# Cristina Reguera Gómez

#### AI & DATA SCIENCE

Arnhem, Netherlands

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#### Skills

**Programming** Python, R, JavaScript, SQL, HTML, CSS, LaTeX

Libraries/Tools PyTorch, TensorFlow, Transformers, NLTK, SpaCy, pandas, scikit-learn, Django, Git, Hugging Face, Docker, AWS

Team Frameworks Agile, Scrum

Natural Languages Spanish & Galician (native), English (C2), French (B1), Mandarin Chinese (HSK2), Dutch (A1)

# **Experience** \_

#### **AI & Data Science Intern**

Randstad, Netherlands

DEPARTMENT OF DATA SCIENCE, TNO

Jan. 2024 - Present

- · Creating a natural conversational agent for the healthcare domain by researching the effect of empathetic language usage in the agent.
- Evaluating LLMs with a Chain-of-Thought prompting framework and biomedical datasets.
- Building a LLM-powered chatbot and evaluating its usability with a user experiment.
- Achieved: Implemented a part of the Docker container (response generator) in the CHIP project (diabetes management chatbot), as part of TNO's Hybrid AI team.

#### **Data Engineering Research Assistant**

Utrecht, Netherlands

CENTRE FOR DIGITAL HUMANITIES, UTRECHT UNIVERSITY

Sep. 2023 - Present

- Testing the software for the explorer and virtual research environment of the EDPOP project (European Dimensions of POPular print culture).
- · Implementing robust preprocessing pipelines to cleanse and integrate diverse datasets, ensuring data quality and consistency.
- Developing and validating user cases to optimise functionality and usability of research tools.
- Achieved: Integrated 3 new datasources to the project, increasing data completeness by 20%, and significantly improved data integrity.

#### **Data Analysis Research Assistant**

Utrecht, Netherlands

COMMON LAB RESEARCH INFRASTRUCTURE FOR THE ARTS AND HUMANITIES (CLARIAH), UTRECHT UNIVERSITY

Oct. 2022 - Mar. 2024

- · Analysed and annotated research articles, and created a database for the LIDIA project (Linguistic DIAgnostics) with Zotero.
- Achieved: Improved efficiency by contributing to a tool that allows linguists to quickly find relevant diagnostics, reducing the time spent on manual searches by 50%.

#### **Data Analysis Research Assistant**

Boston, USA

PHONETICS, ACQUISITION & MULTILINGUALISM LAB (PAMLAB), BOSTON UNIVERSITY

May 2021 - May 2022

- Analysed phonetic features of the Asian American community in Boston with Praat.
- **Achieved:** Identified significant phonetic patterns that contributed to two research papers: Chang & Fraser, 2023 (https://doi.org/10.3765/plsa.v8i1.5558), and Chang & Dione, 2022 (https://doi.org/10.1121/2.0001669).

### **Education**

#### **Research M.A. in Computational Linguistics**

Utrecht, Netherlands

UTRECHT UNIVERSITY

2022 - Sep. 2024

- Studied courses in Computational Linguistics, Natural Language Processing and Machine Learning from my programme and from the MSc in Artificial Intelligence.
- LOT RM Mobility Programme at Vrije Universiteit Amsterdam.
- Thesis: Building a Natural Conversational Agent for Healthcare by Examining Empathetic Language (in progress).

#### M.A. in Intercultural Communication and Post-baccalaureate in TESOL

Baltimore, USA

University of Maryland, Baltimore County (UMBC)

- Studied courses in Sociolinguistics, Applied Linguistics and Communication.
- Fulbright Foreign Student Programme.
- Thesis: Online Translanguaging Practices Among Hispanic International Students in the United States (Grade: A).

B.A. in English Studies Salamanca, Spain

University of Salamanca 2015 - 2019

- Studied courses in Linguistics and English Literature.
- Erasmus+ Undergraduate Study Abroad Programme at University College London.
- Thesis: Within Four Walls: The Portrayal of Home in American Immigrant Literature (Grade: 10/10).

# Non-degree Studies \_\_\_\_\_

Hack4Her Amsterdam, Netherlands

University of Amsterdam & Vrije Universiteit Amsterdam

June 2024

- · Hackaton focused on women in tech, where I collaborated with other students from Dutch universities.
- Project: SafePath, a web application that calculates safe walking routes in Amsterdam, based on safety data and user feedback.

# 17th Conference of the European Chapter of the Association for Computational Linguistics (EACL 2023)

Dubrovnik, Croatia

ASSOCIATION FOR COMPUTATIONAL LINGUISTICS (ACL)

May 2023

• Tutorials: Emotion Analysis from Texts; Summarization of Dialogues and Conversations At Scale; Mining, Assessing, and Improving Arguments in NLP and the Social Sciences; AutoML for NLP.

# **Honours & Awards**

#### **SCHOLARSHIPS**

- 2022- Student Finance Grant, DUO
- 2021 Baltimore Field School Fellowship, Andrew W. Mellon Foundation
- 2020-22 Fulbright Foreign Student Programme, U.S.-Spain Fulbright Commission
- 2017-18 Erasmus+ Undergraduate Study Abroad Programme, European Union

#### **AWARDS**

- 2023 Student Volunteer Award, ACL
- 2022 President's Honour List, UMBC
- 2021 **Ideathon Award for Social Justice**, UMBC Graduate Student Association

## Service

- 2023 **Peer Reviewer**, LingUU Journal
- 2022-23 Editor, LingUU Journal
- 2021-22 **Senator**, UMBC Graduate Student Association