**VinSolutions.com**

**VinSolutions Drivers License Scanner Installation Guide**

**System Requirements:**

1. Operating System: Windows XP or Windows Vista recommended
2. Browser: Internet Explorer 6.0 or higher
3. Microsoft .NET Framework 2.0 or higher

* For Vista, MS.NET Framework 3.5 SP1 is pre-installed on the system
* To confirm installation of .NET Framework on your system, go to CONTROL PANEL – PROGRAMS – PROGRAMS AND FEATURES and make sure .NET Framework 2.0 or higher is on the list
* To install .NET Framework 2.0, visit [www.microsoft.com](http://www.microsoft.com), search and download .NET Framework 2.0 Redistributable Package (x86), or
* Type in (or click on) the following address manually to visit the download site: <http://www.microsoft.com/downloads/details.aspx?FamilyID=0856EACB-4362-4B0D-8EDD-AAB15C5E04F5&displaylang=en>

**BEFORE YOU BEGIN INSTALLING THE SOFTWARE…**

1. Make sure that you have full Administrative Rights on your system or contact your system administrator for installation
2. Make sure that DRIVER LICENSE SCANNER function is enabled.
3. Make sure that the USB cable from Scanner is unplugged from the system. Do not plug in the scanner USB cable until instructed to do so.

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**INSTALLATION – WINDOWS VISTA**

**Locating Installation File**

1. Open up Internet Explorer. Go to <http://www.vinsolutions.com>
2. Click on DEALER LOG-IN and type in your USER ID and PASSWORD
3. The link to SUPPORT site can be found on the top right corner of the page. Click on it.
4. In FIND SOLUTIONS field, type in and search for SCANNER
5. From SEARCH RESULTS IN “ALL SOLUTIONS” AND SUBCATEGORIES, click on HOW CAN I GET THE CORRECT DRIVERS FOR MY SCANNER under SOLUTION TITLE
6. Click on [http://www.vinsolutions.com/documents/scanshell\_sdk\_setup.exe](http://www.vinsolutions.com/documents/scanshell_sdk_setup.exe#_blank)
7. A FILE DOWNLOAD window pops-up on the screen. Click SAVE.
8. On SAVE AS window, save the file on your DESKTOP with its default file name.
9. While downloading the file, make sure that ‘CLOSE THIS DIALOG BOX WHEN DOWLOAD COMPLETE’ checkbox in the download window is unchecked
10. When download is complete, click on RUN button.
11. An INTERNET EXPLORER – SECURITY WARNING window pops-up. Click on RUN button
12. A USER ACCOUNT CONTROL window pops-up to ask for AN UNIDENTIFIED PROGRAM ACCESS. ALLOW the program to run

**Software Installation**

1. CSSN SDK VERSION 9.32.2 INSTALLATION window with blue background appears. Click NEXT.
2. On README FILE window, click NEXT
3. On DESTINATION LOCATION window, keep the default setting, and click NEXT
4. On SELECT SDK COMPONENTS window, keep the default setting (Driver License, ID & Passports checkbox is selected), and click NEXT
5. On SELECT SCANNER & SIGNATURE TABLET DRIVER(S) window, keep the default setting (ScanShell 800\R (Vista Compliant) checkbox is selected), and click NEXT
6. On START INSTALLATION window, click NEXT
7. File installation begins and a CSSN SDK VERSION 9.32.2 – SNAPSHELL warning window pops-up. Make sure that the scanner is un-plugged. Click OK
8. Wait until the installation is complete. The system will update its configuration
9. Click FINISH to complete the installation

**Hardware Installation**

1. Plug in the USB cable
2. Your system’s Plug in and Play will make an attempt to install driver software for the scanner
3. When FOUND NEW HARDWARE window pops-up, select LOCATE AND INSTALL DRIVER SOFTWARE (RECOMMENDED) option from the window
4. A security window pops-up. Click CONTINUE to grant the system permission for the installation

**NOTE:** This process may take up to several minutes. You can see the system status by moving your mouse over SYSTEM INSTALLATION ICON on your TASK BAR (located on the right bottom corner of your screen)

1. A WINDOWS SECURITY: WINDOWS CAN’T VERIFY THE PUBLISHER OF THIS DRIVER SOFTWARE window pops-up. Select INSTALL THIS DRIVER SOFTWARE ANYWAY.
2. Upon completion, a CSSN USB2 CAMERA DEVICE DRIVER pop-up window is displayed indicating that device driver installation is complete

**Device Driver Update**

1. Click on START (Windows logo icon on left side of the task bar)
2. Right click on COMPUTER then click on PROPERTY
3. Click on DEVICE MANAGER from SYSTEM WINDOW
4. Click CONTINUE to grant WINDOWS permission to continue its operation
5. From your DEVICE MANAGER Window, scroll down to UNIVERSAL SERIAL BUS CONTROLLERS
6. Expand the tree and locate CSSN USB2 CAMERA DEVICE DRIVER
7. Right click and click on PROPERTIES
8. On PROPERTIES window, click on DRIVER tab.
9. Click UPDATE DRIVER
10. On UPDATE DRIVER SOFTWARE – CSSN USB2 CAMERA DEVICE DRIVER window, select BROWSE MY COMPUTER FOR DRIVER SOFTWARE
11. Click on BROWSE button, and select DESKTOP for the location. Make sure the checkbox INCLUDE SUBFOLDERS is selected.
12. Reboot system if required

**Perform a Test Scan**

1. Log on to your Motosnap Web page
2. Go to CRM tab and click on ADD CUSTOMER
3. On the ADD CUSTOMER page, it should display INSERT LICENSE with a green light on the scanner device.

**NOTE:** If ENABLE SCANNER is displayed, select a SOURCE for the customer and click on ENABLE SCANNER. It will refresh the page and will display INSERT LICENSE along with new set of options (DISABLE SCANNER, SCAN, CALIBRATE, CLEAN)

1. Place a driver’s license on the scanner upside down, and press the button.

**Internet Explorer Internet Options Setting**

If the scanner does not function when the installation is complete, try modifying internet security settings on Internet Explorer

1. Open up the browser: Internet Explorer
2. Click on TOOLS and select INTERNET OPTIONS

**NOTE:** Depend on the version of Internet Explorer you are using, the location of TOOLS icon may vary. If you cannot locate the icon, press ‘Alt’ key from your keyboard when on the Internet Explorer. It will bring out the MENU tabs on top of the browser

1. From INTERNET OPTIONS window, click on SECURITY tab
2. From SECURITY tab, click on SITES button. It will bring up TRUSTED SITES window.
3. Add <https://apps.vinmanager.com> to WEBSITES list and make sure that REQUIRE SERVER VERIFICATION checkbox is checked
4. Change the SECURITY LEVEL FOR THIS ZONE level to MEDIUM-HIGH
5. Click on APPLY and click on OK