decline | Cust. | 271 | N/A |
| R4 | Ceiling limit | Decline | Cust. | 275 | N/A |
| R5 | Not authorized to send record | Decline | Cust | 258 | N/A |

| respCode | Definition | Status | Action | Host Code | Host Code |
|----------|--|---------|--------|-----------|-----------|
| | | | | Stratus | Tandem |
| R6 | Authorization not found | Decline | Cust. | 307 | N/A |
| R7 | Amount mismatch | Decline | Cust. | 306 | N/A |
| R8 | Already reversed or nothing to reverse | Decline | Cust. | 305 | N/A |
| R9 | Authorization code or response date invalid | Decline | Cust. | 262 | N/A |
| S1 | Electronic processing not supported | Decline | Cust. | 747 | N/A |
| Z6 | Additional authentication needed Note: For VI only. | Decline | Cust. | N/A | 36 |

Additional references

Refer to the specifications available in Developer Center for details that describe host transaction processing.

Card Not Present (CNP) Stratus References

- Online Processing Developer Guide
- 120-Byte Batch Processing Developer Guide

Retail Host Tandem References

- PNS ISO Terminal Capture and Host Capture Developer Guides
- TCS Batch File Developer Guide
- UTF Host Capture Developer Guide

Developer Links from Wallet Providers

- Apple Pay
 - o https://developer.apple.com/apple-pay/
 - https://developer.apple.com/support/apple-pay-sandbox/
 - Get support with Apple Pay implementation: https://getsupport.apple.com/?caller=wwdr&PGF=PGF90001
- Google Pay
 - o https://developers.google.com/pay/api/
 - o Get support with Google Pay implementation: https://developers.google.com/pay/api/support

Appendix A: details of encrypted payload

Apple Pay

The table below provides the encrypted payload details for Apple Pay.

| Key | Туре | Description |
|---------------------------------|-------------------------|---|
| applicationPrimaryAccountNumber | string | Device-specific account number of the card used to fund the transaction. |
| applicationExpirationDate | date as a string | Card expiration date in YYMMDD format. |
| currencyCode | string | International Organization for Standardization (ISO) 4217 numeric currency code (as a string to preserve leading zeros). |
| transactionAmount | number | Transaction amount |
| cardholderName | string | Cardholder name. Optional: Must be requested within Apple Pay payment request class. |
| deviceManufacturerIdentifier | string | Hex-encoded device manufacturer identifier. |
| paymentDataType | string | Either 3-D Secure, or if using Apple Pay in China, Europay, Mastercard and Visa (EMV). |
| paymentData | payment data dictionary | Detailed payment data. |

Google Pay

Google sends Digital Primary Account Number (DPANs) and Funding Primary Account Number (FPANs) in Google Pay payloads, depending on the device used by the customer to make the transaction. The merchant must make an election to receive DPANs and FPANs, or DPANs only when completing the setup with Google. The contents of the payload on browser-initiated transactions are noted in the **PAN Only** table. The contents of the payload on a device-initiated transaction are noted in the **Cryptopgram_3D** table.

PAN_ONLY

PAN_ONLY data is returned when a payment request originates from a web-based Google Pay interface. The table below provides the encrypted payload details for Google Pay **PAN_ONLY**.

| Key | Туре | Description |
|-----------------|--------|---|
| pan | string | Personal Account Number (PAN) is charged. This string contains digits only. |
| expirationMonth | number | The expiration month of the card, where 1 is January, 2 is February, etc. |
| expirationYear | number | The four-digit expiration year of the card (e.g., 2020). |
| authMethod | string | The authentication method of the card transaction. |

CRYPTOGRAM_3DS

CRYTOGRAM_3DS data is returned when a payment request originates from a secured device (e.g., mobile, watch, tablet) using the Google Pay interface. The table below provides the encrypted payload details for Google Pay **CRYPTOGRAM_3DS**.

| Кеу | Туре | Description |
|-----------------|--------|---|
| cryptogram | string | A 3-D Secure cryptogram |
| eciIndicator | string | Not always present. Returned only for tokens on the Visa (VI) card network. This value is sent in the payment authorization request. |
| pan | string | PAN is charged. This string contains only digits. |
| expirationMonth | number | The expiration month of the card, where 1 is January, 2 is February, etc. |
| expirationYear | number | The four-digit expiration year of the card (e.g., 2020). |
| authMethod | string | The authentication method of the card transaction. |