

Linh Pham

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Professional Summary

Motivated and analytical-minded Commerce student majoring in Business Analytics and minoring in Finance. I am committed to applying analytical skills to aid in the insights of strategic business decisions. I am also eager to leverage my skills in challenging conditions to help company success.

Education

Monash University	Bachelor of Commerce WAM: 78.267 GPA: 3.455 Major: Business Analytics Minor: Finance Relevant Units Introduction to data analysis Business and Economic Statistics Data Visualisation Corporate Finance Introduction to Programming (Python)	2023-2025
Ave Maria College	Victorian Certificate of Education	2016-2021

Qualifications

VET Allied Health III Certificate	2019-2020
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Skills

Excel (Proficient) | R Language (Intermediate) | Tableau (Intermediate) | HTML (Intermediate) | Vega-Lite (Beginner) | CSS (Beginner) | Python (Beginner) | Data Analysis (Beginner) | Problem solving | Bilingual (Vietnamese)

Employment

Hospitality Food Worker Rice Workshop	2020 – present
<ul style="list-style-type: none">• Provided high-quality customer experience by managing order fulfillment with attentive service• Developed a welcoming environment through proactive problem-solving and positive customer engagement• Working collaboratively with team members to enhance workflow	
Food and Beverage Attendant Crown	2022 – 2023
<ul style="list-style-type: none">• Thrived in a fast-paced environment, consistently meeting demands in a timely matter• Multitasked whilst prioritizing tasks for optimal efficiency	
Medical Receptionist Sia Medical Centre	2022
<ul style="list-style-type: none">• Utilized problem solving skills to resolve patient issues effectively under high-pressure situations• Completed administrative work such as maintaining data and records, booking appointments, and coordinating healthcare services to enhance patient care continuity	
Entertainment Host Happy Place	2021 – 2022
<ul style="list-style-type: none">• Developed strong customer engagement by delivering information attentively and ensuring interactive participation• Managed large crowds through the allocation and utilization of skills with team members	
Retail Assistant Sweet Box	2020
<ul style="list-style-type: none">• Achieved sales goals through strategic customer engagement and product knowledge• Assisted in inventory management of merchandise	
Dental Clinic Worker (Work Experience) Footscray Family Dental	2019 – 2020
<ul style="list-style-type: none">• Utilised organisation skills to maintain cleanliness and order in the clinic, enhancing staff productivity• Managed comprehensive administrative tasks, ensuring accurate completion of paperwork and patient record maintenance	

Projects

Data Visualisation	Tableau Project What Country Should You Move To Visualisations <ul style="list-style-type: none">• https://public.tableau.com/app/profile/linh.pham1362/viz/FIT3179Visualisation1_16937157104250/DashboardV1
	Vega-Lite Project Australian Crime Visualisations <ul style="list-style-type: none">• https://linhpghxm.github.io/3179/V2/index.html• HTML, CSS, and JavaScript were also used to implement the visualisation