


This DMSi® Quick Install Guide is intended to help VinSolutions partners and client dealerships gather the information necessary for installing RyanTech's DMSi® application for integrating MotoSnap with supported Dealer Management Systems.

DMSi® is a client application using IP technology and secure SSL encryption that is far more secure and reliable than dial-up modems. DMSi® allows a dealership the ability to extract and syndicate various data from its DMS system.

If you need assistance, click on the  **live chat** logo on the install site to chat live with support via text instant messenger, call 435-647-0118 and press 0, or email support@dmssetup.com.

1 Gather Required Information

DEALERSHIP INFORMATION

Business Name: _____
 Street Address: _____
 City: _____ State: _____ Zip: _____

DEALERSHIP CONTACT INFORMATION⁽¹⁾ ← See FAQ for related help

Contact Name: _____
 Contact Title: _____ Email: _____
 Office Manager: _____ Office Mgr Phone: _____

PC INFORMATION⁽²⁾


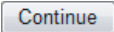
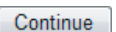


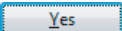

Location of PC: _____
 Primary User: _____

DMS INFORMATION

Type of DMS: ☐ ADP Elite ☐ ADP Websuite⁽³⁾ ☐ Reynolds ERA ☐ Arkona⁽³⁾ ☐ Other
 DMS Login⁽⁴⁾: _____ IP Address⁽⁵⁾: _____ . _____ . _____
 DMS Password: _____ Port Number⁽⁶⁾: 23 (default)
 Modem Number⁽⁷⁾: (for diagnostic purposes only) _____ Number of Stores: _____
 Stores in DMS: (store numbers and/or names if multiple stores) _____


2 Install DMSi® ^{*(8)}

*For **ADP** and **Reynolds** systems install DMSi® on a PC at the dealership that has access to both the DMS and the Internet, is generally left on, and does not go into hibernate mode. For **Other** systems contact RyanTech at support@ryantechinc.com or 435-647-0118.

- Go to the DMSi® installation URL: <http://install.dmsintegration.com/default.aspx?affiliate=VinStickers>
- Click on 
- Fill in the Dealership Contact information using the details gathered above and click 
- Fill out the PC and DMS information using the details gathered above and click 
- **Step 1:** Click on the link to print your assigned **Location ID** (you will be required to enter this during installation)
- **Step 2:** Click and download the  setup.exe file to the PC desktop.
- Run  setup.exe from the PC desktop.
 - If prompted to install the Microsoft® .Net 1.1 Framework⁽⁹⁾ click  ; after your computer restarts, run  setup.exe⁽¹⁰⁾ again from the PC desktop.

Step-2 Install DMSi® (continued)

- Step 2 (cont'd):


- Follow the instructions and accept the Terms of Use.
- Enter your Contact Person (*User Name*), Dealership (*Organization*) and your printed **Location ID** (*required*)
- Click 

- Step 3: Click and verify the installation.

Frequently Asked Questions:

- (1) Q: Who do I put as the Contact Person?
A: Someone at the dealership who can be contacted regarding the DMSi® install and DMS access issues.
- (2) Q: What do I enter for "Location of the PC" and "Primary User of the PC"?
A: Text descriptions of where the PC is at the dealership and who normally uses it, to help personnel at the dealership identify the PC with DMSi® installed on it if the Contact Person is not available.
- (3) Q: I have an ADP WebSuite or Arkona system, do I need to install DMSi®?
A: No, do not install DMSi® if you have an ADP WebSuite or Arkona DMS. Instead do the following:
- ADP WebSuite: To access your DMS you only need to provide RyanTech an Extract User Name and Password with access to Sales, Service and Inventory. See the RyanTech contact info below.
 - Arkona: RyanTech integrates directly with Arkona; submit an Arkona Dealer Data Transfer Agreement form to Arkona with the following information: 3rd Party Company Name = RyanTech; Contact = DMS Support Team; Phone = 866-804-9040; Email = support@ryantechinc.com; Company FTP address = "On file with Arkona"; and put a check mark next to the following in the Data Requested column: "Vehicle Inventory w/Cost", "Sales w/Terms", "Service w/Feedback" and "Labor Op Codes".
- (4) Q: What access rights are needed for the DMS User Name created for DMSi®?
A: For deal and inventory integration:
- R&R: Access to 6910 for all applicable stores, to the appropriate FIMAST, NVINVENTORY and UVINVENTORY files, to Accounting and the PERSONNEL file, and to the AA.FIMAST archive file.
 - ADP: ENG access and access to the appropriate -FI and -V accounts (or the -A account if no -V account), making sure to give access to the CAR-INV and FI-WIP sub-accounts.
- (5) Q: What is the IP Address and how do I find it?
A: This is the Internet Protocol (IP) Address [example 123.456.78.908 or 01.49650.REYREY.com] of the DMS server, not the PC.
- R&R: In the ERALink window, select Setup/ Communications/ Windows Sockets/ Setup - the host IP address is shown in that portion of the menu.
 - ADP: Indicated at the bottom of ADP Reflections window; example: "Connected **10.10.1.6** via telnet"
- (6) Q: What is the Port Number and what do I enter for it?
A: This is the network port identifier of the DMS server. Default to **23** unless known to be different.
- (7) Q: What is the DMS dial-in number needed for?
A: This will only be used to help resolve any setup issues, and diagnose future DMS connectivity issues.
- (8) Q: What are the requirements for the PC on which I install DMSi®?
A: You must have Admin rights to the PC; it must be on a network connected to the Internet and to the DMS; it must have Windows 2000 or later with all Microsoft® updates; if it is turned off or goes into hibernation your DMS data will be unavailable; any PC firewall must be updated to allow DMSi® to access the Internet.
- (9) Q: Why do I have to install the Microsoft® .Net 1.1 Framework?
A: To ensure a secure connection, your computer must at minimum have this Microsoft® update.
- (10) Q: I didn't save the Install file, can I download it without going through the signup steps again?
A: Yes, go to <http://secure.dmsintegration.com/install/setup.exe>.

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