Lindsey**Jimenez**

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Education

Fort Hays State University   *Remote - Hays, Kansas*
BS in Computer Science and Information Systems Engineering   *2023*

Experience

Lowe's Companies   *Winston-Salem, NC*
ONLINE FULFILLMENT ASSOCIATE   *June 2022 - Nov 2022*

- Processed an average of 70 daily online orders, managing payments, addressing customer inquiries, and resolving concerns, while maintaining a 96% accuracy level in order fulfillment.
- Maintained accurate, 24/7 accessible inventory records for thousands of items, ensuring correct documentation, and interacted with an average of 80 customers daily through multiple channels, maintaining effective communication and customer satisfaction.

Signal Mountain Lodge   *Grand Teton National Park, WY*
SERVER | BUSSER | HOSTESS   *May 2016 - Aug 2021*

- Maintained a 98% cleanliness rating through consistent adherence to established protocols, ensuring a pristine environment.
- Successfully assisted 90-100 daily guests, delivering excellent customer service and proficiently operating 4 POS systems to facilitate seamless transactions and contribute to smooth daily operations.

Piccolo Cucina   *Cairns City, QLD, Australia*
SERVER | HOSTESS | BARTENDER   *Nov 2019 - April 2020*

- Collaborated with an 8-member team, rotating through front-of-house positions to ensure smooth operations and foster teamwork.
- Managed the entire bar and three registers, oversaw an assigned floor section with 5-12 tables, handled 32 private parties, and processed an average of 40 transactions per shift.

Skills

Front End: HTML, CSS | Bootstrap, JavaScript | React

Back End: Python | Django, Node | Express, Java

Database/ Deployment: PostgreSQL, MariaDB | MongoDB, Heroku | GitHub Pages

Technologies: Git | GitHub, VSCode

Qualitative: Problem-Solving, Time Management, Customer Service, Attention to Detail, Adaptability

Projects

BOOKSHELF *in progress*   VSCode | Node.js | Express | OpenLibrary | GitHub Pages

A personal bookshelf that uses OpenLibrary's api to retrieve and organize   *Bookshelf - Website*
my to-be-read, currently reading, and finished titles.

DIGIDINER   VSCode | Node.js | Express | jQuery | MariaDB | LightSail

A dining application that uses MVC framework and handles various aspects   *DigiDiner - GitHub*
within the service industry, such as: seating, ordering, and payment.

LEAD ME OUTDOORS   HTML | CSS | JavaScript | Bootstrap | cPanel

First independent school project requiring the creation of a template site illustrating   *Lead Me Outdoors - Website*
the use of Bootstrap components. Lead Me Outdoors, if completed, could be used to
recommend hikes to users based on location, athletic ability, and preference.