Lisa Heinzman

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PORTFOLIO: https://lisaheinzman.github.io/portfolioLisaHeinzman

GitHub: https://github.com/lisaheinzman

EDUCATION:

University of Central Florida | Orlando, Fl

Bachelor of Science in Digital Media
Minor in Information Technology

Graduation: May 2024

SKILLS:

Languages & Frameworks:
HTML | CSS | JavaScript | PHP | Node.js | React | Express

Tools:
Adobe XD | Adobe Photoshop | Adobe Illustrator | Figma | WordPress | npm | Git

Databases:
MongoDB | MySQL | Supabase

PROJECT HIGHLIGHTS:

Hive Help
2024
- Collaborated on the development of Hive Help, a productivity app designed to streamline task management. Contributed to prototyping using Adobe XD, documentation, and full-stack development with React, JavaScript, and Supabase. Played a key role in designing and implementing the user database, developing dynamic front-end features.

Pokedex Database
2023
- Designed and implemented a dynamic database system using MongoDB and Express.js, modeling 1-to-n relationships to manage trainers, their Pokémon, and items via a RESTful API.

Village
2023
- Collaborated on *Village*, a bartering app designed to connect communities through skill and resource exchange. Led user research, task analysis, and prototyping and created extensive documentation. The project culminated in a high-fidelity prototype, ensuring a user-centered solution.

RELEVANT COURSEWORK:

- Server Side-Scripting
- Client Side-Scripting
- Mobile Development
- Design for Accessibility and Engagement
- Rapid App Development
- User-Centered Design

WORK EXPERIENCE:

Surterra Wellness, Orlando, Fl | *Guide*
January 2025 – Current

- Deliver clear, compassionate product education, tailoring information to their needs
- Ensure all patient interactions and operational procedures remain HIPAA compliant
- Complete nightly inventory with accuracy and attention to detail, supporting compliance and consistency

Ethos Vegan Kitchen, Winter Park, Fl | *Server/Bartender*
April 2021 – September 2024

- Supported coworkers across different roles to keep service consistent and efficient
- Maintained accuracy and consistency in high-volume service, balancing presentation, timing, and detail
- Stayed adaptable and reliable in a fast-paced, high-volume environment