

# NGUYEN HUU CHUYEN

SENIOR PROJECT MANAGER - AGILE COACH - PRODUCT MANAGER



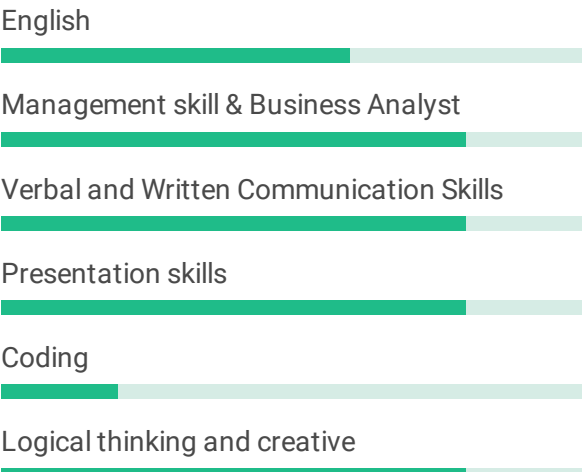
## Contact information

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## Objective

*An ambitious project manager - An experienced Agile coach. Always wanting to be involved in all aspects of the project life-cycle with delivering high-value projects; take direction well and works hard to manage stakeholder expectations. I am willing to work onsite and spend extended periods abroad. I will contribute to the company growing up.*

## Skills



## Education

**FPT UNIVERSITY**  
Major: Software Engineer  
Develop and manage software projects

## Work experience

MAY 2022 - NOW

**DTC-HDBank**  
RTE - Senior Project Manager

- Build the yearly plan with detailed metrics and targets; Satisfy stakeholders.
  - Maintain positive employee and team experiences.
  - Provides guidance and management to all members to ensure goals are met.
  - Teach the teams, leaders, and scrum masters about combining Lean and Agile management practices and ideologies.
  - PI Planning.
  - Monitoring and reporting.
  - Creating retrospective improvement roadmaps by analyzing all activities
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- Manager - Leader - Servant Leader**
- Collaborate with departments, internal teams, and vendors.
  - Vendor management.
  - Manage assigned projects.
  - Communicating and collaborating with product and solution management, product owners, and other stakeholders to guarantee the alignment of strategy and execution.
  - Manage and optimize processes.
  - Manage and coach the scrum teams
  - Lead & motivate the teams to get the target.
  - Coach & improve ownership mindset

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Office

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Public Speaking - Communication skills

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Teamworking

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## Certifications

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- PSM I

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- PSM II

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- PMI - ACP

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- TOEIC 900

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## Interests

- Soccer
- Music

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- Achievements and skills gained:

- Increasing managing skills, and teamwork skills.
- Observe, learn, and catch the market's taste well.
- Understanding the company's budget and how budgeting

works within a SAFé environment.

- Deep understanding of Agile and practice
- Study more about Scaled Agile Framework (SAFe)

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Apr 2020 - May 2022

### FPT Software

#### Senior Project Manager

- Domain: Automotive
- Working model: Agile - Scrum, Scrumban, SAFe
- Team size: 14
- Customer: Cox Automotive - Manheim (US)

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#### ***Manager - Leader - Servant Leader***

- Collaborate with internal departments
- Collaborate with customer
- Manage process
- Manage and coach the scrum team
- Support BA&QC, quality control
- Lead & motivate the team to get customer satisfaction
- Coach & improve ownership mindset

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- Achievements and skills gained:

- Increasing managing skills, and teamwork skills,...
- Observe, learn and catch customers' taste well.
- Improve English Communication skill & Negotiation
- Deep understanding of Agile and practice
- Study more about Scaled Agile Framework (SAFe)

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May 2018 - Apr 2020

### AceCom

#### Senior Project Manager

- Product & Outsource projects (Web-Mobile Apps)

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- Solutions consultant.
  - Work with the team to build the function list and estimation
  - Support the sales team with the quotations.
  - Review the contracts
  - Planning, scheduling, managing tasks, tracking status;
  - Managing project deliverables and quality in line with the project

- Managing project scope and change control and escalating issues when necessary
- Manage, motivate and lead project teams to meet project objectives
- Guide and coach the team and organization to follow the plan.
- Product quality control.

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- Achievements and skills gained:

- Increasing managing skills, scheduling, and teamwork skills,..
- Observe, learn and catch customers' taste well.
- Improve English Communication Skills...

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Feb 2016 - Apr 2018

### **ITSOL., JSC**

#### **Role: Project Manager**

- (Outsourcing -- Viettel Corporation)
- 26 members
- Projects: DMS (Web-Mobile Apps)
- Customer: Viettel, ASIA Food, Nuti Food, Thienlong, ..

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- Managing project deliverables and quality in line with the project plan.
  - Managing project scope and change control and escalating issues when necessary
  - Manage, motivate and lead project teams to meet project objectives
  - Guide and coach the team and organization to follow the plan.
  - Work with the BA team, clarify requirements, documentation, and Review.
  - Planning, scheduling, managing tasks, tracking status;
  - Product quality control.

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- Achievements and skills gained:

- Increasing managing skills, scheduling, and teamwork skills,...
- Observe, learn and catch customers' taste well.
- Improve English Communication Skills...

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May 2015 - Jan 2016

### **Fpt Software**

#### **ROLE: Android Developer**

- Japanese customer.
- Main responsibilities:
  - Business analyst;
  - Design & Complete functions following customer requirement documentations
  - Develop & complete customer reports;

#### Recognition and Gains:

- Understand working flow of FPT Software company and management skill of PM;
- Increasing BA skills, coding skills, teamwork skills, study a new programming technology, ...

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July 2012 - Oct 2014

#### **VN Resource**

##### ROLE: implementation engineer

- Vietnam customer.

#### Main responsibilities:

- Study products, testing;
- Guide customer services.
- Collect new requirements (Changes request); Business analyst;
- Documentations (SRS).
- Develop & complete customer reports;
- Function/System/Logic test;

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#### Recognition and Gains:

- Know more about software products;
- Improve soft skill while working closer with end-user, customers;
- Understand working flow of a traditional Vietnam Software company and management skill of PM;
- Increasing BA skills, teamwork skills, study a new business, new technology and improve presentation skill.