

Lisa Kamdem

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PROFESSIONAL PROFILE

During my senior year of high school, I started looking at careers I decided to start coding and my passion and curiosity for programming continues to grow. Coding has taught me patience, to pay attention to detail, and to remain calm when an error occurs. One of the goals I have as a programmer is to grow my skills and help companies deliver on their business process improvements increase their productivity and deliver better solutions for their customers.

SKILLS SUMMARY

- Leadership experience
 - Customer focus
 - Patient
 - Desire to learn
 - Paying attention to details
 - Good team-working skills
 - Organized
 - Remaining calm
 - Open-minded
 - Respectful during difficult times
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EDUCATION

Thompson Rivers University (TRU), Kamloops, BC

- Bachelor of Computer Science, 2 years completed

Southern Alberta Institute of Technology (SAIT), Calgary, AB

- Software Development Diploma, anticipated graduation April 2024
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EXPERIENCE

The Rec Room Calgary, AB

Hostess, September 2023 – Present

- Problem solving – Helping to find solutions for servers that works for the whole team. For example, a new server was having a hard time with her tables. I asked another server that wasn't as busy to take 2 of her tables.

- Teamwork- Communicating with my co-workers and having a plan for when it gets busy.
- Energy level- Always having high energy at work. Always being pleasant and courteous with guests and coworkers.
- Thoroughness- Able to handle busy nights like Fridays or Saturdays, give people estimated times for the waitlist and managing server capacity and workloads to ensure customer service.

Penningtons Calgary, AB

Sales Associate, July 2021 – September 2023

- Remain calm under pressure – Provide excellent customer service at all times, even when it is very busy. For example, I was able to handle a late-night rush, taking care of each customer and resulting in excellent sales numbers.
- Conflict resolution- Work with customers to understand their needs and suggest options and address issues to ensure customer satisfaction. For example, through trial and error, helping a customer find 5 outfits when she was not sure what she was looking for.

Michaels, Calgary, AB

Cashier, September 2018 – September 2019

- Customer Service and Client Focus – Listen and understand to customer needs and assist them in finding solutions. For example, helping a customer decide on which handmade craft to make for a gift.
- Communication-Effectively communicate with customers and co-workers to ensure effective and prompt customer service. For example, when there was a lineup at the cashier, I communicated with my coworkers that I needed help.

DISCIPLINE-RELATED PROJECT

J.A.M.L Painting – Web site

Problem: My friends and I made paintings together and wanted a platform where all the paintings are in one place, with an about section and a section for each person with their own page and all of their individual paintings.

Solution: I made a website using HTML, CSS and JavaScript with a main page, an about section and separate pages for each artist. Individual artist pages included an introduction of the artist, a picture of the painting they made, of the painting and the artist's name.

GitHub: <https://github.com/lisakamdem/J.A.M.L-Paintings/tree/main>

REFERENCES

Available on request