

# LOREN LISK

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## Career Summary

**Summary:** IT Professional with over 10 years of experience including: Virtualization, Linux System Administration and Engineering, Network and Database Administration, Seeking an Organization where I can contribute value by optimization & design of existing and future infrastructure, preferably in a high career path in DevOps and automation in a linux based environment.

## Core Competency / Skills

Virtualization: KVM/XEN	Containerization: Docker/LXC	Linux: (Debian/CentOS)
Programming: (Bash/Python/PHP/HTML5/CSS3)	Configuration Management: (Salt/Ansible/Puppet)	Devops Tools: (Jenkins/Git)
Distributed Monitoring: (Check_MK/Nagios/ELK)	Business Intelligence: (BIA/HANA)	SAN: (EMC/SolidFire/ZFS)
Infrastructure Applications: (DNS/DHCP/ELK)	Middle Tier Applications: (MySQL/redis)	Frontend Applications: (Apache/Nginx)

Many other skills are known and or can be learned quickly

## Work Experience

### Senior Linux Systems Engineer III, Operations Engineering

#### *Peak Hosting / Peak Consulting Services in Tualitin, OR*

- Final Escalation point for Complex, non-routine technical challenges to our external Customers
- Closely Collaborate with Storage, Networking, Software Engineering Teams
- Train tier 2 to provide competent support and helped document the best practices / documentation
- Deploy Custom "One-Off" products / projects when required and approved
- Established and Maintained Great Relationships with Our Customers / Vendors
- Wrote Deployment kickstarts / preseeds and validation Scripts for customer Complex Deployments
- Supported 5 Datacenters Containing 8000+ Servers

### Senior Linux Systems Administrator III, Customer Dedicated Team

#### *Peak Hosting / Peak Consulting Services in Tualitin, OR*

- Developed Training Material to Support/deploy the infrastructure for a Massively Multiplayer Mobile Game rated in the Top 10
- Designed and Supported an LLDP Deployment Across 4000 Servers within very tight timelines
- Deployed Redis HA Clusters & MySQL HA Clusters using Galera and Percona as well as massive frontend nginx web heads behind VIPS
- Provided Personalized High Available Tier III Support for Customer in the > \$1 Million Monthly Revenue Range
- Worked closely with all support teams regarding the Customer and Maintained Quality of Service
- Helped Defined the Change Management Regarding the Customer
- Supported 5 Datacenters Containing 7000 Servers

### Senior Linux Systems Administrator III, Customer Support

#### *Peak Hosting / Peak Consulting Services in Tualitin, OR*

- Front Line Tier III Support handling all Tasks that could be handled within Customer Support
- Became Subject Matter Expert regarding Linux Support within the Customer Support Department
- Supported 3 Datacenters Containing 3000 Servers

### Senior Linux Systems Administrator III, Customer Support

#### *ISDC, BIA/HANA Support in Atlanta, GA*

- Final Escalation point in the US for HANA / BIA Support Clients, including 10+ Fortune 500 Customers.
- Helped Develop, Maintain and Support SAP BIA/HANA Business Intelligence Deployment Clusters
- Deployed 75 Rack HANA Distributed Performance Metric Gathering using Graphana

### Senior, Linux Systems Administrator III

#### *Peer 1 Hosting, Network Enterprises in Atlanta, GA*

- Tier 3 Support handling the Complex Tasks supporting 8 Datacenters and 21 POP's holding 21,000+ servers.

### Junior, Linux Systems Administrator II

#### *Peer 1 Hosting, Network Enterprises in Atlanta, GA*

- Tier 2 Support handling the Complex Tasks supporting 8 Datacenters and 21 POP's holding 8,000+ servers.

## Education Summary

- (Associates in Networking from Chattahoochee Technical Collage of GA, in 2007)
- (CIS CCNA Certificate from Chattahoochee Technical Collage of GA, in 2004)
- (Renewed A+/Net+/Sec+ from Comptia in 2011)
- Mostly Self Taught, I'm a Quick Study with a firm grasp of the Abstract Knowledge and a home lab.