

# Lisa Thompson

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443.794.1176

## Work Experience

### Amazon

*Warehouse team member Nov 2020 - current*

- Problem Solve team member that provided reliable support to other Amazonian team members
- Focused packer with sustainable packing and sorting speed of over 800 packages per shift
- Slam operator member that fixed mislabeled packages with proper handling for a successful delivery
- Applied close attention to product integrity to reduce damaged shipments

### Towson University Military & Veteran Center

*Graphic Designer Aug 2019-Jan 2020*

- Collaborated directly with Military and Veteran Center director for any needed graphics
- Made graphics for student veteran affair events
- Worked on promotional graphics for veteran authors

### Sysquick

*IT Intern Oct 2015-Feb 2016*

- Assisted customers with I.T support on the phone and in person
- Troubleshoot and replaced parts on laptops, desktops, printers and Mac. Problems ranged from fixing viruses to replacing a motherboard
- Processed customer payments for completed jobs

### United States Air Force

*Aerospace Technician Apr 2009-Apr 2015*

- Assisted and updated aircraft electronic maintenance systems
- Troubleshoot and maintained complex aircraft electronic systems and functionality
- Led and trained team members in the network design of aircraft electronic systems
- Shift supervisor role; included delegating tasks and reporting to senior leadership regarding aircraft situations and improvements

## Hobbies

- Self published author
- Painter
- Bowler

## Education

### SkillCrush Academy

Front End Developer Track  
May 2022 - current

### Towson University

Towson, MD  
Bachelors of Science in Graphic Design  
Minor in English  
August 2016 - May 2020

### New Horizons Computer Learning Center

Jacksonville, FL  
Completed courses and was certified in CompTIA A+, Network +, and Security +  
May 2015 - August 2015

### Community College of the Air Force

Maxwell AFB, AL  
Associate in Applied Science  
Apr 2009 - 2012

## Skills

### Tech Skills

- Javascript
- React
- SCSS
- CSS
- HTML
- Adobe Creative Suite
- Microsoft Suite

### Coding Skills

- Mobile first design
- Developing application interactivity for user experience in javascript
- Follow a design comp to code a multi page website

### Soft Skills

- Problem Solving
- Decomposing
- Collaboration
- Writing
- Planning

### Design Skills

- Graphic design layout
- Basic illustrations
- Typography