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Mitchell Shelton

Higher Education

Fall 2014

BS in Computer Science, Utah State University, Logan, UT.

Spring 2020

Work Experience

April 2017 - Service Manager, Expercom (Apple Authorized Service Provider), Logan, UT.

- Present Manage and train employees
 - o Control and monitor buisness metrics
 - Ensure all services are done efficiently and properly

Sept 2014 - Service technician/Sales representative, Expercom (Apple Authorized Ser-

April 2017 vice Provider), Logan, UT.

- Diagnose and repair Apple devices
- Sell and service Apple products

Aug 2013 - Customer service representative, Teleperformance, Ogden, UT.

Aug 2014 • Provided service assistance for Google and AT&T customers

o Sent out sales requests via solcial media platforms

Skills

Programming C++, Python, Java, HTML/CSS, Latex

Languages

Languages English, Spanish

Projects

CanvaxChat, Javascript/HMTL/CSS.

A collaborative drawing/whiteboard web app https://github.com/johnsonjo4531/CanvaxChat

Expercom.com maintenance, HMTL, CSS, Javascript.

Main Website for Expercom of Utah.

https://www.expercom.com

Awards

Blue Diamond, Aug. 2014.

Awarded to top 30 performers in over 300+ employees Teleperformance