# **Data Products as a Service (DPaaS)**

• A Unified Consulting Model for Scalable Data Solutions

#### **The Problem**

- Siloed consulting services lead to misaligned priorities and duplicated work
- Clients attempt data democratization without foundational products
- Inconsistent KPIs across departments undermine trust in data
- Tool sprawl and poor adoption of insights

#### **Our Solution: Data Products as a Service**

- Product-led consulting model combining engineering, analytics, and governance
- Delivers reusable, governed, business-aligned data products
- Reduces rework and increases time to value
- Enables self-service through trustworthy data assets

#### What is a Data Product?

- Discoverable searchable, documented, and known across teams
- Trustworthy tested, governed, and reliable
- Usable consumable by business and technical users
- Reusable modular, scalable, and extendable
- Measurable defined outcomes and usage metrics

#### **DPaaS Team Structure**

- Client SME / Product Owner owns product vision
- Data Architect designs scalable solution
- Data Engineer builds pipelines and models
- BI Developer creates usable insights
- Governance Lead embeds quality and access controls
- Data Scientist (optional) develops ML models and advanced analytics when needed

# **Delivery Framework**

- Discover: understand the business problem and data opportunity
- Design: create architecture and KPI alignment
- Build: develop MVP using modern tools
- Iterate: incorporate feedback and usage data
- Enable: self-service analytics and documentation
- Evolve: manage, scale, and improve products over time

### Real Example: What Could've Been Better

- Three separate teams engaged on data engineering, BI, and governance
- Lack of shared vision caused misalignment and rework
- CRM migration presented opportunity for end-to-end data product
- DPaaS could have streamlined delivery and embedded governance from the start

# **Engagement Models**

- Fixed-Term MVP 6-12 week engagements
- Monthly Retainer ongoing product development
- Hybrid Pod combined client and consulting teams
- Managed Product Portfolio full outsourcing of product lifecycle

# Why We Win

- We deliver outcomes, not just services
- Unify engineering, analytics, and governance from day one
- Built with reuse, trust, and scale in mind
- Enable client self-service with measurable business impact

### **Optional Add-On Services**

- KPI templates and governance starter kits
- Integration blueprints (Salesforce, SAP, etc.)
- Advanced Analytics & ML Add-Ons:
- - Pre-built ML model templates (churn, forecast, etc.)
- - Feature store integration for ML-enabled products
- - MLOps pipelines (MLflow, Databricks, Vertex AI)
- - Model governance and monitoring toolkits

### **Next Steps**

- Identify pilot clients and candidate use cases
- Finalize internal toolkit and accelerators
- Train consulting teams on DPaaS model
- Launch 1–2 pilot engagements and refine based on feedback