

Mitchell Shelton

135 E 1000 N, Apt 18 Logan, UT 84321

☎ (801)-389-7872

✉ mitchshelton92@gmail.com

📄 github.com/link270

Work Experience

- April 2017 – **Service Manager**, *Expercom (Apple Authorized Service Provider)*, Logan, UT.
Present
- Manage and train employees
 - Control and monitor business metrics
 - Ensure all services are done efficiently and properly
- Sept 2014 – **Service technician/Sales representative**, *Expercom (Apple Authorized Service Provider)*, Logan, UT.
April 2017
- Diagnose and repair Apple devices
 - Sell and service Apple products
- Aug 2013 – **Customer service representative**, *Teleperformance*, Ogden, UT.
Aug 2014
- Provided service assistance for Google and AT&T customers
 - Sent out sales requests via social media platforms

Higher Education

Fall 2014 | **BS in Computer Science**, *Utah State University, Logan, UT*.
Spring 2020

Skills

Programming Languages C++, Python, Java, HTML/CSS, Latex
Languages English, Spanish

Projects

CanvaxChat, *Javascript/HMTL/CSS*.

A collaborative drawing/whiteboard web app
<https://github.com/johnsonjo4531/CanvaxChat>

Expercom.com maintenance, *HMTL, CSS, Javascript*.

Main Website for Expercom of Utah.
<https://www.expercom.com>

Awards

Blue Diamond, *Aug. 2014*.

Awarded to top 30 performers in over 300+ employees
Teleperformance

