

HASTA TRAVEL & TOURS SDN. BHD.

Registration No: 1359376-T
Address: HASTA HQ Office, Johor Bahru, Malaysia
Phone: +60 12-345 6789 | Email: support@hastatravel.com

RENTAL AGREEMENT FORM

Booking Reference:

#000010

USAGE DETAILS

| | | | |
|----------------------|-----------------------|-------------------|-----------------|
| Pick-up Date & Time: | 14 Jan 2026, 08:00 AM | Pick-up Location: | HASTA HQ Office |
| Return Date & Time: | 15 Jan 2026, 07:00 AM | Return Location: | HASTA HQ Office |
| Duration: | 2 day(s) | | |

CUSTOMER DETAILS

| | |
|-------------------------------|-----------------|
| Full Name: | HAFIZ |
| Identity Card / Passport No.: | 82347492293 |
| Phone Number: | 01213848739 |
| Email Address: | hafiz@gmail.com |

CAR INFORMATION

| | |
|-------------------|--------------------|
| Vehicle: | Honda Vario 160 CC |
| Vehicle Type: | Motorcycle |
| Plate Number: | QRP5205 |
| Color: | Orange |
| Seating Capacity: | 2 person(s) |
| Transmission: | Scooter |

VEHICLE PRICE & PAYMENT SUMMARY

| Description | Amount (RM) |
|-------------------------------|-------------|
| Daily Rental Rate | 50.00 |
| Number of Days | 2 |
| Total Rental Amount | 160.00 |
| Security Deposit (Refundable) | 50.00 |
| Total Payable | 210.00 |

RENTAL AGREEMENT - TERMS & CONDITIONS

1. RENTAL RATES

- The rental rate quoted is per day for the vehicle specified above.
- Rental period is calculated on a 24-hour basis from pick-up to return time.
- Any partial day exceeding the booked period will be charged at the full daily rate.

2. SECURITY DEPOSIT

1. A refundable security deposit of RM 50.00 is required at the time of pick-up.
2. The deposit will be refunded upon safe return of the vehicle in original condition.
3. Any damage or violations will be deducted from the deposit.

3. CANCELLATION POLICY

1. Cancellations made 24 hours or more before the rental start date shall receive a full refund.
2. Cancellations made less than 24 hours before the rental start date shall forfeit 20% of the total rental amount.
3. No-shows will be charged the full rental amount.

4. EXCESS FEE

1. The renter is responsible for any damage to the vehicle during the rental period.
2. Excess fee charges will apply based on the nature and extent of damage.
3. Please refer to the Excess Fee Schedule below.

5. FUEL POLICY

1. The vehicle is provided with a full tank of fuel.
2. The renter must return the vehicle with a full tank of fuel.
3. Refueling charges will apply if the vehicle is returned with less fuel than provided.

6. VEHICLE CONDITION & MAINTENANCE

1. The renter agrees to maintain the vehicle in good condition throughout the rental period.
2. The vehicle must be returned clean, inside and out.
3. Any cleaning required will be charged at RM 50.00 per hour.
4. The renter is responsible for all regular maintenance such as refueling.

7. DRIVER REQUIREMENTS

1. The renter must have a valid driving license and must be at least 23 years old.
2. Only the person named in this agreement is authorized to drive the vehicle.
3. Unauthorized drivers are strictly prohibited.

8. INSURANCE & LIABILITY

1. The rental includes comprehensive insurance coverage.
2. The renter is responsible for the deductible amount in case of accident or damage.
3. The renter assumes full responsibility for any consequences arising from the use of the vehicle.

9. TRAFFIC VIOLATIONS & FINES

1. The renter is responsible for all traffic violations and parking fines incurred during the rental period.
2. Amounts will be recovered from the security deposit or billed directly to the renter.

10. LATE RETURNS

1. The renter agrees to return the vehicle on the agreed date and time.
2. Late returns will be charged at the daily rental rate.
3. Any delay beyond 2 hours from the return time will be charged for a full day.

11. SMOKING & PETS

1. Smoking is strictly prohibited inside the vehicle.
2. Pets are not allowed inside the vehicle without prior written approval.
3. Violations will result in additional charges of RM 100.00 per violation.

12. EQUIPMENT & ACCESSORIES

1. All equipment and accessories provided with the vehicle must be returned in the same condition.
2. Loss or damage to equipment will result in replacement charges.

EXCESS FEE SCHEDULE

| Damage Category | Excess Amount (RM) |
|------------------------------------|-----------------------------|
| Minor Scratches & Dents | 100 - 300 |
| Broken Window or Mirror | 300 - 500 |
| Significant Bodywork Damage | 500 - 1,500 |
| Major Accident Damage | As quoted by service center |
| Interior Damage (Seats, Dashboard) | 200 - 800 |
| Loss or Damage to Accessories | As quoted |

AGREEMENT ACCEPTANCE

By signing below, the renter confirms that they have read, understood, and agree to all the terms and conditions outlined in this rental agreement. The renter acknowledges receipt of the vehicle in good condition and agrees to be fully responsible for the vehicle during the rental period.

HAFIZ
Renter Signature & Date: 12 Jan 2026

AUTHORIZED REPRESENTATIVE
HASTA Travel Authority & Date: 12 Jan 2026

This is an electronically generated document. Booking Reference: #000010

For inquiries, please contact HASTA Travel at support@hastatravel.com or call +60 12-345 6789