FELIX TSANG

SOFTWARE DEVELOPER

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PROFESSIONAL EXPERIENCE

APPLICATION DEVELOPMENT ANALYST (SOFTWARE DEVELOPER)

Accenture | 2022 - 2023

<u>Digital transformation project in a multinational financial institution</u>

- Engineered robust **RESTful APIs** and scalable **microservices**, streamlining data retrieval and storage for a digital transformation project at a financial institution.
- Developed new features with **Java Spring Boot** framework for backend, encompassing underwriting and claim processing procedures, contributing to operational efficiency.
- Enhanced database schemas and data by preparing **SQL** scripts and **XML/JSON** data mapping, ensuring a seamless data transition and achieving a significant **25-35% reduction** in data retrieval time.
- Scheduled and managed automated batch job tasks in **Azure DevOps** for efficient and automated critical process execution, leading to a remarkable **50% boost** in process efficiency over manual batch jobs.
- Collaborated with a **cross-functional team** of 10+ team members across regions in **Agile** and **Scrum** settings to deliver a secure and scalable platform on time and within budget.
- Overhauled a user-facing form into a high-performance platform using React and TypeScript.
- Drafted comprehensive technical documentation for APIs and strategically implemented unit tests, ensuring long-term support and preventing production issues.

Tenant Portal System in a multinational property developer

- Created a microservices architecture using Node.js, Kubernetes, and MySQL.
- Utilized **Swagger** and **OpenAPI** to streamline API communication, ensuring clear, well-documented endpoints for improved collaboration across the full stack.
- Leveraged **Docker** to containerize backend services, applying microservices architecture principles to enhance system scalability and streamline deployment processes.
- Set up databases on AWS RDS and EC2 instances as per requirement.
- Transformed complex business requirements into technical operations, bridging the gap between business needs and software development.

ASSISTANT ENGINEER

WSP (ASIA) Limited | 2021 – 2022

- Provided building services system consultancy and designed systems in Waterfall Model.
- Adapted to highly dynamic and changing situations.
- Transferable Skills: Problem-solving, Analytical Skills, Flexibility, Team-oriented

PERSONAL PROJECTS

Personal Stock Portfolio Tracker | Spring Boot, React, PostgreSQL, Real-Time Stock Market API

- Spearheaded the development of backend using Spring Boot, creating RESTful APIs for efficient stock data handling.
- Engineered front-end in React, delivering an intuitive user interface with daily stock data updates.
- Designed a secure PSQL database to store and manage user portfolio data, ensuring reliability and performance.

SKILLS

- Backend Development: Java, Python, Spring Boot, Hibernate, Node.js, Django
- Frontend Development: JavaScript, TypeScript, React, Bootstrap, HTML, CSS
- CI/CD Pipelines: Jenkins, Docker, Kubernetes, JIRA, Confluence
- Miscellaneous: Git, RDBMS (MySQL, PostgreSQL), NoSQL (MongoDB), Cloud Platform (Azure, AWS)
- **Techniques:** RESTful APIs integration, Technical Analysis, Troubleshooting and Debugging, Technical Documentation Writing, Unit Testing, Agile Methodologies, Object-oriented programming
- **Soft Skills:** Bilingual Communication (English, Chinese), Problem-solving, Analytical thinking, Attention to detail, Self-motivated, Fast-paced adaptability, Verbal communication, Team-oriented

EDUCATION

THE UNIVERSITY OF HONG KONG

Hong Kong | 2020 - 2021

Master of Science in Engineering in Building Services Engineering

THE UNIVERSITY OF HONG KONG

Hong Kong | 2016 - 2020

Bachelor of Engineering in Mechanical Engineering

QUALIFICATIONS & PROFICIENCIES

Data Structures and Algorithms From GeeksforGeeks

AWS Certified Solutions Architect - Associate From AWS

November 2023

December 2022

AWARDS & ACTIVITIES

 $\label{thm:condition} \textbf{Teaching Assistant of Tam Wing Fan Innovation Wing in The University of Hong Kong}$

Hong Kong | 2020 - 2021

External Vice-Chairperson of Engineering Society, HKUSU, Session 2017 – 2018

Hong Kong | 2017 – 2018

Tutorship & Scholarship: Innovation Wing Tutorship Training Scheme (2020), HKU TPG Scholarship for UG Class of 2020 (2020) Hobbies and Interests: Investing, Soccer, Gaming, and Fitness