# LISA BROWN

Web Designer | Graphic Designer

### CONTACT

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## MISSION STATEMENT

Driven and experienced Web and Graphic Designer looking for a new opportunity in UX Design with room to progress and further enhance my skills.

### **SKILLS**

TOOLS CODING
Adobe Illustrator HTML/CSS
Adobe InDesign

Adobe Photoshop
Adobe After Effects
Final Cut Pro
Sketch

INTERACTION
User Research
Wireframing
Prototyping

InVision Figma

### **EDUCATION**

Professional Diploma in UX Design UX Design Institute

March 2021

BA(Hons) Graphic Design Glasgow Clyde College June 2017

#### REFERENCE

Grant Elliott Head of Web Design, Arnold Clark

☑ grant.elliott@arnoldclark.com

#### INTERESTS

I'm a keen photographer.

(a) @memoriesareimages

#### WORK EXPERIENCE

### Web Designer

2021-Present

Arnold Clark - Glasgow, UK

I work in a cross functional role between Web and Graphic design, with more of a focus now on web and UX projects in the Car & Van Rental division.

#### Key responsibilities

- Using an Agile working approach, we strive to continually improve the customer's digital journey by creating a seamless user experience as they move from online to in-branch.
- Identify problem areas for improvement on our website portfolio using tools such as CrazyEgg and Google Analytics to make data-informed design decisions.
- Develop design ideas and create A/B tests to use with real customers before implementing final design solution.
- Work with various stakeholders across multiple business divisions whilst managing expectations and receiving feedback in a fast-paced working environment
- Using Sketch, but more recently Figma, to create interactive prototypes for stakeholder approval.
- Carry out peer reviews before code is deployed, allowing us to collaborate and improve the output as a web design team.
- Participate in daily stand-ups and retros, improving the team dynamic and ensuring we gather learnings from every project.
- Regularly demo projects showcasing recent work and learnings to the full Marketing department.

#### Additional relevant skills

• I have also developed skills within Adobe After Effects allowing me to animate GIFs for emails and enhance my skills in CSS animation.

### Graphic Designer

2017-2021

Arnold Clark - Glasgow, UK

For 4 years I was a Graphic Designer working closely with Marketing Executives to create various print and digital assets.

#### Key responsibilities

- Developed a number of creative concepts for various projects across the Group, including nationwide sales campaign artwork and new brand concepts for both offline and online use.
- Key designer in a number of brand artwork design projects including the development of our in-house employee values concept, which is now used across all employee artwork throughout the Group, circa 12,000 people.
- Created various elements of campaign artwork including social and paid media assets that would be eye catching and engaging to the audience whilst adhering to design best practice for different platforms.
- Designed internal documents and presentations to communicate information to employees using infographics and clear editorial layouts on Adobe InDesign.

#### Additional relevant skills

 Edited videos using the combination of Premier Pro and After Effects to create content for use in presentations, on YouTube and landing pages.

### Graphic Designer Intern

August 2016

Flex - Cork, Ireland

### Graphic Designer Intern

July 2016

STV Creative - Glasgow, UK