

FILIPPE RODRIGUES

PROFESSIONAL SUMMARY

I am a Software Engineering student with hands-on experience in development and technical support. I currently work as an intern, focusing on front-end development and modern design tools. My helpdesk experience has strengthened my problem-solving and teamwork skills. I am constantly improving to create effective and high-quality software solutions.

EDUCATION

May 2022 - February 2024

Bachelors in Computer Engineering, Jorge Amado University

May 2024 - May 2027

Bachelors in Software Engineering, Catholic University of Salvador

PROFESSIONAL EXPERIENCE

Engineering Intern - In9 Mdia Solues

May 2024 - Present - Salvador, BA

- Provided customer support, solving issues and/or difficulties with the companys software
- Assisted in developing templates using multiple programming languages
- Monitored operating systems (Android, Windows, and Linux)
- Contributed technical insights to support business development

Administrative Assistant - Manancial Extintores

February 2021 - July 2022 - Salvador, BA

- Printed materials, ensuring document readability
- Maintained equipment, resolving problems and malfunctions reported by clients

CERTIFICATES

- IT Fundamentals: Hardware and Software - Fundao Bradesco (Jan. 2025)
- Data Analysis in Power BI - Fundao Bradesco (Jan. 2025)
- Database Administration - Fundao Bradesco (Jan. 2025)

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- Implementing Databases - Fundao Bradesco (Jan. 2025)
- Python Programming Language - Fundao Bradesco (Jan. 2025)
- Complete Course on Relational Databases - Udemy (Feb. 2025)

SKILLS / COMPETENCIES

- Basic English
- Clear and objective communication with the team
- Customer service
- Teamwork ability
- Microsoft Office
- Problem solving
- Front-end development
- UX and UI Design
- Intermediate knowledge of Excel
- Basic knowledge in HTML and CSS
- Basic knowledge of Figma
- Technical support
- Help Desk support
- Information Systems
- Databases
- Software development
- User interface design