

# Validating the problem with clinicians

To understand the users pain points I spoke with both newly onboarded and experienced clinicians and reviewed support tickets related to scanning and tool usage. Here are some of their pain points...

"Even one second of hesitation feels too long."

Dr. Moti

"When there were fewer tools, it was fine. Now I sometimes pause just to remember where something is."

Dr. Efrat L.

"Why every tool in different place"

Dr. Hodaya M