

US Equity Research

9 November 2022



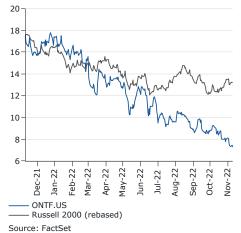
Rating Price Target **HOLD** US\$10.00↓ from US\$13.00 unchanged ONTF-NYSE US\$6.99

Market Data

| 52-Week Range (US\$): | 6.95 - 18.54 |
|---------------------------|--------------|
| Avg Daily Vol (000s) : | 338 |
| Market Cap (US\$M): | 391.5 |
| Shares Out. (M) : | 56.0 |
| Enterprise Value (US\$M): | 247 |
| Net Cash (US\$M): | 356.0 |

| 2021A | 2022E | 2023E |
|-------|----------------------------------|---|
| 203.7 | 190.0↓ | 190.0↓ |
| - | 192.0 | 200.0 |
| 0.1 | 0.3 | 0.3 |
| 1.6 | (33.3) | (3.7) |
| 31.8 | NA | NA |
| 0.03 | (0.42)↑ | (0.15)↑ |
| - | (0.56) | (0.40) |
| | 203.7 - 0.1 1.6 31.8 | 203.7 190.0↓ - 192.0 0.1 0.3 1.6 (33.3) 31.8 NA 0.03 (0.42)↑ |

| Quarterly Sales | Q1 | Q2 | Q3 | Q4 |
|--------------------|-----------------|-----------------|-------------------|------------------|
| 2021A | 50.1 | 52.1 | 49.4 | 52.0 |
| 2022E | 48.5A | 48.2A | 47.6A | 45.7 |
| 2023E | 45.5 | 46.5 | 48.0 | 50.0 |
| Quarterly | Q1 | Q2 | Q3 | Q4 |
| EPS Non- GAAP | | | | |
| | 0.05 | 0.04 | (0.03) | (0.03) |
| GAAP | 0.05 (0.13)A | 0.04 (0.14)A | (0.03) (0.07)A | (0.03) (0.09) |



Priced as of close of business 9 November 2022

ON24's digital experience platform converts engagement into revenue via interactive webinars and virtual events that are backed by analytics and an ecosystem of third-party integrations.

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Progress in spots, challenges in others; stock trading at cash value, but we wait for a resumption of growth

Investment recommendation

On24 saw continued headwinds in Q3 as post-COVID spend normalization, virtual event pressures with the return of in-person activity, and changes in FX weighed on results. Putting some numbers to this, ARR declined by \$2.2M sequentially (-1% year-overyear) and total revenue fell by 4% compared to Q3'21. Normalizing for virtual event pressure and FX headwinds, ARR would have been flat sequentially, but essentially flat for five consecutive quarters. While total customer count in the quarter declined by 48 from Q2, the firm did add 2 net new customers paying >\$100K in ARR, which sounds like it could be attributed to successful selling in the base. On the positive side, On24 has reduced its annual run-rate opex by about \$16M by the end of Q3, those efforts should continue into this quarter, guidance for losses in Q4 was better than forecast, and the firm now has plans to reach non-GAAP profitability by Q4'23. As headwinds abate, losses narrow and the business returns to growth, there's going to be an interesting opportunity here. The stock is essentially trading at cash today, which is a level we've rarely ever seen in our time in software. That said, with better positioned, better executing companies elsewhere in software that are now trading at multiples we likewise haven't seen in years, we have a hard time saying you have to own ONTF now, just because it's cheap. Thus, we're going to take a wait-and-see approach here, and our hope is to get more constructive when there's a return to sustainable, more profitable growth in sight. Our HOLD rating is unchanged.

Highlights from the print

Macro more challenging and customers prioritizing in-person events. At a macro level, consistent with what others are seeing, On24's sales cycles have lengthened, and customers are tightening their budgets and more closely scrutinizing spend. More specific to On24, the incremental bad news this quarter is that its virtual conference product is experiencing significant headwinds from the return of in-person events, resulting in a churn rate for that product that's about twice that over its other core products over the prior two quarters. For context, On24's virtual conference product contributed a mid-single-digit percentage of ARR prior to COVID, gapped up to ~10% at its peak at the end of 2020, and is now expected to decline back to a single-digit percentage of ARR by the end of this year. All-in-all, On24 expects the underperformance of this product to be a ~300bps headwind to growth this year. Excluding headwinds from it and currency, ARR would've been roughly flat sequentially

Key metrics from the quarter. ARR of \$165.6M (-1% y-o-y) declined by \$2.2M sequentially (\$1.7M adjusted for currency), with deterioration relative to last quarter attributed to virtual conference product headwinds. Billings came in at \$38M (-19% y-o-y), the worst performance we've seen for that metric since Q1'20. Total revenue of \$47.6M (-4% y-o-y) came in right at the mid-point of guidance as subscription and professional services revenue declined 1% and 25%, respectively. In terms of customer count, On24 realized a net loss of 48 customers in Q3, ending with 2,053 (flat y-oy), as well as a net gain of 2 >\$100K ARR customers, ending with 351 (-2% y-o-y), translating to an ARPC of \$81K (flat y-o-y). On the bottom line, the company drove meaningful improvement in its cost structure, with approximately \$16M in run-rate savings since Q2, resulting in operating margin of (8%) which compares with (13%) last quarter and (3%) a year ago.

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Updated 2022 guidance and the trajectory into 2023. For 2022, On24 lowered its revenue guidance slightly to now imply a 6% overall decline, down from 5%. For O4, this implies ARR that's slightly down sequentially and overall revenue that's down ~11% year-over-year. In terms of profitability, On24 is taking additional actions to reduce its cost structure (primarily within its GTM organization), and now expects better performance, with guidance implying margins of (10%) versus (13.5%) prior for the year. Looking out into next year, On24 is optimistic for a return to top-line growth in the second half. We see several factors that should allow revenue growth to inflect back into positive territory: (1) as we lap the last of first-time renewals from post-COVID customer cohorts, we're starting to see renewal rates stabilize and gross retention improve; (2) service revenue declines, which are projected to be a 400bps headwind to overall growth in C2022, should moderate; (3) virtual conference product churn, which is projected to be a 300bps headwind to growth in C2022, should lessen; and (4) overage revenue declines, which have been a 100bps headwind to growth, should become immaterial. On the bottom line, On24 is firmly focused on driving efficiencies and is now targeting breakeven non-GAAP earnings by Q4'23.



Valuation and price target

We are lowering our price target to \$10 which reflects our reduced C2023 estimates. This price target is based on a 1.5x EV/revenue multiple applied to our C2023 revenue estimate of \$190M and assumes \sim 59M fully diluted shares outstanding.

Quarterly results

The table below details ON24's September quarter (Q3/22) results compared to our published estimates and the year ago quarter's results.

Figure 1: ONTF September 2022 (Q3/22)

| A 14/11 | C 24 | 6 22 | 6. 225 | <u>Actual -</u> | <u>Percent</u> |
|--|-----------------------|-----------------------|----------------------|---------------------|-----------------------------|
| \$ Millions | <u>Sep-21</u> | <u>Sep-22</u> | <u>Sep-22E</u> | <u>Estimate</u> | <u>Difference</u> |
| Annual Recurring Revenue (ARR) Growth | \$167.2 20% | \$165.6 -1% | \$167.0 <i>0%</i> | (\$1.4) | -1% |
| Sequential Dollar Change in ARR | \$3.1 | -1% -\$2.2 | -\$0.8 | -\$1.4 | 175% |
| Platform Revenue | 43.6 | 43.3 | 42.6 | 0.7 | 2% |
| Service Revenue | 5.8 | 43.3 | 42.0 | (0.6) | <u>-12%</u> |
| Core Revenue | 49.4 | 47.6 | 47.5 | 0.1 | 0% |
| Legacy Revenue | 0.0 | 0.0 | 0.0 | 0.0 | <u>n/a</u> |
| Total Revenue | 49.4 | 47.6 | 47.5 | 0.1 | 0% |
| Cost of Platform | (8.1) | (8.9) | (9.4) | 0.5 | 5% |
| Cost of Service | (3.2) | (3.0) | (3.2) | 0.2 | 6% |
| Cost of Legacy | <u>0.0</u> | <u>0.0</u> | 0.0 | 0.0 | <u>n/a</u> |
| non-GAAP Gross Profit | 38.0 | 35.7 | 34.9 | 0.7 | 2% |
| Sales & Marketing | (24.2) | (22.4) | (25.6) | 3.2 | 12% -4% |
| Research & Development General & Administrative | (7.9) <u>(7.3)</u> | (9.1) <u>(7.9)</u> | (8.8) (8.1) | (0.3) <u>0.3</u> | -4% <u>3%</u> |
| Cost of Operations | (39.4) | (39.3) | (42.5) | 3.2 | 7% |
| non-GAAP Operating Income | (1.4) | (3.6) | (7.5) | 3.9 | -5 2 % |
| Stock Based Compensation | (7.8) | (9.9) | (9.5) | (0.4) | -4% |
| Amortization & Other | 0.0 | (1.2) | (1.2) | (0.1) | <u>6%</u> |
| GAAP Operating Income | (9.2) | (14.8) | (18.2) | 3.4 | -19% |
| Interest Income | 0.0 | 0.0 | 0.0 | 0.0 | n/a |
| Interest Expense | (0.1) | (0.0) | (0.1) | 0.1 | n/a |
| Other Income (Expense) | (0.1) | 0.5 | 0.0 | 0.5 | n/a |
| GAAP Pre-Tax Income | (9.4) | (14.3) | (18.3) | 3.9 | -22% |
| Tax Rate | <u>0%</u> | (0.0) | <u>-1%</u> | <u>1%</u> 0.2 | <u>n/a</u> |
| Income Tax Benefit (Expense) | 0.0 | (0.0) | (0.2) | | -80% |
| GAAP Net Income | (9.4) | (14.4) | (18.5) | 4.1 | -22% |
| Reversal of SBC, Amort, & Other | 7.8 | 11.1 | 10.7 | 0.5 | 4% |
| Tax Effect of Add-Backs non-GAAP Net Income | <u>0.0</u> | <u>0.0</u> | <u>0.0</u> (7.8) | 0.0 4.6 | <u>n/a</u> - 58 % |
| | (1.5) | (3.3) | | | |
| Basic Shares Outstanding Pro Forma/Diluted Shares Outstanding | 47.1 55.5 | 47.6 <i>56.0</i> | 47.4 55.8 | 0.2 0.3 | 0% 0% |
| | | | | | -23% |
| GAAP EPS non-GAAP EPS | (\$0.20) (\$0.03) | (\$0.30) (\$0.07) | (\$0.39) (\$0.17) | \$0.09 \$0.10 | -23% -58% |
| Free Cash Flow | (1.6) | (4.2) | (9.9) | 5.7 | -58% |
| Customer Count | 2,054 | 2,053 | 2,116 | (63) | -3% |
| Growth | 2,034 7% | 2,033 0% | 3% | (03) | -3/6 |
| Net New Customer Additions | (24) | (48) | 15 | (63) | -420% |
| Customers with ARR >\$100K | 359 | 351 | 353 | (2) | -1% |
| Growth | 32% | -2% | -2% | | |
| % of Total | 17% | 17% | 17% | | |
| Net New >\$100K ARR Additions | 14 | 2 | 4 | (2) | -50% |
| ARR per Customer | 80,929 | 79,730 | 79,203 | 527 | 1% |
| Growth | 7% | -1% | -2% | | |
| Calculated Billings (Revenue + Δ Deferred) | 46.7 | 37.8 | 50.0 | (12.2) | -24% |
| Growth | -12% | -19% | 7% | | |
| Net Cash & ST Investments per Share | \$7.12 | \$6.07 | \$5.96 | \$0.10 | 2% |

Source: Company reports, Canaccord Genuity estimates



Figure 2: Income statement

| Income statement | • | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------------|---------------------------|-----------------------|-----------------------|----------------------|------------------------|-----------------------|---------------------------|---------------------------|---------------------|----------------------------|----------------------------|---------------------|---------------------------|----------------------------|----------------------------|------------------------|------------------------------|-----------------------|------------------------|----------------------------|--------------------------------|------------------------|------------------------|-----------------------|--------------------------|--------------------------|
| On24 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| (ONTF/NYSE) 11/9/2022 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Income Statement | | | Quarte | | | | | Quarte | , | | | | Quarte | , | | | | Quarte | , | | | | Quarte | , | | | |
| \$ Millions Annual Recurring Revenue (ARR) | CY-2018 61.2 | Mar-19 \$63.6 | Jun-19 \$67.2 | Sep-19 \$70.0 | Dec-19 \$76.9 | <u>CY-2019</u> 76.9 | Mar-20 \$85.9 | Jun-20 \$114.2 | \$138.9 | Dec-20 \$153.4 | CY-2020 153.4 | Mar-21 \$163.1 | Jun-21 \$164.1 | \$167.2 | Dec-21 \$171.4 | CY-2021 171.4 | Mar-22 \$167.7 | Jun-22 \$167.8 | \$165.6 | Dec-22E \$163.0 | <u>CY-2022E</u> 163.0 | Mar-23E | \$164.0 | \$167.0 | Dec-23E \$170.0 | <u>CY-2023E</u> 170.0 | <u>CY-2024E</u> 193.0 |
| Growth Sequential Dollar Change in ARR | n/a n/a | 23% n/a | 21% \$3.6 | 20% \$2.8 | 25% \$6.9 | 25% \$15.6 | 35% \$9.0 | 70% \$28.3 | 98% \$24.7 | 100% \$14.5 | 100% \$76.5 | 90% \$9.7 | 44% \$1.0 | 20% \$3.1 | 12% \$4.2 | 12% \$18.0 | 3% (\$3.7) | 2% \$0.1 | -1% -\$2.2 | -5% -\$2.6 | -5% -\$8.4 | -3% (\$1.0) | -2% \$2.0 | 1% \$3.0 | 4% \$3.0 | 4% \$7.0 | 14% \$23.0 |
| Platform Revenue Service Revenue | 57.8 11.1 | 14.9 3.2 | 16.1 3.9 | 17.2 3.0 | 18.0 4.3 | 66.3 14.4 | 19.3 4.4 | 26.4 9.1 | 34.3 8.2 | 41.2 11.9 | 121.2 33.6 | 42.9 7.2 | 44.4 7.7 | 43.6 5.8 | 45.0 7.0 | 175.8 27.7 | 43.5 5.0 | 43.1 5.2 | 43.3 4.3 | 41.1 4.6 | 170.9 19.1 | 41.0 4.5 | 42.0 4.5 | 43.5 4.5 | 45.0 5.0 | 171.5 18.5 | 195.0 20.4 |
| Core Revenue Legacy Revenue | 68.8 13.8 | 18.1 2.5 | 20.0 | 20.3 1.9 | 22.4 1.6 | 80.7 8.4 | 23.7 1.0 | 35.5 0.8 | 42.5 0.1 | 11.9 53.1 0.2 | 154.8 2.1 | 50.0 0.1 | 52.1 0.0 | 49.4 0.0 | 52.0 0.0 | 203.5 | 48.5 0.0 | 48.2 0.0 | 47.6 0.0 | 45.7 0.0 | 190.0 | 45.5 0.0 | 46.5 0.0 | 48.0 0.0 | 50.0 0.0 | 190.0 | 215.4 0.0 |
| Total Revenue | 82.6 (11.7) | 20.6 | (3.6) | (3.8) | 23.9 (3.8) | 89.1 (14.8) | 24.7 (3.9) | 36.3 | 42.6 (5.3) | 53.3 (6.3) | 156.9 | 50.1 (7.2) | 52.1 (7.8) | 49.4 (8.1) | 52.0 (8.3) | 203.7 | 48.5 (8.7) | 48.2 (9.1) | 47.6 (8.9) | 45.7 (8.8) | 190.0 (35.6) | 45.5 (8.8) | 46.5 | 48.0 | 50.0 (9.5) | 190.0 (36.4) | 215.4 |
| Cost of Platform Cost of Service Cost of Legacy | (6.4) (6.7) | (2.0) | (2.2) | (1.9) (0.8) | (2.5) | (8.6) | (2.2) | (3.0) | (3.1) | (3.7) <u>0.0</u> | (12.0) | (3.1) | (3.6) | (3.2) | (3.6) 0.0 | (13.6) 0.0 | (3.2) | (3.2) | (3.0) | (3.0) | (12.3) 0.0 | (2.9) | (2.9) | (2.9) | (3.3) | (12.0) | (13.3) 0.0 |
| non-GAAP Gross Profit | 57.8 | 13.8 | 15.6 | 15.7 | 17.1 | 62.1 | 18.1 | 28.4 | 34.0 | 43.3 | 123.8 | 39.7 | 40.7 | 38.0 | 40.1 | 158.6 | 36.6 | 35.9 | 35.7 | 33.9 (21.5) | 142.1 | 33.8 | 34.5 | 35.9 | 37.3 (20.5) | 141.5 | 163.1 (85.0) |
| Sales & Marketing Research & Development | (46.3) (14.1) | (12.8) | (11.4) | (4.0) | (11.9) | (46.9) (15.5) | (11.9) | (12.6) | (15.6) | (19.5) | (59.6) (18.9) | (22.2) | (23.9) | (24.2) | (24.9) | (95.3) | (25.5) | (25.2) | (22.4) | (9.1) | (94.5) | (20.7) | (20.5) | (20.4) | (9.0) | (82.1) | (37.9) |
| General & Administrative Cost of Operations | (12.8) (73.3) | (20.2) | (3.4) | (18.1) | (3.5) (19.4) | (13.9) (76.2) | (3.3) (19.2) | (21.0) | (6.4) (26.5) | (6.9) | (20.5) (99.0) | (36.9) | (38.2) | (7.3) | (8.9) (41.9) | (30.8) (156.5) | (8.1) (42.2) | (7.9) (42.1) | (7.9) | (7.5) (38.2) | (31.4) (161.8) | (7.5) (37.1) | (36.7) | (36.7) | (7.5) (37.0) | (29.9) (147.6) | (31.5) (154.4) |
| non-GAAP Operating Income Stock Based Compensation | (15.5) (1.5) | (6.5) | (2.8) | (2.5) | (2.3) | (14.1) | (0.4) | 7.3 (0.4) | 7.5 (0.6) | 11.1 (1.5) | 24.8 (2.9) | 2.8 (5.0) | 2.5 (5.0) | (1.4) | (1.8) (7.9) | 2.1 (25.7) | (5.7) (9.5) | (6.2) (9.7) | (3.6) (9.9) | (4.3) (9.1) | (19.8) (38.2) | (3.3) | (2.2) (9.3) | (0.8) (9.6) | (10.0) | (6.0) (38.0) | 8.7 (43.1) |
| Amortization & Other GAAP Operating Income | 0.0 (16.9) | 0.0 (6.9) | 0.0 (3.3) | 0.0 (2.9) | 0.0 (3.0) | 0.0 (16.1) | 0.0 (1.5) | 0.0 6.9 | 0.0 6.8 | 0.0 9.6 | 0.0 21.8 | 0.0 (2.2) | 0.0 (2.5) | 0.0 (9.2) | 0.0 (9.6) | 0.0 (23.6) | 0.0 (15.2) | (0.1) (16.0) | (1.2) (14.8) | (1.3) (14.7) | (2.7) (60.7) | <u>0.0</u> (12.4) | 0.0 (11.5) | 0.0 (10.4) | 0.0 (9.7) | 0.0 (44.0) | 0.0 (34.4) |
| Interest Income Interest Expense | 0.1 | 0.0 | 0.1 | 0.1 | 0.1 (0.3) | 0.3 | 0.1 | (0.2) | (0.3) | (0.2) | (0.1) | 0.0 | (0.1) | (0.1) | 0.0 | 0.0 | 0.0 | 0.0 | (0.0) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 (0.1) | (0.4) | 0.0 |
| Other Income (Expense) | 0.6 | (0.0) | (0.0) | (0.1) | 0.1 | (0.0) | (0.3) | 0.0 6.7 | 0.0 | 0.0 9.7 | (0.2) | (0.1) | (0.2) | (0.1) | (0.1) | (0.5) | (0.2) | (0.1) | 0.5 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| GAAP Pre-Tax Income <u>Tax Rate</u> Income Tax Benefit (Expense) | (17.4) -1% (0.2) | (7.2) <u>0%</u> 0.0 | (3.5) -1% (0.0) | (3.3) -1% (0.0) | -10% (0.3) | (17.2) -2% (0.4) | (2.0) -3% (0.1) | 1% (0.0) | 0% (0.0) | 9.7 2% (0.2) | 21.1 <u>1%</u> (0.3) | -10% (0.2) | (2.8) 10% 0.3 | (9.4) <u>0%</u> 0.0 | (9.7) 2% 0.2 | (24.5) <u>1%</u> 0.3 | (15.4) -1% (0.1) | (16.2) <u>0%</u> (0.0) | (14.3) 0% (0.0) | (14.8) -1% (0.2) | (60.7) -1% (0.4) | (12.5) - <u>2%</u> (0.2) | (11.6) -2% (0.2) | (10.5) -2% (0.2) | (9.8) -2% (0.2) | (44.4) -2% (0.8) | (34.8) -2% (0.8) |
| GAAP Net Income | (17.6) | (7.2) | (3.6) | (3.3) | (3.5) | (17.5) | (2.1) | 6.7 | 6.6 | 9.5 | 20.8 | (2.8) | (2.5) | (9.4) | (9.5) | (24.2) | (15.5) | (16.2) | (14.4) | (15.0) | (61.1) | (12.7) | (11.8) | (10.7) | (10.0) | (45.2) | (35.6) |
| Reversal of SBC, Amort, & Other Tax Effect of Add-Backs | 1.5 0.0 | 0.4 | 0.4 | 0.5 | 0.7 | 2.0 | 0.4 | 0.4 | 0.6 | 1.5 0.0 | 2.9 0.0 | 5.0 0.0 | 5.0 0.0 | 7.8 0.0 | 7.9 0.0 | 25.7 0.0 | 9.5 0.0 | 9.8 0.0 | 11.1 | 10.4 0.0 | 40.9 0.0 | 9.1 0.0 | 9.3 | 9.6 0.0 | 10.0 0.0 | 38.0 0.0 | 43.1 0.0 |
| non-GAAP Net Income Basic Shares Outstanding | (16.1) | (6.8) 9.1 | (3.1) | (2.8) 9.1 | (2.8) | (15.5) | (1.7) 9.1 | 7.1 9.7 | 7.2 | 11.0 | 23.7 | 2.2 32.6 | 2.5 46.6 | (1.5) 47.1 | (1.7) 47.8 | 1.4 | (6.0) 47.6 | (6.4) 47.2 | (3.3) | (4.6) 48.3 | (20.2) | (3.6) | (2.5) 49.8 | (1.1) | (0.0) 51.3 | (7.2) | 7.5 53.6 |
| Pro Forma/Diluted Shares Outstanding | - | 13.4 | 13.4 | 13.4 | 13.4 | 13.4 | 13.4 | 13.4 | 13.4 | 19.1 | 14.8 | 42.2 | 55.0 | 55.5 | 56.0 | 52.2 | 56.0 | 55.5 | 56.0 | 56.8 | 56.1 | 57.6 | 58.5 | 59.4 | 60.3 | 59.0 | 63.0 |
| GAAP EPS non-GAAP EPS | _ | (\$0.79) (\$0.74) | (\$0.39) (\$0.35) | (\$0.36) (\$0.31) | (\$0.38) (\$0.30) | (\$1.93) (\$1.71) | (\$0.23) (\$0.18) | \$0.50 \$0.53 | \$0.49 \$0.54 | \$0.17 \$0.57 | \$0.94 \$1.46 | (\$0.09) \$0.05 | (\$0.05) \$0.04 | (\$0.20) (\$0.03) | (\$0.20) (\$0.03) | (\$0.54) \$0.03 | (\$0.32) (\$0.13) | (\$0.34) (\$0.14) | (\$0.30) (\$0.07) | (\$0.31) (\$0.09) | (\$1.28) (\$0.42) | (\$0.26) (\$0.07) | (\$0.24) (\$0.05) | (\$0.21) (\$0.02) | (\$0.20) (\$0.00) | (\$0.90) (\$0.15) | (\$0.67) \$0.14 |
| Free Cash Flow Customer Count | (12.1) 1.241 | (1.6) 1,272 | (4.3) | (2.2) | (4.4) | (12.5) 1.401 | 1.2 1,503 | 13.8 1,769 | 11.1 1.918 | 10.3 1,994 | 36.5 1.994 | 3.2 2,062 | 5.7 2,078 | (1.6) 2,054 | (5.6) | 1.6 2.122 | (7.8) 2.145 | (3.4) | (4.2) 2.053 | (18.0) | (33.3) | (6.5) 1.993 | 1.3 1,993 | 8.0 2,003 | (6.5) 2,023 | (3.7) | (2.1) |
| Growth Net New Customer Additions | 1,241 | 1,272 31 | 1,314 42 | 1,342 28 | 1,401 59 | 1,401 13% 160 | 1,503 18% 102 | 35% 266 | 1,918 43% 149 | 1,994 42% 76 | 1,994 42% 593 | 2,062 37% 68 | 2,078 17% 16 | 7% | 2,122 6% 68 | 6% | 2,145 4% 23 | 2,101 1% (44) | 0% | 2,013 -5% (40) | 2,013 -5% (109) | -7% (20) | -5% 0 | -2% 10 | 0% 20 | 2,023 0% 10 | 2,183 8% |
| Customers with ARR >\$100K | 116 | 119 | 124 | 129 | 144 | 144 | 161 | 229 | 271 | 302 | 302 | 325 | 345 | (24) 359 | 366 | 128 366 | 367 | 349 | (48) 351 | 353 | 353 | 356 | 359 | 363 | 368 | 368 | 160 398 |
| Growth % of Total | 9% | 9% | 9% | 10% | 10% | 24% 10% | 35% 11% | 85% 13% | 110% 14% | 110% 15% | 110% 15% | 102% 16% | 51% 17% | 32% 17% | 21% 17% | 21% 17% | 13% 17% | 1% 17% | -2% 17% | -4% 18% | -4% 18% | -3% 18% | 3% 18% | 3% 18% | 4% 18% | 4% 18% | 8% 18% |
| Net New >\$100K ARR Additions ARR per Customer | - | 3 50.584 | 5 51,971 | 5 52.709 | 15 56,035 | 28 56.035 | 17 59.143 | 68 69.794 | 42 75.331 | 31 78.425 | 158 78.425 | 23 80.424 | 20 79.275 | 14 80.929 | 7 82.088 | 64 82,088 | 78.603 | (18) 79.039 | 2 79.730 | 2 80.177 | (13) 80.177 | 3 80.879 | 3 82.288 | 4 83.584 | 5 84.451 | 15 84.451 | 30 89,228 |
| Growth Calculated Billings (Revenue + Δ Deferred) | | 25.4 | 23.4 | 19.6 | 29.4 | 97.7 | 17% 36.0 | 34% 58.1 | 43% 53.3 | 40% 56.2 | 40% 203.6 | 36% 53.4 | 14% 50.5 | 7% 46.7 | 5% 57.1 | 5% 207.6 | -2% 44.4 | 0% 46.9 | -1% 37.8 | -2% 40.0 | -2% 169.1 | 3% 40.0 | 4% 45.0 | 5% 50.0 | 5% 50.0 | 5% 185.0 | 6% 208.5 |
| Growth | | - | | | | | 42% | 149% | 172% | 91% | 108% | 48% | -13% | -12% | 1% | 2% | -17% | -7% | -19% | -30% | -19% | -10% | -4% | 32% | 25% | 9% | 13% |
| Net Cash & ST Investments per Share | \$0.00 | (\$0.91) | \$0.60 | \$0.43 | \$0.10 | \$0.10 | \$0.22 | \$1.35 | \$2.25 | \$1.85 | \$1.85 | \$9.15 | \$7.11 | \$7.12 | \$6.76 | \$6.76 | \$6.36 | \$6.17 | \$6.07 | \$5.67 | \$5.67 | \$5.47 | \$5.41 | \$5.46 | \$5.27 | \$5.27 | \$4.87 |
| Annual Pct. Change Platform Revenue | n/a | n/a | n/a | n/a | n/a | 15% | 30% | 64% | 99% | 129% | 83% | 122% | 68% | 27% | 9% | 45% | 1% | -3% | -1% | -9% | -3% | -6% | -2% | 1% | 9% | 0% | 14% |
| Service Revenue Core Revenue | n/a n/a | <u>n/a</u> 14% | <u>n/a</u> 18% | <u>n/a</u> 19% | <u>n/a</u> 18% | 30% 17% | 37% 31% | 136% 78% | 172% 110% | 174% 137% | 133% 92% | 63% 111% | -15% 47% | -30% 16% | -41% -2% | -18% 31% | -30% -3% | -33% - 7% | -25% -4% | -35% -12% | -31% - 7 % | -10% -6% | -13% -4% | 5% 1% | 9% 9% | -3% 0% | 10% 13% |
| <u>Legacy Revenue</u> Total Revenue | n/a n/a | <u>n/a</u> n/a | <u>n/a</u> n/a | <u>n/a</u> n/a | n/a n/a | -39% 8% | -60% 20% | <u>-67%</u> 62% | <u>-94%</u> 92% | -87% 123% | -75% 76% | <u>-93%</u> 102% | <u>-99%</u> 43% | -66% 16% | <u>-95%</u> - 2% | <u>-94%</u> 30% | <u>n/a</u> -3% | <u>n/a</u> - 7% | <u>n/a</u> -4% | <u>n/a</u> -12% | <u>n/a</u> - 7 % | <u>n/a</u> -6% | <u>n/a</u> -4% | <u>n/a</u> 1% | <u>n/a</u> 9% | <u>n/a</u> 0 % | n/a 13% |
| non-GAAP Gross Profit Sales & Marketing | n/a | n/a n/a | n/a n/a | n/a n/a | n/a n/a | 8% 1% | 31% -7% | 81% 10% | 117% | 154% 65% | 99% 27% | 120% 87% | 43% 90% | 12% 55% | - 7 % 27% | 28% 60% | -8% 15% | -12% 5% | -6% | -16% -14% | -10% -1% | -8% -19% | -4% -19% | 1% -9% | 10% -5% | 0% -13% | 15% 4% |
| Research & Development General & Administrative | n/a | n/a n/a | n/a n/a | n/a n/a | n/a n/a | 10% | 5% -9% | 22% 17% | 14% | 45% 96% | 22% 48% | 77% 131% | 64% 74% | 72% 15% | 39% 30% | 61% 50% | 21% 7% | 24% 14% | 15% 7% | 13% -15% | 18% | 2% -7% | -2% -6% | -2% -5% | -2% -1% | -1% -5% | 7% 5% |
| non-GAAP Operating Income | n/a | n/a | n/a | n/a | n/a | 9% | 83% | n/a | n/a | n/a | n/a | 347% | n/a | n/a | n/a | n/a | 305% | 349% | n/a | n/a | n/a | 41% | 65% | n/a | -107% | n/a | n/a |
| GAAP EPS non-GAAP EPS | n/a n/a | n/a n/a | n/a n/a | n/a n/a | n/a n/a | n/a n/a | 71% 76% | n/a n/a | n/a n/a | n/a n/a | n/a n/a | 62% 128% | n/a n/a | n/a n/a | n/a n/a | n/a n/a | -275% 344% | -536% 403% | -52% n/a | -56% n/a | -138% 1573% | 20% 41% | 31% 63% | 30% 69% | 37% 100% | 30% 66% | 26% 195% |
| Free Cash Flow | n/a | n/a | n/a | n/a | n/a | -4% | n/a | n/a | n/a | n/a | n/a | n/a | -59% | n/a | n/a | n/a | 344% | -159% | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Margins, Expense Ratios & Other Metrics Non-GAAP Gross Margin | 69.9% | 66.8% | 69.9% | 70.6% | 71.3% | 69.7% | 73.0% | 78.2% | 79.8% | 81.3% | 78.9% | 79.3% | 78.0% | 77.0% | 77.1% | 77.9% | 75.5% | 74.5% | 75.0% | 74.1% | 74.8% | 74.2% | 74.3% | 74.9% | 74.6% | 74.5% | 75.7% |
| Percent of Sales: Sales & Marketing Research & Development | 56% 17% | 62% 19% | 51% 16% | 49% 18% | 50% 17% | 53% 17% | 48% 16% | 35% 12% | 37% 11% | 37% 11% | 38% 12% | 44% 14% | 46% 14% | 49% 16% | 48% 16% | 47% 15% | 53% 18% | 52% 19% | 47% 19% | 47% 20% | 50% 19% | 46% 20% | 44% 19% | 43% 19% | 41% 18% | 43% 19% | 39% 18% |
| General & Administrative non-GAAP Operating Margin | 15% -18.7% | 18% -31.3% | 15% -12.7% | 15% -11.2% | 15% -9.7% | 16% -15.8% | 13% -4.5% | 11% 20.2% | 15% 17.5% | 13% 20.8% | 13% 15.8% | 15% 5.5% | 13% 4.8% | 15% -2.8% | 17% -3.4% | 15% 1.0% | 17% -11.7% | 16% -12.8% | 17% -7.7% | 17% -9.4% | 17% -10.4% | 17% -7.3% | 16% -4.7% | 16% -1.6% | 15% 0.6% | 16% -3.2% | 15% 4.0% |
| FCF Margin | -14.6% -14.6% | -7.9% n/a | -19.1% n/a | -10.0% | -18.3% | -14.0% -14.0% | 5.0% | 38.1% 7.9% | 26.0% 17.1% | 19.4% | 23.3% | 6.4% | 10.9% | -3.2% 8.6% | -10.8% 0.8% | 0.8% | -16.0% -4.6% | -7.0% -9.2% | -8.8% -10.6% | -39.3% -17.5% | -17.5% -17.5% | -14.3% -17.1% | 2.9% | 16.6% | -13.1% -2.0% | -2.0% -2.0% | -1.0% -1.0% |
| Sequential Pct. Change | -14.6% | | | n/a | n/a | -14.0% | | | | | 23.3% | | | | | 0.8% | | | | | -17.5% | | | | -2.0% | -2.0% | -1.0% |
| Annual Recurring Revenue (ARR) Total Revenue | | n/a n/a | 6% 9% | 4% -1% | 10% 8% | | 12% 3% | 33% 47% | 22% 17% | 10% 25% | | 6% -6% | 1% 4% | 2% -5% | 3% 5% | | -2% -7% | 0% -1% | -1% -1% | -2% -4% | | -1% 0% | 1% 2% | 2% 3% | 2% 4% | | |

Source: Company reports, Canaccord Genuity estimates. A more detailed financial model, including balance sheet, income statement, and cash flow projections, if available, may be obtained by contacting your Canaccord Genuity Sales Person or the Authoring Analyst, whose contact information appears on the front page of this report.



Figure 3: Balance sheet and SOCF

On24 (ONTF/NYSE)

11/9/2022 Statement of Cash Flows

| statement of cas | | | | | | |
|---|----------|---------|---------|----------|----------|----------|
| \$ | Millions | Dec-20A | Dec-21A | Dec-22E | Dec-23E | Dec-24E |
| Operating Activities | | DEC-ZUA | DEC-ZIA | DEC-ZZE | DEC-23E | DEC-24E |
| Net Income | | 20.8 | (24.3) | (61.1) | (45.2) | (35.6) |
| Depreciation & other | | 8.4 | 19.3 | 24.5 | 24.0 | 24.0 |
| Stock-Based Compensation | | 2.9 | 29.7 | 38.2 | 38.0 | 43.1 |
| Changes in Assets & Liabilities: | | | | | | |
| Accounts Receivable | | (27.7) | (0.4) | 4.8 | (3.8) | (5.7) |
| Prepaid Expenses & Other | | (21.7) | (19.0) | (14.1) | (14.1) | (16.0) |
| Accounts Payable | | 2.0 | (1.2) | 0.5 | 4.4 | (3.4) |
| Accrued & Other Liabilities | | 5.1 | (2.7) | (1.9) | 1.7 | 2.6 |
| Deferred Revenue | | 47.8 | 4.0 | (20.9) | (5.0) | (6.9) |
| Net Cash Flow from Operating Activities | | 37.6 | 5.2 | (30.0) | 0.1 | 2.2 |
| Investing Activities | | | | | | |
| Capital Expenditures | | (1.0) | (3.6) | (3.3) | (3.8) | (4.3) |
| Cash Paid for Acquisitions, net of acquired | | 0.0 | 0.0 | (2.5) | 0.0 | 0.0 |
| Other Investing Activities | | 2.0 | (215.6) | (89.3) | 0.0 | 0.0 |
| Net Cash Flow from Investing Activities | | 1.0 | (219.2) | (95.1) | (3.8) | (4.3) |
| Financing Activities | | | | | | |
| Proceeds from Borrowing and Issuance | | 13.6 | 349.0 | (19.5) | 1.0 | 1.0 |
| Changes in Debt and Other Liabilities | | (12.6) | (28.5) | (2.5) | (1.6) | (1.6) |
| Cash Flow from Financing | | 1.0 | 320.5 | (22.0) | (0.6) | (0.6) |
| Effect of Exchange Rate | | (0.1) | 0.2 | 0.5 | 0.0 | 0.0 |
| Change In Cash | | 39.4 | 106.7 | (146.6) | (4.3) | (2.7) |
| | | | | | | |
| Cash Balance Beginning | | 23.9 | 63.3 | 170.0 | 23.4 | 19.1 |
| Cash Ending | | 63.3 | 170.0 | 23.4 | 19.1 | 16.4 |
| Free Cash Flow | | 36.5 | 1.6 | (33.3) | (3.7) | (2.1) |
| FCF/Share | | \$2.46 | \$0.03 | (\$0.59) | (\$0.06) | (\$0.03) |
| FCF Margin | | 23.3% | 0.8% | -17.5% | -2.0% | -1.0% |
| | | | | | | |

On24 (ONTF/NYSE)

| 11/9/2022 | | | | | | |
|--|---------|------------|---------|---------|------------|------------|
| Balance Sheet | | | | | | Most |
| \$ Millions | | | | | | Recent Q |
| | Dec-20A | Dec-21A | Dec-22E | Dec-23E | Dec-24E | Sept-22A |
| <u>Assets</u> | | | | | | |
| Cash and Cash Equivalents | 61.2 | 164.9 | 18.4 | 14.1 | 11.4 | 36.4 |
| Marketable Securities | 0.0 | 217.6 | 305.5 | 305.5 | 305.5 | 305.5 |
| Accounts Receivable, net | 48.6 | 46.1 | 40.2 | 44.0 | 49.7 | 31.2 |
| Deferred Contract Acquisition Costs, current | 10.5 | 11.9 | 13.7 | 18.8 | 24.0 | 12.0 |
| Prepaid Expenses & Other Current Assets | 7.1 | 8.5 | 9.1 | 13.8 | 15.5 | <u>8.4</u> |
| Total Current Assets | 127.5 | 449.1 | 386.9 | 396.0 | 406.1 | 393.4 |
| Property and Equipment, net | 9.1 | 8.8 | 3.0 | (17.2) | (36.9) | 8.1 |
| Operating Right-of-use Assets | 0.0 | 0.0 | 6.0 | 6.0 | 6.0 | 6.0 |
| Deferred Contract Acquisition Costs, non current | 18.8 | 20.9 | 20.6 | 25.0 | 33.9 | 19.0 |
| Other Assets | 1.4 | 1.8 | 3.8 | 3.8 | 3.8 | 3.8 |
| Total Assets | 156.7 | 480.5 | 420.3 | 413.6 | 412.9 | 430.3 |
| Liabilities and Shareholders' Equity | | | | | | |
| Accounts Payable | 4.7 | 3.1 | 4.6 | 9.0 | 5.7 | 4.3 |
| Accrued Liabilities | 17.4 | 19.0 | 18.3 | 20.0 | 22.6 | 17.1 |
| Deferred Revenue | 92.2 | 96.2 | 75.3 | 70.3 | 63.4 | 81.0 |
| Debt, current portion | 2.4 | 1.8 | 1.8 | 1.8 | 1.8 | 1.8 |
| Operating Lease Liabilities, current | 0.0 | 0.0 | 2.7 | 2.7 | 2.7 | 2.7 |
| Other current liabilities | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Total Current Liabilities | 116.8 | 120.1 | 102.6 | 103.8 | 96.1 | 106.8 |
| Deferred Rent | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Capital Lease | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Long-Term Debt | 25.7 | 1.6 | 0.3 | 0.3 | 0.3 | 0.3 |
| Operating Lease Liabilities, non-current | 0.0 | 0.0 | 5.6 | 5.6 | 5.6 | 5.6 |
| Other Long-Term Liabilities | 4.0 | <u>3.6</u> | 1.7 | 1.7 | <u>1.7</u> | <u>1.7</u> |
| Total Liabilities | 146.5 | 125.4 | 110.2 | 111.4 | 103.7 | 114.4 |
| Total Shareholders' Equity | 10.2 | 355.1 | 310.0 | 302.2 | 309.1 | 315.9 |
| Total Liabilities and Shareholders' Equity | 156.7 | 480.5 | 420.3 | 413.6 | 412.9 | 430.3 |
| Sales/Assets | 1.0x | 0.4x | 0.5x | 0.5x | 0.5x | |
| Assets/Equity | 15.4x | 1.4x | 1.4x | 1.4x | 1.3x | |
| NGOI/Sales | 15.8% | 1.0% | -10.4% | -3.2% | 4.0% | |
| ROE | 242.8% | 0.6% | -6.4% | -2.0% | 2.8% | |

Source: Company reports, Canaccord Genuity estimates



Appendix: Important Disclosures

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Investment Recommendation

Date and time of first dissemination: November 09, 2022, 23:16 ET

Date and time of production: November 09, 2022, 22:37 ET

Target Price / Valuation Methodology:

ON24 - ONTF

Our \$10 price target is based on a 1.5x EV/revenue multiple applied to our C2023 revenue estimate of \$190M and assumes ~59M fully diluted shares outstanding.

Risks to achieving Target Price / Valuation:

ON24 - ONTF

ON24 faces macro, micro, and economic risks as well as competitive and regulatory threats which could cause our estimates to be incorrect and the value of ON24 shares to decline.

Distribution of Ratings:

Global Stock Ratings (as of 11/09/22)

| Rating | Coverag | IB Clients | | |
|-----------------|---------|------------|--------|--|
| | # | % | % | |
| Buy | 631 | 66.28% | 29.48% | |
| Hold | 142 | 14.92% | 20.42% | |
| Sell | 13 | 1.37% | 0.00% | |
| Speculative Buy | 158 | 16.60% | 41.14% | |
| | 952* | 100.0% | | |

^{*}Total includes stocks that are Under Review

Canaccord Genuity Ratings System

BUY: The stock is expected to generate risk-adjusted returns of over 10% during the next 12 months.

HOLD: The stock is expected to generate risk-adjusted returns of 0-10% during the next 12 months.

SELL: The stock is expected to generate negative risk-adjusted returns during the next 12 months.

NOT RATED: Canaccord Genuity does not provide research coverage of the relevant issuer.

"Risk-adjusted return" refers to the expected return in relation to the amount of risk associated with the designated investment or the relevant issuer.

Risk Qualifier

SPECULATIVE: Stocks bear significantly higher risk that typically cannot be valued by normal fundamental criteria. Investments in the stock may result in material loss.

12-Month Recommendation History (as of date same as the Global Stock Ratings table)

A list of all the recommendations on any issuer under coverage that was disseminated during the preceding 12-month period may be obtained at the following website (provided as a hyperlink if this report is being read electronically) http://disclosures-mar.canaccordgenuity.com/EN/Pages/default.aspx

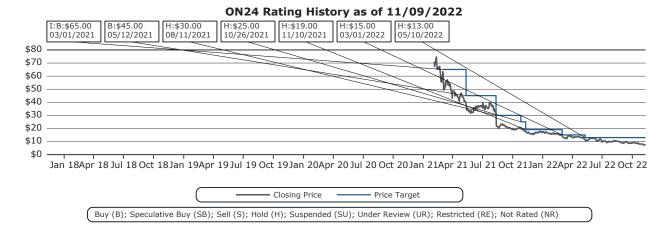


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