Higher Education

Fall 2014 |
Spring 2020   **BS in Computer Science**, *Utah State University*, *Logan, UT*.

Work Experience

April 2017 –
Present

Service Manager, *Expercom (Apple Authorized Service Provider)*, Logan, UT.
- Manage and train employees
- Control and monitor buisness metrics
- Ensure all services are done efficiently and properly

Sept 2014 –
April 2017

Service technician/Sales representative, *Expercom (Apple Authorized Service Provider)*, Logan, UT.
- Diagnose and repair Apple devices
- Sell and service Apple products

Aug 2013 –
Aug 2014

Customer service representative, *Teleperformance*, Ogden, UT.
- Provided service assitance for Google and AT&T customers
- Sent out sales requests via solcial media platforms

Skills

Programming
Languages   C++, Python, Java, HTML/CSS, Latex

Languages   English, Spanish

Projects

CanvaxChat, *Javascript/HMTL/CSS*.
A collaborative drawing/whiteboard web app
https://github.com/johnsonjo4531/CanvaxChat

Expercom.com maintenance, *HMTL, CSS, Javascript*.
Main Website for Expercom of Utah.
https://www.expercom.com

Awards

Blue Diamond, *Aug. 2014*.
Awarded to top 30 performers in over 300+ employees
Teleperformance