

Text Mining

Environment

```
source("code.R")
```

```
## -- Attaching packages -----
## v ggplot2 3.3.0    v purrr  0.3.4
## v tibble  3.0.1    v dplyr  0.8.5
## v tidyr   1.0.2    v stringr 1.4.0
## v readr   1.3.1    v forcats 0.5.0

## -- Conflicts -----
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()    masks stats::lag()
```

Filtering stop words

Top 20 unique words in the text, less stop words

```
## # A tibble: 20 x 3
##   word          n percent
##   <chr>      <int>   <dbl>
## 1 workers      39      2
## 2 singapore    35      2
## 3 people       31      2
## 4 brother      27      1
## 5 day          25      1
## 6 government    24      1
## 7 leadership    22      1
## 8 team         21      1
## 9 it's         19      1
## 10 unions       19      1
## 11 lee          18      1
## 12 exceptional  16      1
## 13 swee         14      1
## 14 country      13      1
## 15 don't        13      1
## 16 leaders      12      1
## 17 minister     12      1
## 18 ntuc         12      1
## 19 jobs         11      1
## 20 job         10      0
```

Sentiments

we use NRC to get our sentiments. A description of NRC, taken from NRC website: The NRC Emotion Lexicon is a list of English words and their associations with eight basic emotions (anger, fear, anticipation,

trust, surprise, sadness, joy, and disgust) and two sentiments (negative and positive). The annotations were manually done by crowdsourcing.

For more info about National Research Council Canada (NRC) Emotion Lexicon, please visit: <http://saifmohammad.com/WebPages/NRC-Emotion-Lexicon.htm> All the sentiments in the text

```
## # A tibble: 10 x 3
##   sentiment      n percent
##   <chr>      <int>   <dbl>
## 1 positive    294     27
## 2 trust       209     19
## 3 anticipation 119     11
## 4 negative    119     11
## 5 joy         107     10
## 6 fear         87      8
## 7 anger        59      5
## 8 sadness      51      5
## 9 surprise     37      3
## 10 disgust     25      2
```