

Lisa Feigen

WORK EXPERIENCE

Support Worker

DUBLIN SIMON COMMUNITY

JULY 2019 - PRESENT

- Support the project/key workers and management in the implementation of operational and strategic goals; following-up on support plan actions, supporting the service user to achieve their goals.
- Conduct harm reduction interventions; overdose prevention, stabilisation.
- Managing complex and challenging behavior including impacts of dementia and confusion, crisis and conflict management.
- Deliver the personal, professional and social development program.
- Ensure consistent documentation incl. handovers, reports and follow-ups.

Online Advertising Specialist

ACCENTURE

SEPTEMBER 2018 - JUNE 2019

- Troubleshooting technical and strategical problems of medium and large scale customers with Google Ads and Google Analytics.

Community Manager

PETRIOTICS

JANUARY 2017- AUGUST 2018

- Creating social media content & graphics for daily postings as well as content for website & blog
- Planning and managing ad campaigns on Facebook, Instagram, Google Ads
- Preparing and co-facilitating business presentations for key stakeholders

German Language Teacher

UPGRADE TRAINING CENTER

NOVEMBER 2015 - JUNE 2016

- Developing the German language class curriculum
- Teaching adults and children in German Levels A1-B1

VOLUNTEERING EXPERIENCE

Mobile Outreach Support & Driver

INNER CITY HELPING HOMELESS

DECEMBER 2018 - PRESENT

- Providing bed referrals, sleeping bags, food and support to rough sleepers across Dublin city

German Language Teacher

REFUGEE CAMP "PAULUSHEIM" BONN

DECEMBER 2014 - JULY 2015

- Teaching German to Syrian families who seek Asylum in Germany
- Accompanying families to doctor visits and official appointments

EDUCATIONAL INFO

American University of Science and Technology Beirut, Lebanon

MBA

FOCUS ON DIGITAL MARKETING

October 2017 - June 2019

Final Project: Startup Business Plan for a Bartering Mobile App

University of Bonn

BACHELOR OF ARTS

POLITICAL SCIENCE, SOCIOLOGY / ISLAM STUDIES (DOUBLE BA)

October 2012 - October 2015

Thesis: "Examining the role of domestic and regional policies of the Al-Maliki government in Iraq as contributory catalysts for the rise of ISIS"



PERSONAL SKILLS

- Client focused
- Accountable
- Resilient
- Creative
- Solution oriented
- Reliable and professional
- Organized
- Deadline oriented
- Strong interpersonal, teamwork and communication skills
- Intercultural communication

PROFESSIONAL SKILLS

- Record keeping & report writing
- Marketing Strategy
- Social Media Planning
- Copywriting
- Google Ads + Google Analytics
- Market Research
- Microsoft Office
- Adobe Photoshop
- Email Marketing
- First Aid (3-day course)
- Keeping Adults Safe Certified
- MAPA Certified
- Safetalk Certified
- Full & Clean Drivers License

LANGUAGES

- German (Native)
- English (Fluent)
- Arabic (Intermediate Spoken Levantine)

CONTACT

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