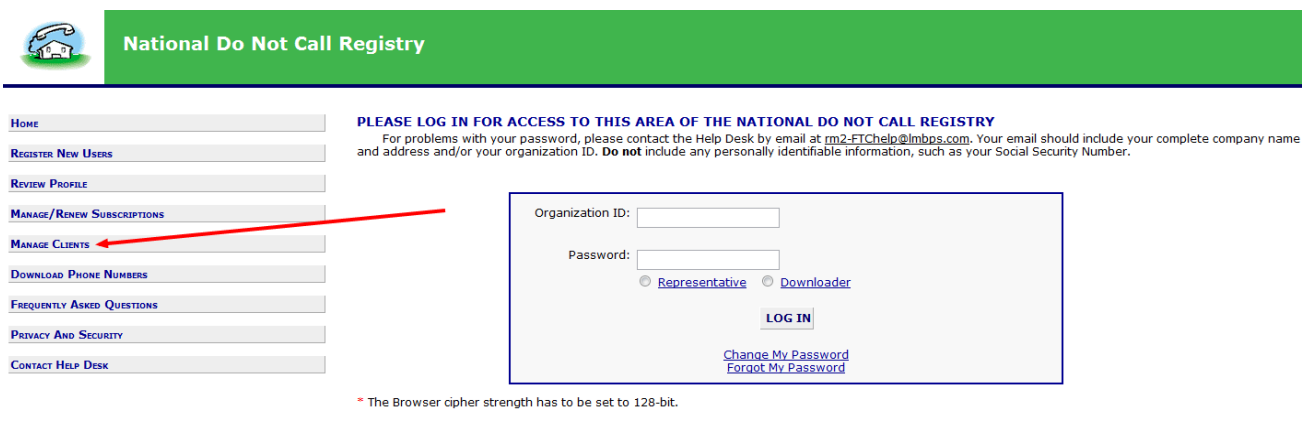


Federal DNC Instructions:

<http://telemarketing.donotcall.gov/>

To enable a dealer to use the Federal DNC features, they must provide us with their SAN numbers as well as their Organization ID. This information is used to register their information with our account on the donotcall.gov website. The dealer must also have the setting checked to enable the Federal DNC from the CRM Admin Settings tab.

We download numbers based on the dealers SAN numbers we have linked. The dealers must first sign up with the donotcall.gov website for the area codes they need and then provide us access to them.



National Do Not Call Registry

PLEASE LOG IN FOR ACCESS TO THIS AREA OF THE NATIONAL DO NOT CALL REGISTRY
For problems with your password, please contact the Help Desk by email at rm2-FTChelp@mbps.com. Your email should include your complete company name and address and/or your organization ID. **Do not** include any personally identifiable information, such as your Social Security Number.

Organization ID:

Password:

☐ Representative ☐ Downloader

LOG IN

[Change My Password](#)
[Forgot My Password](#)

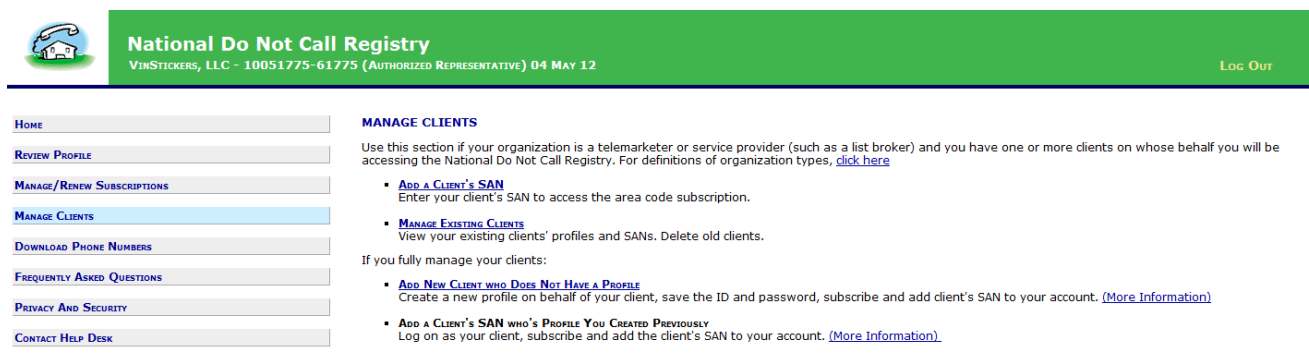
* The Browser cipher strength has to be set to 128-bit.

Login Credentials:

Organization ID: 10051775-61775

Representative PW: Vins0lut1on\$

***Note: Password will expire if the Federal DNC has not been accessed within 90 Days. You will need to reset the password link. The password reset link will be sent to vincare@vinsolutions.com.



National Do Not Call Registry
VINSTICKERS, LLC - 10051775-61775 (AUTHORIZED REPRESENTATIVE) 04 MAY 12 [Log Out](#)

MANAGE CLIENTS

Use this section if your organization is a telemarketer or service provider (such as a list broker) and you have one or more clients on whose behalf you will be accessing the National Do Not Call Registry. For definitions of organization types, [click here](#)

- ADD A CLIENT'S SAN**
Enter your client's SAN to access the area code subscription.
- MANAGE EXISTING CLIENTS**
View your existing clients' profiles and SANs. Delete old clients.

If you fully manage your clients:

- ADD NEW CLIENT WHO DOES NOT HAVE A PROFILE**
Create a new profile on behalf of your client, save the ID and password, subscribe and add client's SAN to your account. [\(More Information\)](#)
- ADD A CLIENT'S SAN WHO'S PROFILE YOU CREATED PREVIOUSLY**
Log on as your client, subscribe and add the client's SAN to your account. [\(More Information\)](#)

Once the SAN number has been added and linked using the Do Not Call Registry, you need to verify that the dealer has the settings correct within VinSolutions. This can be accessed from the CRM Admin Settings.

Example Dealer #1
Grant Scarfino viewing as Mike Wraystestingaccount

CRM | Inventory | Desking | Campaigns | CRS | Websites | Service Center | Reports | Settings | **Admin** | Customer Portal

Dealer List | Support 1 | Support 2 | Websites | Implementation | System | DMS | Dev | Selected Dealer | Home Page

Admin Settings: Example Dealer (#1) [Save] [Cancel]

Dealer Functionality Settings

ILM Enabled: ☒
Full CRM Enabled: ☒
Enables showroom control, form printing, and letter printing.

Max number of users:
Limits the number of users a dealer can setup. If the value is blank or 0 there is no limit.

CRM Time Clock Enabled: ☒
Enables the time clock functions for users.

Federal DNC Enabled: ☒
This forces the system to do Federal DNC checking, but there is much more to the setup of this that checking this checkbox. It requires having the dealer's federal SAN number and loading the lists in the database.

Enable Service Scheduling from Websites: ☐
By checking this, users on the websites will be able to schedule their own service appointments.

Dealer Settings

Sales rep delete Visits: ☐
Can the sales rep delete their own visits? (Otherwise only management can do it.)

Sales rep unwind sales: ☐
Can the sales rep unwind their own sales? (Otherwise only management can do it.)

Sales rep pencil deals: ☐
Can the sales rep pencil their own deal? (Otherwise only management can do it.)

Drivers License Scanner: ☒
Sales rep close visits: ☐
Can the sales rep close their own visits? (Otherwise only management can do it.)

Manager approval on add: ☒
By checking this, a manager must approve when a user tries to add a customer and use another salesperson's customer.

Navigation Steps:
Admin Tab > Selected Dealer > CRM Admin Settings