

# SYNC/SYNC WITH 911 ASSIST AND VHR



# DELIVERY CHECKLIST

*The following items should be completed when a customer takes delivery of a vehicle equipped with SYNC. Also see page two if equipped with 911 Assist and Vehicle Health Report (VHR).*

## SYNC

---

- ☐ Pair your customer's Bluetooth®-enabled mobile phone; set it as the primary and download phone book contacts
- ☐ If equipped with 911 Assist, follow the prompts during the pairing process to set 911 Assist to ON (See 911 Assist checklist on page two)
- ☐ Demonstrate how to place a call using voice commands
- ☐ Demonstrate how to answer an incoming call
- ☐ Demonstrate how to transfer an active hands-free call to the handset
- ☐ Connect your customer's digital media player or music storage device (if available) to the vehicle's USB port
- ☐ Show customers how to access their digital music files by track, artist, album, genre and playlist using voice commands
- ☐ Explain the Play Similar -feature
- ☐ Show customers how to listen to streaming audio from their paired and connected mobile phone
- ☐ Direct customers to review the safety information found in the SYNC supplement
- ☐ Remind customers that even with SYNC's voice commands, mobile phones and other devices should only be used if it is safe to do so