



SUSE workloads on Microsoft Azure

Abirami Iyer
Sr Support Planner

Ron Dominguez
Svcs Delivery Manager

Rakesh Ginjupalli
Support Escal Eng

Grant Marcroft
Dedicated Support Engineer

Agenda

Microsoft and SUSE partnership

Collaborative support

Provision SUSE Linux VM in Azure with Terraform

SUSE products for your workloads

Collaboration success stories

Q&A

Key Highlights

First optimized Linux Kernel on Azure

SUSE HPC images to enable InfiniBand interface

SQL on SUSE Linux Enterprise Server (SLES) 12 SP2

High Availability with Pacemaker

Collaborative support



A Deep Alliance Partnership Dedicated to your Success

SUSE and Microsoft are committed to delivering new innovation for our joint customers that will enhance agility and drive digital transformation.



Decades of Collaboration

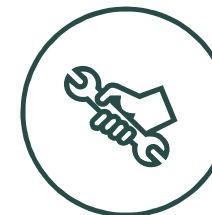
10+ years – SUSE has been partnering with Microsoft for over a decade to support our joint customers

20 years – SUSE and Microsoft have been working with SAP for 20 years driving enterprise customer success



Enterprise Support Offerings

Seamless support, wherever the case is opened. Long Term Service Pack Support (LTSS) availability for flexibility in scheduling migrations and more time for you to test. Unified system management, 24x7 Linux support for enterprise applications from Microsoft and SUSE. Growing with us is easy using Pay-G pricing and Microsoft Enterprise Agreements.



Engineering and Innovation

SUSE and Microsoft are closely collaborating to enable your SAP environments on Azure with high-availability, optimized tuning and performance, and reliability you can depend on.



Collaborative Support

Seamless collaborative process between both Microsoft and SUSE to jointly troubleshoot the issue and drive to resolution





On-site SUSE engineer co-located with Microsoft support teams

Strong Governance model and shared goals

Long term vision to completely integrate and automate support experience



Support Offerings

Usage Model	Support Contact	Escalation Support
BYOS		
PAYG	 Microsoft Azure	

SAP HANA Large Instance customers are required to have a Microsoft Premier agreement and SLES for SAP entitlement to support their Mission Critical Workloads



Your vision. Your cloud.



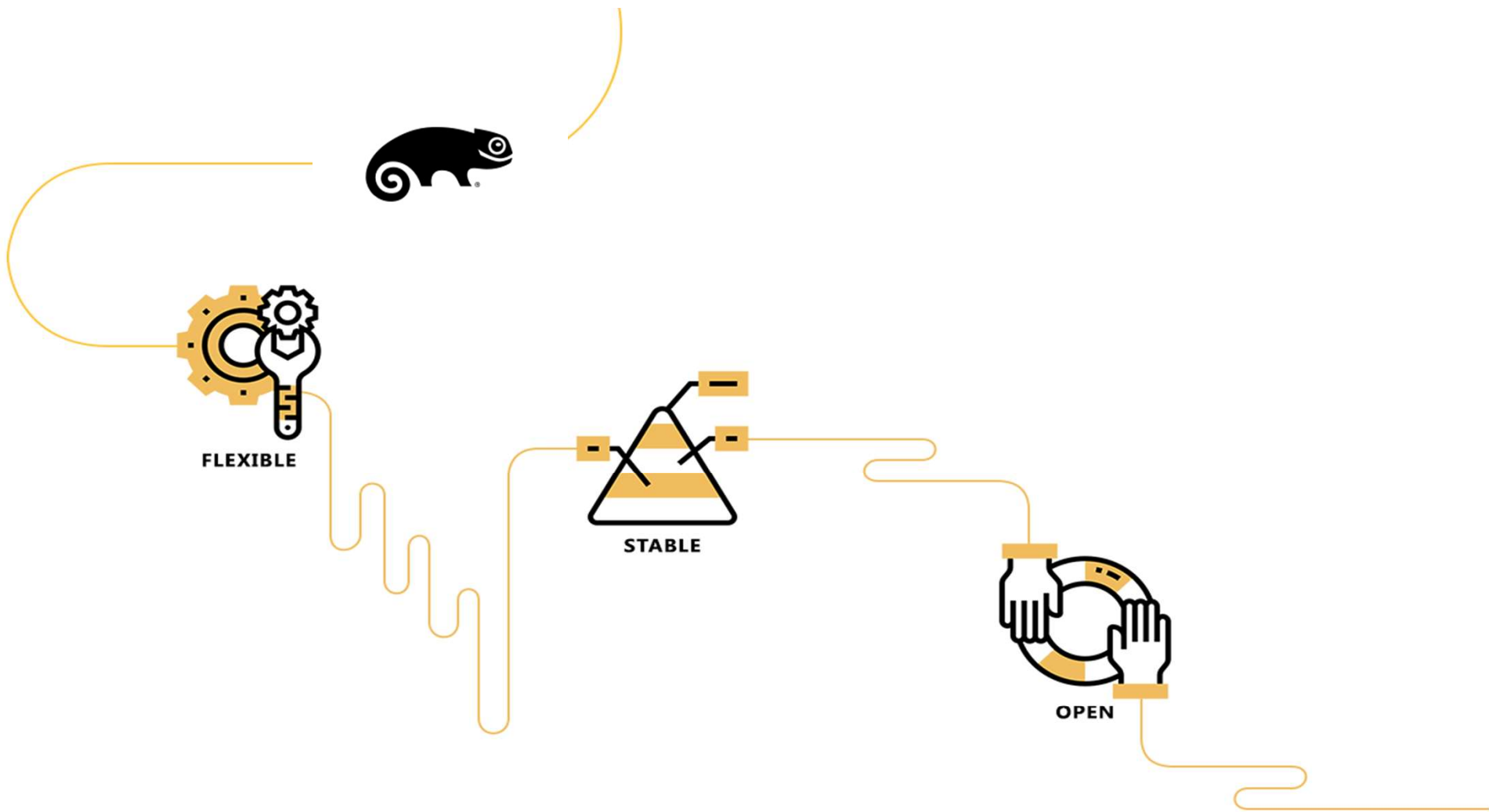
TRUSTED



RESPONSIBLE



INCLUSIVE





OS deployment checklist

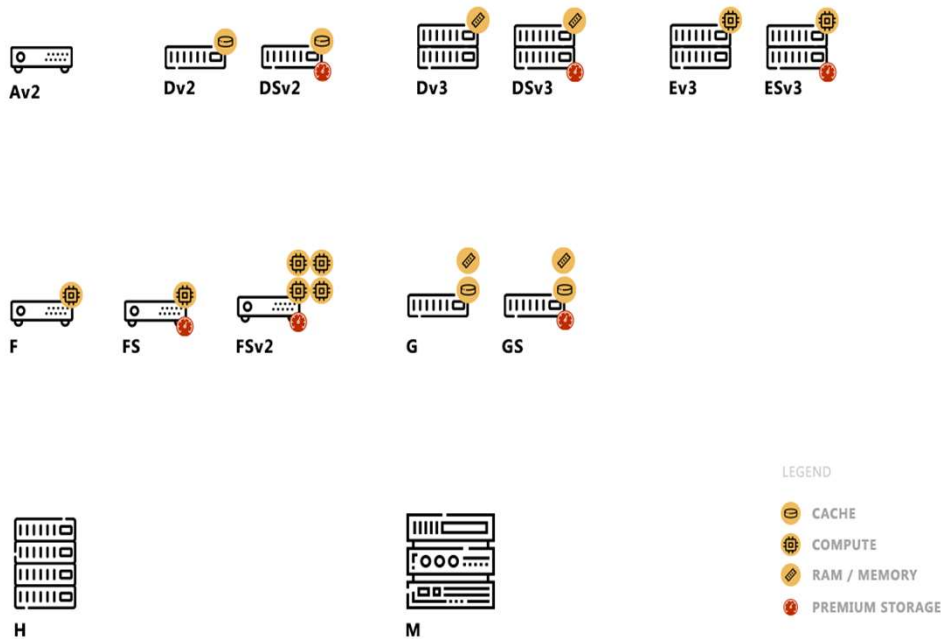
Review to validate whether you need to build your own image or not



Azure marketplace SUSE images

To choose either BYOS or PAYG Image

Azure VM Instance Portfolio



Pick the VM size which meets your network and storage requirements



OS deployment checklist

Recommend to automate your infrastructure deployment



Automate your infrastructure deployment

Resource manager templates

Terraform

How to setup terraform access to Azure

To enable Terraform to provision resources into Azure, create an Azure AD service principal.

```
az ad sp create-for-rbac --role="Contributor" --scopes="/subscriptions/xxxx-  
yyyy-zzzz"
```

Save appId, password, sp_name, and tenant.

The service principal grants your Terraform scripts to provision resources in your Azure subscription.

Infrastructure deployment using terraform

Create configuration file

```
terraform_suse_deployment.tf
```

Note: Configuration files can be in either of two formats: HashiCorp Configuration Language (HCL), or JSON.

Initialize terraform deployment

```
terraform init
```

Preview the action

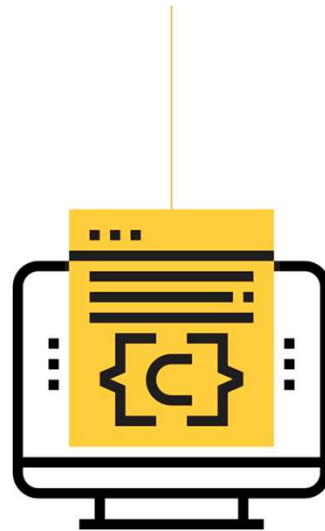
```
terraform plan
```

Apply terraform plan

```
terraform apply
```

Destroy terraform managed infrastructure

```
terraform destroy
```

DEMO



SUSE products

**SUSE Linux
Enterprise
Server for
SAP**

**SUSE
Manager**

**High
Availability
Extension**



SAP in Azure

Reduce TCO of SAP deployment

Combine bare-metal large instances and VMs with SAP landscape

SAP Certified infrastructure

Single point of contact for resolution management



+



+



=

SUCCESS



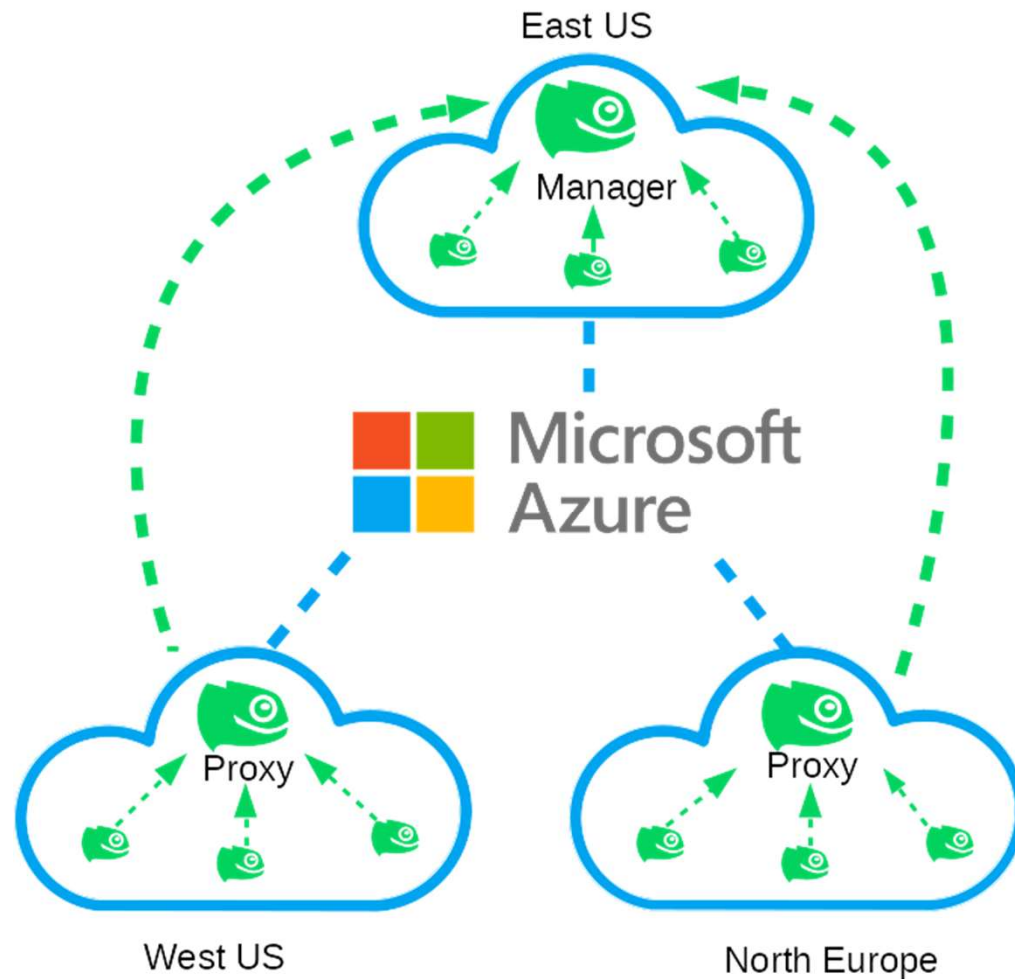
SUSE Manager

Scalable and centralized management for cloud infrastructure

Ability to bootstrap BYOS and PAYG instances

SUSE Manager Server can be on-prem or in cloud

Proxy in local regions keeps software close to instances



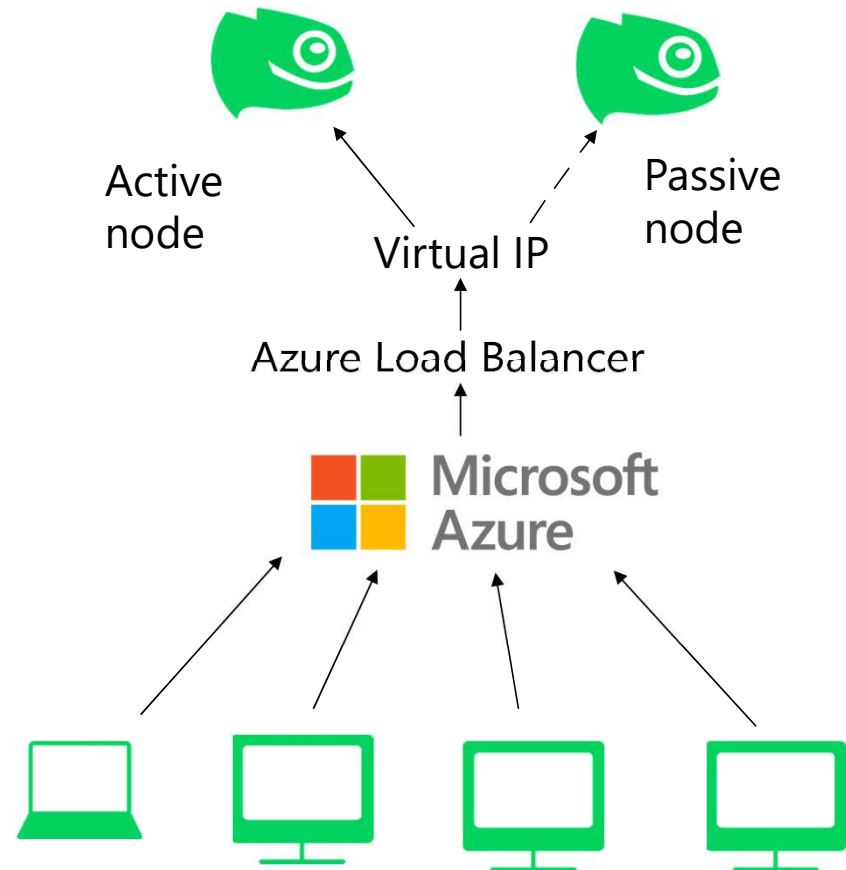


High Availability Extension

Virtualized hardware combined with highly available services through pacemaker help to minimize down time

Available with BYOS images and SUSE subscription with HAE

Azure load balancer + IPaddr2 OCF resource help to automate failover





Q. But what happens when something goes wrong?

A. Industry leading collaborative support will help!

Rapid Resolution Time



Defect reported with
kernel-azure



Confirmed with
support process



Bug filed and
problem identified



Fix in KOTD <48
hours after initial
contact

Preventing Rebuild

Engaged by Azure Linux Esc. Team

System not finding bootloader

Found MBR was corrupted (right)

Researched partition boundaries,
rebuilt MBR from scratch and
reinstalled GRUB

System boots again with data intact

```
grant@grant-opensuse-laptop:~> xxd mbr.img
00000000: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000010: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000020: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000030: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000040: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000050: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000060: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000070: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000080: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000090: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000a0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000b0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000c0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000d0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000e0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000000f0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000100: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000110: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000120: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000130: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000140: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000150: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000160: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000170: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000180: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
00000190: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001a0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001b0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001c0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001d0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001e0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
000001f0: 6969 6969 6969 6969 6969 6969 6969 6969  iiii
grant@grant-opensuse-laptop:~>
```




Questions

Microsoft Booth @Expo Floor 305

Come visit us at Microsoft Booth #305
If you have any further questions!

And we've got SWAGs for you :D

Visit [Azure.com/Linux](https://azure.com/Linux)
[Azure.com/SUSE](https://azure.com/SUSE) for more details

