WITHOUT PREJUDICE

Dear «fullname»,

This is in reply to your query regarding \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Which was misplaced during flight «flight»

We have conducted a thorough search for your item, but unfortunately it has not been found.

Please note that this document does not involve any admission of liability, and El Al Israel Airlines, Ltd. cannot be held liable for your loss.

We remain at your service at all times.

Baggage Tracing

Customer Service & Sales Division

EL AL Airlines LTD

Tel +972-3-9771111

Fax +972-3-7604444

[www.elal.co.il](http://www.elal.co.il)