LINETTE A. RIOS

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EDUCATION

The University of Texas at Austin

Bachelor of Business Administration, Accounting

May 2019

Overall GPA: 3.34

EXPERIENCE

Foundation Communities – Volunteer Tax Preparer; Austin, TX

January 2017 - Present

- Prepare individual income tax returns for filing
- Seek out optimal tax deduction options for each client

Subjendo: The Academy for Rising Leaders – Student Associate; Austin, TX

August 2016 - Present

- Provide customer service to prospective students, parents, high school counselors, and other community leaders interested in getting involved with Subiendo
- Support social media platforms with new content
- Assist office with logistical support for upcoming leadership camp

Hibbett Sports – Retail Sales Associate; Rio Grande City, TX

April 2015 – August 2015

- Coordinated all hands meetings to improve efficiency of storage room and sales floor
- Worked directly with manager to verify daily sales and calculate net profit
- Communicated with district office to report on various store metrics using Key Performance Indicators (KPIs)

Rio Grande City High School – Summer School Tutor; Rio Grande City, TX

May 2012 – July 2014

- Explained in detail various concepts in easy to understand terms
- Communicated with teachers and administration regarding students' progress
- Led a group of 30 students to increase their raw STAAR score by 30% to reach passing standard

Family Health Center – Medical Billing Intern; Rio Grande City, TX

August 2013 - May 2014

- Translated and inputted patient visit data into house tracking system to keep data updated
- Helped upkeep patient persistence using CRM systems to communicate with patients
- Worked with insurance companies to upload data and minimize errors to process patients' medical bills correctly

LEADERSHIP EXPERIENCE AND ACTIVITIES

EY Accounting Ambassadors Program – *Mentee*

Fall 2016 – Present

Association of Latino Professionals for America (ALPFA) – Active Member

Fall 2016 – Present

Valley Alliance of Mentors for Opportunities and Scholarships (VAMOS) - Mentor

Fall 2015 – Present

- Coordinate meetings with mentees
- 40+ hours of volunteer service every year

U.I.L. Accounting – Team Captain

Fall 2013 - Spring 2015

- Trained new team members to be prepared for district, regional, and state competitions
- Organized meetings and created lesson plans daily

ADDITIONAL INFORMATION

Honors: HSF Scholar (2016), University Leadership Network Scholar (2015), Gateway Scholar (2015), VAMOS Scholar (2015)

Certifications: Insurance and Coding Specialist, Basic & Advanced Volunteer Income Tax Assistance Certification

Programming Skills: HTML and Python **Language Fluency:** English and Spanish

Work Eligibility: Eligible to work in the U.S. with no restrictions